



REGIONAL CENTER OF ORANGE COUNTY

May 10, 2024

To: Regional Center of Orange County Individuals Served, Families, Employees, and Community Members
(State Council on Developmental Disabilities and Vendor Advisory Committee)

The Department of Developmental Services (DDS) has found the Regional Center of Orange County (RCOC) to be out of compliance with the requirements in Section 4640.6(c) of the Welfare and Institutions (W&I) Code. This section in the law requires that regional centers maintain service coordinator-to-persons served caseload ratios at or below specified averages.

In its report submitted to DDS on March 11, 2024, RCOC did not meet the required caseload ratio for persons served enrolled in the Home and Community-Based Services Waiver (a ratio of 1:81 was reported and the required ratio is 1:62); for persons served who are under six years of age (a ratio of 1:61 was reported and the required ratio is 1:40); for persons served who have not moved from the developmental centers to the community since April 14, 1993, and who are not under the age of five nor on the Home and Community-Based Services Waiver (a ratio of 1:77 was reported and the required ratio is 1:66); and for individuals with complex needs (a ratio of 1:31 was reported and the required ratio is 1:25).

In Fiscal Year 2022-23, RCOC hired 88 case-carrying Service Coordinators and experienced a loss of 37. In Fiscal Year 2023-24, RCOC hired 81 case-carrying Service Coordinators and experienced a loss of 25. RCOC has hired 107 additional case-carrying Service Coordinators across fiscal years 2022 through 2024. Service Coordinators that departed from RCOC did so for various reasons, including personal/family obligations, retirement, or relocation to another city/state.

In accordance with Section 4640.6(g)(1) of the W&I Code, RCOC must hold a public meeting to receive stakeholder input in developing a Plan Of Correction (POC). RCOC invites you to attend this public meeting webinar on Wednesday, June 12, 2024 at 5:30 p.m. To register, please visit https://rcocdd.zoom.us/webinar/register/WN_6XDVDxtYSq2rY260z1KyzA.

If you would like to provide input but are unable to attend this webinar, please send an e-mail to input@rcocdd.com, or FAX to (714) 796-5200, or mail to Regional Center of Orange County, Attention: Larry Landauer, Executive Director, 1525 North Tustin Avenue, Santa Ana, California, 92705.