

**Consumers with No Purchase of Services  
by Language**

<b>For All Ages</b>				
Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	20	18	2	10.0%
OTHER SIGN LANGUAGE	3	3	0	0.0%
ENGLISH	15,001	12,530	2,471	16.5%
ARMENIAN	1	0	1	100.0%
SOMALI	0	0	0	-
SWAHILI	0	0	0	-
NIGERIAN	0	0	0	-
AMHARIC	0	0	0	-
ARAMAIC/CHALDEAN	0	0	0	-
FRENCH	0	0	0	-
ITALIAN	0	0	0	-
PORTUGUESE	3	3	0	0.0%
SPANISH	4,002	2,909	1,093	27.3%
OTHER LATIN	0	0	0	-
CANTONESE CHINESE	20	19	1	5.0%
MANDARIN CHINESE	37	32	5	13.5%
JAPANESE	5	4	1	20.0%
VIETNAMESE	1,028	807	221	21.5%
KOREAN	126	111	15	11.9%
LAOTIAN	6	4	2	33.3%
CAMBODIAN	19	10	9	47.4%
OTHER ASIAN	18	15	3	16.7%
DUTCH	0	0	0	-
GERMAN	0	0	0	-
HMONG	0	0	0	-
THAI	0	0	0	-
MIEN	0	0	0	-
OTHER GERMANIC	0	0	0	-
HUNGARIAN	0	0	0	-
RUSSIAN	8	7	1	12.5%
OTHER URALIC-SLAVIC LANGUAGES	5	5	0	0.0%
SAMOAN	0	0	0	-
TAGALOG	29	24	5	17.2%
GUAMANIAN	1	0	1	100.0%
OTHER PACIFIC ISLAND	2	1	1	50.0%
ARABIC	33	26	7	21.2%
HEBREW	0	0	0	-
FARSI (PERSIAN)	2	2	0	0.0%
HINDI(NORTHERN INDIA)	0	0	0	-
URDU(PAKISTAN INDIA)	0	0	0	-
OTHER INDO-IRANIAN LANG	0	0	0	-
DANISH	0	0	0	-
NORWEGIAN	0	0	0	-
SWEDISH	0	0	0	-
OTH. SCANDINAVIAN	0	0	0	-
ALL OTHER LANGUAGES	37	32	5	13.5%
<b>Totals:</b>	<b>20,406</b>	<b>16,562</b>	<b>3,844</b>	<b>18.8%</b>

**Consumers with No Purchase of Services  
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**For Birth to age 2 years, inclusive**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	2	2	0	0.0%
OTHER SIGN LANGUAGE	0	0	0	-
ENGLISH	3,164	2,981	183	5.8%
ARMENIAN	0	0	0	-
SOMALI	0	0	0	-
SWAHILI	0	0	0	-
NIGERIAN	0	0	0	-
AMHARIC	0	0	0	-
ARAMAIC/CHALDEAN	0	0	0	-
FRENCH	0	0	0	-
ITALIAN	0	0	0	-
PORTUGUESE	0	0	0	-
SPANISH	909	833	76	8.4%
OTHER LATIN	0	0	0	-
CANTONESE CHINESE	1	1	0	0.0%
MANDARIN CHINESE	5	5	0	0.0%
JAPANESE	1	1	0	0.0%
VIETNAMESE	241	232	9	3.7%
KOREAN	9	9	0	0.0%
LAOTIAN	0	0	0	-
CAMBODIAN	0	0	0	-
OTHER ASIAN	4	3	1	25.0%
DUTCH	0	0	0	-
GERMAN	0	0	0	-
HMONG	0	0	0	-
THAI	0	0	0	-
MIEN	0	0	0	-
OTHER GERMANIC	0	0	0	-
HUNGARIAN	0	0	0	-
RUSSIAN	0	0	0	-
OTHER URALIC-SLAVIC LANGUAGES	1	1	0	0.0%
SAMOAN	0	0	0	-
TAGALOG	1	1	0	0.0%
GUAMANIAN	0	0	0	-
OTHER PACIFIC ISLAND	0	0	0	-
ARABIC	6	6	0	0.0%
HEBREW	0	0	0	-
FARSI (PERSIAN)	0	0	0	-
HINDI(NORTHERN INDIA)	0	0	0	-
URDU(PAKISTAN INDIA)	0	0	0	-
OTHER INDO-IRANIAN LANG	0	0	0	-
DANISH	0	0	0	-
NORWEGIAN	0	0	0	-
SWEDISH	0	0	0	-
OTH. SCANDINAVIAN	0	0	0	-
ALL OTHER LANGUAGES	2	2	0	0.0%
<b>Totals:</b>	<b>4,346</b>	<b>4,077</b>	<b>269</b>	<b>6.2%</b>

**Consumers with No Purchase of Services  
by Language**

*For age 3 years to 21 years, inclusive*

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	2	1	1	50.0%
OTHER SIGN LANGUAGE	0	0	0	-
ENGLISH	5,833	4,282	1,551	26.6%
ARMENIAN	1	0	1	100.0%
SOMALI	0	0	0	-
SWAHILI	0	0	0	-
NIGERIAN	0	0	0	-
AMHARIC	0	0	0	-
ARAMAIC/CHALDEAN	0	0	0	-
FRENCH	0	0	0	-
ITALIAN	0	0	0	-
PORTUGUESE	3	3	0	0.0%
SPANISH	2,062	1,304	758	36.8%
OTHER LATIN	0	0	0	-
CANTONESE CHINESE	7	7	0	0.0%
MANDARIN CHINESE	10	7	3	30.0%
JAPANESE	4	3	1	25.0%
VIETNAMESE	370	270	100	27.0%
KOREAN	58	49	9	15.5%
LAOTIAN	1	1	0	0.0%
CAMBODIAN	2	1	1	50.0%
OTHER ASIAN	3	2	1	33.3%
DUTCH	0	0	0	-
GERMAN	0	0	0	-
HMONG	0	0	0	-
THAI	0	0	0	-
MIEN	0	0	0	-
OTHER GERMANIC	0	0	0	-
HUNGARIAN	0	0	0	-
RUSSIAN	3	3	0	0.0%
OTHER URALIC-SLAVIC LANGUAGES	2	2	0	0.0%
SAMOAN	0	0	0	-
TAGALOG	8	5	3	37.5%
GUAMANIAN	0	0	0	-
OTHER PACIFIC ISLAND	0	0	0	-
ARABIC	11	9	2	18.2%
HEBREW	0	0	0	-
FARSI (PERSIAN)	0	0	0	-
HINDI(NORTHERN INDIA)	0	0	0	-
URDU(PAKISTAN INDIA)	0	0	0	-
OTHER INDO-IRANIAN LANG	0	0	0	-
DANISH	0	0	0	-
NORWEGIAN	0	0	0	-
SWEDISH	0	0	0	-
OTH. SCANDINAVIAN	0	0	0	-
ALL OTHER LANGUAGES	8	6	2	25.0%
<b>Totals:</b>	<b>8,388</b>	<b>5,955</b>	<b>2,433</b>	<b>29.0%</b>

**Consumers with No Purchase of Services  
by Language**

**For age 22 years and older**

Language	Total Eligible Consumers	Consumers Receiving Purchased Services	Consumers With No Purchased Services	Percent With No Purchased Services
ASL (AMER SIGN LANG)	16	15	1	6.3%
OTHER SIGN LANGUAGE	3	3	0	0.0%
ENGLISH	6,004	5,267	737	12.3%
ARMENIAN	0	0	0	-
SOMALI	0	0	0	-
SWAHILI	0	0	0	-
NIGERIAN	0	0	0	-
AMHARIC	0	0	0	-
ARAMAIC/CHALDEAN	0	0	0	-
FRENCH	0	0	0	-
ITALIAN	0	0	0	-
PORTUGUESE	0	0	0	-
SPANISH	1,031	772	259	25.1%
OTHER LATIN	0	0	0	-
CANTONESE CHINESE	12	11	1	8.3%
MANDARIN CHINESE	22	20	2	9.1%
JAPANESE	0	0	0	-
VIETNAMESE	417	305	112	26.9%
KOREAN	59	53	6	10.2%
LAOTIAN	5	3	2	40.0%
CAMBODIAN	17	9	8	47.1%
OTHER ASIAN	11	10	1	9.1%
DUTCH	0	0	0	-
GERMAN	0	0	0	-
HMONG	0	0	0	-
THAI	0	0	0	-
MIEN	0	0	0	-
OTHER GERMANIC	0	0	0	-
HUNGARIAN	0	0	0	-
RUSSIAN	5	4	1	20.0%
OTHER URALIC-SLAVIC LANGUAGES	2	2	0	0.0%
SAMOAN	0	0	0	-
TAGALOG	20	18	2	10.0%
GUAMANIAN	1	0	1	100.0%
OTHER PACIFIC ISLAND	2	1	1	50.0%
ARABIC	16	11	5	31.3%
HEBREW	0	0	0	-
FARSI (PERSIAN)	2	2	0	0.0%
HINDI(NORTHERN INDIA)	0	0	0	-
URDU(PAKISTAN INDIA)	0	0	0	-
OTHER INDO-IRANIAN LANG	0	0	0	-
DANISH	0	0	0	-
NORWEGIAN	0	0	0	-
SWEDISH	0	0	0	-
OTH. SCANDINAVIAN	0	0	0	-
ALL OTHER LANGUAGES	27	24	3	11.1%
<b>Totals:</b>	<b>7,672</b>	<b>6,530</b>	<b>1,142</b>	<b>14.9%</b>