

Regional Center of Orange County

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Performance Report for Regional Center of Orange County

Every year, the Department of Developmental Services (DDS) contracts with regional centers in California to serve individuals and families. And, every year DDS looks at how well the regional centers are doing. This report will give you information about your regional center.

Last year, at Regional Center of Orange County (RCOC) we served about 26,340 individuals. The charts on page two tell you about the individuals we serve. You'll also see how well we are doing in meeting our goals and in fulfilling our contract with DDS.

At RCOC, we want to improve every year, do better than the state average, and meet or exceed the DDS standard. As you can see in this report, we did well in many areas, including supporting children living at home with their families; working to support individuals access many different community living options; working to reduce the number of children and adults who live in larger congregate settings within the community; and with developing options for those individuals who are moving from the last remaining developmental center.

RCOC continues to work with and develop partnerships with our community to provide the necessary services and supports to those individuals served.

We hope this report helps you learn more about RCOC. If you have any questions or comments, please contact us!

This report is a summary. To see the complete report, go to: www.rcocdd.com

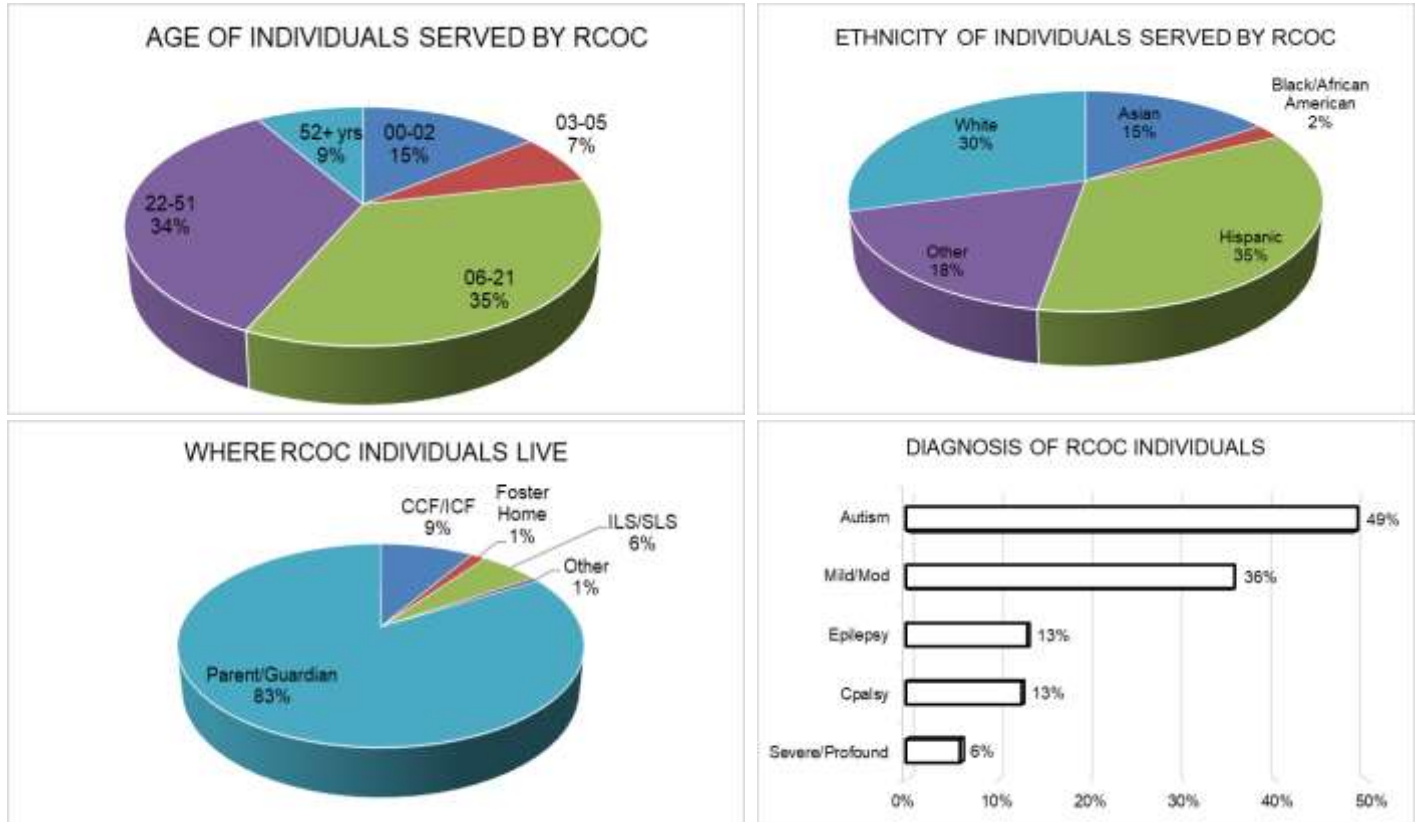
Or contact Jack Stanton at (714) 796-5308.

A handwritten signature in blue ink, appearing to read 'LL', is positioned above the title of the director.

Director, Regional Center of Orange County

Who uses RCOC?

These charts tell you about who RCOC individuals are and where they live.



How well is RCOC performing?

This chart tells you five areas where DDS wants each regional center to keep improving.

The first column tells you how RCOC was doing last reporting period, and the second column shows how RCOC was doing at the end of fiscal year 2024.

To see how RCOC compares to the other regional centers in the state, compare the numbers to the state averages (in the shaded columns).

Regional Center Goals (based on Lanterman Act)	Last Reporting Period (December 2022)		Current Reporting Period (June 2024)	
	State Average	RCOC	State Average	RCOC
Fewer individuals live in developmental centers	0.06%	0.04%	0.05%	0.03%
More children live with families	99.61%	99.62%	99.69%	99.72%
More adults live in home settings	83.01%	81.20%	83.86%	82.09%
Fewer children live in large facilities (more than 6 people)	0.03%	0.01%	0.02%	0.01%
Fewer adults live in large facilities (more than 6 people)	1.67%	1.66%	1.46%	1.52%

Notes: 1) Individuals can be included in more than one diagnosis category. 2) Residence Types: CCF/ICF is Community Care Facility/Intermediate Care Facility; ILS/SLS is Independent Living Services/Supported Living Services. 3) Home settings include independent living, supported living, Adult Family Home Agency homes, and individuals' family homes. 4) Green text indicates the RC remained the same or improved from the previous year, red indicates the RC did not improve.

Did RCOC meet DDS standards?

Read below to see how well RCOC did in meeting DDS compliance standards:

Areas Measured	Last Period	Current Period
Passes independent audit	Yes	Yes
Passes DDS audit	Yes	Yes
Audits vendors as required	Met	Met
Didn't overspend operations budget	Yes	Yes
Participates in the federal waiver	Yes	Yes
CDERs and ESRs are updated as required (CDER is the Client Development Evaluation Report and ESR is the Early Start Report. Both contain information about individuals, including diagnosis.)	95.09%	100%
Intake/Assessment timelines for individuals age 3 or older met	98.84%	100%
IPP (<i>Individual Program Plan</i>) requirements met	99.24%	97.36%
IFSP (<i>Individualized Family Service Plan</i>) requirements met	80.4%	85.7%

Notes: 1) The federal waiver refers to the Medicaid Home and Community-Based Services Waiver program that allows California to offer services not otherwise available through the Medi-Cal program to serve people (including individuals with developmental disabilities) in their own homes and communities. 2) The CDER and ESR currency percentages were weighted based on the RC's Status 1 and Status 2 caseloads to arrive at a composite score. 3) N/A indicates that the regional center was not reviewed for the measure during the current period.

How well is RCOC doing at getting individuals working?

The chart below shows how well RCOC is performing on increasing individual employment performance compared to their prior performance and statewide averages:

Areas Measured	Time Period			
	CA	RCOC	CA	RCOC
Individual Earned Income (Age 16 to 64 years): Data Source: Employment Development Department	Jan through Dec 2022		Jan through Dec 2023	
Quarterly number of individuals with earned income	31,413	2,037	32,132	2,206
Percentage of individuals with earned income	15.40%	14.75%	15.20%	15.50%
Average annual wages	\$13,198	\$12,896	\$14,251	\$13,924
Annual earnings of individuals compared to people with all disabilities in California Data Source: American Community Survey, 2022 five-year estimate	2021		2022	
	\$30,783		\$29,382	
National Core Indicator Adult In-Person Survey*	July 2017-June 2018		July 2020-June 2021	
Percentage of adults who reported having integrated employment as a goal in their IPP	29%	43%	35%	N/A
Paid Internship Program Data Source: Paid Internship Program Survey	2021-22		2022-23	
	CA Average	RCOC	CA Average	RCOC
Number of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	1,527	67	2,650	87
Percentage of adults who were placed in competitive, integrated employment following participation in a Paid Internship Program	12%	12%	10%	9%
Average hourly or salaried wages for adults who participated in a Paid Internship Program	\$15.08	\$15.28	\$15.96	\$15.91
Average hours worked per week for adults who participated in a Paid Internship Program	15	13	14	12
Competitive Integrated Employment Data Source: Competitive Integrated Employment Incentive Program Survey				
Average wages for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	\$15.63	\$15.36	\$16.51	\$16.11
Average hours worked for adults engages in competitive, integrated employment, on behalf of whom incentive payments have been made	22	19	21	17
Total number of Incentive payments made for the fiscal year for the following amounts:**	\$3,000	25	57	804
	\$2,500	42	108	849
	\$2,000	55	132	1,031
			124	

*Regional centers receive an 'N/A' designation within the table if fewer than 20 people responded to the survey item.

How well is RCOC doing at reducing disparities and improving equity?

These tables show you how well the regional center is doing at providing services equally for all individuals.

Percent of total annual purchase of service expenditures by individual's ethnicity and age

Age Group	Measure	American Indian or Alaska Native		Asian		Black/African American		Hispanic		Native Hawaiian or Other Pacific Islander		White		Other Ethnicity or Race	
		21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23	21-22	22-23
Birth to 2	Individuals	0%	0%	17%	20%	2%	2%	35%	34%	0%	0%	21%	22%	25%	21%
	Expenditures	0%	0%	20%	29%	1%	1%	32%	32%	0%	0%	19%	16%	28%	21%
3 to 21	Individuals	0%	0%	19%	19%	2%	2%	39%	39%	0%	0%	22%	21%	19%	19%
	Expenditures	0%	0%	15%	16%	2%	2%	28%	26%	0%	0%	36%	36%	19%	20%
22 and older	Individuals	0%	0%	14%	15%	3%	3%	28%	28%	0%	0%	47%	46%	8%	9%
	Expenditures	0%	0%	11%	11%	3%	3%	18%	19%	0%	0%	60%	59%	7%	8%

Number and percent of individuals receiving only case management services by age and ethnicity

Measure	Fiscal Year	Number of Eligible Individuals Receiving Case Management Only			Percent of Eligible Individuals Receiving Case Management Only		
		Birth to 2	3 to 21	22 and Older	Birth to 2	3 to 21	22 and Older
American Indian or Alaska Native	21-22	0	8	3	0%	57%	15%
	22-23	0	5	3	0%	36%	14%
Asian	21-22	70	915	377	6%	45%	24%
	22-23	75	895	385	7%	40%	24%
Black/African American	21-22	7	111	60	8%	57%	23%
	22-23	7	98	64	7%	40%	24%
Hispanic	21-22	130	2,067	770	7%	51%	26%
	22-23	142	2,039	834	7%	48%	27%
Native Hawaiian or Other Pacific Islander	21-22	4	13	3	21%	59%	23%
	22-23	1	13	2	7%	59%	15%
White	21-22	111	908	758	9%	41%	16%
	22-23	82	861	805	7%	39%	17%
Other Ethnicity or Race	21-22	90	876	209	7%	44%	23%
	22-23	100	884	208	9%	42%	22%
Total	21-22	412	4,898	2,180	7%	46%	21%
	22-23	407	4,795	2,301	7%	43%	21%

Per capita purchase of service expenditures by individual's primary language
 (for languages chosen by 30 or more individuals only)

Language	Count of UCI		Per Capita Purchase of Service Expenditures	
	2021-22	2022-23	2021-22	2022-23
English	20,607	23,233	\$19,787	\$19,959
Spanish	4,448	4,545	\$9,030	\$9,278
Vietnamese	1,089	1,107	\$9,897	\$9,366
Korean	153	180	\$22,029	\$22,551
Mandarin Chinese	61	70	\$7,795	\$9,682
Farsi (Persian)	49	43	\$10,426	\$12,204
Arabic	48	49	\$7,970	\$5,456
American Sign Language	39	36	\$49,894	\$62,536

Want more information?

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