



**REGIONAL CENTER OF ORANGE COUNTY
BOARD OF DIRECTORS' MEETING
AGENDA**

**Date: Thursday, September 5, 2024
Time: 6:00 p.m.**

Location: RCOC Board Room, 1525 Tustin Avenue, Santa Ana, California 92705

I.	Closed Session (Board Members Only)	
A.	W&I Code §4663 and §4664	Greg Simonian, Esq.
	1. Pending Litigation, WIC 4663(a)(5) and WIC 4664(a)	
	2. Personnel Matter, WIC 4663(a)(2)	
II.	Recess	
III.	General Session	
A.	Pledge of Allegiance/Reading of RCOC's Mission and Vision Statement	Sandy Martin
B.	Community Forum for Agenda Items Only***	Sandy Martin
C.	Budget and Finance Committee	Jacqueline Nguyen
D.	Consent Calendar*	Sandy Martin
	1. Approval of Board of Directors' Minutes for June 6, 2024** 2. Budget and Finance Committee** a. Approval of Monthly Sufficiency of Allocation Report, May 2024** b. Approval of Monthly Sufficiency of Allocation Report, June 2024** c. Approval of Monthly Sufficiency of Allocation Report, July 2024** d. Budget Amendment E-3, Fiscal Year 2023-24 e. Approval of Budget Amendment A-1, Fiscal Year 2024-25** f. Approval of CalPERS Requirement for a Publicly Available Pay Schedule Effective September 16, 2024** g. Approval of Budget Amendment	
E.	Executive Director's Report	Larry Landauer
	1. Recognition of Persons' Served Employment Longevity 2. Approval of Amendment to Property Renovation Agreement with Non-Profit Housing Corporation, Brilliant Corners, for the Development of an Enhanced Behavioral Supports Home (CRDP No. 2223-1)** 3. Operations Report – May 2024** 4. Operations Report – June 2024** 5. Operations Report – July 2024** 6. Performance Contract Report – May 2024** 7. Performance Contract Report – June 2024** 8. Performance Contract Report – July 2024** 9. Person-Centered Thinking (PCT) Update 10. Employment Update 11. Housing Update 12. Health and Wellness Update	Theresa Ta Arturo Cazares Theresa Ta Bonnie Ivers
F.	Executive Committee	Sandy Martin
G.	Board Recruitment and Training Committee	Sandy Martin

	H.	Policies and Outcomes Committee**	Meena Chockalingam
		1. Policy on Information Dissemination to Persons Served, Families, Authorized Representatives, and Other Interested Parties** 2. Policy on Resource Development and Procurement**	
	I.	Vendor Advisory Committee**	Rick Perez
		1. Vendor Advisory Committee Member of the Board of Directors**	
	J.	Peer Advisory Committee**	Yvonne Kluttz
	K.	Legislative and Community Awareness Committee	Bruce Hall
	L.	ARCA Report	Sandy Martin
	M.	Community Forum***	Sandy Martin
	N.	Chairperson's Report	Sandy Martin
	O.	National Core Indicators (NCI) Presentation	Arturo Cazares
IV.		Adjournment	Sandy Martin

**All items on the Consent Calendar will be approved by one motion, and there will be no discussion on individual items unless a Board member or a member of the public requests that a specific item be pulled from the Consent Calendar for separate discussion and possible action.*

***Attachments for Board members in Board packet.*

****This is an opportunity for public comments. Each person is limited to a maximum of three minutes.*

**Regional Center of Orange County
Board of Directors' Meeting Minutes
June 6, 2024**

Board Members Present:

(Members in-person, unless otherwise noted)

Sandy Martin, Chairperson
Cliff Amsden
Marcell Bassett
Meena Chockalingam
Bruce Hall
Frances Hernandez (*joined virtually*)
Yvonne Kluttz
Chinh Nguyen
Jacqueline Nguyen
Fernando Peña

Board Members Absent:

Hilda Mendez
Rick Perez

Corporate Counsel Present:

Greg Simonian, Esq.

Ms. Sandy Martin called the meeting to order at 6:02 p.m.

I. General Session

A. Pledge of Allegiance/Reading of RCOC's Mission and Vision Statement

Mr. Fernando Peña led attendees in a recitation of the Pledge of Allegiance.
Mr. Marcell Bassett read RCOC's Mission and Vision Statement.

B. Community Forum for Agenda Items Only

There were no speakers for community forum.

C. Budget and Finance Committee

Ms. Sandy Martin reported that the Committee approved and recommended for approval all of its items on the consent calendar.

D. Consent Calendar

1. Approval of Board of Directors' Minutes for May 2, 2024
2. Budget and Finance Committee
 - a. Approval of Monthly Sufficiency of Allocation Report, April 2024

M/S/C to approve the consent calendar, as presented

E. Executive Director's Report

1. Recognition of Persons' Served Employment Longevity

The Board of Directors honored four persons served who have worked for the same employer for 21 or more years with a Certificate of Recognition.

2. Approval of Request for Waiver of Potential Conflict of Interest and Conflict Resolution Plan for Emely Hernandez, Service Coordinator

M/S/C to approve the Request for Waiver of Potential Conflict of Interest and Conflict Resolution Plan for Emely Hernandez, Service Coordinator, as presented

3. Approval of Performance Contract for Fiscal Year 2024-2025

M/S/C to approve the Performance Contract for Fiscal Year 2024-2025, as presented

4. Approval of Start-Up Funding Agreements with Service Provider Person Centered Options for Development of Two (2) Enhanced Behavioral Supports Homes (CRDP Project Nos. 2324-3, 2324-4)

Mr. Jack Stanton, RCOC's Associate Director of Housing reported that the Department of Developmental Services (DDS) has allocated \$250,000 in Community Resource Development Plan (CRDP) start-up funding per home for the service provider that will operate each Enhanced Behavioral Supports Homes (EBSH). In February 2024, RCOC posted a Request for Proposals (RFPs) for a service provider. After evaluation of the proposals submitted, the RFP Review Committee recommends service provider Person Centered Options for Start-Up Funding Agreements for Development of two EBSHs.

M/S/C to approve the Start-Up Funding Agreements with Service Provider Person Centered Options for Development of Two (2) Enhanced Behavioral Supports Homes (CRDP Project Nos. 2324-3, 2324-4), as presented

5. Approval of Property Acquisition Agreements with Non-Profit Housing Corporation, Brilliant Corners, for Development of One (1) Adult Residential Facility for Persons with Special Healthcare Needs – Behavioral, and Two (2) Enhanced Behavioral Supports Homes (CRDP Project Nos. 2324-9, 2324-10, and 2324-11)

Mr. Stanton reported that DDS has allocated \$300,000 in CRDP start-up funding for the acquisition of a property to serve as an Adult Residential Facility for Persons with Special Healthcare Needs – Behavioral (ARFPSHN-B), and \$350,000 in CRDP start-up funding per home (\$700,000 total) for the acquisition of two properties to serve as EBSHs. In February 2024, RCOC posted an RFP for a non-profit housing corporation. Brilliant Corners was the only applicant. Based on Brilliant Corners'

proposal and interview, as well as RCOC's prior experience with Brilliant Corners developing CRDP homes, the RFP Review Committee recommends approval of the Property Acquisition Agreement with Brilliant Corners for the development of one ARFPSHN-B and two EBSHs.

M/S/C to approve the Property Acquisition Agreements with Non-Profit Housing Corporation, Brilliant Corners, for Development of One (1) Adult Residential Facility for Persons with Special Healthcare Needs – Behavioral, and Two (2) Enhanced Behavioral Supports Homes (CRDP Project Nos. 2324-9, 2324-10, and 2324-11), as presented

6. Approval of Property Renovation Agreement with Non-Profit Housing Corporation, Brilliant Corners, for Development of an Adult Residential Facility for Persons with Special Healthcare Needs – Behavioral (CRDP Project No. 2324-9)

Mr. Stanton reported that DDS has allocated \$400,000 in CRDP start-up funding for the renovation of a property to serve as an ARFPSHN-B. In February 2024, RCOC posted an RFP for a nonprofit housing corporation. Brilliant Corners was the only applicant. Based on Brilliant Corners' proposal and interview, as well as RCOC's prior experience with Brilliant Corners developing CRDP homes, the RFP Review Committee recommends approval of the Property Renovation Agreement with Brilliant Corners for the development of an ARFPSHN-B.

M/S/C to approve the Property Renovation Agreement with Non-Profit Housing Corporation, Brilliant Corners, for Development of an Adult Residential Facility for Persons with Special Healthcare Needs – Behavioral (CRDP Project No. 2324-9), as presented

7. Approval of Start-Up Funding Agreement with Service Provider ABEDI for Development of an Enhanced Behavior Management Adult Day Program (EBMADP) (CRDP Project No. 2324-6)

Mr. Arturo Cazares reported that DDS has allocated \$250,000 in CRDP start-up funding for the service provider that will operate the EBMADP. In March 2024, RCOC posted an RFP for service provider. After evaluation of the proposals submitted and interviewing the applicants, the RFP Review Committee recommends approval of the Start-Up Funding Agreement with service provider ABEDI.

M/S/C to approve the Start-Up Funding Agreement with Service Provider ABEDI for Development of an Enhanced Behavior Management Adult Day Program (EBMADP) (CRDP Project No. 2324-6), as presented

8. Approval of Amendment to Agreement with Goodwill Industries of Orange County for Home and Community-Based Services (HCBS) Funding

Mr. Cazares reported that DDS has allocated additional HCBS funds for fiscal year 2023-2024. The plan approved by DDS includes \$368,960 in additional funding for

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Goodwill to continue the Employment Pilot Project; however, RCOC has submitted a revised plan to increase the funding for the Employment Pilot Project by \$553,960, and is currently awaiting DDS approval.

M/S/C to approve the Amendment to Agreement with Goodwill Industries of Orange County for Home and Community-Based Services (HCBS) Funding, as presented

Mr. Larry Landauer gave his Executive Director's Report, which included the following highlights:

- *California's State Budget.* Mr. Landauer reported that the May Revise to the Governor's budget was released on May 11, 2024. The revised budget did not include changes to the proposed delay of the service provider rate reform effective July 1, 2025 for the final service provider rate adjustment. Mr. Landauer mentioned that rallies have taken place in several cities throughout the State opposing the delay of rate model increases for service providers. The Governor is due to sign the budget sometime in June 2024.

Mr. Landauer also reported that the May Revise included four new proposed cuts: (1) Tribal Engagement for Early Start – a targeted program intended to better connect tribal communities to these critical services; (2) Health and Safety Waiver Assistance – originally structured to prioritize underserved communities; (3) The Direct Service Provider (DSP) Internship Program – meant to better connect diverse labor forces to the DSP career track, diversifying the service provider labor group; (4) Emergency Preparedness Resources – a particular benefit to those individuals and families with the least access to other options to support these needs. Mr. Landauer stated that the May revise report in its entirety is available on RCOC's website.

Mr. Landauer stated that DDS is due to release the Service Provider Directory in the summer 2024.

Mr. Landauer then reported that DDS is due to implement the new Individual Program Plan (IPP) template by January 1, 2025.

- *Purchase of Service (POS) Expenditures for Fiscal Year 2023-24.* Mr. Landauer reported that there is a projected surplus statewide.
- *Person Centered Thinking (PCT).* Mr. Landauer reported that approximately 98.5% of Individual Program Plans (IPPs) for Lanterman cases are in the PCT format and that RCOC is providing PCT trainings for new staff and refresher courses for previously trained staff. These trainings will be scheduled in two-day or three-day sessions from July through October 2024.
- *Employment.* Mr. Arturo Cazares reported that Children's Hospital of Orange County (CHOC) held its Project SEARCH internship graduation on May 17, 2024. CHOC plans to suspend the program temporarily due to construction at its facility.

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Mr. Cazares also reported that the program at Kaiser Permanente Anaheim will host a graduation for its interns in September 2024 and begin a new cohort program shortly thereafter. Project SEARCH anticipates the program at Kaiser Permanente Irvine will begin in January 2025.

- *Housing.* Mr. Stanton reported that DDS has applied to be a partner agency with the U.S. Department of Housing and Urban Development (HUD) 811 grant projects throughout the State of California. DDS would be one of several agencies involved in approving tenants who will reside in any project funded through the California Housing Finance Agency (CalFHA) to specific builders, developers and housing organizations. The HUD 811 funds would assist with building costs or the acquisition of existing projects, as well as provide a set number of site based voucher units to be occupied by residents who meet initial eligibility criteria (ages 18-61 and Medi-Cal eligible) and are referred directly by various tenant referral organizations, including RCOC.
- *Legislative and Community Awareness (LCA).* Mr. Landauer reported that in honor of Asian American and Pacific Islander (AAPI) Heritage Month, the City of Santa Ana presented RCOC with a Proclamation of Appreciation for its work within these communities. At the City's Council Meeting on May 7, 2024, Mr. Landauer accepted the Proclamation together with Ms. Sandy Martin, RCOC's Board Chairperson; Ms. Chinh Nguyen, RCOC's Board Member and Ms. Kaitlynn Truong, Comfort Connection Family Resource Center Manager.
- *Health and Wellness.* In Dr. Bonnie Ivers' absence, Mr. Landauer reported that there are no new updates.
- *RCOC News.* Mr. Landauer reported that he and his staff continue to work with the Hispanic families group to address their concerns. The group last met on February 1, 2024 and scheduled its next meeting for May 15, 2024. After DDS announced the same date for its Master Plan meeting, the group requested to postpone the meeting until June 13, 2024.
- *Self-Determination Program (SDP).* Mr. Landauer reported that the SDP Local Advisory Committee met on April 29, 2024.
- *Life Care Portfolio Workshop.* Mr. Landauer reported that RCOC in collaboration with Chapman University Thompson Policy Institute and the State Council on Developmental Disabilities, held a workshop on May 16, 2024 for families and individuals with disabilities about creating a Life Care Portfolio. This portfolio, which is specific to individuals with disabilities, includes information such as personal, health care, legal documents, emergency contacts and much more. For more information about the Life Care Portfolio, visit RCOC's website at www.rcocdd.com.
- *Caseload Ratio Public Meeting.* Mr. Landauer reported that RCOC will hold its annual Caseload Ratio public meeting on June 12, 2024 at 5:30 p.m. via Zoom webinar.

F. Executive Committee

Mr. Cliff Amsden reported that the Committee met on May 20, 2024 and will meet next on June 17, 2024.

Mr. Amsden presented the following agenda items from the Executive Committee for approval:

1. Approval of Renewal of Board Membership for Marcell Bassett for a Three-Year Term Beginning July 1, 2024 and Ending June 30, 2027

M/S/C to approve the Renewal of Board Membership for Marcell Bassett for a Three-Year Term Beginning July 1, 2024 and Ending June 30, 2027, as presented

2. Approval of Renewal of Board Membership for Sandy Martin for a Three-Year Term Beginning September 1, 2024 and Ending August 31, 2027

M/S/C to approve the Renewal of Board Membership for Sandy Martin for a Three-Year Term Beginning September 1, 2024 and Ending August 31, 2027, as presented

3. Approval of Renewal of Board Membership for Chinh Nguyen for a Three-Year Term Beginning September 1, 2024 and Ending August 31, 2027

M/S/C to approve the Renewal of Board Membership for Chinh Nguyen for a Three-Year Term Beginning September 1, 2024 and Ending August 31, 2027, as presented

4. Approval of Board of Directors' Meeting Schedule for Fiscal Year 2024-2025

M/S/C to approve the approval of Board of Directors' Meeting Schedule for Fiscal Year 2024-2025, as presented

G. Nominating Committee

Mr. Amsden presented the following agenda item for approval:

1. Approval of Proposed Slate of Officers with Terms Commencing July 1, 2024 and Ending December 31, 2025

Chairperson:	Sandy Martin
Vice-Chairperson:	Meena Chockalingam
Treasurer:	Jacqueline Nguyen
Secretary:	Yvonne Kluttz

M/S/C to approve Proposed Slate of Officers with Terms Commencing July 1, 2024 and Ending December 31, 2025, as recommended

H. Board Recruitment and Training Committee

Ms. Martin reported that the Committee met on May 13, 2024. The Committee reviewed the Board composition, training topics and discussed the upcoming Board retreat scheduled for July 13, 2024.

The next Committee meeting is scheduled for July 8, 2024.

I. Policies and Outcomes Committee

Mr. Cliff Amsden reported that the Committee met on May 20, 2024, and reviewed the Ends Policy and the Whistleblower Policy. Revisions were proposed for the Ends Policy. The Committee did not recommended revisions to the Whistleblower Policy.

Mr. Amsden presented revisions to the Ends Policy, as recommended by the Policies and Outcomes Committee.

1. Approval of Revisions to the Ends Policy

M/S/C to approve revisions to the Ends Policy, as recommended

The next Committee meeting is scheduled for July 15, 2024.

J. Vendor Advisory Committee

In Mr. Rick Perez's absence, Mr. Landauer reported that the Committee met on May 14, 2024.

Mr. Landauer presented the following agenda item for approval:

1. Approval of Vendor Advisory Committee Members

Adult Day Programs Subcommittee

Chair: Rick Perez, Abilities Unlimited

Co-Chair: *Pending*

Behavior Services Subcommittee

Chair: Cindy Hebert, Sage Behavior Services

Co-Chair: June Lazo-Pearson, Advanced Behavior Health, Inc.

Early Intervention Subcommittee

Chair: June Lazo-Pearson, Advanced Behavior Health, Inc.

Co-Chair: Pam Alexander, ICEC

Intermediate Care Facilities Subcommittee

Chair: Rich Mraule, David's Home

Co-Chair: *Pending*

Support Services/Allied Health Subcommittee

Chair: Kelly Araujo, BHH Respite Services

Co-Chair: Michael Toliver, Unlimited Possibilities

M/S/C to approve the Vendor Advisory Committee Members, as recommended

The next Committee meeting is scheduled for June 11, 2024.

K. Peer Advisory Committee

Ms. Yvonne Kluttz reported that the Committee met on May 22, 2024 and hosted a presentation on *Person Centered Thinking (PCT) What's Working and Not Working!* by Ms. Leah Saitz, RCOC's PCT Coordinator. The next Committee meeting is scheduled for June 20, 2024.

L. Legislative and Community Awareness Report

Mr. Bruce Hall reported that the next Committee meeting is scheduled for July 9, 2024.

M. ARCA Report

Ms. Martin reported that the ARCA Board of Directors last met on March 22, 2024 regarding vendor rates. The next Board of Directors' meeting is scheduled for June 20, 2024 in Sacramento.

N. Community Forum

Mr. Robert Olea asked if Uber or Lyft services could be an alternative transportation option for persons served by regional center.

O. Chairperson's Report

Ms. Martin again acknowledged and congratulated tonight's four persons served who have worked for the same employer for 21 or more years. Ms. Martin also congratulated the graduates from CHOC's Project SEARCH held on May 17, 2024.

Ms. Martin reported that the next RCOC Board of Directors' meeting is scheduled for September 5, 2024 at 6:00 p.m.

Ms. Martin and Mr. Landauer recognized and thanked Mr. Cliff Amsden for his many years of service to the Board.

RCOC Board of Directors' Meeting Minutes
June 6, 2024

II. Adjournment

Ms. Martin adjourned the meeting at 7:19 p.m.

Yvonne Kluttz, Secretary

Recorder: Sandra Lomelí

**Regional Center of Orange County
Budget & Finance Committee
Meeting Minutes
June 6, 2024**

Committee Members Present: Jacqueline Nguyen, Chair
Cliff Amsden
Bruce Hall
Sandy Martin
Fernando Peña

Committee Members Absent: Marcell Bassett

Other Board Members Present: Yvonne Kluttz

Board Counsel Present: Greg E. Simonian

RCOC Staff Present: Larry Landauer, Executive Director
Liliana Castillo, Accounting Manager – Vendorization
Arturo Cazares, Director of Community Services
Nancy Franco, Accounting Manager – OPS
Christina Petteruto, General Counsel
Linda Pham, Accountant
Julie Rodriguez, Accounting Supervisor
Jack Stanton, Associate Director of Housing

The meeting was called to order at 4:28 p.m.

1. Approval of Monthly Sufficiency of Allocation Reports (SOARs), April 2024

In Ms. Marta Vasquez' absence, Ms. Liliana Castillo, reported that RCOC is projecting a surplus of \$43.8 million. An increase of \$0.5 million over the prior projection. RCOC's surplus will be \$51.2 million if all \$7.4 million of the State Plan Amendment receivables are paid. The surplus is due to a reduction in projected expenditures.

M/S/C to approve the monthly SOARs.

The meeting adjourned at 4:31 p.m.

REGIONAL CENTER OF ORANGE COUNTY

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

ACTION	<u> X </u>
ACTION/CONSENT	<u> </u>
DISCUSSION	<u> </u>
INFO ONLY	<u> </u>

DATE: September 5, 2024

TO: Board of Directors

FROM: Budget and Finance Committee

SUBJECT: **Approval of Monthly Sufficiency of Allocation Report, May 2024**

BACKGROUND:

Staff presents the monthly sufficiency of allocation report to the Budget and Finance Committee for review and approval. This committee then presents the statement to the Board.

REASON FOR CURRENT ITEM:

The Board has a responsibility to monitor the Center's financial status.

FISCAL IMPACT:

None.

RECOMMENDATION:

That the Board approve the monthly sufficiency of allocation report as presented.

REGIONAL CENTER OF ORANGE COUNTY

MEMORANDUM

Date: September 5, 2024
To: Board of Directors
From: Budget and Finance Committee
Subject: Highlights – May 2024 Sufficiency of Allocation Report (SOAR)

Purchase of Services (POS)

RCOC is projecting a surplus of \$38.0 million. A decrease of \$5.8 million from the previous projection. RCOC's surplus will be \$45.4 million if all \$7.4 million of the State Plan Amendment receivables are paid. The decrease is due to an increase in projected expenditures.

RCOC's projection includes the fiscal impact of prior years' and current year's rate increases:

- the continuation of prior year minimum wage increases,
- the new minimum wage increase effective January 1, 2024,
- the continuation of the Rate Models increases effective April 1, 2022 and January 1, 2023, (a total of 50% of the difference between the rate calculated by Burns & Associates and the rate as of March 31, 2022),
- the rate increases for occupational, physical and speech therapy effective October 1, 2023,
- application of the Personal Assistance Rate Model rate to Personal Assistance Worker administration services (also known as Employer of Record services), and
- an adjustment to the Rate Model rate for Independent Living Services vendors effective January 1, 2024,
- the new sick leave increase effective January 1, 2024.

The projection also includes the impact of the end of Alternative Non-Residential Services and the projected cost of 554 persons served who will graduate from school to regional center-funded adult day programs.

Year to date, RCOC's caseload increased by 1,198 persons for an annualized caseload growth of 4.8%; the regional center system increased by 26,642 persons for an annualized caseload growth of 6.5%.

Operations

RCOC will be within budget for both Operating Expense and Personal Services.

**Monthly Sufficiency of Allocation Report
As of May 31, 2024**

	A	B	C	D	E	F	G	H
		ACTUAL	PROJECTED	SOAR	VARIANCE			
	E-2	SPENT	EXPENDITURES	PROJECTED	(column A-D)/A	(column A-D)	CHANGE	SPENT
PURCHASE OF SERVICE	ALLOCATION	YEAR TO DATE	AT "RUN RATE"	EXPENDITURES	%	AMOUNT	FROM PRIOR	PRIOR YEAR
				8/10/2024	YEAR TO DATE	MO. REPORTED		
(1) Licensed Residential Care	\$209,254,687	\$186,935,734	\$203,929,892	\$204,182,824	2%	\$5,071,863	\$0	\$182,539,369
(2) Day Care	\$1,955,218	1,274,036	1,717,085	1,955,218	0%	\$0	\$0	1,489,577
(3) Day Training	\$71,952,139	69,165,477	75,453,248	69,998,669	3%	\$1,953,470	\$0	60,953,470
(4) Habilitation	\$9,530,560	7,773,958	8,775,681	9,530,560	0%	\$0	\$0	8,424,282
(5) Transportation	\$19,684,528	13,477,516	16,173,019	17,836,125	9%	\$1,848,403	\$0	11,589,320
(6) Respite	\$59,469,820	48,899,534	53,344,946	53,665,692	10%	\$5,804,128	\$0	45,959,594
(7) Personal Assistance	\$65,228,607	54,352,543	59,293,683	56,022,320	14%	\$9,206,287	\$0	48,336,047
(8) Supported Living	\$60,711,833	56,235,363	61,347,669	59,505,546	2%	\$1,206,287	\$0	53,477,301
(9) Non-medical	\$35,415,097	28,971,665	32,105,453	35,415,097	0%	\$0	\$0	24,103,486
(10) Medical	\$12,684,138	9,921,143	10,823,065	12,684,138	0%	\$0	\$0	7,918,271
(11) Other	\$84,355,872	56,191,919	63,300,275	73,328,285	13%	\$11,027,587	\$5,784,483	53,566,136
(12) Early Start (Age 0-3)	\$44,832,446	36,848,508	40,930,195	42,996,240	4%	\$1,836,206	\$0	35,739,618
(13) Community Placement Plan	\$3,230,244	0		0	0%	n/a	\$0	0
(14) Purchase of Service Total	678,305,189	570,047,396	627,194,211	637,120,714	6%	37,954,231	5,784,483	534,096,471
OPERATIONS						\$45,364,910	* If all SPA receivables are paid.	
(15) Operating Expense (Gross)	12,989,075	6,953,624	7,585,771	12,989,075	0%	0	0	7,784,961
(16) Less Interest Income and SPA Fees	-600,000	-2,170,164	-2,367,451	-600,000	0%	0	0	-1,198,997
(17) Operating Expense (Net)	12,389,075	4,783,460	5,218,320	12,389,075	0%	0	0	6,585,964
(18) Personal Services	63,481,765	45,157,039	49,262,225	63,481,765	0%	0	0	44,049,322
(19) Family Resource Center/Services	269,299	214,330	233,815	269,299	0%	0	0	269,299
(20) Operations Total	76,140,139	50,154,830	54,714,359	76,140,139	0%	0	0	50,904,585
(21) Total	\$754,445,328	\$620,202,226	\$681,908,571	\$713,260,853	0%	\$37,954,231	\$5,784,483	\$585,001,056

* State Plan Amendment (SPA). Regional centers pay the Day Program and Transportation expenditures for persons who live in Intermediate Care Facilities (ICFs); DDS pays ICFs; ICFs pay regional centers.

STATEMENT OF ASSETS, LIABILITIES AND FUND BALANCES
AS OF MAY 31, 2024

ASSETS	GENERAL FUND	CUSTODIAL FUND
CURRENT ASSETS		
Petty cash	\$300.00	
Checking	32,184,085.63	\$71,530.65
Savings	7,544.48	
Money market	0.00	
Payroll	385,657.35	
Donations	206,803.07	
Unemployment	839,914.82	
Certificate of deposit	0.00	
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Total current assets	33,624,305.35	71,530.65
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RECEIVABLES		
State claim	164,124,701.25	
Client support revenue	18,220.21	291.00
Due from State - prior years	16,253,079.48	
Due from ICF - ICF Supplemental Services	8,692,471.24	
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Total receivables	189,088,472.18	291.00
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PREPAID ITEMS		
Deposits	293,582.86	
Prepaid expense	0.00	
	-----	-----
Total prepaid items	293,582.86	0.00
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OTHER ASSETS		
Tenant improvements	303,163.76	
Building acquisition	63,613.98	
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Total other assets	366,777.74	0.00
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TOTAL ASSETS	\$223,373,138.13	\$71,821.65
	=====	=====
LIABILITIES AND FUND BALANCES		
LIABILITIES		
Accounts payable	\$32,898,936.53	\$18,220.21
Due to State - ICF Supplemental Services	0.00	
Loans payable	0.00	
Cash advance	189,428,852.69	
Unemployment insurance	838,545.84	
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Total liabilities	223,166,335.06	18,220.21
	-----	-----
FUND BALANCES		
General		
Donations	206,803.07	
Custodial		53,601.44
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TOTAL LIABILITIES AND FUND BALANCES	\$223,373,138.13	\$71,821.65
	=====	=====

REGIONAL CENTER OF ORANGE COUNTY
BRIAN'S FUND
MAY 31, 2024

Beginning Balance		\$206,160.55
Donations:		
Kong, Fanhua	\$273.75	
Loan Payments	360.00	
Interest	8.77	
Disbursements:	<u>0.00</u>	
Net Increase (Decrease)		<u>642.52</u>
Ending Balance		<u><u>\$206,803.07</u></u>

REGIONAL CENTER OF ORANGE COUNTY

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

	ACTION	<u> X </u>
ACTION/CONSENT		<u> </u>
DISCUSSION		<u> </u>
INFO ONLY		<u> </u>

DATE: September 5, 2024

TO: Board of Directors

FROM: Budget and Finance Committee

SUBJECT: **Approval of Monthly Sufficiency of Allocation Report, June 2024**

BACKGROUND:

Staff presents the monthly sufficiency of allocation report to the Budget and Finance Committee for review and approval. This committee then presents the statement to the Board.

REASON FOR CURRENT ITEM:

The Board has a responsibility to monitor the Center's financial status.

FISCAL IMPACT:

None.

RECOMMENDATION:

That the Board approve the monthly sufficiency of allocation report as presented.

REGIONAL CENTER OF ORANGE COUNTY

MEMORANDUM

Date: September 5, 2024
To: Board of Directors
From: Budget and Finance Committee
Subject: Highlights – June 2024 Sufficiency of Allocation Report (SOAR)

Purchase of Services (POS)

RCOC is projecting a surplus of \$38.0 million. A decrease of \$5.8 million from the previous projection. RCOC's surplus will be \$45.4 million if all \$7.4 million of the State Plan Amendment receivables are paid. The decrease is due to an increase in projected expenditures.

RCOC's projection includes the fiscal impact of prior years' and current year's rate increases:

- the continuation of prior year minimum wage increases,
- the new minimum wage increase effective January 1, 2024,
- the continuation of the Rate Models increases effective April 1, 2022 and January 1, 2023, (a total of 50% of the difference between the rate calculated by Burns & Associates and the rate as of March 31, 2022),
- the rate increases for occupational, physical and speech therapy effective October 1, 2023,
- application of the Personal Assistance Rate Model rate to Personal Assistance Worker administration services (also known as Employer of Record services), and
- an adjustment to the Rate Model rate for Independent Living Services vendors effective January 1, 2024,
- the new sick leave increase effective January 1, 2024.

The projection also includes the impact of the end of Alternative Non-Residential Services and the projected cost of 554 persons served who will graduate from school to regional center-funded adult day programs.

Year to date, RCOC's caseload increased by 1,198 persons for an annualized caseload growth of 4.8%; the regional center system increased by 26,642 persons for an annualized caseload growth of 6.5%.

Operations

RCOC will be within budget for both Operating Expense and Personal Services.

**Monthly Sufficiency of Allocation Report
As of June 30, 2024**

	A	B	C	D	E	F	G	H
		ACTUAL	PROJECTED	SOAR	VARIANCE			
	E-2	SPENT	EXPENDITURES	PROJECTED	(column A-D)/A	(column A-D)	CHANGE	SPENT
PURCHASE OF SERVICE	ALLOCATION	YEAR TO DATE	AT "RUN RATE"	EXPENDITURES	%	AMOUNT	FROM PRIOR	PRIOR YEAR
				8/10/2024	YEAR TO DATE	MO. REPORTED		
(1) Licensed Residential Care	\$209,254,687	\$203,840,873	\$204,281,738	\$204,182,824	2%	\$5,071,863	\$0	\$182,539,369
(2) Day Care	\$1,955,218	1,352,541	1,718,642	1,955,218	0%	\$0	\$0	1,489,577
(3) Day Training	\$71,952,139	75,654,144	76,267,282	69,998,669	3%	\$1,953,470	\$0	60,953,470
(4) Habilitation	\$9,530,560	8,357,135	8,798,599	9,530,560	0%	\$0	\$0	8,424,282
(5) Transportation	\$19,684,528	14,583,861	17,500,633	17,836,125	9%	\$1,848,403	\$0	11,589,320
(6) Respite	\$59,469,820	51,791,501	53,569,462	53,665,692	10%	\$5,804,128	\$0	45,959,594
(7) Personal Assistance	\$65,228,607	58,288,592	59,705,759	56,022,320	14%	\$9,206,287	\$0	48,336,047
(8) Supported Living	\$60,711,833	61,565,211	61,645,137	59,505,546	2%	\$1,206,287	\$0	53,477,301
(9) Non-medical	\$35,415,097	31,353,547	32,302,171	35,415,097	0%	\$0	\$0	24,103,486
(10) Medical	\$12,684,138	10,887,166	10,944,858	12,684,138	0%	\$0	\$0	7,918,271
(11) Other	\$84,355,872	61,570,321	63,901,204	73,328,285	13%	\$11,027,587	\$5,784,483	53,566,136
(12) Early Start (Age 0-3)	\$44,832,446	39,773,944	41,196,852	42,996,240	4%	\$1,836,206	\$0	35,739,618
(13) Community Placement Plan	\$3,230,244	0	0	0	0%	n/a	\$0	0
(14) Purchase of Service Total	<u>678,305,189</u>	<u>619,018,836</u>	<u>631,832,337</u>	<u>637,120,714</u>	<u>6%</u>	<u>37,954,231</u>	<u>5,784,483</u>	<u>534,096,471</u>
<u>OPERATIONS</u>						\$45,364,910	* If all SPA receivables are paid.	
(15) Operating Expense (Gross)	12,989,075	6,964,836	6,964,836	12,989,075	0%	0	0	7,784,961
(16) Less Interest Income and SPA Fees	-600,000	-2,175,915	-2,175,915	-600,000	0%	0	0	-1,198,997
(17) Operating Expense (Net)	12,389,075	4,788,921	4,788,921	12,389,075	0%	0	0	6,585,964
(18) Personal Services	63,481,765	48,868,061	48,868,061	63,481,765	0%	0	0	44,049,322
(19) Family Resource Center/Services	269,299	214,330	214,330	269,299	0%	0	0	269,299
(20) Operations Total	<u>76,140,139</u>	<u>53,871,312</u>	<u>53,871,312</u>	<u>76,140,139</u>	<u>0%</u>	<u>0</u>	<u>0</u>	<u>50,904,585</u>
(21) Total	<u>\$754,445,328</u>	<u>\$672,890,148</u>	<u>\$685,703,650</u>	<u>\$713,260,853</u>	<u>0%</u>	<u>\$37,954,231</u>	<u>\$5,784,483</u>	<u>\$585,001,056</u>

* State Plan Amendment (SPA). Regional centers pay the Day Program and Transportation expenditures for persons who live in Intermediate Care Facilities (ICFs); DDS pays ICFs; ICFs pay regional centers.

STATEMENT OF ASSETS, LIABILITIES AND FUND BALANCES
AS OF JUNE 30, 2024

ASSETS	GENERAL FUND	CUSTODIAL FUND
CURRENT ASSETS		
Petty cash	\$300.00	
Checking	55,567,548.13	\$76,038.02
Savings	124,818.33	
Money market	0.00	
Payroll	410,741.50	
Donations	208,048.19	
Unemployment	839,914.82	
Certificate of deposit	0.00	
	-----	-----
Total current assets	57,151,370.97	76,038.02
	-----	-----
RECEIVABLES		
State claim	121,483,875.74	
Client support revenue	10,023.88	291.00
Due from State - prior years	7,096,222.59	
Due from ICF - ICF Supplemental Services	3,931,161.42	
	-----	-----
Total receivables	132,521,283.63	291.00
	-----	-----
PREPAID ITEMS		
Deposits	293,582.86	
Prepaid expense	300,084.65	
	-----	-----
Total prepaid items	593,667.51	0.00
	-----	-----
OTHER ASSETS		
Tenant improvements	303,163.76	
Building acquisition	63,613.98	
	-----	-----
Total other assets	366,777.74	0.00
	-----	-----
TOTAL ASSETS	\$190,633,099.85	\$76,329.02
	=====	=====
LIABILITIES AND FUND BALANCES		
LIABILITIES		
Accounts payable	\$157,653.13	\$10,023.88
Due to State - ICF Supplemental Services	0.00	
Loans payable	0.00	
Cash advance	189,428,852.69	
Unemployment insurance	838,545.84	
	-----	-----
Total liabilities	190,425,051.66	10,023.88
	-----	-----
FUND BALANCES		
General		
Donations	208,048.19	
Custodial		66,305.14
	-----	-----
TOTAL LIABILITIES AND FUND BALANCES	\$190,633,099.85	\$76,329.02
	=====	=====

REGIONAL CENTER OF ORANGE COUNTY
BRIAN'S FUND
JUNE 30, 2024

Beginning Balance		\$206,803.07
Donations:		
Give Lively Foundation, Inc	\$48.03	
Frontstream	<u>48.00</u>	
Subtotal Donations		\$96.03
Loan Payments		2,149.09
Interest		0.00
Disbursements:		
Security Deposit		<u>-1,000.00</u>
Net Increase (Decrease)		<u>1,245.12</u>
Ending Balance		<u><u>\$208,048.19</u></u>

REGIONAL CENTER OF ORANGE COUNTY

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

	ACTION	<u> X </u>
ACTION/CONSENT		<u> </u>
DISCUSSION		<u> </u>
INFO ONLY		<u> </u>

DATE: September 5, 2024

TO: Board of Directors

FROM: Budget and Finance Committee

SUBJECT: **Approval of Monthly Sufficiency of Allocation Report, July 2024**

BACKGROUND:

Staff presents the monthly sufficiency of allocation report to the Budget and Finance Committee for review and approval. This committee then presents the statement to the Board.

REASON FOR CURRENT ITEM:

The Board has a responsibility to monitor the Center's financial status.

FISCAL IMPACT:

None.

RECOMMENDATION:

That the Board approve the monthly sufficiency of allocation report as presented.

REGIONAL CENTER OF ORANGE COUNTY

MEMORANDUM

Date: September 5, 2024

To: Board of Directors

From: Budget and Finance Committee

Subject: Highlights – July 2024 Sufficiency of Allocation Report (SOAR)

Purchase of Services (POS)

RCOC has not received the planning allocation, see Agenda Item III.C.-2.d. Per the Department of Developmental Services (DDS) they will send it in September. RCOC staff will use the planning allocation to determine the sufficiency or deficiency of the allocation. The first Sufficiency of Allocation Report (SOAR) for fiscal year 2024-25 is due to DDS on December 10, 2024.

During fiscal years 2019-20 and 2020-21, DDS authorized retainer (absence) payments for nonresidential providers from March 4, 2020 through August 31, 2020 due to the State of Emergency declared by Governor Newsom. Effective September 1, 2020, DDS permitted “alternative delivery of non-residential services that meet the individual needs of consumers, sustain the state’s developmental services vendor network, and continue receipt of federal reimbursement for services provided to consumers during the COVID-19 State of Emergency.” DDS approved the alternative delivery of non-residential services until December 31, 2022.

During fiscal year 2022-23, most providers’ rates increased effective January 1, 2023 due to Rate Model increases (an additional 25% of the difference between the rate calculated by Burns & Associates and the rate as of March 31, 2022). Some providers rates increases due to minimum wage increases effective January 1, 2023.

In fiscal year 2023-24 some providers received rate increases due to the minimum wage and sick leave increases effective January 1, 2024. In addition, occupational, physical and speech therapy providers received rate increases effective October 1, 2023, the Personal Assistance Rate Model rate was applied to Personal Assistance Worker administration services (also known as Employer of Record services), and an adjustment to the Rate Model rate for Independent Living Services vendors was effective January 1, 2024.

In fiscal year 2023-24, RCOC’s caseload increased by 1,198 persons or 4.8%; the regional center system increased by 26,642 persons or 6.5%. In July 2024, RCOC’s caseload increased by 98 persons for an annualized caseload growth of 4.5%; the regional center system increased 1,659 person for an annualized caseload growth of 4.6%.

Operations

RCOC will be within budget for both Operating Expense and Personal Services. Operating Expense appears to exceed the allocation because RCOC makes annual payments for insurance and other one-time expenses.

**Monthly Sufficiency of Allocation Report
As of July 31, 2024**

	A	B	C	D	E	F	G	H
PURCHASE OF SERVICE	A Preliminary ALLOCATION	ACTUAL SPENT YEAR TO DATE	PROJECTED EXPENDITURES AT "RUN RATE"	SOAR	VARIANCE			SPENT PRIOR YEAR
				PROJECTED EXPENDITURES 8/10/2024	(column A-D)/A %	(column A-D) AMOUNT YEAR TO DATE	CHANGE FROM PRIOR MO. REPORTED	
(1) Licensed Residential Care	\$209,254,687	\$13,878,009	\$205,519,116	\$0	0%	n/a	n/a	\$203,840,873
(2) Day Care	\$1,955,218	52,800	1,680,000	\$0	0%	n/a	n/a	1,352,541
(3) Day Training	\$71,952,139	4,604,613	80,068,020	\$0	0%	n/a	n/a	75,654,144
(4) Habilitation	\$9,530,560	133,750	8,915,484	\$0	0%	n/a	n/a	8,357,135
(5) Transportation	\$19,684,528	4,021	17,068,716	\$0	0%	n/a	n/a	14,583,861
(6) Respite	\$59,469,820	17,516	57,673,800	\$0	0%	n/a	n/a	51,791,501
(7) Personal Assistance	\$65,228,607	0	66,043,872	\$0	0%	n/a	n/a	58,288,592
(8) Supported Living	\$60,711,833	5,315,656	64,969,008	\$0	0%	n/a	n/a	61,565,211
(9) Non-medical	\$35,415,097	1,210,992	34,407,024	\$0	0%	n/a	n/a	31,353,547
(10) Medical	\$12,684,138	814,867	12,375,048	\$0	0%	n/a	n/a	10,887,166
(11) Other	\$84,355,872	362,735	68,850,012	\$0	0%	n/a	n/a	61,570,321
(12) Early Start (Age 0-3)	\$44,832,446	2,369,050	44,154,360	\$0	0%	n/a	n/a	39,773,944
(13) Community Placement Plan	\$3,230,244	0	0	0	0%	n/a	n/a	0
(14) Purchase of Service Total	<u>678,305,189</u>	<u>28,764,009</u>	<u>661,724,460</u>	<u>0</u>	<u>0%</u>	<u>0</u>	<u>0</u>	<u>619,018,836</u>
OPERATIONS								
								\$7,410,679 * If all SPA receivables are paid.
(15) Operating Expense (Gross)	12,989,075	2,068,469	24,821,628	12,989,075	0%	0	0	6,964,836
(16) Less Interest Income and SPA Fees	-600,000	-192,767	-2,313,201	-600,000	0%	0	0	-2,175,915
(17) Operating Expense (Net)	<u>12,389,075</u>	<u>1,875,702</u>	<u>22,508,428</u>	<u>12,389,075</u>	<u>0%</u>	<u>0</u>	<u>0</u>	<u>4,788,921</u>
(18) Personal Services	63,481,765	3,826,041	45,912,487	63,481,765	0%	0	0	48,868,061
(19) Family Resource Center/Services	<u>269,299</u>	<u>15,673</u>	<u>188,079</u>	<u>269,299</u>	<u>0%</u>	<u>0</u>	<u>0</u>	<u>214,330</u>
(20) Operations Total	<u>76,140,139</u>	<u>5,717,416</u>	<u>68,608,994</u>	<u>76,140,139</u>	<u>0%</u>	<u>0</u>	<u>0</u>	<u>53,871,312</u>
(21) Total	<u>\$754,445,328</u>	<u>\$34,481,425</u>	<u>\$730,333,454</u>	<u>\$76,140,139</u>	<u>0%</u>	<u>\$0</u>	<u>\$0</u>	<u>\$672,890,148</u>

* State Plan Amendment (SPA). Regional centers pay the Day Program and Transportation expenditures for persons who live in Intermediate Care Facilities (ICFs); DDS pays ICFs; ICFs pay regional centers.

** Due to later payment dates, the Spent Year to Date amount (column B) for line items 5 through 10 is approximately one month less than expenditures for Residential Care and Day Training.

***Operating Expense appears to exceed the allocation due to annual payments for insurance and other one-time expenses.

STATEMENT OF ASSETS, LIABILITIES AND FUND BALANCES
AS OF JULY 31, 2024

ASSETS	GENERAL FUND	CUSTODIAL FUND
CURRENT ASSETS		
Petty cash	\$300.00	
Checking	85,044,350.37	\$74,486.72
Savings	134,015.69	
Money market	0.00	
Payroll	412,677.79	
Donations	207,572.54	
Unemployment	840,172.28	
Certificate of deposit	0.00	
	-----	-----
Total current assets	86,639,088.67	74,486.72
	-----	-----
RECEIVABLES		
State claim	35,412,877.99	
Client support revenue	16,415.33	291.00
Due from State - prior years	192,866,647.89	
Due from ICF - ICF Supplemental Services	4,886,606.16	
	-----	-----
Total receivables	233,182,547.37	291.00
	-----	-----
PREPAID ITEMS		
Deposits	293,582.86	
Prepaid expense	0.00	
	-----	-----
Total prepaid items	293,582.86	0.00
	-----	-----
OTHER ASSETS		
Tenant improvements	303,163.76	
Building acquisition	63,613.98	
	-----	-----
Total other assets	366,777.74	0.00
	-----	-----
TOTAL ASSETS	\$320,481,996.64	\$74,777.72
	=====	=====
LIABILITIES AND FUND BALANCES		
LIABILITIES		
Accounts payable	\$36,822,306.97	\$16,415.33
Due to State - ICF Supplemental Services	0.00	
Loans payable	0.00	
Cash advance	282,613,221.28	
Unemployment insurance	838,895.85	
	-----	-----
Total liabilities	320,274,424.10	16,415.33
	-----	-----
FUND BALANCES		
General		
Donations	207,572.54	
Custodial		58,362.39
	-----	-----
TOTAL LIABILITIES AND FUND BALANCES	\$320,481,996.64	\$74,777.72
	=====	=====

REGIONAL CENTER OF ORANGE COUNTY
BRIAN'S FUND
JULY 31, 2024

Beginning Balance		\$208,048.19
Donations	\$0.00	
Loan Payments	100.00	
Interest	17.35	
Disbursements:		
Security Deposit	<u>-593.00</u>	
Net Increase (Decrease)		<u>-475.65</u>
Ending Balance		<u><u>\$ 207,572.54</u></u>

REGIONAL CENTER OF ORANGE COUNTY

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

ACTION _____
ACTION/CONSENT _____
DISCUSSION _____
INFO ONLY X

DATE: September 5, 2024

TO: Board of Directors

FROM: Budget and Finance Committee

SUBJECT: **Budget Amendment E-3, Fiscal Year 2023-24**

BACKGROUND:

Periodically, budget amendments are required to distribute and reallocate funds among regional centers or to change contract language. These amendments are numbered successively, e.g., E-1, E-2, etc.

REASON FOR CURRENT ITEM:

The Department of Developmental Services issued the E-3 allocation which included special program funding based on agreements with specific regional centers. RCOC did not receive any of the special project funds issued in the E-3 allocation.

FISCAL IMPACT:

None.

RECOMMENDATION:

Informational item only.

REGIONAL CENTER OF ORANGE COUNTY

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

ACTION X
ACTION/CONSENT
DISCUSSION
INFO ONLY

DATE: September 5, 2024

TO: Board of Directors

FROM: Budget and Finance Committee

SUBJECT: **Approval of Budget Amendment A-1, Fiscal Year 2024-25**

BACKGROUND:

Periodically, budget amendments are required to distribute and reallocate funds among regional centers or to change contract language. These amendments are numbered successively, e.g., A-1, A-2, etc.

REASON FOR CURRENT ITEM:

The Department of Developmental Services has informed regional centers that they will send the A-1 allocation numbers in September.

FISCAL IMPACT:

Unknown at this time. For reference, the planning allocation for 2023-24 was:

Operations	\$27,951,358
Purchase of Services	\$120,349,506
Total	\$148,300,864

RECOMMENDATION:

That the Board authorize the Chairperson to execute the budget amendment upon receipt.

REGIONAL CENTER OF ORANGE COUNTY

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

ACTION X
ACTION/CONSENT
DISCUSSION
INFO ONLY

DATE: September 5, 2024

TO: Board of Directors

FROM: Budget and Finance Committee

SUBJECT: **Approval of CalPERS Requirement for a Publicly Available Pay Schedule Effective September 16, 2024**

BACKGROUND:

Since August 10, 2011, The California Code of Regulations, Title 2, Section 570.5, has required California Public Employees' Retirement System's (CalPERS's) employers to have pay rates approved by the employer's governing body and pay schedules publicly available. Since February 2, 2011, RCOC has posted its pay schedule on its website and the Board last approved the pay schedule at its meeting on May 2, 2024.9

REASON FOR CURRENT ITEM:

The title of Early Start Manager was added. No titles were removed.

FISCAL IMPACT:

The Early Start Manager position is a promotional opportunity.

The promotion will be approximately \$11,000 plus benefits

RECOMMENDATION:

That the Board approve the salary schedule for RCOC's employee's effective September 16, 2024.

		Minimum	Midpoint	Maximum
EXECUTIVE DIRECTOR	HR	107.74	125.67	143.61
	BW	8,618.93	10,053.86	11,488.78
	MO	18,674.35	21,783.35	24,892.36
	YR	224,092.16	261,400.24	298,708.32
MEDICAL DIRECTOR PHYSICIAN	HR	74.73	101.22	127.72
	BW	5,978.66	8,097.99	10,217.32
	MO	12,953.77	17,545.65	22,137.53
	YR	155,445.22	210,547.81	265,650.39
CHIEF FINANCIAL OFFICER GENERAL COUNSEL	HR	74.73	91.53	108.34
	BW	5,978.66	7,322.77	8,666.88
	MO	12,953.77	15,866.00	18,778.23
	YR	155,445.22	190,391.99	225,338.76
CONSULTING PHARMACIST DIRECTOR: Case Management, Community Services, Clinical, Finance, HR, IT Services and Supports	HR	63.52	74.82	86.13
	BW	5,081.71	5,985.99	6,890.28
	MO	11,010.37	12,969.65	14,928.94
	YR	132,124.47	155,635.85	179,147.23
MANAGER, AREA ASSOCIATE DIRECTOR: Finance, Housing, IT, Risk Management	HR	47.63	58.69	69.75
	BW	3,810.36	4,695.25	5,580.13
	MO	8,255.78	10,173.03	12,090.29
	YR	99,069.30	122,076.40	145,083.50
PSYCHOLOGIST MANAGER: Nursing	HR	44.34	54.63	64.93
	BW	3,547.17	4,370.77	5,194.36
	MO	7,685.54	9,470.00	11,254.46
	YR	92,226.53	113,640.00	135,053.46
THERAPIST: Occupational, Physical Speech NURSE CONSULTANT	HR	44.34	52.23	60.12
	BW	3,547.17	4,178.39	4,809.60
	MO	7,685.54	9,053.17	10,420.79
	YR	92,226.53	108,638.02	125,049.50
CHIEF COUNSELOR, ADMINISTRATOR MANAGER: Custodian of Records, Employment Fair Hearings, HR, Network, Organizational Devt. Risk, Safety Net, Early Start	HR	38.58	46.46	54.35
	BW	3,086.04	3,717.19	4,348.35
	MO	6,686.42	8,053.92	9,421.42
	YR	80,236.99	96,646.99	113,056.99
CLERK TO THE BOARD, MANAGER: Family Support/Comm. Outreach COORDINATOR: PCT, Self-Determination SPECIALIST: Federal Programs and Benefits	HR	40.15	46.72	53.29
	BW	3,212.09	3,737.47	4,262.86
	MO	6,959.52	8,097.86	9,236.19
	YR	83,514.23	97,174.26	110,834.30
BCBA Masters	HR	37.98	42.68	47.37
	BW	3,038.19	3,414.08	3,789.97
	MO	6,582.74	7,397.17	8,211.60
	YR	78,992.93	88,766.09	98,539.26
AREA and QA SUPERVISOR, RESOURCE GROUP LEADER, TRAINING PROGRAMMER ANALYST, MANAGER Accounting and IT, ASST. MAN. Fair Hearings	HR	34.07	42.90	51.74
	BW	2,725.27	3,432.27	4,139.27
	MO	5,904.76	7,436.58	8,968.41
	YR	70,857.07	89,239.01	107,620.96
COORDINATOR: Lead Service Federal Programs and Benefits Deaf and Hard of Hearing Coordinator Foster System Care	HR	33.03	39.95	46.97
	BW	2,642.69	3,195.97	3,757.67
	MO	5,725.82	6,924.59	8,141.61
	YR	68,709.89	83,095.14	97,699.35
SERVICE COORDINATOR, HCBS COOR. ACCOUNTANT, ACCOUNTING SUP. CULTURAL SPECIALIST/COMM. OUT. EXECUTIVE LIAISON; HR SPECIALIST	HR	32.00	37.16	42.32
	BW	2,560.00	2,972.99	3,385.98
	MO	5,546.67	6,441.48	7,336.30
	YR	66,560.00	77,297.80	88,035.61
ASSOCIATE PROGRAMMER ANALYST COORDINATOR: Emergency, IT, Operations Quality Assurance, Systems	HR	26.69	32.17	37.64
	BW	2,135.42	2,573.39	3,011.36
	MO	4,626.74	5,575.67	6,524.61
	YR	55,520.89	66,908.09	78,295.29
COORDINATOR: Fiscal, SIR, Vendor SPECIALIST: HRG, Intake Community Navigator, PEER ADVOCATE	HR	25.54	28.25	30.96
	BW	2,043.15	2,259.99	2,476.84
	MO	4,426.82	4,896.65	5,366.48
	YR	53,121.85	58,759.79	64,397.73
COORDINATOR: Community Resources, Fair Hearing, Imaging, Operations, Payables Support Services SPECIALIST: IT	HR	23.76	25.76	27.76
	BW	1,900.96	2,060.98	2,221.00
	MO	4,118.76	4,465.46	4,812.16
	YR	49,425.07	53,585.50	57,745.93
TECHNICIAN: Accounting, Area, IT, Intake Scanning, Technical Assistant, Receptionist Account Clerk	HR	19.56	22.37	25.19
	BW	1,564.62	1,789.78	2,014.95
	MO	3,390.01	3,877.86	4,365.72
	YR	40,680.13	46,534.36	52,388.59
OFFICE AIDE	HR	16.00	16.57	17.14
	BW	1,280.00	1,325.70	1,371.40
	MO	2,773.33	2,872.35	2,971.37
	YR	33,280.00	34,468.25	35,656.49

REGIONAL CENTER OF ORANGE COUNTY

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

DATE: September 5, 2024

TO: RCOC Board of Directors

FROM: Larry Landauer, Executive Director

ACTION	X
ACTION/CONSENT	
DISCUSSION	
INFO ONLY	

SUBJECT: **Approval of Amendment to Property Renovation Agreement with Non-Profit Housing Corporation, Brilliant Corners, for the Development of an Enhanced Behavioral Supports Home (CRDP No. 2223-1)**

BACKGROUND:

The Department of Developmental Services (DDS) made a special allocation to RCOC's Community Resource Development Plan (CRDP) for the development of a Community Crisis Home (CCH) to serve individuals who currently reside in a restrictive setting, such as a psychiatric hospital, crisis facility, or locked facility, or who are at risk of being placed in a restrictive setting. The Board previously approved a property renovation agreement for \$500,000 with non-profit housing corporation Brilliant Corners on September 1, 2022. Brilliant Corners has acquired the property where the facility will be located, and DDS has approved additional funding to complete the renovations that the home requires.

REASON FOR CURRENT ITEM:

DDS has approved an additional \$268,000 in RCOC's CRDP funding for the renovation costs. Due to difficulty identifying a property within Orange County that satisfies the requirements for a CCH, DDS also approved changing the facility to an Enhanced Behavioral Supports Home (EBSH).

FISCAL IMPACT:

DDS will allocate an additional \$268,000 in RCOC's CRDP funding, for a total of \$768,000 in renovation funds.

RECOMMENDATION:

That the Board approve the Amendment to the Property Renovation Agreement as presented.

AMENDMENT NO. 1 TO AGREEMENT BY AND BETWEEN
REGIONAL CENTER OF ORANGE COUNTY
AND BRILLIANT CORNERS
FOR DEVELOPMENT OF HOUSING
RCOC CRDP PROJECT NO. 2223-1

This Amendment No. 1 to Agreement (Amendment) is entered into and effective this ____ day of September, 2024, by and between the Regional Center of Orange County, a California nonprofit corporation, hereinafter referred to as “RCOC,” and Brilliant Corners, a California nonprofit corporation, hereinafter referred to as “NPO.”

RECITALS

A. WHEREAS, RCOC and NPO previously entered into an agreement (Agreement) for Community Resource Development Plan Start-Up funds (CRDP funds) for the development of property to be used for a Community Crisis Home (CCH) to serve regional center persons served; and

B. WHEREAS, the Department of Developmental Services (DDS) subsequently approved an increase in the CRDP funds allocated for renovation costs from \$500,000 to \$768,000, and changing the property from a CCH to an Enhanced Behavioral Supports Home (EBSH); and

C. WHEREAS, Section 3 of the Agreement provides that the Agreement may be amended by written agreement of RCOC and NPO;

NOW, THEREFORE, RCOC and NPO hereby agree as follows:

1. Section 9.a. of the Agreement is hereby amended to read as follows:

“9. **MAXIMUM PAYMENT OBLIGATION.** The “Maximum Payment Obligation” of RCOC to NPO under this Agreement shall be Seven Hundred Sixty Eight Thousand Dollars (\$768,000) (“CRDP Funds”).

a. The Maximum Payment Obligation shall apply to all Work. It is anticipated that the costs associated with completion of the Work may exceed the Maximum Payment Obligation, and NPO shall be solely responsible for the payment of said additional costs. If it is determined that the costs associated with the Work is less than \$768,000, the Maximum Payment Obligation shall be deemed to be that lower amount. In the event that the Maximum Payment Obligation is less than \$768,000, RCOC shall retain the remaining CRDP Funds to be returned to DDS.”

2. All references in the Agreement to Community Crisis Home (CCH) shall be replaced with Enhanced Behavioral Supports Home (EBSH).

3. Exhibit "A" to the Agreement – "Scope of Work" – shall be replaced in its entirety with the Scope of Work attached hereto as Exhibit "A" and incorporated herein by reference.

4. Except as set forth above, all provisions of the Agreement shall remain in full force and effect.

IN WITNESS WHEREOF, RCOC and NPO have executed this Amendment as of the date first set forth above.

REGIONAL CENTER OF ORANGE COUNTY

Larry Landauer, M.S.W., Executive Director

BRILLIANT CORNERS

Name/Title:_____

EXHIBIT "A"

SCOPE OF WORK

Brilliant Corners ("NPO") shall identify and acquire through purchase one (1) single family residence ("Property") to be leased to a third-party service provider selected by RCOC ("Service Provider") and used in perpetuity as an EBSH. EBSH shall mean an Enhanced Behavioral Supports Home meeting the requirements of Article 3.6 of Chapter 6 of Division 4.6 of the California Welfare and Institutions Code (§§4684.80 - 4684.86).

The Property shall be located in a residential neighborhood that is deemed to be safe, within close proximity to necessary services and supports, transportation, employment, and recreational activities. NPO shall renovate the home as necessary to meet all statutory and regulatory requirements for the Property to be utilized as an EBSH, as well as to meet the unique needs of the regional center persons served that will reside there. Selection of the Property shall be subject to the approval of RCOC. Upon RCOC approval of the Property, NPO shall complete the steps to purchase the Property as set forth below. Acquisition of the Property shall be completed no later than one hundred twenty (120) days from the Date of Agreement, unless an extension is approved by RCOC in writing, in RCOC's sole discretion.

NPO will research available properties within the target area, using all means available. The Property selected shall be at a minimum four to five bedrooms and/or adequate square footage to renovate the home to accommodate identified residents. In addition, adequate storage space including an enclosed garage area, backyard, and/or frontage area to allow for off-street parking for staff and visitors will be a priority.

NPO shall provide a minimum down payment amount of 20% of the Property purchase price. In addition, NPO shall provide a detailed sources and uses of funds schedule to RCOC. This schedule shall detail the funds necessary for the acquisition of the Property, and shall include but not be limited to, down payment costs, due diligence costs, closing costs, property inspections and replacement reserve analysis, developer fees, legal, accounting, consultant, and project managers fees, lenders title insurance, and/or home warranty contracts. NPO shall also obtain an appraisal of the value of the Property. An appraisal report completed for the Senior Lender shall be sufficient to meet this requirement. Under no circumstances shall the purchase price for the Property exceed the appraised value of the Property.

Following acquisition of the Property, NPO shall lease the Property to a third-party service provider selected by RCOC for the purpose of delivery of services. NPO shall ensure the Property is ready for occupancy, including any and all necessary renovations, no later than six (6) months from the date of close of escrow.



Summary of Information About Persons Served - May 2024

NUMBER OF PERSONS SERVED	26,293	100%
Children - Birth to Age Three Receiving Early Start Services	3,505	13%
Children - Ages Three to Five Receiving Provisional Services	460	2%
Children - Ages Three to 17 Receiving Lanterman Services	8,670	33%
Adults - Ages 18 and Older Receiving Lanterman Services	13,658	52%

Children - Birth to Age Three Receiving Prevention Resource and Referral Services	484
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Children and Adults - Ages Three and Older Receiving Lanterman Services with the Following Diagnoses:

Intellectual Disability	11,487	60%
Epilepsy	2,864	14%
Cerebral Palsy	2,535	13%
Autism	10,605	44%
Fifth Category*	1,997	9%

* condition closely related to intellectual disability and requiring similar treatment

Note: Many persons served have more than one diagnosis so the percentage equals more than 100%.

NUMBER OF PERSONS REQUESTING ELIGIBILITY DETERMINATION	427
Early Start / Under Age Three / 45 days to complete determination	317
Lanterman / Over Age Three / 120 days to complete determination	107
Provisional / Up to Age Five / 90 days to complete determination	3

NUMBER OF PERSONS DETERMINED ELIGIBLE	128
Children - Birth to Age Three Eligible for Early Start Services	0
Children and Adults - Ages Three and Older Eligible for Lanterman Services	63
<ul style="list-style-type: none"> • Number of children who received Early Start services 	39
<ul style="list-style-type: none"> • Number of children who received Early Start services and had a diagnosis of autism 	26
Children - Birth to Age Three Eligible for Prevention Resource and Referral Services	0

NUMBER OF CHILDREN NO LONGER ELIGIBLE FOR EARLY START OR PREVENTION RESOURCE AND REFERRAL SERVICES	140
Children - Age Three No Longer Eligible for Early Start Services	140
Children - Age Three No Longer Eligible for Prevention Resource and Referral Services	0

REGIONAL CENTER OF ORANGE COUNTY



OPERATIONS REPORT

MAY 2024 ACTIVITY

Mission Statement

The Regional Center of Orange County (RCOC) is a private non-profit organization that, as mandated by the Lanterman Developmental Disabilities Services Act, collaborates with persons with developmental disabilities, their families and the community to secure individualized services and supports that enhance the quality of life for the people we serve and assist them in realizing their full potential.

COMMUNITY LIFE

Related Guiding Principles

- *Persons served are in safe and supportive settings that promote a life of independence, acknowledge diverse cultural perspectives and that respect the inherent risks and valuable learning experiences that come from living in the community.*

Provider Monitoring, Technical Support and Special Incident Investigation Activities Fiscal Year 2023-24

Type and Number of Reviews	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Annual Review	43	34	33	40	40	38
Unannounced	92	70	53	74	55	61
Total Number of Reviews	135	104	86	114	95	99

Provider Trainings	0	0	0	0	0	0
Technical Support	325	211	133	326	283	274
Corrective Action Plans	0	7	0	5	14	2
Special Incident Investigations*	9	3	4	38	41	56
COVID-19 Checklist	0	0	0	0	0	0

Type and Number of Reviews	Jan.	Feb.	Mar.	Apr.	May	June	Total
Annual Review	38	27	43	47	50		433
Unannounced	57	56	117	91	67		793
Total Number of Reviews	95	83	160	138	117		593

Provider Trainings	0	0	0	0	0		0
Technical Support	242	214	364	285	320		2,977
Corrective Action Plans	0	1	5	4	21		59
Special Incident Investigations*	37	30	61	63	88		430

* California Code of Regulations, Title 17, Division 2, Chapter 3 - Community Services SubChapter 2 - Vendorization Article 2 - Vendorization Process, Section 54327 requires all vendors, excluding parents and consumers, to report the following special incidents.

Type of Special Incidents (from California Code of Regulations, Title 17)

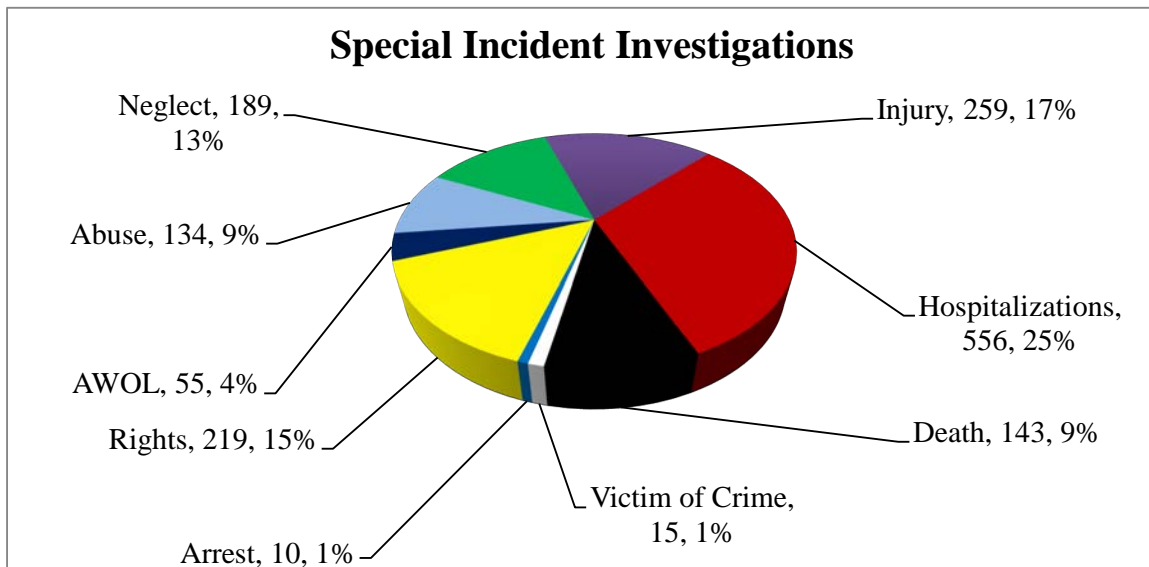
- (A) The consumer is missing and the vendor or long-term health care facility has filed a missing persons report with a law enforcement agency;
 - (B) Reasonably suspected abuse/exploitation including:
 - 1. Physical;
 - 2. Sexual;
 - 3. Fiduciary;
 - 4. Emotional/mental; or
 - 5. Physical and/or chemical restraint.
 - (C) Reasonably suspected neglect including failure to:
 - 1. Provide medical care for physical and mental health needs;
 - 2. Prevent malnutrition or dehydration;
 - 3. Protect from health and safety hazards;
 - 4. Assist in personal hygiene or the provision of food, clothing or shelter or
 - 5. Exercise the degree of care that a reasonable person would exercise in the position of having the care and custody of an elder or a dependent adult.
 - (D) A serious injury/accident including:
 - 1. Lacerations requiring sutures or staples;
 - 2. Puncture wounds requiring medical treatment beyond first aid;
 - 3. Fractures;
 - 4. Dislocations;
 - 5. Bites that break the skin and require medical treatment beyond first aid;
 - 6. Internal bleeding requiring medical treatment beyond first aid;
 - 7. Any medication errors;
 - 8. Medication reactions that require medical treatment beyond first aid; or
 - 9. Burns that require medical treatment beyond first aid.
 - (E) Any unplanned or unscheduled hospitalization due to the following conditions:
 - 1. Respiratory illness, including but not limited, to asthma; tuberculosis; and chronic obstructive pulmonary disease;
 - 2. Seizure-related;
 - 3. Cardiac-related, including but not limited to, congestive heart failure; hypertension; and angina;
 - 4. Internal infections, including but not limited to, ear, nose and throat; gastrointestinal; kidney; dental; pelvic; or urinary tract;
 - 5. Diabetes, including diabetes-related complications;
 - 6. Wound/skin care, including but not limited to, cellulitis and decubitus;
 - 7. Nutritional deficiencies, including but not limited to, anemia and dehydration; or
 - 8. Involuntary psychiatric admission;
- (2) The following special incidents regardless of when or where they occurred:
- (A) The death of any consumer, regardless of cause;
 - (B) The consumer is the victim of a crime including the following:
 - 1. Robbery, including theft using a firearm, knife, or cutting instrument or other dangerous weapons or methods which force or threaten a victim;
 - 2. Aggravated assault, including a physical attack on a victim using hands, fist, feet or a firearm, knife or cutting instrument or other dangerous weapon;
 - 3. Larceny, including the unlawful taking, carrying, leading, or riding away of property, except for motor vehicles, from the possession or constructive possession of another person;
 - 4. Burglary, including forcible entry; unlawful non-forcible entry; and, attempted forcible entry of a structure to commit a felony or theft therein;
 - 5. Rape, including rape and attempts to commit rape.

Title 17 does not require reporting on arrest or consumer rights violations; however, RCOC includes arrest and rights violations as reportable incidents.

Type and Number of Special Incident Investigations
Fiscal Year 2023-24

Type of Incident	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
AWOL	4	9	2	4	3	4
Abuse	9	16	11	15	12	12
Neglect	44	16	17	17	15	6
Injury	16	25	15	21	15	20
Hospitalizations - Total	28	29	27	44	46	42
<i>Psychiatric</i>	7	3	2	8	6	9
<i>Medical</i>	21	26	25	36	35	33
Death	17	11	16	12	14	13
Victim of crime	1	1	0	0	0	3
Arrest	1	0	0	0	0	2
Rights	69	7	31	8	6	6
Total	189	114	119	121	111	108

Type of Incident	Jan.	Feb.	Mar.	Apr.	May	June	Total
AWOL	9	7	2	5	6		55
Abuse	10	9	16	15	9		134
Neglect	7	12	14	28	13		189
Injury	32	34	35	21	25		259
Hospitalizations - Total	68	45	28	52	54		463
<i>Psychiatric</i>	19	7	7	9	9		86
<i>Medical</i>	49	38	21	44	45		373
Death	14	7	14	14	11		143
Victim of Crime	2	3	2	2	1		15
Arrest	1	1	0	2	3		10
Rights	6	35	2	20	29		219
Total	149	153	113	159	151	0	1,487



COMMUNITY LIFE continued

Provider Audits
Fiscal Year 2023-24

Number of Audits / Appeals / Recoveries

Type of Audit	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Service Billing	0	1	0	0	0	0
Staffing	0	3	0	0	0	0
Level 4I Consultant	0	1	0	0	2	0
P&I (consumer funds)	0	2	0	0	0	0
Total Number of Audits	0	7	0	0	2	0

Number of Appeals / Recoveries (Vendors may appeal after monthly data is reported)

State Appeal		0			0	
Recovery		4			2	

Audit Findings (Dollar Amount)

<i>Amount of Recovery</i>	\$0.00	\$62,604.00	\$0.00	\$0.00	\$8,013.81	\$0.00
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Type of Audit	Jan.	Feb.	Mar.	Apr.	May	June	Total
Service Billing	0	2	0	0	3		6
Staffing	0	0	0	0	6		3
Level 4I Consultant	0	0	0	0			3
P&I (consumer funds)	0	2	0	1			5
Total Number of Audits	0	4	0	1	9		23

Number of Appeals / Recoveries

State Appeal							0
Recovery		3		1	6		4

Audit Findings (Dollar Amount)

<i>Amount of Recovery</i>	\$0.00	\$1,282.67	\$0.00	\$4,620.00	\$260,078.77	\$0.00	\$336,599.25
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FAMILY SUPPORTS

Related Guiding Principles

- *Families are informed advocates for their loved ones with developmental disabilities.*
- *Families are the decision makers for their minor children.*
- *Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.*
- *Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.*

Fiscal Year 2023-24

Number of Authorizations for Voucher Services

Type of Service	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Day Care - Family Member	81	84	78	81	78	77
Diapers - Family Member	7	3	3	4	2	2
Nursing Service - Family Member	47	51	52	51	49	48
Respite Service - Family Member	665	656	661	666	675	676
Transportation - Family Member	202	208	210	224	234	236
<i>Total Number of Voucher Authorizations</i>	<i>1,002</i>	<i>1,002</i>	<i>1,004</i>	<i>1,026</i>	<i>1,038</i>	<i>1,039</i>

Number of Authorizations for Voucher Services

Type of Service	Jan.	Feb.	Mar.	Apr.	May	June
Day Care - Family Member	76	82	86	84	85	
Diapers - Family Member	3	3	3	2	2	
Nursing Service - Family Member	46	47	46	48	52	
Respite Service - Family Member	674	681	692	690	697	
Transportation - Family Member	240	244	251	259	261	
<i>Total Number of Voucher Authorizations</i>	<i>1,039</i>	<i>1,057</i>	<i>1,078</i>	<i>1,083</i>	<i>1,097</i>	<i>0</i>

FAMILY SUPPORTS

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Notifications of Community Events and Activities

Fiscal Year 2023-24

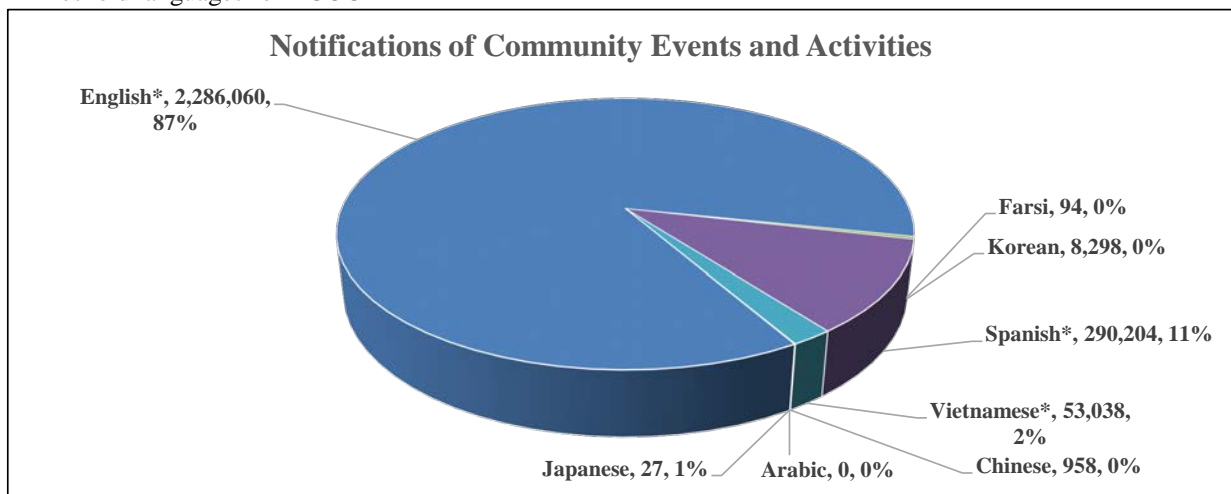
Number of Notifications

Language	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
English*	153,968	221,278	263,897	307,942	166,093	118,852
Farsi						0
Korean	555	200	1,839	82	932	1,075
Spanish*	8,000	39,791	36,187	31,942	23,200	11,763
Vietnamese*	9,234	2,792	12,351	3,666	2,551	4,532
Chinese			376	582		0
Japanese			27			
Arabic						
Total Number of Notifications	171,757	264,061	314,677	344,214	192,776	136,222

Number of Notifications

Language	Jan.	Feb.	Mar.	Apr.	May	June	Total
English*	186,155	218,226	198,477	249,494	201,678		2,286,060
Farsi	94	0	0	0	0		94
Korean	469	133	1,333	349	1,331		8,298
Spanish*	32,495	15,832	18,187	42,135	30,672		290,204
Vietnamese*	4,880	5,608	4,873	1380	1,171		53,038
Chinese	0	0	0	0	0		958
Japanese	0	0	0	0	0		27
Arabic							0
Total Number of Notifications	224,093	239,799	222,870	293,358	234,852	0	2,638,679

* Threshold languages for RCOG



FAMILY SUPPORTS

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Community Outreach

Fiscal Year 2023-24

Number of Outreach Events

Type of Outreach / Language	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
In Person/Zoom						
English	13	7	7	12	12	10
Spanish	1	3	3	3	1	
Vietnamese		3	2			
Other Languages			1	1 (Korean)		
In Print						
English		2		1	1	1
Spanish		1				
Vietnamese		1				
Other Languages						
TV / Radio						
English	2					
Spanish						
Vietnamese	5	4	4	5	5	5
Other Languages						
Total Number of Outreach Events	21	21	17	22	19	16

Number of Outreach Events

Language	Jan.	Feb.	Mar.	Apr.*	May*	June*	Total
In Person							
English	6	4	13	21	11		116
Spanish	2	3	3	4	3		26
Vietnamese		3	4				12
Other Languages			2		1		2
In Print							
English	1			2			8
Spanish							1
Vietnamese							1
Other Languages							0
TV / Radio							
English				1			3
Spanish							0
Vietnamese	4	5	5	4	4		50
Other Languages							0
Total Number of Outreach Events	13	15	27	32	19	0	222

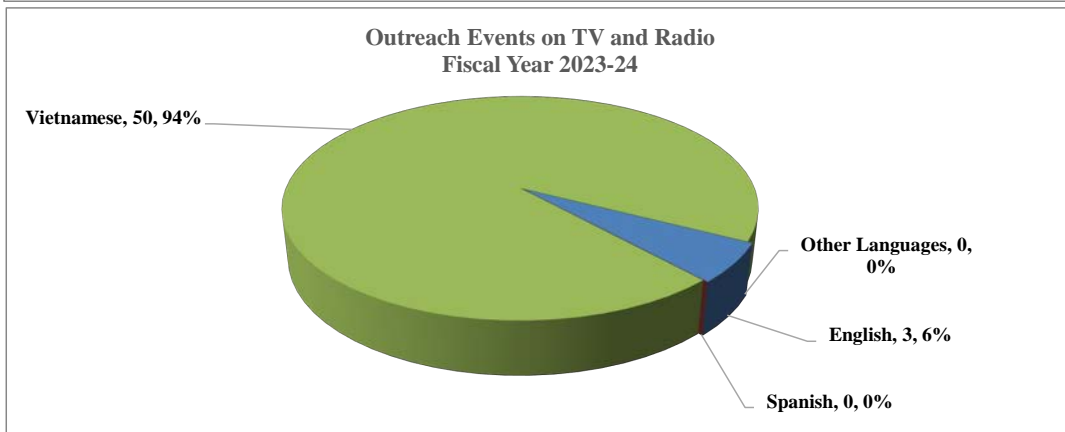
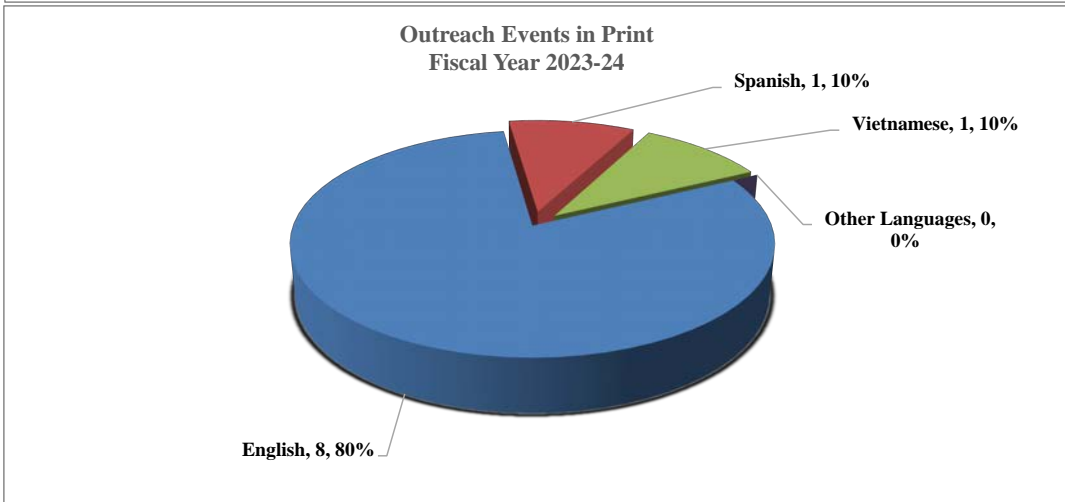
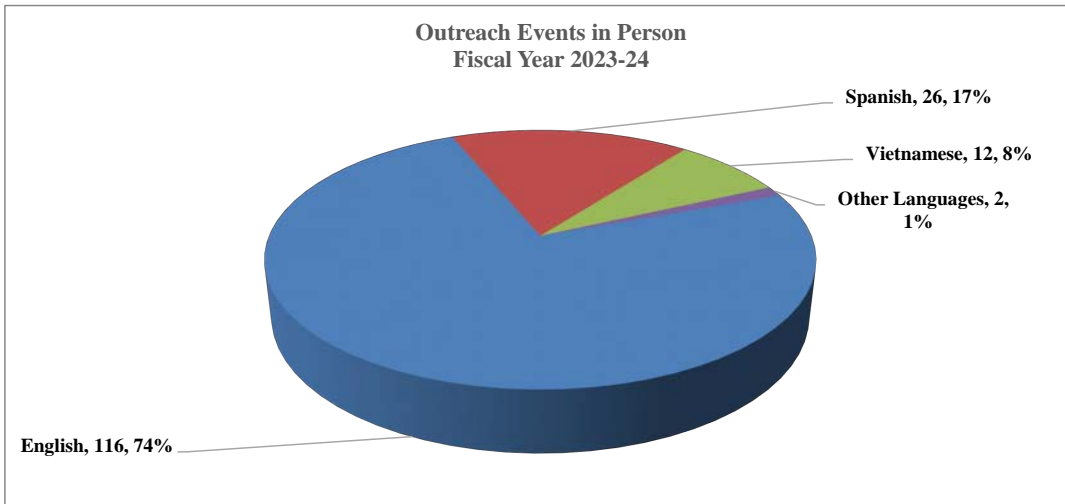
* Virtual Meetings

FAMILY SUPPORTS

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Community Outreach Events in Person, in Print, on TV and Radio Fiscal Year 2023-24



EARLY INTERVENTION / PREVENTION

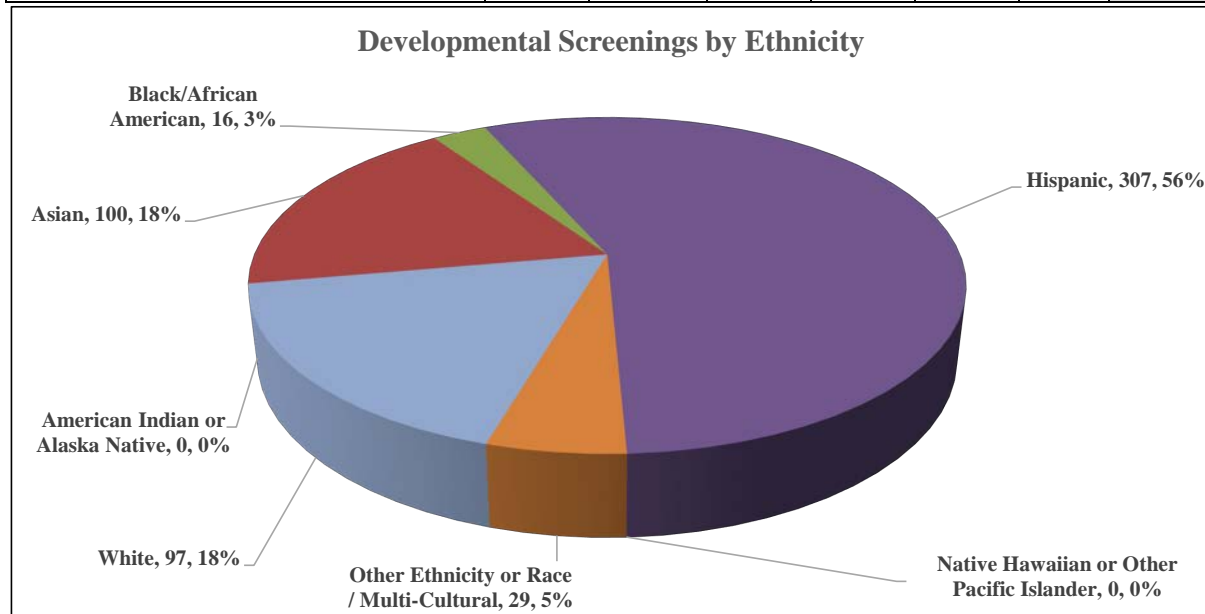
Related Guiding Principles

- Prevention and early intervention services, supports and public awareness activities are designed and implemented to prevent the onset of a disability and/or to improve developmental outcomes.
- Persons served are provided with needed services and supports in a family-focused and collaborative fashion.

Fiscal Year 2023-24

Developmental Screenings by Ethnicity	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
American Indian or Alaska Native	0	0	0	0	0	0
Asian	1	0	7	16	11	0
Black/African American	0	0	3	0	1	1
Hispanic	13	17	54	7	36	12
Native Hawaiian or Other Pacific Islander	0	0	0	0	0	0
Other Ethnicity or Race / Multi-Cultural	2	2	3	0	2	1
White	3	3	14	0	14	5
Total Number Screened	19	22	81	23	64	19
Total Number Referred to RCOC	7	9	24	7	25	6

Developmental Screenings by Ethnicity	Jan.	Feb.	Mar.	Apr.	May	June	Total
American Indian or Alaska Native	0	0	0	0	0		0
Asian	8	11	17	15	14		100
Black/African American	2	2	3	1	3		16
Hispanic	27	10	65	16	50		307
Native Hawaiian or Other Pacific Islander	0	0	0	0	0		0
Other Ethnicity or Race / Multi-Cultural	2	1	0	7	9		29
White	20	2	6	20	10		97
Total Number Screened	59	26	91	59	86	0	549
Total Number Referred to RCOC	11	3	29	9	31		161

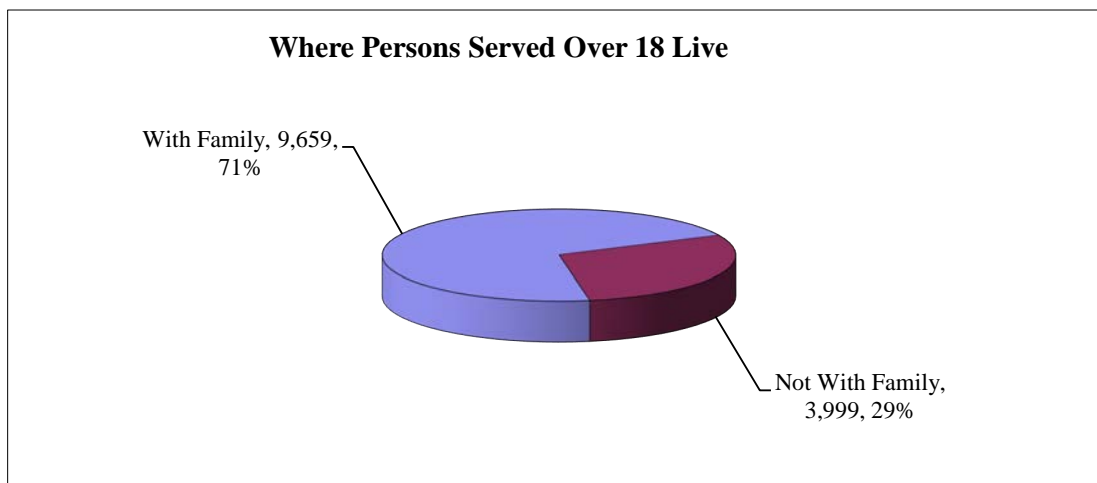
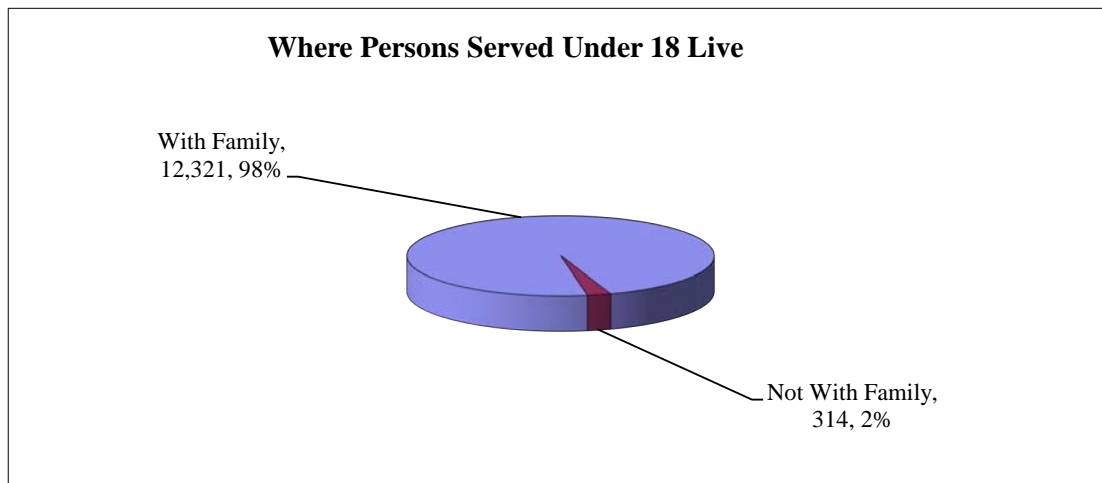


LIVING OPTIONS

Related Guiding Principles

- *Culturally-sensitive services and supports are provided so that persons served can make informed choices on where and with whom they live, including owning or renting their own homes.*
- *Families whose minor or adult children choose to remain in the family home are supported through available resources.*
- *Persons served live in homes where they receive quality care and can form relationships.*

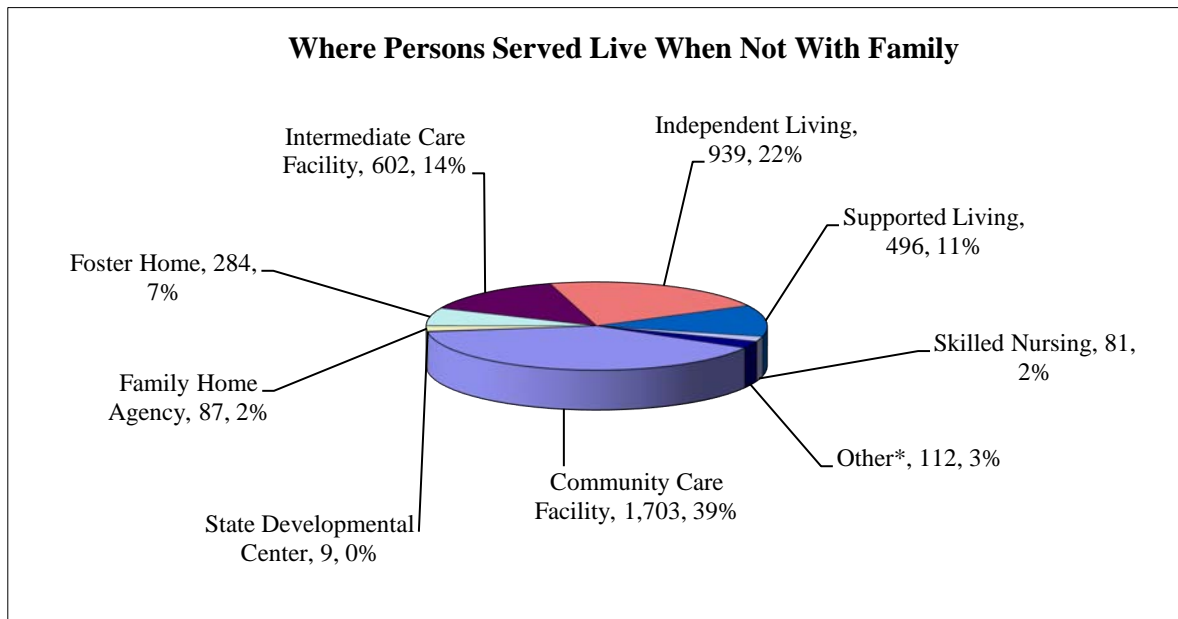
Where Persons Served Live	Persons Served All	Persons Served Under 18	Persons Served Over 18
With Family	21,980	12,321	9,659
Not With Family	4,313	314	3,999
Totals	26,293	12,635	13,658



LIVING OPTIONS, continued

Where Persons Served Live	All Persons Served	Persons Served Under 18	Persons Served Over 18
Family Home	21,980	12,321	9,659
Community Care Facility	1,703	17	1,686
State Developmental Center	9	0	9
Family Home Agency	87	0	87
Foster Home	284	275	9
Intermediate Care Facility	602	1	601
Independent Living	939	0	939
Supported Living	496	0	496
Skilled Nursing	81	0	81
Other*	112	21	91
Total	26,293	12,635	13,658

Other*			
Acute General Hospital	4	0	4
California Youth Authority	1	0	1
Community Treatment	3	1	2
Correctional Institution	1	0	1
County Jail	2	1	1
Other	0	0	0
Out of State	3	2	1
Psychiatric Treatment	20	4	16
Rehabilitation Center	5	0	5
SDC / State Hospital	9	0	9
Sub-Acute	20	0	20
Transient / Homeless	10	2	8
Total, Other*	78	10	68



LIVING OPTIONS, continued

Other Living Options

Family Home Agency

A Family Home Agency (FHA) is a private, not-for-profit agency that is vendored to recruit, approve, train, and monitor family home providers, provide services and supports to family home providers, and assist persons served with moving into or relocating from family homes.

Foster Family Agency

Under the California Department of Social Services, county placement agencies use licensed, private Foster Family Agencies (FFAs) for the placement of children. By statute, FFAs are organized and operated on a non-profit basis and are engaged in the following activities: recruiting, certifying, and training foster parents, providing professional support to foster parents, and finding homes or other temporary or permanent placements for children who require more intensive care.

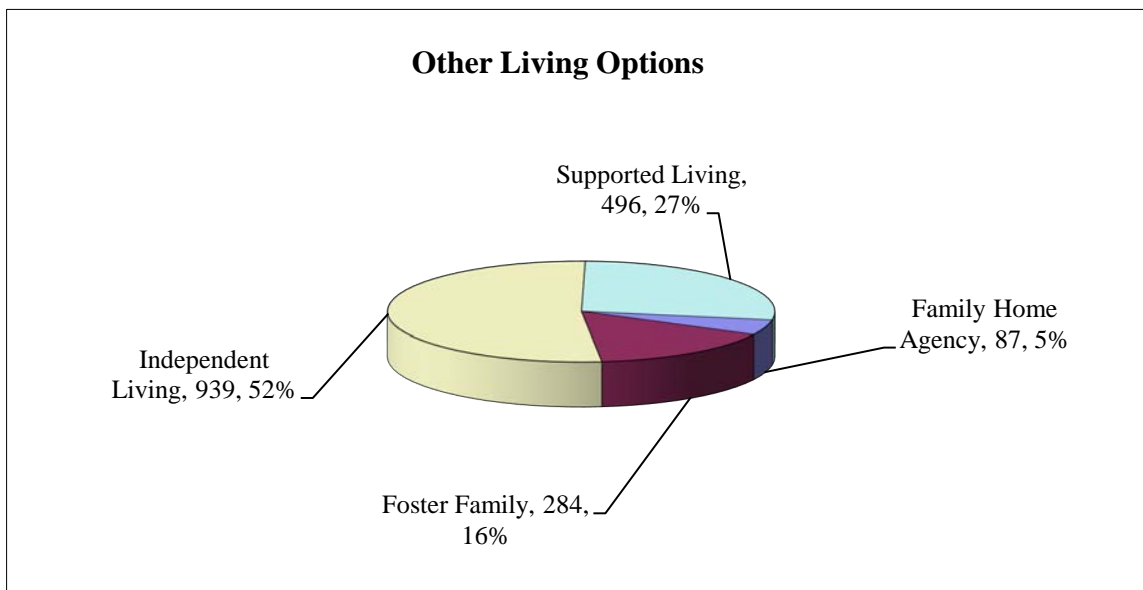
Independent Living

Independent Living services help persons served over 18 with the functional skills necessary to secure a self-sustaining, independent living situation in the community and/or may provide the support necessary to maintain those skills.

Supported Living

Supported Living Services (SLS) support efforts for persons served to live in their own home.

Other Living Options	Total	Under 18	Over 18
Family Home Agency	87	0	87
Foster Family	284	275	9
Independent Living	939	0	939
Supported Living	496	0	496
Total	1,806	275	1,531



LIVING OPTIONS, continued

Living Options, facilities licensed by the State of California, Departments of Community Care Licensing, or Department of Health Care Services

Health Licensed Facilities

Health facilities are licensed by the State of California, Department of Health Services to provide 24-hour medical residential care. Health facilities are funded by Medi-Cal. Health licensed facilities

General Acute Care Hospitals,
Acute Psychiatric Hospitals,
Skilled Nursing Facilities,
Intermediate Care Facilities,
Intermediate Care Facility – Developmentally Disabled,
Intermediate Care Facility – Developmentally Disabled, – Habilitative,
Intermediate Care Facility – Developmentally Disabled, – Nursing,
Home Health Agencies and
Congregate Living Health Facilities.

Community Care Licensed Facilities

Community Care Facilities (CCFs) are licensed by the State of California, Department of Social Services, Community Care Licensing Division to provide 24-hour non-medical residential care to children and adults with developmental disabilities who are in need of personal services, supervision, and/or assistance essential for self-protection or sustaining the activities of daily living. CCFs are funded by regional centers. Based upon the types of services provided and the persons served, each CCF vendored by a regional center is designated one of the following service levels:

SERVICE LEVEL 1: Limited care and supervision for persons with self-care skills and no behavior problems.

SERVICE LEVEL 2: Care, supervision, and incidental training for persons with some self-care skills and no major behavior problems.

SERVICE LEVEL 3: Care, supervision, and ongoing training for persons with significant deficits in self-help skills, and/or some limitations in physical coordination and mobility, and/or disruptive or self-injurious behavior.

SERVICE LEVEL 4: Care, supervision, and professionally supervised training for persons with deficits in self-help skills, and/or severe impairment in physical coordination and mobility, and/or severely disruptive or self-injurious behavior. Service Level 4 is subdivided into Levels 4A through 4I, in which staffing levels are increased to correspond to the escalating severity of disability levels.

LIVING OPTIONS, continued

Persons Served Who Reside in Licensed Facilities Funded by RCOC
Fiscal Year 2023-24

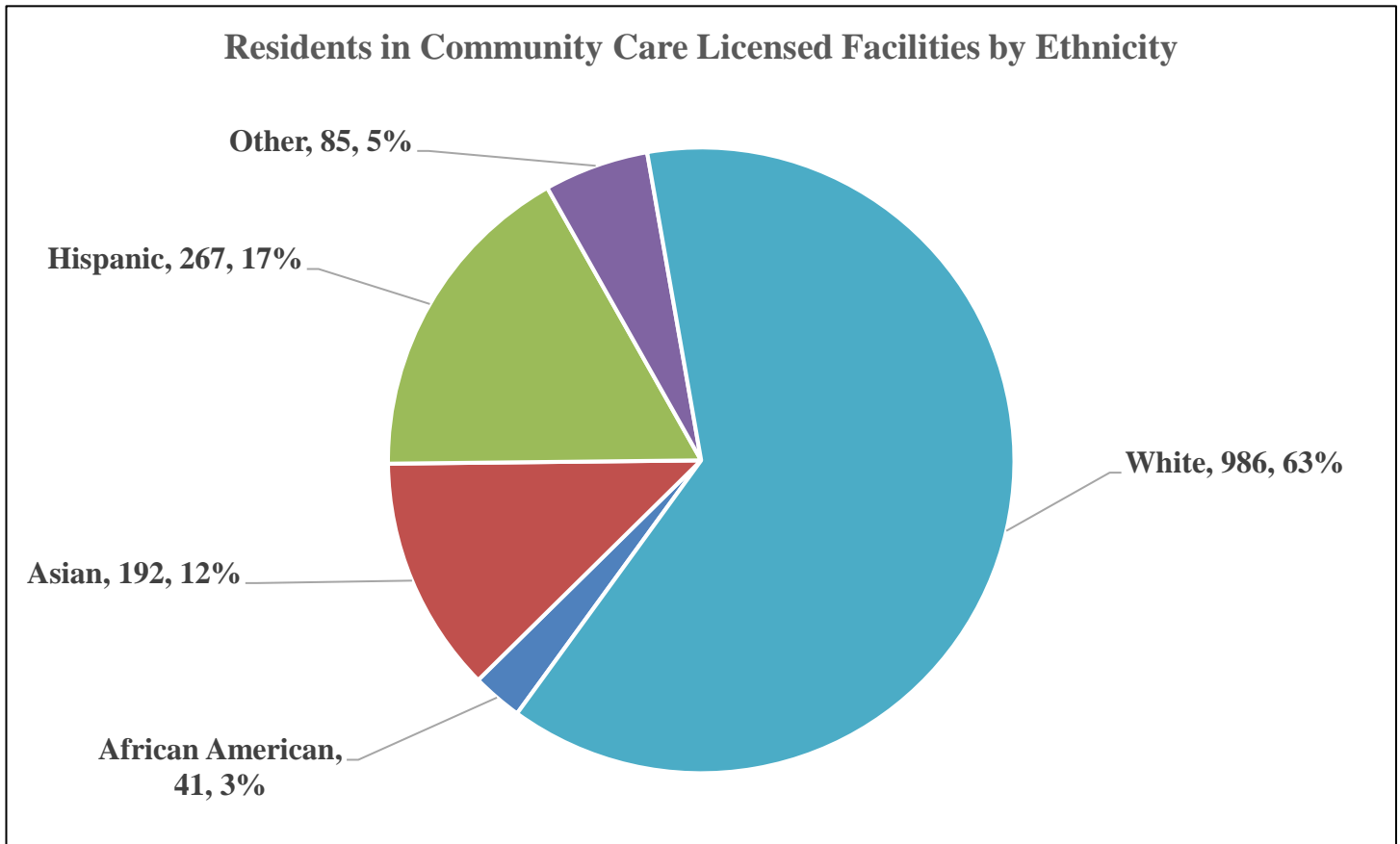
Licensed Facilities	Total	Over 18	Under 18
Level 2	162	162	0
Level 3	252	252	0
Level 4A	27	27	0
Level 4B	4	4	0
Level 4C	49	49	0
Level 4D	35	35	0
Level 4E	14	14	0
Level 4F	53	53	0
Level 4G	32	32	0
Level 4H	1	1	0
Level 4I	345	345	0
Elderly	6	6	0
ICF/DD-H	2	2	0
ICF/DD-N	1	1	0
ICF/DD	0	0	0
Skilled Nursing	0	0	0
<i>Total</i>	983	983	0

Licensed Facilities Summary	Total	Over 18	Under 18
Level 2	162	162	0
Level 3	252	252	0
Level 4	560	560	0
ICF/DD-H	2	2	0
ICF/DD-N	1	1	0
Elderly	6	6	0
Skilled Nursing	0	0	0
<i>Total</i>	983	983	0

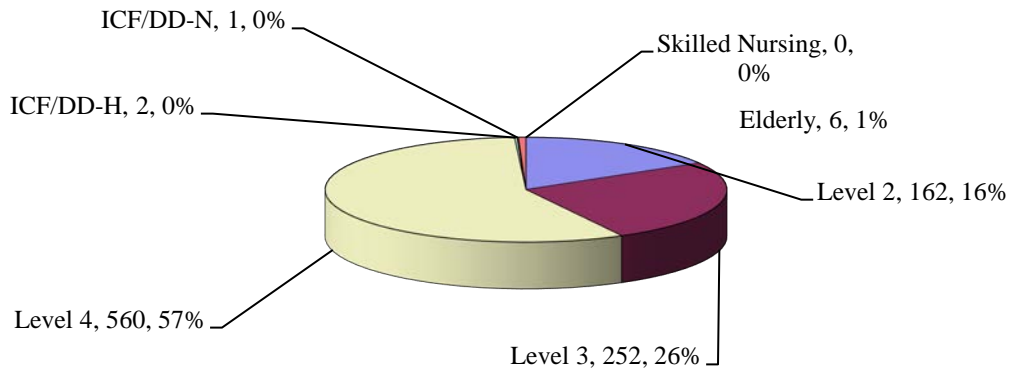
LIVING OPTIONS, continued

Persons Served Who Reside in Licensed Facilities Funded by RCOC by Ethnicity
Fiscal Year 2023-24

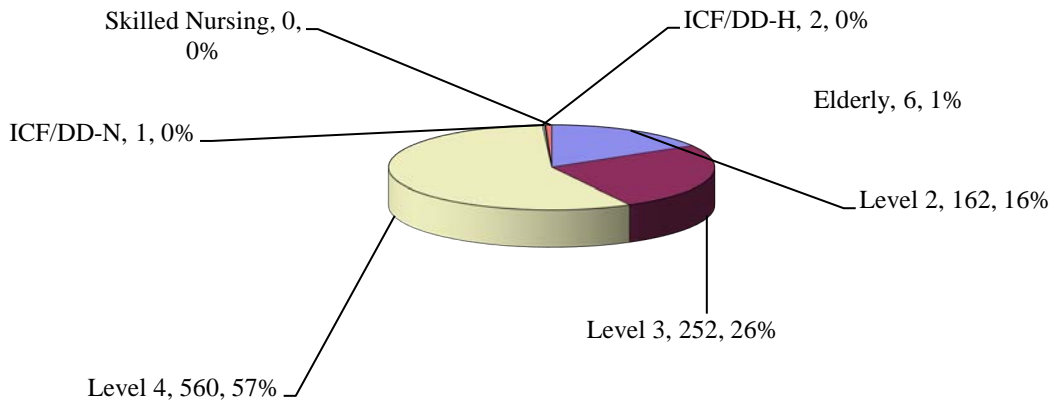
Licensed Facilities	African American	Asian	Hispanic	Other	White	Total
Level 2	7	24	55	13	201	300
Level 3	14	34	68	22	220	358
Level 4A	0	5	5	2	22	34
Level 4B	0	1	0	0	5	6
Level 4C	5	16	12	1	61	95
Level 4D	0	8	6	2	27	43
Level 4E	0	3	8	2	18	31
Level 4F	2	12	8	2	35	59
Level 4G	0	10	3	3	43	59
Level 4H	0	0	2	0	1	3
Level 4I	13	79	100	38	353	583
Total	41	192	267	85	986	1,571



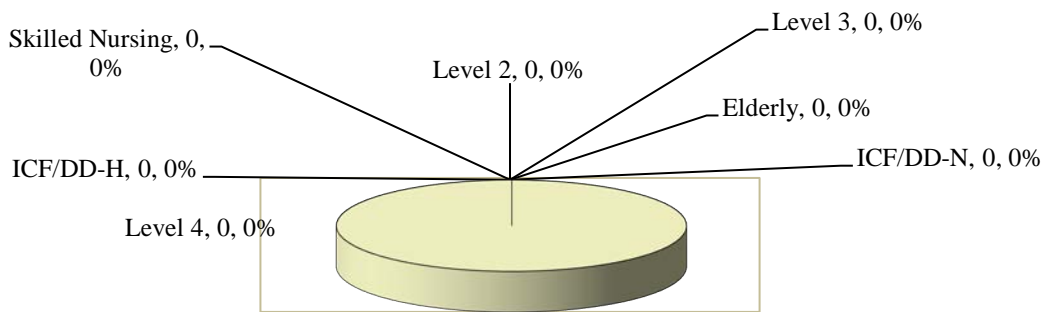
**Persons Served Who Reside in Licensed Facilities
Services Funded by RCOG**



**Persons Served Over Age 18 Who Reside in Licensed Facilities
Services Funded by RCOG**



**Persons Served Under Age 18 Who Reside in Licensed Facilities
Services Funded by RCOG**

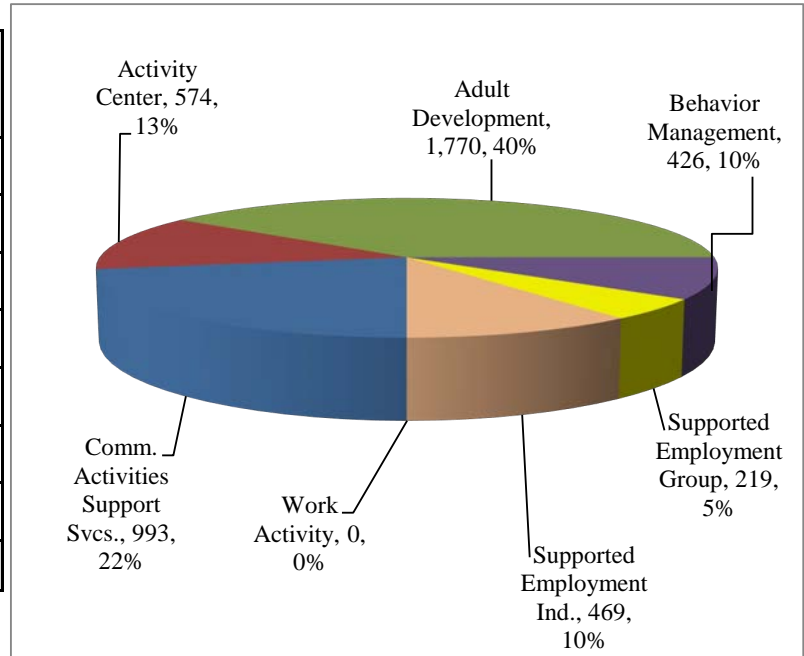


WORK

Related Guiding Principle

- *Persons served have the opportunity and support to work in integrated employment settings that are meaningful, valued by the community, and in which they are appropriately compensated and respected.*

Adult Day & Employment Services	Persons Served Over 18
Comm. Activities Support Svcs.	993
Activity Center	574
Adult Development	1,770
Behavior Management	426
Supported Employment Group	219
Supported Employment Ind.	469
Work Activity	0
Total	4,451



Definitions:

Community Activities Support Services similar to a Behavior Management Program, this is a behavior management program with an enhanced ration of 1:1 or 1:2 due to severe behavioral challenges.

Activity Center means a day program that serves adults who generally have acquired most basic self-care skills, have some ability to interact with others, are able to make their needs known, and respond to instructions. Activity center programs focus on the development and maintenance of the functional skills required for self-advocacy, community integration and employment. Staff ratio ranges from 1:6 to 1:8.

Adult Development Center means a day program that serves adults who are in the process of acquiring self-help skills. Individuals who attend adult development centers generally need sustained support and direction in developing the ability to interact with others, to make their needs known, and to respond to instructions. Adult development center programs focus on the development and maintenance of the functional skills required for self-advocacy, community integration, employment, and self-care. Staff ratio ranges from 1:3 to 1:4.

Behavior Management Program means a day program that serves adults with severe behavior disorders and/or dual diagnosis who, because of their behavior problems, are not eligible for or acceptable in any other community-based day program. Staff ratio is 1:3.

Supported Employment Program means a program that meets the requirements of the term supported employment, i.e. services that are provided by a job coach in order to support and maintain an individual with developmental disabilities in employment, and of the terms, integrated work, supported employment placement, allowable supported employment services, group and individualized services. Staff ratio ranges from 1:1 to 1:4.

Work Activity Program includes, but is not limited to, Work Activity centers or settings that provide support to persons served engaged in paid work and have demonstrated that the program is in compliance with Department of Rehabilitation certification standards or are accredited by CARF. Staff ratio ranges from 1:12 to 1:20.

SERVICE PLANNING AND COORDINATION

Related Guiding Principles

- *Service coordinators are caring, knowledgeable and competent in service planning, coordination and resources.*
- *Service coordinators inform families of their rights and the services and supports available to them.*
- *Service planning and coordination is a collaborative effort between RCOC, persons served and their families to identify needed services and supports.*
- *Person-centered planning is based upon the choices and preferences of the persons served and their families, and the identification of generic services and natural supports.*
- *Services and supports assist person served and their families to develop support networks leading to reduced dependence on paid supports.*
- *Services and supports are sensitive to the diverse religious, cultural, language, socioeconomic and ethnic characteristics of persons' served and their families' communities.*

Service Coordination

Fiscal Year 2023-24

Service Coordination:	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Number of Service Coordinators (SC)	322.0	359.4	355.8	364.5	370.8	368.8
Number of Case-Carrying SCs	296.4	328.8	325.3	335.0	342.3	339.6
Number of Intake SCs	25.7	30.7	30.7	29.7	28.7	29.3
Number of Active Persons Served	23,980	25,484	25,600	25,688	25,734	25,798
Caseload Ratio, # of Active Persons Served/SCs	80.9	77.5	78.7	76.7	75.2	76.0

Service Coordination:	Jan.	Feb.	Mar.	Apr.	May	June
Number of Service Coordinators (SC)	381.4	388.4	393.3	400.7	406.7	
Number of Case-Carrying SCs	349.2	357.2	361.5	368.5	374.5	
Number of Intake SCs	32.3	31.3	32.3	32.3	32.3	
Number of Active Persons Served	25,826	25,897	25,995	26,089	26,255	
Caseload Ratio, # of Active Persons Served/SCs	74.0	72.5	71.9	70.8	70.1	

SERVICE PLANNING AND COORDINATION continued

Fair Hearings

Fiscal Year 2023-24

	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June
Number of Unsettled Hearing Requests*	26	22	20	17	15	15	17	15	17	21	17	
Eligibility - Lanterman	10	6	6	6	7	8	11	8	7	10	7	
Behavioral services	1					1	1	1	1	1	1	
Respite	1		1	1	2				2	1		
Day Care												
Self Determination Budget	2	3	4	4	2	1		1	1	3	1	
Personal Assistance						1	3	3	3	1	2	
Other**	6	3	3	3	2	1	1	3	4	5	5	

* *Hearing Requests may list more than one issue; so, the number of issues may equal more than the number of hearing requests.*

** *Other issues include but are not limited to living options.*

Number of New Hearing Requests Filed*	13	7	4	5	6	7	11	8	12	6	4	
Eligibility - Lanterman	6	4	2	4	3	3	6	2	4	2	3	
Eligibility - Early Start												
Behavioral services	1						1					
Respite					2				2			
Day Care												
Social/Recreational							1					
Social Skills Training												
SDP	2	1	1							2		
Personal Assistance						1	2		1		1	
Other**	4	2	1	1	1	1		3	2	1		

* *Hearing Requests may list more than one issue; so, the number of issues may equal more than the number of hearing requests.*

** *Other issues include but are not limited to living options.*

Number of All Meetings Held	4	9	8	8	6	4	7	9	5	9	7	
Number of Informal Meetings Held	4	6	5	4	5	2	6	8	2	6	6	
Number of Mediations Held		3	3	4	1	2	1	1	3	3	1	
Number of SLFHs Held												

Number of Requests in Scheduling*	13	6	4	0	5	4	3	0	11	4	4	
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* *Meetings in process of being scheduled; meetings on schedule but not yet held; meetings scheduled but not held due to continuances.*

Number of Requests Pending*	0	0	0	0	0	0	0	0	0	0	0	
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* *State Level Fair Hearing (SLFH) held but awaiting decision.*

Number of Requests Settled	9	7	8	9	4	7	7	7	1	8	6	
Withdrawn by Person Served/Family	1		1	2	1	2	4	1		1		
Settled in Informal	6	5	4	3	3	3	3	5	1	5	5	
Settled after further follow-up by RCOC								0				
Settled in Mediation	1	2	3	3		2		1		2	1	
SLFH Decision	1			1				0				

State Level Fair Hearing Decisions

Prevailing Party												
Person Served/Family												
RCOC	1			1								
Split												

ADMINISTRATION AND GOVERNANCE

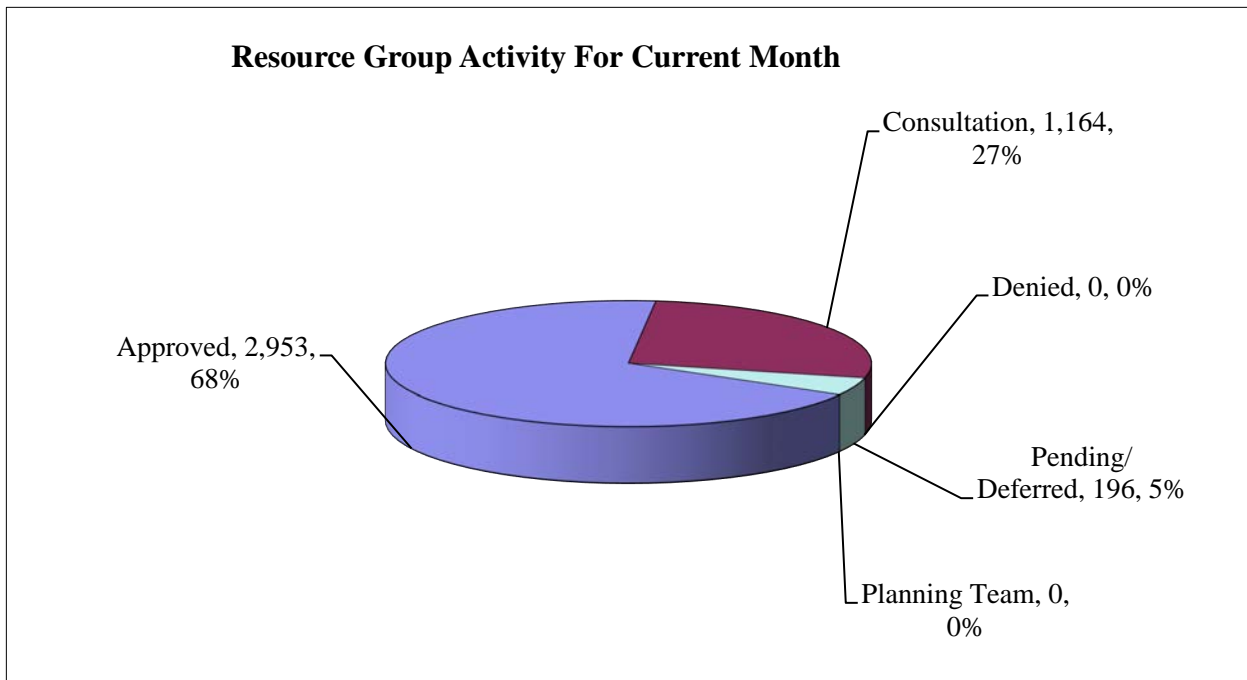
Guiding Principle

- *RCOC will maximize all alternative sources of funding for necessary services and supports including federal and generic funding.*
- *The public funds that support the service system are expended in a fashion that is cost-effective, consumer-directed, consistent with good business practices, and that reflect RCOC's Guiding Principles and diligent stewardship.*

Resource Group Activity for May 2024 and Fiscal Year to Date

Disposition	Approved	Consultation	Denied	Pending/Deferred	Planning Team	Total
Adult Day	690	374	0	65	0	1,129
Behavioral	96	68	0	18	0	182
Education	0	0	0	0	0	0
Eligibility/Health	74	6	0	6	0	86
Early Start	555	151	0	30	0	736
Living Options	254	180	0	4	0	438
Supported/Ind.	258	163	0	29	0	450
All Others	1026	222	0	44	0	1,292
Monthly Total	2,953	1,164	0	196	0	4,313

FY 2022-23 Total to Date	31,845	13,985	0	2,063	0	47,893
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Operations Report Summary - May 2024

About Persons Served	Early Start	Medicaid Waiver	All Other	SDC	Total	Under 18	Over 18
Number of Persons Served	3,505	8,753	11,721	9	23,988	12,635	13,658
<i>Percentage of Total</i>	<i>15%</i>	<i>36%</i>	<i>49%</i>	<i>0%</i>	<i>100%</i>	<i>53%</i>	<i>57%</i>

Children served in Prevention Resource and Referral Services	458
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Persons Served by Residence Status	All	Under 18	Over 18
Family Home	21,980	12,321	9,659
Community Care Facility	1,703	17	1,686
State Developmental Center	9	0	9
Family Home Agency	87	0	87
Foster Home	284	275	9
Intermediate Care Facility	602	1	601
Independent Living	939	0	939
Supported Living	496	0	496
Skilled Nursing	81	0	81
Other	112	21	91
Total	26,293	12,635	13,658

Special Incident Investigations	Year to Date
AWOL	55
Abuse	134
Neglect	189
Injury	259
Hospitalizations - Total	463
Death	143
Victim of crime	15
Arrest	10
Rights	219
Total	1,487

Number of Licensed Facilities

<i>Community Care Facilities</i>	Total	Under 18	Over 18
Level 2	71	0	71
Level 3	81	0	81
Level 4	215	12	203
Total Community Care Facilities	367	12	355

Licensed Facility Monitoring	Year to Date
Annual Review	433
Unannounced	793
Total Number of Reviews	593
Provider Trainings	0
Technical Support	2,977
Corrective Action Plans	59

Intermediate Care Facilities (ICF)

ICF-DD	0
ICF-DD/Habilitation	70
ICF-DD/Nursing	42
Total ICF Facilities	112

Number of Audits	23
Amount of Recovery from Audits	\$336,599

Total Licensed Facilities	479
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Summary of Information About Persons Served - June 2024

NUMBER OF PERSONS SERVED	26,417	100%
Children - Birth to Age Three Receiving Early Start Services	3,497	13%
Children - Ages Three to Five Receiving Provisional Services	460	2%
Children - Ages Three to 17 Receiving Lanterman Services	8,757	33%
Adults - Ages 18 and Older Receiving Lanterman Services	13,703	52%

Children - Birth to Age Three Receiving Prevention Resource and Referral Services	462
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Children and Adults - Ages Three and Older Receiving Lanterman Services with the Following Diagnoses:

Intellectual Disability	11,490	60%
Epilepsy	2,872	14%
Cerebral Palsy	2,538	13%
Autism	10,725	44%
Fifth Category*	2,005	9%

* condition closely related to intellectual disability and requiring similar treatment

Note: Many persons served have more than one diagnosis so the percentage equals more than 100%.

NUMBER OF PERSONS REQUESTING ELIGIBILITY DETERMINATION	427	
Early Start / Under Age Three / 45 days to complete determination	317	74%
Lanterman / Over Age Three / 120 days to complete determination	107	25%
Provisional / Up to Age Five / 90 days to complete determination	3	1%

NUMBER OF PERSONS DETERMINED ELIGIBLE	165
Children - Birth to Age Three Eligible for Early Start Services	0
Children and Adults - Ages Three and Older Eligible for Lanterman Services	103
<ul style="list-style-type: none"> • Number of children who received Early Start services 	37
<ul style="list-style-type: none"> • Number of children who received Early Start services and had a diagnosis of autism 	25
Children - Birth to Age Three Eligible for Prevention Resource and Referral Services	0

NUMBER OF CHILDREN NO LONGER ELIGIBLE FOR EARLY START OR PREVENTION RESOURCE AND REFERRAL SERVICES	140
Children - Age Three No Longer Eligible for Early Start Services	140
Children - Age Three No Longer Eligible for Prevention Resource and Referral Services	0

REGIONAL CENTER OF ORANGE COUNTY



OPERATIONS REPORT

JUNE 2024 ACTIVITY

Mission Statement

The Regional Center of Orange County (RCOC) is a private non-profit organization that, as mandated by the Lanterman Developmental Disabilities Services Act, collaborates with persons with developmental disabilities, their families and the community to secure individualized services and supports that enhance the quality of life for the people we serve and assist them in realizing their full potential.

COMMUNITY LIFE

Related Guiding Principles

- *Persons served are in safe and supportive settings that promote a life of independence, acknowledge diverse cultural perspectives and that respect the inherent risks and valuable learning experiences that come from living in the community.*

Provider Monitoring, Technical Support and Special Incident Investigation Activities Fiscal Year 2023-24

Type and Number of Reviews	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Annual Review	43	34	33	40	40	38
Unannounced	92	70	53	74	55	61
Total Number of Reviews	135	104	86	114	95	99

Provider Trainings	0	0	0	0	0	0
Technical Support	325	211	133	326	283	274
Corrective Action Plans	0	7	0	5	14	2
Special Incident Investigations*	9	3	4	38	41	56
COVID-19 Checklist	0	0	0	0	0	0

Type and Number of Reviews	Jan.	Feb.	Mar.	Apr.	May	June	Total
Annual Review	38	27	43	47	50	37	470
Unannounced	57	56	117	91	67	58	851
Total Number of Reviews	95	83	160	138	117	95	688

Provider Trainings	0	0	0	0	0	0	0
Technical Support	242	214	364	285	320	264	3,241
Corrective Action Plans	0	1	5	4	21	6	65
Special Incident Investigations*	37	30	61	63	88	34	464

* California Code of Regulations, Title 17, Division 2, Chapter 3 - Community Services SubChapter 2 - Vendorization Article 2 - Vendorization Process, Section 54327 requires all vendors, excluding parents and consumers, to report the following special incidents.

Type of Special Incidents (from California Code of Regulations, Title 17)

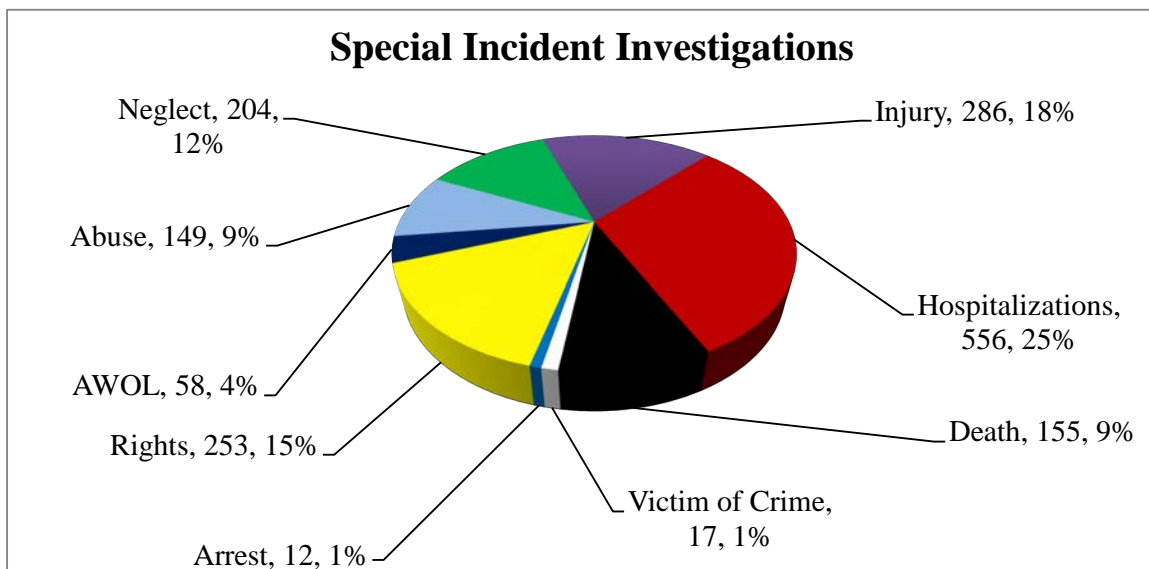
- (A) The consumer is missing and the vendor or long-term health care facility has filed a missing persons report with a law enforcement agency;
 - (B) Reasonably suspected abuse/exploitation including:
 - 1. Physical;
 - 2. Sexual;
 - 3. Fiduciary;
 - 4. Emotional/mental; or
 - 5. Physical and/or chemical restraint.
 - (C) Reasonably suspected neglect including failure to:
 - 1. Provide medical care for physical and mental health needs;
 - 2. Prevent malnutrition or dehydration;
 - 3. Protect from health and safety hazards;
 - 4. Assist in personal hygiene or the provision of food, clothing or shelter or
 - 5. Exercise the degree of care that a reasonable person would exercise in the position of having the care and custody of an elder or a dependent adult.
 - (D) A serious injury/accident including:
 - 1. Lacerations requiring sutures or staples;
 - 2. Puncture wounds requiring medical treatment beyond first aid;
 - 3. Fractures;
 - 4. Dislocations;
 - 5. Bites that break the skin and require medical treatment beyond first aid;
 - 6. Internal bleeding requiring medical treatment beyond first aid;
 - 7. Any medication errors;
 - 8. Medication reactions that require medical treatment beyond first aid; or
 - 9. Burns that require medical treatment beyond first aid.
 - (E) Any unplanned or unscheduled hospitalization due to the following conditions:
 - 1. Respiratory illness, including but not limited, to asthma; tuberculosis; and chronic obstructive pulmonary disease;
 - 2. Seizure-related;
 - 3. Cardiac-related, including but not limited to, congestive heart failure; hypertension; and angina;
 - 4. Internal infections, including but not limited to, ear, nose and throat; gastrointestinal; kidney; dental; pelvic; or urinary tract;
 - 5. Diabetes, including diabetes-related complications;
 - 6. Wound/skin care, including but not limited to, cellulitis and decubitus;
 - 7. Nutritional deficiencies, including but not limited to, anemia and dehydration; or
 - 8. Involuntary psychiatric admission;
- (2) The following special incidents regardless of when or where they occurred:
- (A) The death of any consumer, regardless of cause;
 - (B) The consumer is the victim of a crime including the following:
 - 1. Robbery, including theft using a firearm, knife, or cutting instrument or other dangerous weapons or methods which force or threaten a victim;
 - 2. Aggravated assault, including a physical attack on a victim using hands, fist, feet or a firearm, knife or cutting instrument or other dangerous weapon;
 - 3. Larceny, including the unlawful taking, carrying, leading, or riding away of property, except for motor vehicles, from the possession or constructive possession of another person;
 - 4. Burglary, including forcible entry; unlawful non-forcible entry; and, attempted forcible entry of a structure to commit a felony or theft therein;
 - 5. Rape, including rape and attempts to commit rape.

Title 17 does not require reporting on arrest or consumer rights violations; however, RCOC includes arrest and rights violations as reportable incidents.

Type and Number of Special Incident Investigations
Fiscal Year 2023-24

Type of Incident	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
AWOL	4	9	2	4	3	4
Abuse	9	16	11	15	12	12
Neglect	44	16	17	17	15	6
Injury	16	25	15	21	15	20
Hospitalizations - Total	28	29	27	44	46	42
<i>Psychiatric</i>	7	3	2	8	6	9
<i>Medical</i>	21	26	25	36	35	33
Death	17	11	16	12	14	13
Victim of crime	1	1	0	0	0	3
Arrest	1	0	0	0	0	2
Rights	69	7	31	8	6	6
Total	189	114	119	121	111	108

Type of Incident	Jan.	Feb.	Mar.	Apr.	May	June	Total
AWOL	9	7	2	5	6	3	58
Abuse	10	9	16	15	9	15	149
Neglect	7	12	14	28	13	15	204
Injury	32	34	35	21	25	27	286
Hospitalizations - Total	68	45	28	52	54	35	498
<i>Psychiatric</i>	19	7	7	9	9	7	93
<i>Medical</i>	49	38	21	44	45	28	401
Death	14	7	14	14	11	12	155
Victim of Crime	2	3	2	2	1	2	17
Arrest	1	1	0	2	3	2	12
Rights	6	35	2	20	29	34	253
Total	149	153	113	159	151	145	1,632



COMMUNITY LIFE continued

Provider Audits
Fiscal Year 2023-24

Number of Audits / Appeals / Recoveries

Type of Audit	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Service Billing	0	1	0	0	0	0
Staffing	0	3	0	0	0	0
Level 4I Consultant	0	1	0	0	2	0
P&I (consumer funds)	0	2	0	0	0	0
Total Number of Audits	0	7	0	0	2	0

Number of Appeals / Recoveries (Vendors may appeal after monthly data is reported)

State Appeal		0			0	
Recovery		4			2	

Audit Findings (Dollar Amount)

<i>Amount of Recovery</i>	\$0.00	\$62,604.00	\$0.00	\$0.00	\$8,013.81	\$0.00
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Type of Audit	Jan.	Feb.	Mar.	Apr.	May	June	Total
Service Billing	0	2	0	0	3	1	7
Staffing	0	0	0	0	6	3	3
Level 4I Consultant	0	0	0	0			3
P&I (consumer funds)	0	2	0	1			5
Total Number of Audits	0	4	0	1	9	4	27

Number of Appeals / Recoveries

State Appeal							0
Recovery		3		1	6		4

Audit Findings (Dollar Amount)

<i>Amount of Recovery</i>	\$0.00	\$1,282.67	\$0.00	\$4,620.00	\$260,078.77	\$34,756.99	\$371,356.24
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FAMILY SUPPORTS

Related Guiding Principles

- *Families are informed advocates for their loved ones with developmental disabilities.*
- *Families are the decision makers for their minor children.*
- *Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.*
- *Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.*

Fiscal Year 2023-24

Number of Authorizations for Voucher Services

Type of Service	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Day Care - Family Member	81	84	78	81	78	77
Diapers - Family Member	7	3	3	4	2	2
Nursing Service - Family Member	47	51	52	51	49	48
Respite Service - Family Member	665	656	661	666	675	676
Transportation - Family Member	202	208	210	224	234	236
<i>Total Number of Voucher Authorizations</i>	<i>1,002</i>	<i>1,002</i>	<i>1,004</i>	<i>1,026</i>	<i>1,038</i>	<i>1,039</i>

Number of Authorizations for Voucher Services

Type of Service	Jan.	Feb.	Mar.	Apr.	May	June
Day Care - Family Member	76	82	86	84	85	88
Diapers - Family Member	3	3	3	2	2	3
Nursing Service - Family Member	46	47	46	48	52	41
Respite Service - Family Member	674	681	692	690	697	684
Transportation - Family Member	240	244	251	259	261	248
<i>Total Number of Voucher Authorizations</i>	<i>1,039</i>	<i>1,057</i>	<i>1,078</i>	<i>1,083</i>	<i>1,097</i>	<i>1,064</i>

FAMILY SUPPORTS

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Notifications of Community Events and Activities

Fiscal Year 2023-24

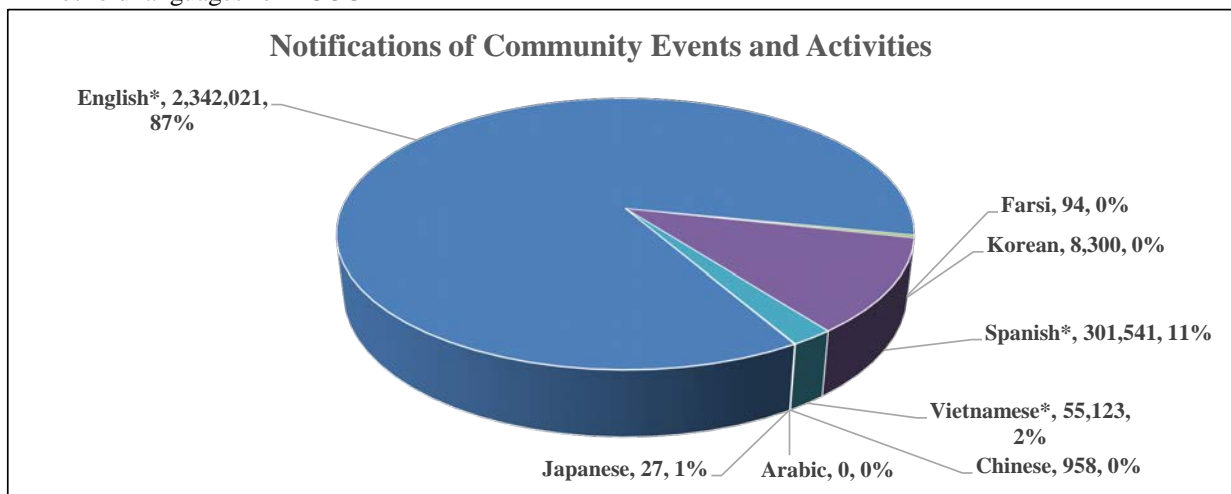
Number of Notifications

Language	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
English*	153,968	221,278	263,897	307,942	166,093	118,852
Farsi						0
Korean	555	200	1,839	82	932	1,075
Spanish*	8,000	39,791	36,187	31,942	23,200	11,763
Vietnamese*	9,234	2,792	12,351	3,666	2,551	4,532
Chinese			376	582		0
Japanese			27			
Arabic						
Total Number of Notifications	171,757	264,061	314,677	344,214	192,776	136,222

Number of Notifications

Language	Jan.	Feb.	Mar.	Apr.	May	June	Total
English*	186,155	218,226	198,477	249,494	201,678	55,961	2,342,021
Farsi	94	0	0	0	0	0	94
Korean	469	133	1,333	349	1,331	2	8,300
Spanish*	32,495	15,832	18,187	42,135	30,672	11,337	301,541
Vietnamese*	4,880	5,608	4,873	1380	1,171	2,085	55,123
Chinese	0	0	0	0	0	0	958
Japanese	0	0	0	0	0	0	27
Arabic							0
Total Number of Notifications	224,093	239,799	222,870	293,358	234,852	69,385	2,708,064

* Threshold languages for RCOG



FAMILY SUPPORTS

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Community Outreach

Fiscal Year 2023-24

Number of Outreach Events

Type of Outreach / Language	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
In Person/Zoom						
English	13	7	7	12	12	10
Spanish	1	3	3	3	1	
Vietnamese		3	2			
Other Languages			1	1 (Korean)		
In Print						
English		2		1	1	1
Spanish		1				
Vietnamese		1				
Other Languages						
TV / Radio						
English	2					
Spanish						
Vietnamese	5	4	4	5	5	5
Other Languages						
Total Number of Outreach Events	21	21	17	22	19	16

Number of Outreach Events

Language	Jan.	Feb.	Mar.	Apr.*	May*	June*	Total
In Person							
English	6	4	13	21	11	11	127
Spanish	2	3	3	4	3	1	27
Vietnamese		3	4				12
Other Languages			2		1		2
In Print							
English	1			2		1	9
Spanish							1
Vietnamese							1
Other Languages							0
TV / Radio							
English				1			3
Spanish							0
Vietnamese	4	5	5	4	4	5	55
Other Languages							0
Total Number of Outreach Events	13	15	27	32	19	18	240

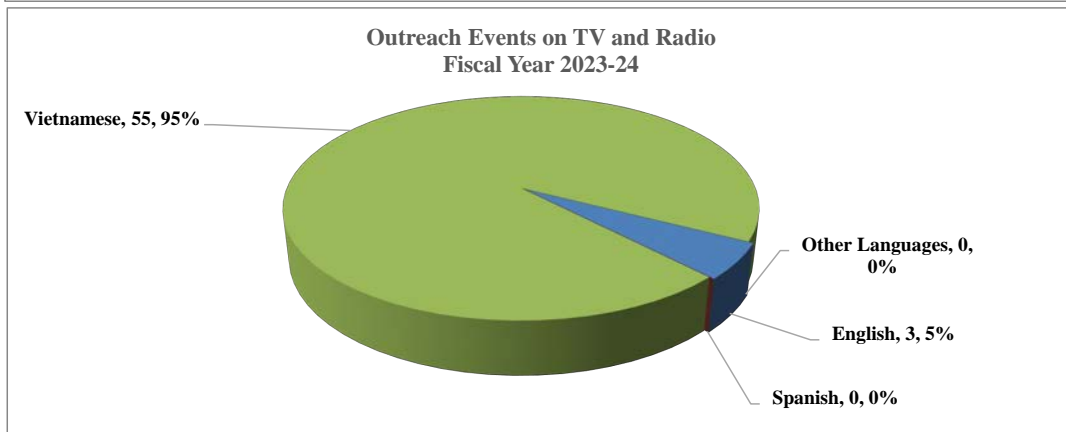
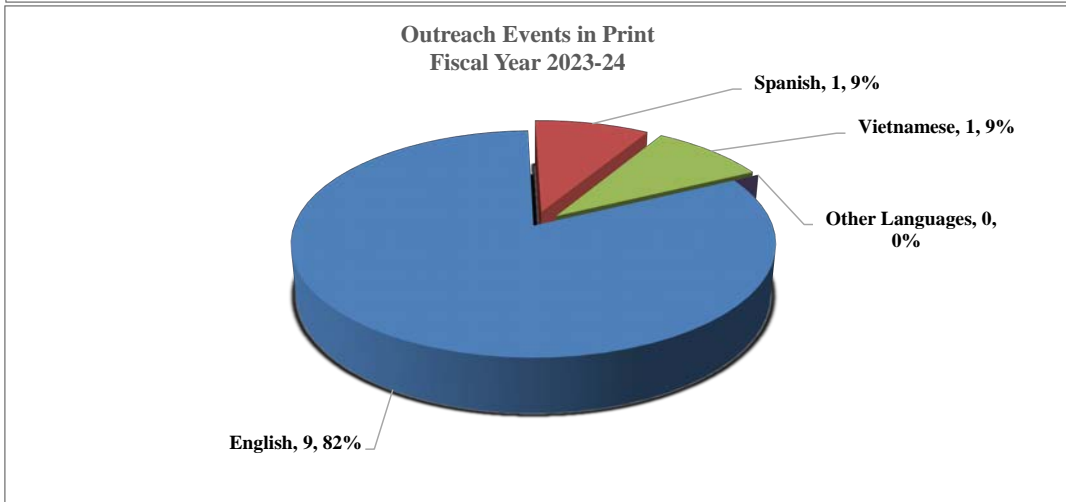
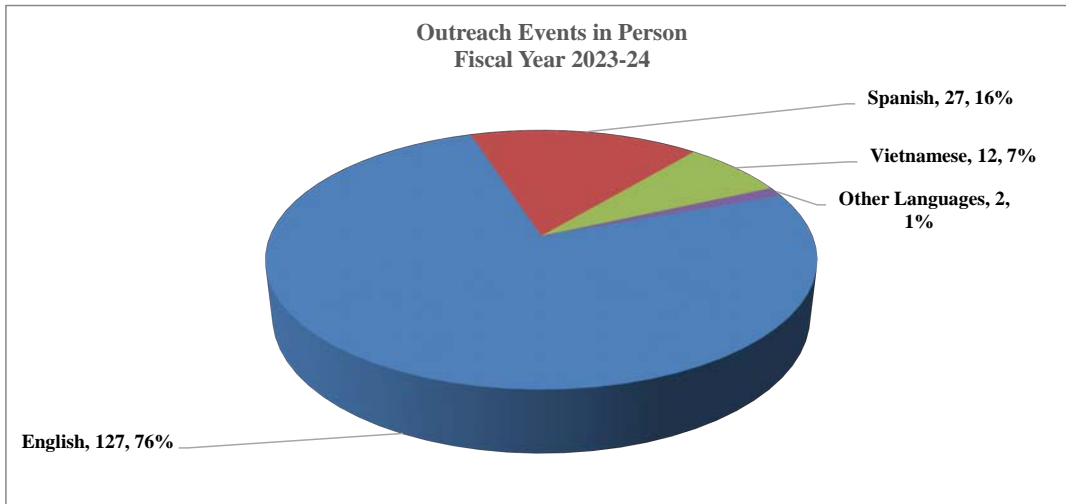
* Virtual Meetings

FAMILY SUPPORTS

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Community Outreach Events in Person, in Print, on TV and Radio Fiscal Year 2023-24



EARLY INTERVENTION / PREVENTION

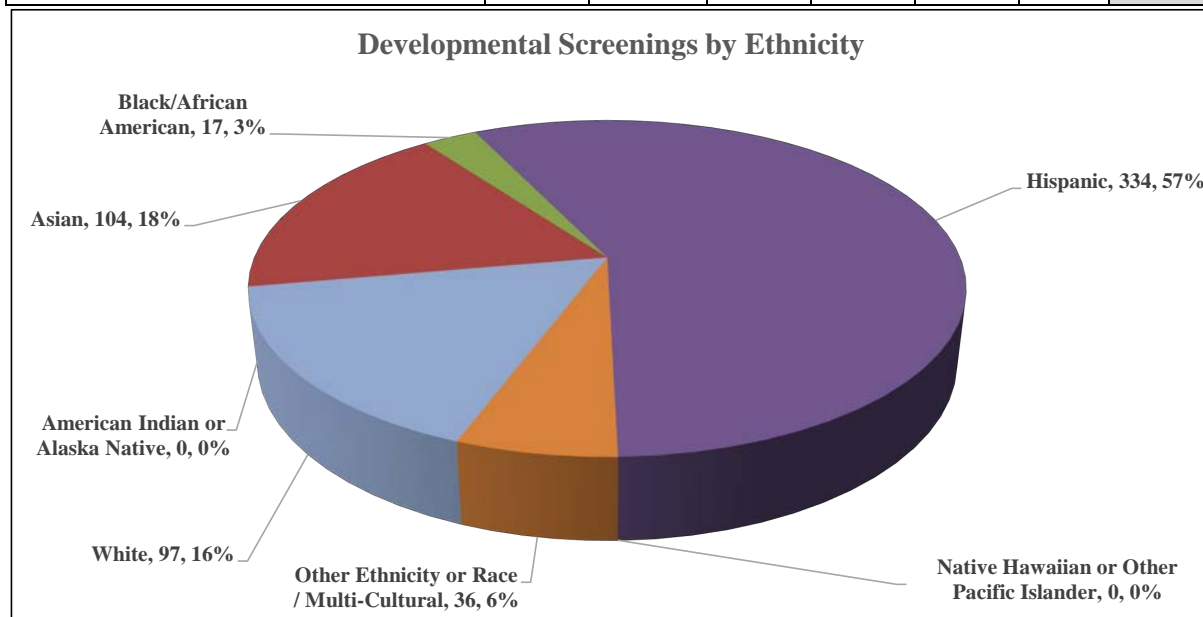
Related Guiding Principles

- Prevention and early intervention services, supports and public awareness activities are designed and implemented to prevent the onset of a disability and/or to improve developmental outcomes.
- Persons served are provided with needed services and supports in a family-focused and collaborative fashion.

Fiscal Year 2023-24

Developmental Screenings by Ethnicity	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
American Indian or Alaska Native	0	0	0	0	0	0
Asian	1	0	7	16	11	0
Black/African American	0	0	3	0	1	1
Hispanic	13	17	54	7	36	12
Native Hawaiian or Other Pacific Islander	0	0	0	0	0	0
Other Ethnicity or Race / Multi-Cultural	2	2	3	0	2	1
White	3	3	14	0	14	5
Total Number Screened	19	22	81	23	64	19
Total Number Referred to RCOC	7	9	24	7	25	6

Developmental Screenings by Ethnicity	Jan.	Feb.	Mar.	Apr.	May	June	Total
American Indian or Alaska Native	0	0	0	0	0	0	0
Asian	8	11	17	15	14	4	104
Black/African American	2	2	3	1	3	1	17
Hispanic	27	10	65	16	50	27	334
Native Hawaiian or Other Pacific Islander	0	0	0	0	0	0	0
Other Ethnicity or Race / Multi-Cultural	2	1	0	7	9	7	36
White	20	2	6	20	10	0	97
Total Number Screened	59	26	91	59	86	39	588
Total Number Referred to RCOC	11	3	29	9	31	12	173

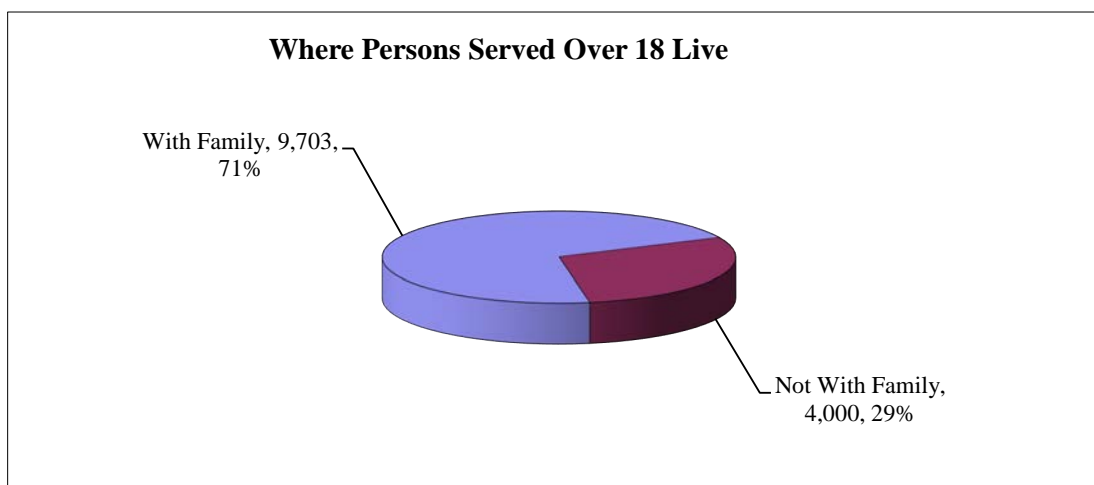
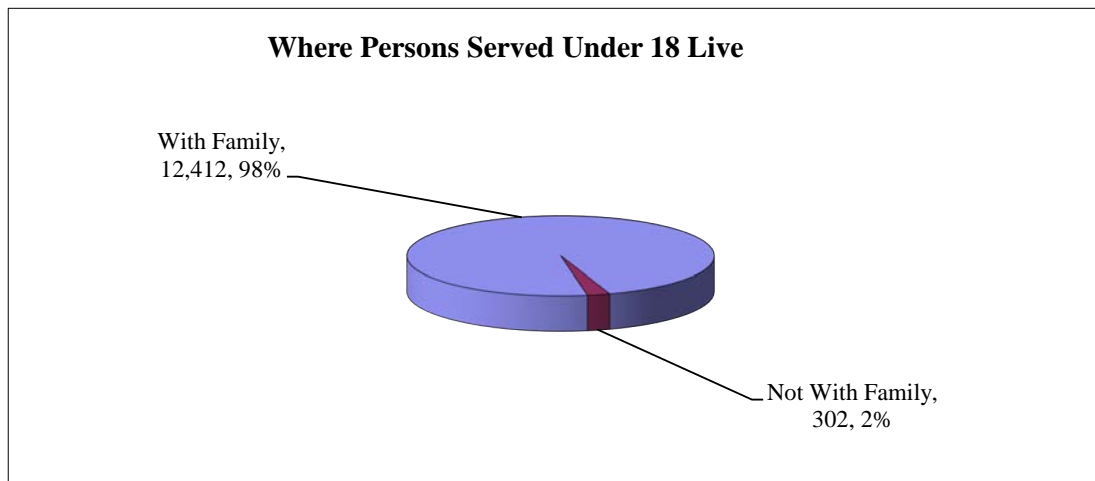


LIVING OPTIONS

Related Guiding Principles

- *Culturally-sensitive services and supports are provided so that persons served can make informed choices on where and with whom they live, including owning or renting their own homes.*
- *Families whose minor or adult children choose to remain in the family home are supported through available resources.*
- *Persons served live in homes where they receive quality care and can form relationships.*

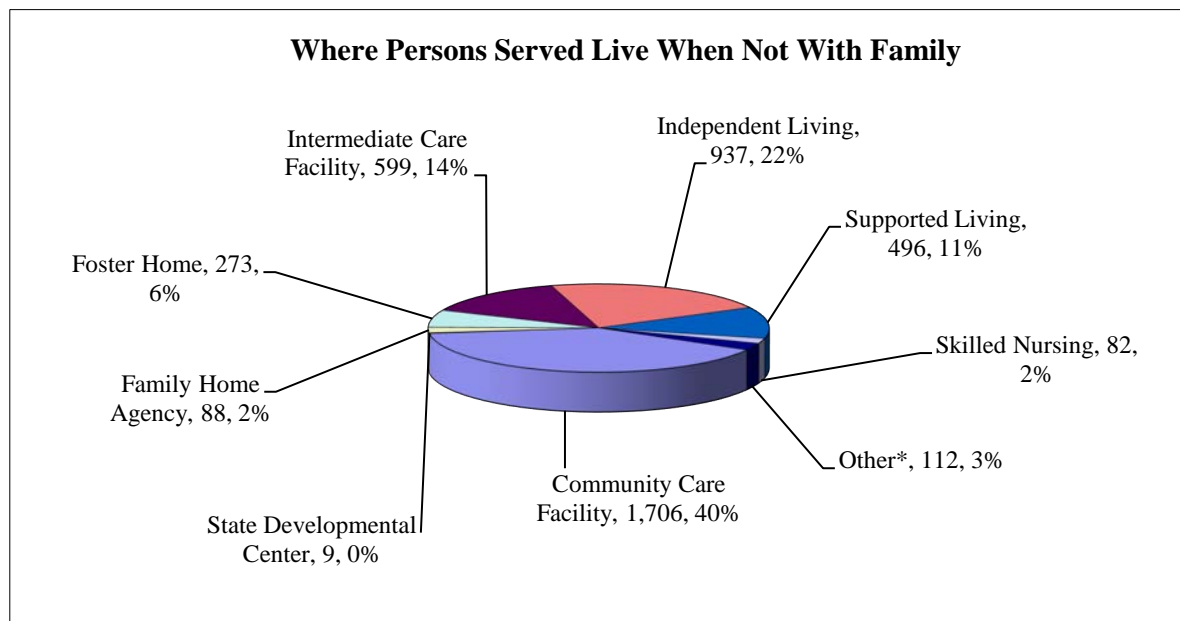
Where Persons Served Live	Persons Served All	Persons Served Under 18	Persons Served Over 18
With Family	22,115	12,412	9,703
Not With Family	4,302	302	4,000
Totals	26,417	12,714	13,703



LIVING OPTIONS, continued

Where Persons Served Live	All Persons Served	Persons Served Under 18	Persons Served Over 18
Family Home	22,115	12,412	9,703
Community Care Facility	1,706	16	1,690
State Developmental Center	9	0	9
Family Home Agency	88	0	88
Foster Home	273	264	9
Intermediate Care Facility	599	1	598
Independent Living	937	0	937
Supported Living	496	0	496
Skilled Nursing	82	0	82
Other*	112	21	91
Total	26,417	12,714	13,703

Other*			
Acute General Hospital	5	1	4
California Youth Authority	1	0	1
Community Treatment	3	0	3
Correctional Institution	1	0	1
County Jail	2	1	1
Other	0	0	0
Out of State	5	1	4
Psychiatric Treatment	20	4	16
Rehabilitation Center	4	0	4
SDC / State Hospital	9	0	9
Sub-Acute	40	11	29
Transient / Homeless	12	2	10
Total, Other*	102	20	82



LIVING OPTIONS, continued

Other Living Options

Family Home Agency

A Family Home Agency (FHA) is a private, not-for-profit agency that is vendored to recruit, approve, train, and monitor family home providers, provide services and supports to family home providers, and assist persons served with moving into or relocating from family homes.

Foster Family Agency

Under the California Department of Social Services, county placement agencies use licensed, private Foster Family Agencies (FFAs) for the placement of children. By statute, FFAs are organized and operated on a non-profit basis and are engaged in the following activities: recruiting, certifying, and training foster parents, providing professional support to foster parents, and finding homes or other temporary or permanent placements for children who require more intensive care.

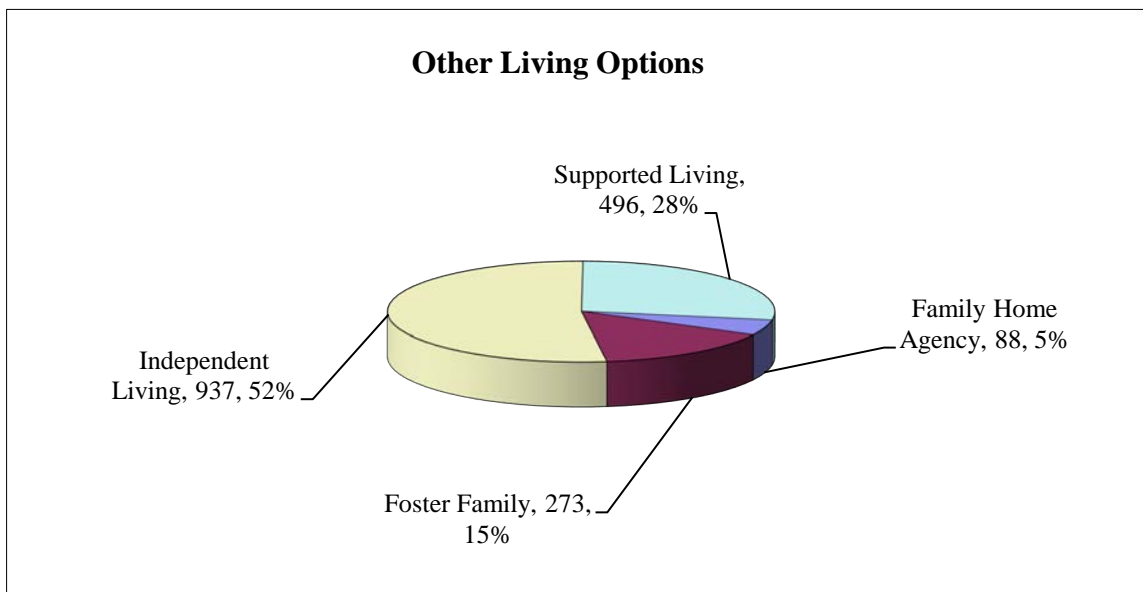
Independent Living

Independent Living services help persons served over 18 with the functional skills necessary to secure a self-sustaining, independent living situation in the community and/or may provide the support necessary to maintain those skills.

Supported Living

Supported Living Services (SLS) support efforts for persons served to live in their own home.

Other Living Options	Total	Under 18	Over 18
Family Home Agency	88	0	88
Foster Family	273	264	9
Independent Living	937	0	937
Supported Living	496	0	496
Total	1,794	264	1,530



LIVING OPTIONS, continued

Living Options, facilities licensed by the State of California, Departments of Community Care Licensing, or Department of Health Care Services

Health Licensed Facilities

Health facilities are licensed by the State of California, Department of Health Services to provide 24-hour medical residential care. Health facilities are funded by Medi-Cal. Health licensed facilities

General Acute Care Hospitals,
Acute Psychiatric Hospitals,
Skilled Nursing Facilities,
Intermediate Care Facilities,
Intermediate Care Facility – Developmentally Disabled,
Intermediate Care Facility – Developmentally Disabled, – Habilitative,
Intermediate Care Facility – Developmentally Disabled, – Nursing,
Home Health Agencies and
Congregate Living Health Facilities.

Community Care Licensed Facilities

Community Care Facilities (CCFs) are licensed by the State of California, Department of Social Services, Community Care Licensing Division to provide 24-hour non-medical residential care to children and adults with developmental disabilities who are in need of personal services, supervision, and/or assistance essential for self-protection or sustaining the activities of daily living. CCFs are funded by regional centers. Based upon the types of services provided and the persons served, each CCF vendored by a regional center is designated one of the following service levels:

SERVICE LEVEL 1: Limited care and supervision for persons with self-care skills and no behavior problems.

SERVICE LEVEL 2: Care, supervision, and incidental training for persons with some self-care skills and no major behavior problems.

SERVICE LEVEL 3: Care, supervision, and ongoing training for persons with significant deficits in self-help skills, and/or some limitations in physical coordination and mobility, and/or disruptive or self-injurious behavior.

SERVICE LEVEL 4: Care, supervision, and professionally supervised training for persons with deficits in self-help skills, and/or severe impairment in physical coordination and mobility, and/or severely disruptive or self-injurious behavior. Service Level 4 is subdivided into Levels 4A through 4I, in which staffing levels are increased to correspond to the escalating severity of disability levels.

LIVING OPTIONS, continued

Persons Served Who Reside in Licensed Facilities Funded by RCOG
Fiscal Year 2023-24

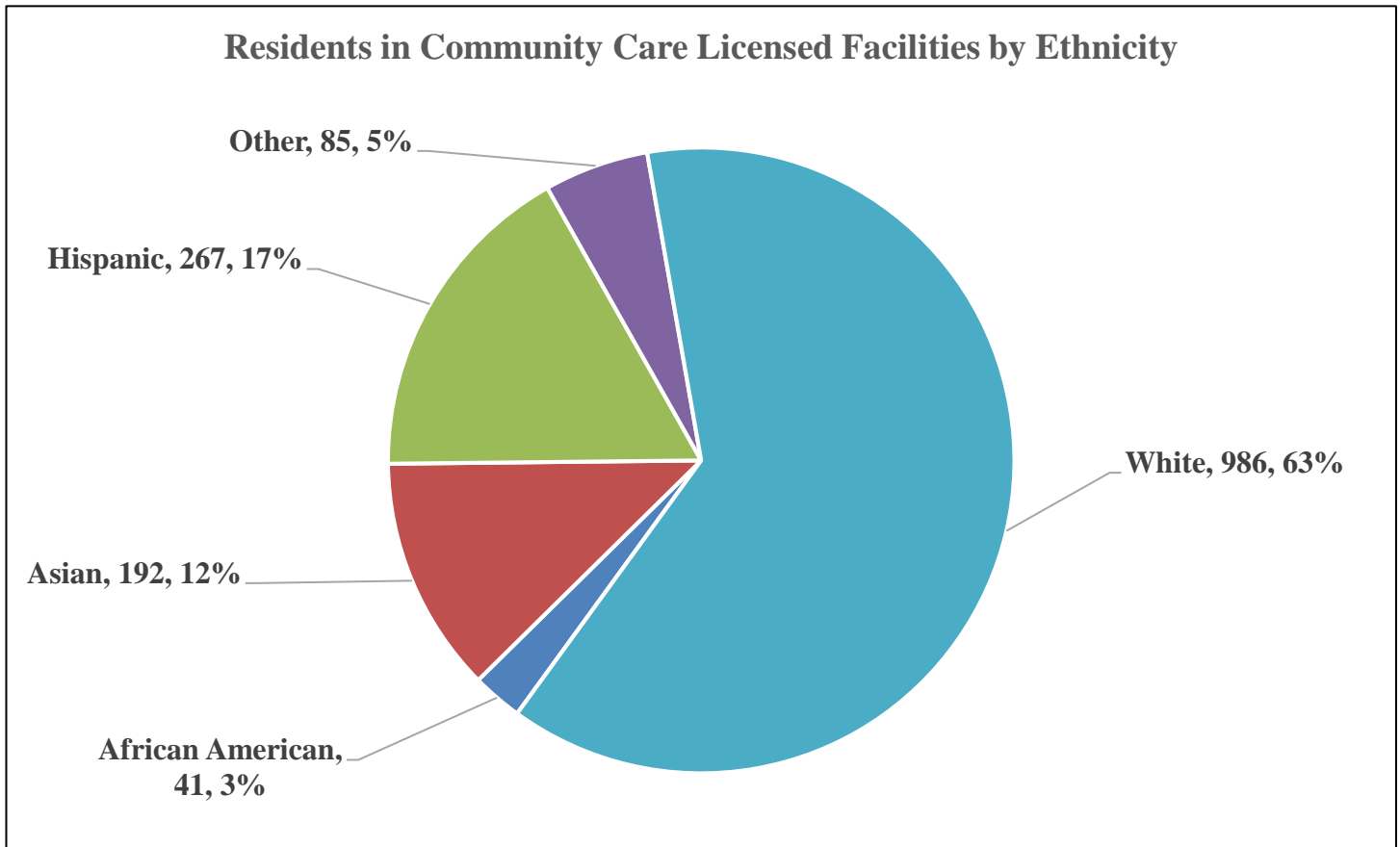
Licensed Facilities	Total	Over 18	Under 18
Level 2	162	162	0
Level 3	251	251	0
Level 4A	27	27	0
Level 4B	5	5	0
Level 4C	49	49	0
Level 4D	34	34	0
Level 4E	14	14	0
Level 4F	52	52	0
Level 4G	31	31	0
Level 4H	1	1	0
Level 4I	348	348	0
Elderly	6	6	0
ICF/DD-H	2	2	0
ICF/DD-N	2	2	0
ICF/DD	0	0	0
Skilled Nursing	0	0	0
Total	984	984	0

Licensed Facilities Summary	Total	Over 18	Under 18
Level 2	162	162	0
Level 3	251	251	0
Level 4	561	561	0
ICF/DD-H	2	2	0
ICF/DD-N	2	2	0
Elderly	6	6	0
Skilled Nursing	0	0	0
Total	984	984	0

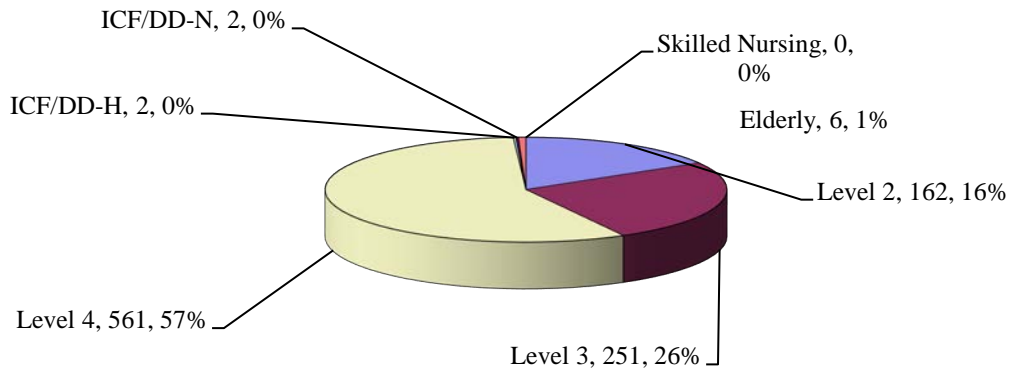
LIVING OPTIONS, continued

Persons Served Who Reside in Licensed Facilities Funded by RCOC by Ethnicity
Fiscal Year 2023-24

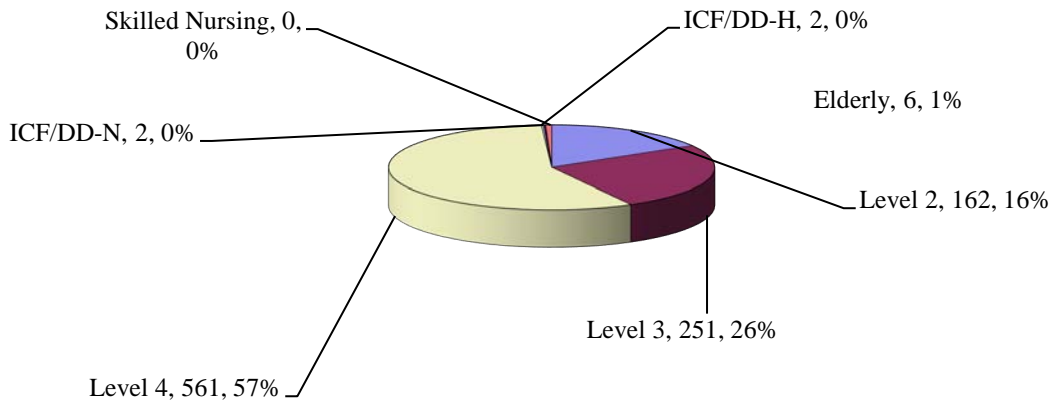
Licensed Facilities	African American	Asian	Hispanic	Other	White	Total
Level 2	7	24	55	13	201	300
Level 3	14	34	68	22	220	358
Level 4A	0	5	5	2	22	34
Level 4B	0	1	0	0	5	6
Level 4C	5	16	12	1	61	95
Level 4D	0	8	6	2	27	43
Level 4E	0	3	8	2	18	31
Level 4F	2	12	8	2	35	59
Level 4G	0	10	3	3	43	59
Level 4H	0	0	2	0	1	3
Level 4I	13	79	100	38	353	583
Total	41	192	267	85	986	1,571



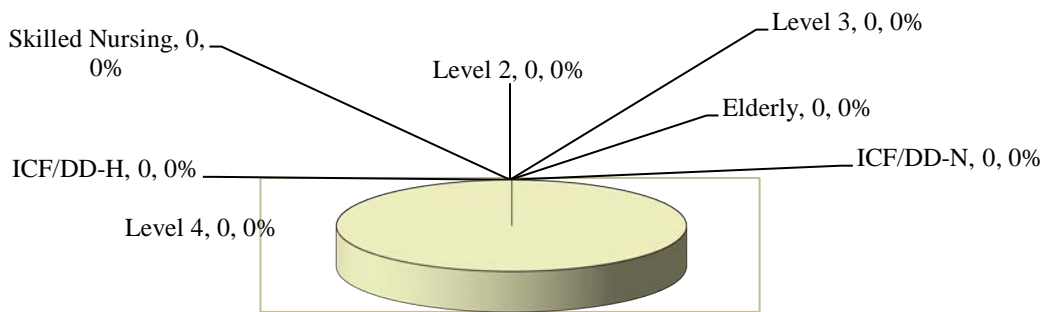
**Persons Served Who Reside in Licensed Facilities
Services Funded by RCOG**



**Persons Served Over Age 18 Who Reside in Licensed Facilities
Services Funded by RCOG**



**Persons Served Under Age 18 Who Reside in Licensed Facilities
Services Funded by RCOG**

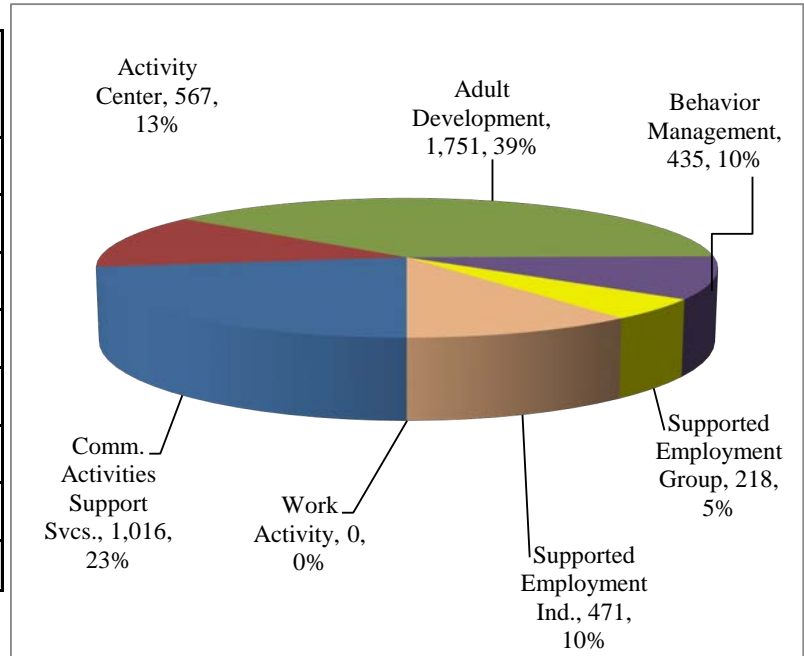


WORK

Related Guiding Principle

- *Persons served have the opportunity and support to work in integrated employment settings that are meaningful, valued by the community, and in which they are appropriately compensated and respected.*

Adult Day & Employment Services	Persons Served Over 18
Comm. Activities Support Svcs.	1,016
Activity Center	567
Adult Development	1,751
Behavior Management	435
Supported Employment Group	218
Supported Employment Ind.	471
Work Activity	0
Total	4,458



Definitions:

Community Activities Support Services similar to a Behavior Management Program, this is a behavior management program with an enhanced ration of 1:1 or 1:2 due to severe behavioral challenges.

Activity Center means a day program that serves adults who generally have acquired most basic self-care skills, have some ability to interact with others, are able to make their needs known, and respond to instructions. Activity center programs focus on the development and maintenance of the functional skills required for self-advocacy, community integration and employment. Staff ratio ranges from 1:6 to 1:8.

Adult Development Center means a day program that serves adults who are in the process of acquiring self-help skills. Individuals who attend adult development centers generally need sustained support and direction in developing the ability to interact with others, to make their needs known, and to respond to instructions. Adult development center programs focus on the development and maintenance of the functional skills required for self-advocacy, community integration, employment, and self-care. Staff ratio ranges from 1:3 to 1:4.

Behavior Management Program means a day program that serves adults with severe behavior disorders and/or dual diagnosis who, because of their behavior problems, are not eligible for or acceptable in any other community-based day program. Staff ratio is 1:3.

Supported Employment Program means a program that meets the requirements of the term supported employment, i.e. services that are provided by a job coach in order to support and maintain an individual with developmental disabilities in employment, and of the terms, integrated work, supported employment placement, allowable supported employment services, group and individualized services. Staff ratio ranges from 1:1 to 1:4.

Work Activity Program includes, but is not limited to, Work Activity centers or settings that provide support to persons served engaged in paid work and have demonstrated that the program is in compliance with Department of Rehabilitation certification standards or are accredited by CARF. Staff ratio ranges from 1:12 to 1:20.

SERVICE PLANNING AND COORDINATION

Related Guiding Principles

- *Service coordinators are caring, knowledgeable and competent in service planning, coordination and resources.*
- *Service coordinators inform families of their rights and the services and supports available to them.*
- *Service planning and coordination is a collaborative effort between RCOC, persons served and their families to identify needed services and supports.*
- *Person-centered planning is based upon the choices and preferences of the persons served and their families, and the identification of generic services and natural supports.*
- *Services and supports assist person served and their families to develop support networks leading to reduced dependence on paid supports.*
- *Services and supports are sensitive to the diverse religious, cultural, language, socioeconomic and ethnic characteristics of persons' served and their families' communities.*

Service Coordination

Fiscal Year 2023-24

Service Coordination:	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Number of Service Coordinators (SC)	322.0	359.4	355.8	364.5	370.8	368.8
Number of Case-Carrying SCs	296.4	328.8	325.3	335.0	342.3	339.6
Number of Intake SCs	25.7	30.7	30.7	29.7	28.7	29.3
Number of Active Persons Served	23,980	25,484	25,600	25,688	25,734	25,798
Caseload Ratio, # of Active Persons Served/SCs	80.9	77.5	78.7	76.7	75.2	76.0

Service Coordination:	Jan.	Feb.	Mar.	Apr.	May	June
Number of Service Coordinators (SC)	381.4	388.4	393.3	400.7	406.7	405.3
Number of Case-Carrying SCs	349.2	357.2	361.5	368.5	374.5	372.1
Number of Intake SCs	32.3	31.3	32.3	32.3	32.3	33.3
Number of Active Persons Served	25,826	25,897	25,995	26,089	26,255	26,398
Caseload Ratio, # of Active Persons Served/SCs	74.0	72.5	71.9	70.8	70.1	70.9

SERVICE PLANNING AND COORDINATION continued

Fair Hearings

Fiscal Year 2023-24

	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June
Number of Unsettled Hearing Requests*	26	22	20	17	15	15	17	15	17	21	17	15
Eligibility - Lanterman	10	6	6	6	7	8	11	8	7	10	7	6
Behavioral services	1					1	1	1	1	1	1	1
Respite	1		1	1	2				2	1		1
Day Care												
Self Determination Budget	2	3	4	4	2	1		1	1	3	1	1
Personal Assistance						1	3	3	3	1	2	2
Other**	6	3	3	3	2	1	1	3	4	5	5	4

* *Hearing Requests may list more than one issue; so, the number of issues may equal more than the number of hearing requests.*

** *Other issues include but are not limited to living options.*

Number of New Hearing Requests Filed*	13	7	4	5	6	7	11	8	12	6	4	7
Eligibility - Lanterman	6	4	2	4	3	3	6	2	4	2	3	
Eligibility - Early Start												2
Behavioral services	1						1					1
Respite					2				2			1
Day Care												
Social/Recreational							1					1
Social Skills Training												
SDP	2	1	1							2		
Personal Assistance						1	2		1		1	
Other**	4	2	1	1	1	1		3	2	1		1

* *Hearing Requests may list more than one issue; so, the number of issues may equal more than the number of hearing requests.*

** *Other issues include but are not limited to living options.*

Number of All Meetings Held	4	9	8	8	6	4	7	9	5	9	7	4
Number of Informal Meetings Held	4	6	5	4	5	2	6	8	2	6	6	3
Number of Mediations Held		3	3	4	1	2	1	1	3	3	1	1
Number of SLFHs Held												

Number of Requests in Scheduling*	13	6	4	0	5	4	3	0	11	4	4	6
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* *Meetings in process of being scheduled; meetings on schedule but not yet held; meetings scheduled but not held due to continuances.*

Number of Requests Pending*	0	0	0	0	0	0	0	0	0	0	0	0
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* *State Level Fair Hearing (SLFH) held but awaiting decision.*

Number of Requests Settled	9	7	8	9	4	7	7	7	1	8	6	5
Withdrawn by Person Served/Family	1		1	2	1	2	4	1		1		
Settled in Informal	6	5	4	3	3	3	3	5	1	5	5	3
Settled after further follow-up by RCOC								0				
Settled in Mediation	1	2	3	3		2		1		2	1	2
SLFH Decision	1			1				0				

State Level Fair Hearing Decisions

Prevailing Party												
Person Served/Family												
RCOC	1			1								
Split												

ADMINISTRATION AND GOVERNANCE

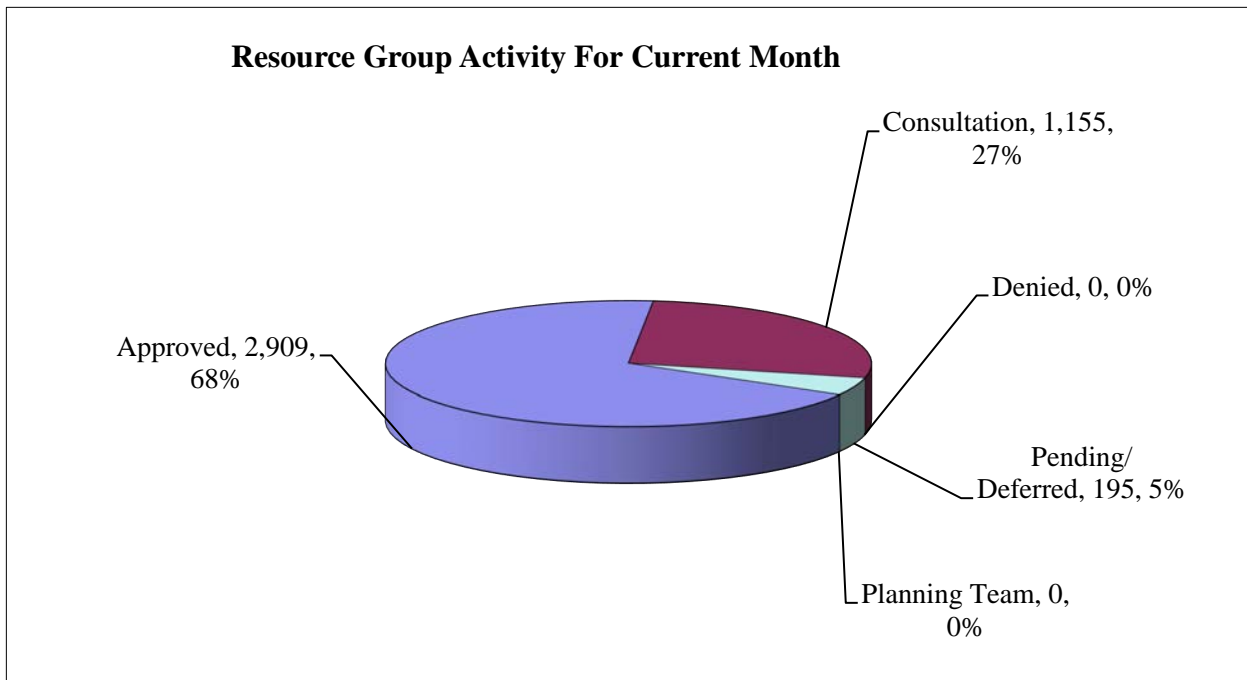
Guiding Principle

- *RCOC will maximize all alternative sources of funding for necessary services and supports including federal and generic funding.*
- *The public funds that support the service system are expended in a fashion that is cost-effective, consumer-directed, consistent with good business practices, and that reflect RCOC's Guiding Principles and diligent stewardship.*

Resource Group Activity for June 2024 and Fiscal Year to Date

Disposition	Approved	Consultation	Denied	Pending/Deferred	Planning Team	Total
Adult Day	650	369	0	64	0	1,083
Behavioral	96	68	0	18	0	182
Education	0	0	0	0	0	0
Eligibility/Health	70	6	0	6	0	82
Early Start	555	151	0	30	0	736
Living Options	254	178	0	3	0	435
Supported/Ind.	258	163	0	29	0	450
All Others	1026	220	0	45	0	1,291
Monthly Total	2,909	1,155	0	195	0	4,259

FY 2022-23 Total to Date	31,845	13,985	0	2,063	0	47,893
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Operations Report Summary - June 2024

About Persons Served	Early Start	Medicaid Waiver	All Other	SDC	Total	Under 18	Over 18
Number of Persons Served	3,497	8,740	11,742	9	23,988	12,714	13,703
<i>Percentage of Total</i>	<i>15%</i>	<i>36%</i>	<i>49%</i>	<i>0%</i>	<i>100%</i>	<i>53%</i>	<i>57%</i>

Children served in Prevention Resource and Referral Services	458
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Persons Served by Residence Status	All	Under 18	Over 18
Family Home	22,115	12,412	9,703
Community Care Facility	1,706	16	1,690
State Developmental Center	9	0	9
Family Home Agency	88	0	88
Foster Home	273	264	9
Intermediate Care Facility	599	1	598
Independent Living	937	0	937
Supported Living	496	0	496
Skilled Nursing	82	0	82
Other	112	21	91
Total	26,417	12,714	13,703

Special Incident Investigations	Year to Date
AWOL	58
Abuse	149
Neglect	204
Injury	286
Hospitalizations - Total	498
Death	155
Victim of crime	17
Arrest	12
Rights	253
Total	1,632

Number of Licensed Facilities

<i>Community Care Facilities</i>	Total	Under 18	Over 18
Level 2	71	0	71
Level 3	81	0	81
Level 4	215	12	203
Total Community Care Facilities	367	12	355

Licensed Facility Monitoring	Year to Date
Annual Review	470
Unannounced	851
Total Number of Reviews	688
Provider Trainings	0
Technical Support	3,241
Corrective Action Plans	65

Intermediate Care Facilities (ICF)

ICF-DD	0
ICF-DD/Habilitation	70
ICF-DD/Nursing	42
Total ICF Facilities	112

Number of Audits	27
Amount of Recovery from Audits	\$371,356

Total Licensed Facilities	479
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Summary of Information About Persons Served - July 2024

NUMBER OF PERSONS SERVED	26,528	100%
Children - Birth to Age Three Receiving Early Start Services	3,521	13%
Children - Ages Three to Five Receiving Provisional Services	460	2%
Children - Ages Three to 17 Receiving Lanterman Services	8,822	33%
Adults - Ages 18 and Older Receiving Lanterman Services	13,725	52%

Children - Birth to Age Three Receiving Prevention Resource and Referral Services	458
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Children and Adults - Ages Three and Older Receiving Lanterman Services with the Following Diagnoses:

Intellectual Disability	11,467	60%
Epilepsy	2,865	14%
Cerebral Palsy	2,528	13%
Autism	10,816	44%
Fifth Category*	2,026	9%

* condition closely related to intellectual disability and requiring similar treatment

Note: Many persons served have more than one diagnosis so the percentage equals more than 100%.

NUMBER OF PERSONS REQUESTING ELIGIBILITY DETERMINATION	428	
Early Start / Under Age Three / 45 days to complete determination	319	75%
Lanterman / Over Age Three / 120 days to complete determination	108	25%
Provisional / Up to Age Five / 90 days to complete determination	1	0%

NUMBER OF PERSONS DETERMINED ELIGIBLE	149
Children - Birth to Age Three Eligible for Early Start Services	0
Children and Adults - Ages Three and Older Eligible for Lanterman Services	98
<ul style="list-style-type: none"> • Number of children who received Early Start services 	28
<ul style="list-style-type: none"> • Number of children who received Early Start services and had a diagnosis of autism 	21
Children - Birth to Age Three Eligible for Prevention Resource and Referral Services	2

NUMBER OF CHILDREN NO LONGER ELIGIBLE FOR EARLY START OR PREVENTION RESOURCE AND REFERRAL SERVICES	141
Children - Age Three No Longer Eligible for Early Start Services	140
Children - Age Three No Longer Eligible for Prevention Resource and Referral Services	1

REGIONAL CENTER OF ORANGE COUNTY



OPERATIONS REPORT

JULY 2024 ACTIVITY

Mission Statement

The Regional Center of Orange County (RCOC) is a private non-profit organization that, as mandated by the Lanterman Developmental Disabilities Services Act, collaborates with persons with developmental disabilities, their families and the community to secure individualized services and supports that enhance the quality of life for the people we serve and assist them in realizing their full potential.

COMMUNITY LIFE

Related Guiding Principles

- *Persons served are in safe and supportive settings that promote a life of independence, acknowledge diverse cultural perspectives and that respect the inherent risks and valuable learning experiences that come from living in the community.*

Provider Monitoring, Technical Support and Special Incident Investigation Activities Fiscal Year 2024-25

Type and Number of Reviews	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Annual Review	46					
Unannounced	74					
Total Number of Reviews	120					

Provider Trainings	0					
Technical Support	303					
Corrective Action Plans	0					
Special Incident Investigations*	88					
COVID-19 Checklist	0					

Type and Number of Reviews	Jan.	Feb.	Mar.	Apr.	May	June	Total
Annual Review							46
Unannounced							74
Total Number of Reviews							120

Provider Trainings							0
Technical Support							303
Corrective Action Plans							0
Special Incident Investigations*							88

* California Code of Regulations, Title 17, Division 2, Chapter 3 - Community Services SubChapter 2 - Vendorization Article 2 - Vendorization Process, Section 54327 requires all vendors, excluding parents and consumers, to report the following special incidents.

Type of Special Incidents (from California Code of Regulations, Title 17)

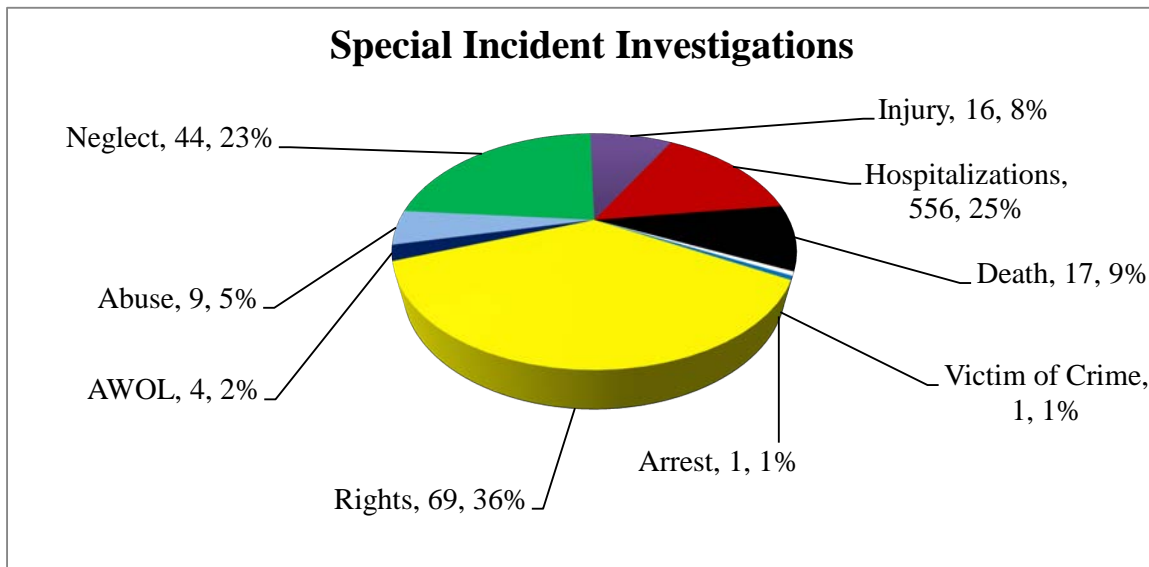
- (A) The consumer is missing and the vendor or long-term health care facility has filed a missing persons report with a law enforcement agency;
- (B) Reasonably suspected abuse/exploitation including:
 - 1. Physical;
 - 2. Sexual;
 - 3. Fiduciary;
 - 4. Emotional/mental; or
 - 5. Physical and/or chemical restraint.
- (C) Reasonably suspected neglect including failure to:
 - 1. Provide medical care for physical and mental health needs;
 - 2. Prevent malnutrition or dehydration;
 - 3. Protect from health and safety hazards;
 - 4. Assist in personal hygiene or the provision of food, clothing or shelter or
 - 5. Exercise the degree of care that a reasonable person would exercise in the position of having the care and custody of an elder or a dependent adult.
- (D) A serious injury/accident including:
 - 1. Lacerations requiring sutures or staples;
 - 2. Puncture wounds requiring medical treatment beyond first aid;
 - 3. Fractures;
 - 4. Dislocations;
 - 5. Bites that break the skin and require medical treatment beyond first aid;
 - 6. Internal bleeding requiring medical treatment beyond first aid;
 - 7. Any medication errors;
 - 8. Medication reactions that require medical treatment beyond first aid; or
 - 9. Burns that require medical treatment beyond first aid.
- (E) Any unplanned or unscheduled hospitalization due to the following conditions:
 - 1. Respiratory illness, including but not limited, to asthma; tuberculosis; and chronic obstructive pulmonary disease;
 - 2. Seizure-related;
 - 3. Cardiac-related, including but not limited to, congestive heart failure; hypertension; and angina;
 - 4. Internal infections, including but not limited to, ear, nose and throat; gastrointestinal; kidney; dental; pelvic; or urinary tract;
 - 5. Diabetes, including diabetes-related complications;
 - 6. Wound/skin care, including but not limited to, cellulitis and decubitus;
 - 7. Nutritional deficiencies, including but not limited to, anemia and dehydration; or
 - 8. Involuntary psychiatric admission;
- (2) The following special incidents regardless of when or where they occurred:
 - (A) The death of any consumer, regardless of cause;
 - (B) The consumer is the victim of a crime including the following:
 - 1. Robbery, including theft using a firearm, knife, or cutting instrument or other dangerous weapons or methods which force or threaten a victim;
 - 2. Aggravated assault, including a physical attack on a victim using hands, fist, feet or a firearm, knife or cutting instrument or other dangerous weapon;
 - 3. Larceny, including the unlawful taking, carrying, leading, or riding away of property, except for motor vehicles, from the possession or constructive possession of another person;
 - 4. Burglary, including forcible entry; unlawful non-forcible entry; and, attempted forcible entry of a structure to commit a felony or theft therein;
 - 5. Rape, including rape and attempts to commit rape.

Title 17 does not require reporting on arrest or consumer rights violations; however, RCOC includes arrest and rights violations as reportable incidents.

Type and Number of Special Incident Investigations
Fiscal Year 2024-25

Type of Incident	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
AWOL	4					
Abuse	9					
Neglect	44					
Injury	16					
Hospitalizations - Total	28					
<i>Psychiatric</i>	7					
<i>Medical</i>	21					
Death	17					
Victim of crime	1					
Arrest	1					
Rights	69					
Total	189	0	0	0	0	0

Type of Incident	Jan.	Feb.	Mar.	Apr.	May	June	Total
AWOL							4
Abuse							9
Neglect							44
Injury							16
Hospitalizations - Total							28
<i>Psychiatric</i>							7
<i>Medical</i>							21
Death							17
Victim of Crime							1
Arrest							1
Rights							69
Total	0	0	0	0	0	0	189



COMMUNITY LIFE continued

Provider Audits
Fiscal Year 2024-25

Number of Audits / Appeals / Recoveries

Type of Audit	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Service Billing	0					
Staffing	0					
Level 4I Consultant	0					
P&I (consumer funds)	0					
Total Number of Audits	0					

Number of Appeals / Recoveries (Vendors may appeal after monthly data is reported)

State Appeal	0					
Recovery	0					

Audit Findings (Dollar Amount)

<i>Amount of Recovery</i>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
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Type of Audit	Jan.	Feb.	Mar.	Apr.	May	June	Total
Service Billing							0
Staffing							0
Level 4I Consultant							0
P&I (consumer funds)							0
Total Number of Audits							0

Number of Appeals / Recoveries

State Appeal							0
Recovery							0

Audit Findings (Dollar Amount)

<i>Amount of Recovery</i>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
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FAMILY SUPPORTS

Related Guiding Principles

- Families are informed advocates for their loved ones with developmental disabilities.
- Families are the decision makers for their minor children.
- Family support services are flexible and innovative in meeting the family’s needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Fiscal Year 2024-25

Number of Authorizations for Voucher Services

Type of Service	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Day Care - Family Member	93					
Diapers - Family Member	3					
Nursing Service - Family Member	55					
Respite Service - Family Member	697					
Transportation - Family Member	222					
Total Number of Voucher Authorizations	1,070	0	0	0	0	0

Number of Authorizations for Voucher Services

Type of Service	Jan.	Feb.	Mar.	Apr.	May	June
Day Care - Family Member						
Diapers - Family Member						
Nursing Service - Family Member						
Respite Service - Family Member						
Transportation - Family Member						
Total Number of Voucher Authorizations	0	0	0	0	0	0

FAMILY SUPPORTS

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Notifications of Community Events and Activities

Fiscal Year 2024-25

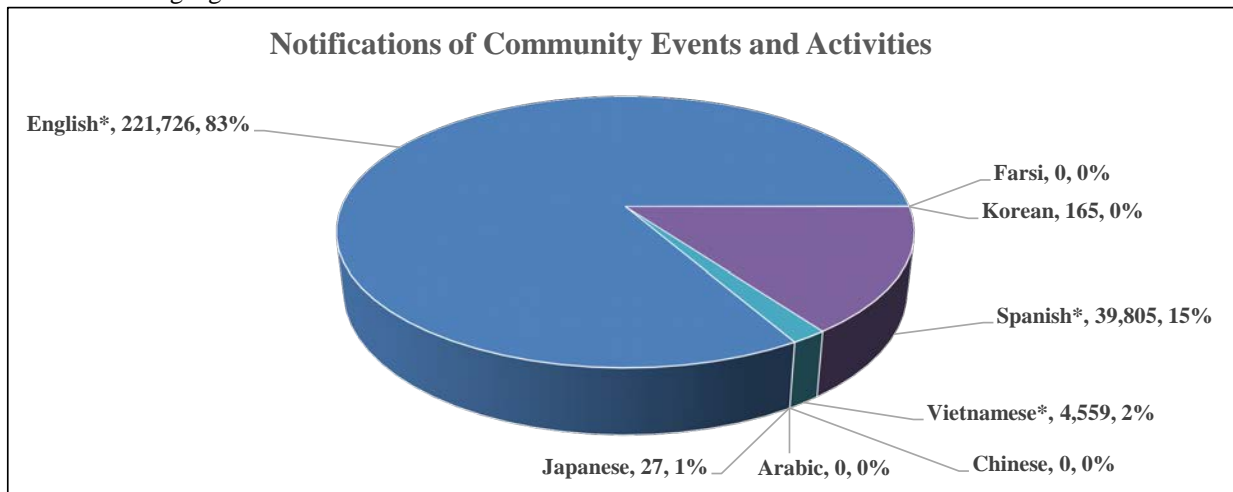
Number of Notifications

Language	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
English*	221,726					
Farsi	0					
Korean	165					
Spanish*	39,805					
Vietnamese*	4,559					
Chinese	0					
Japanese						
Arabic						
Total Number of Notifications	266,255	0	0	0	0	0

Number of Notifications

Language	Jan.	Feb.	Mar.	Apr.	May	June	Total
English*							221,726
Farsi							0
Korean							165
Spanish*							39,805
Vietnamese*							4,559
Chinese							0
Japanese							0
Arabic							0
Total Number of Notifications	0	0	0	0	0	0	266,255

* Threshold languages for RCOG



FAMILY SUPPORTS

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Community Outreach

Fiscal Year 2024-25

Number of Outreach Events

Type of Outreach / Language	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
In Person/Zoom						
English	9					
Spanish						
Vietnamese	1					
Other Languages						
In Print						
English	1					
Spanish						
Vietnamese						
Other Languages						
TV / Radio						
English						
Spanish						
Vietnamese	4					
Other Languages						
Total Number of Outreach Events	15	0	0	0	0	0

Number of Outreach Events

Language	Jan.	Feb.	Mar.	Apr.*	May*	June*	Total
In Person							
English							9
Spanish							0
Vietnamese							1
Other Languages							2
In Print							
English							1
Spanish							0
Vietnamese							0
Other Languages							0
TV / Radio							
English							0
Spanish							0
Vietnamese							4
Other Languages							0
Total Number of Outreach Events	0	0	0	0	0	0	15

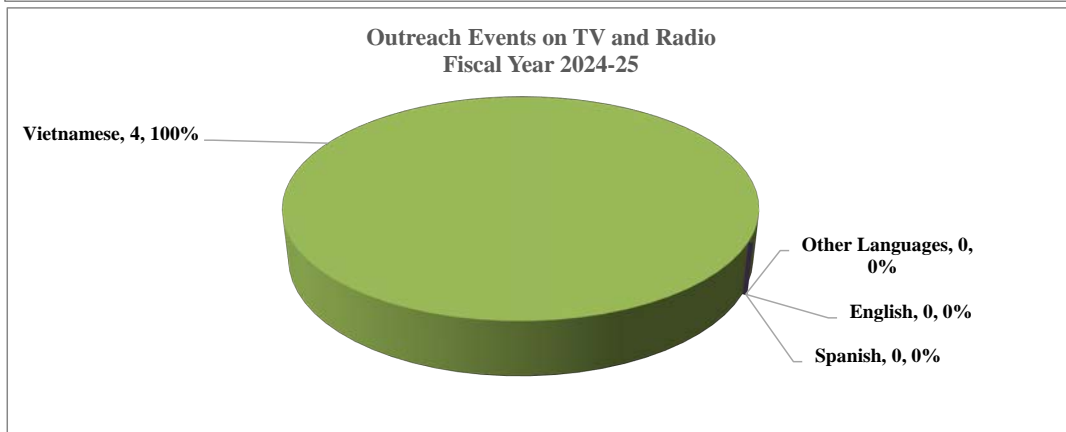
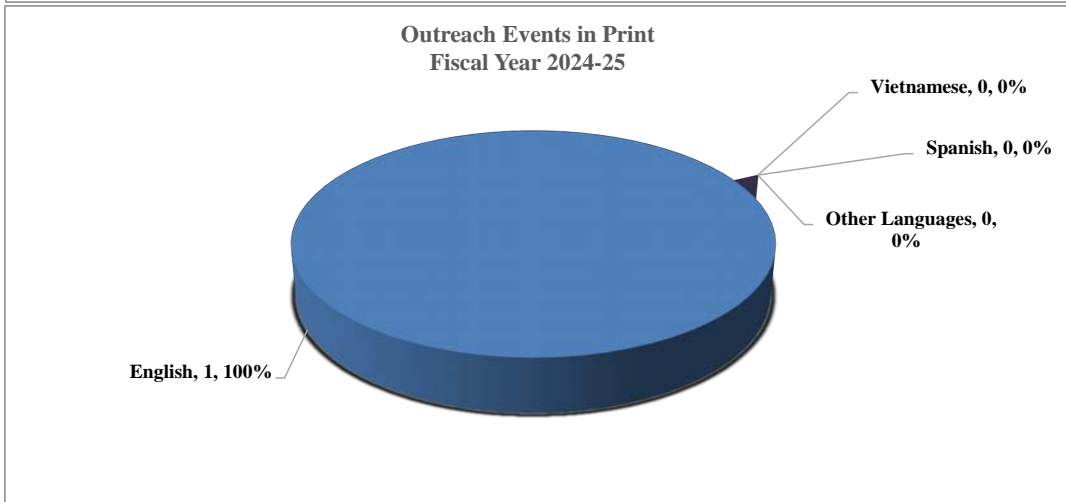
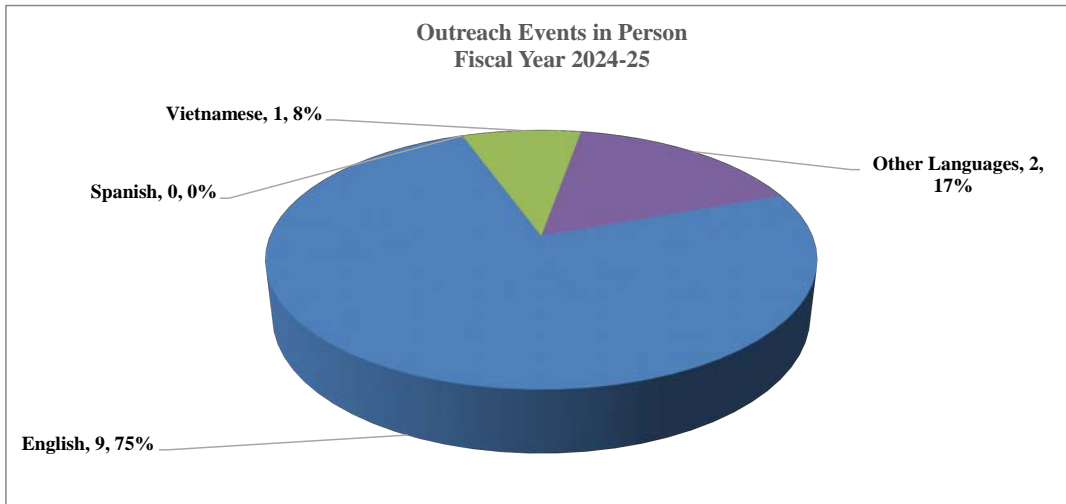
* Virtual Meetings

FAMILY SUPPORTS

Related Guiding Principles

- Family support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.

Community Outreach Events in Person, in Print, on TV and Radio Fiscal Year 2024-25



EARLY INTERVENTION / PREVENTION

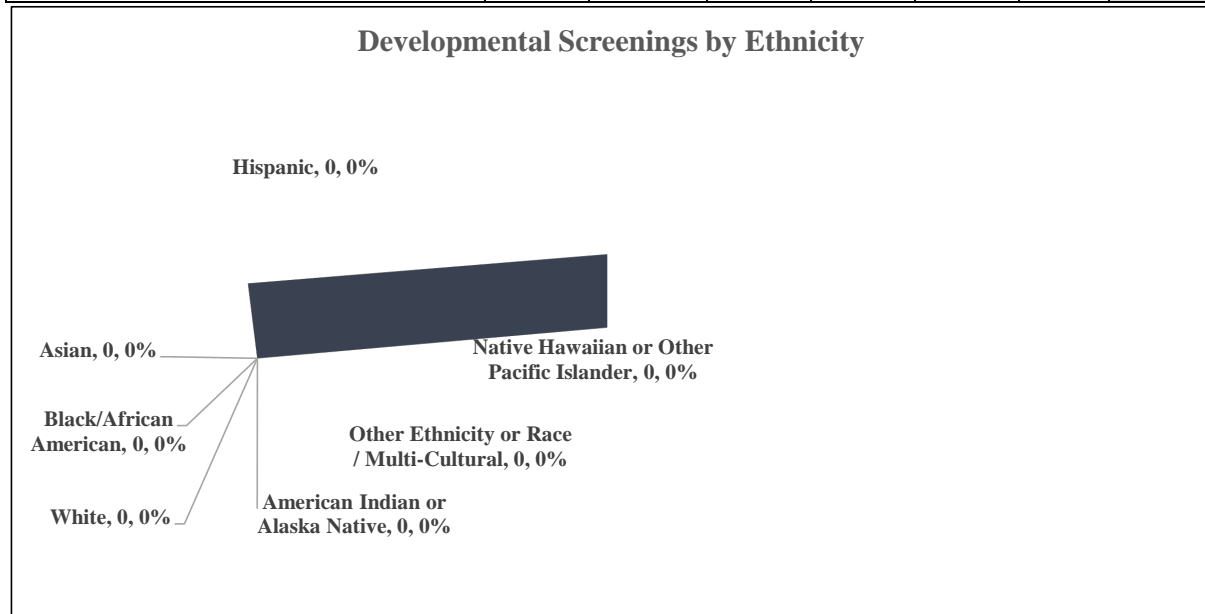
Related Guiding Principles

- Prevention and early intervention services, supports and public awareness activities are designed and implemented to prevent the onset of a disability and/or to improve developmental outcomes.
- Persons served are provided with needed services and supports in a family-focused and collaborative fashion.

Fiscal Year 2024-25

Developmental Screenings by Ethnicity	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
American Indian or Alaska Native	0					
Asian	0					
Black/African American	0					
Hispanic	0					
Native Hawaiian or Other Pacific Islander	0					
Other Ethnicity or Race / Multi-Cultural	0					
White	0					
Total Number Screened	0					
Total Number Referred to RCOC	0					

Developmental Screenings by Ethnicity	Jan.	Feb.	Mar.	Apr.	May	June	Total
American Indian or Alaska Native							0
Asian							0
Black/African American							0
Hispanic							0
Native Hawaiian or Other Pacific Islander							0
Other Ethnicity or Race / Multi-Cultural							0
White							0
Total Number Screened							0
Total Number Referred to RCOC							0

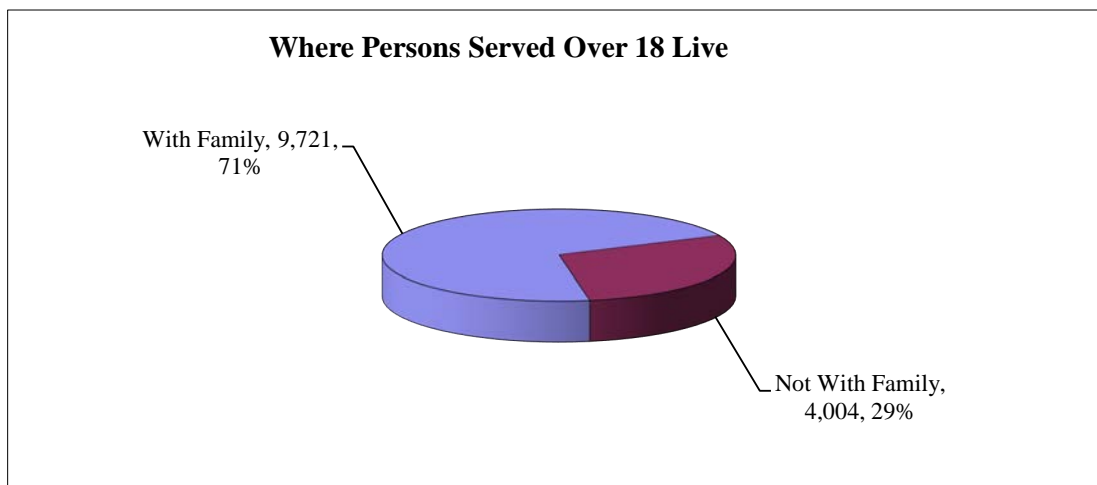
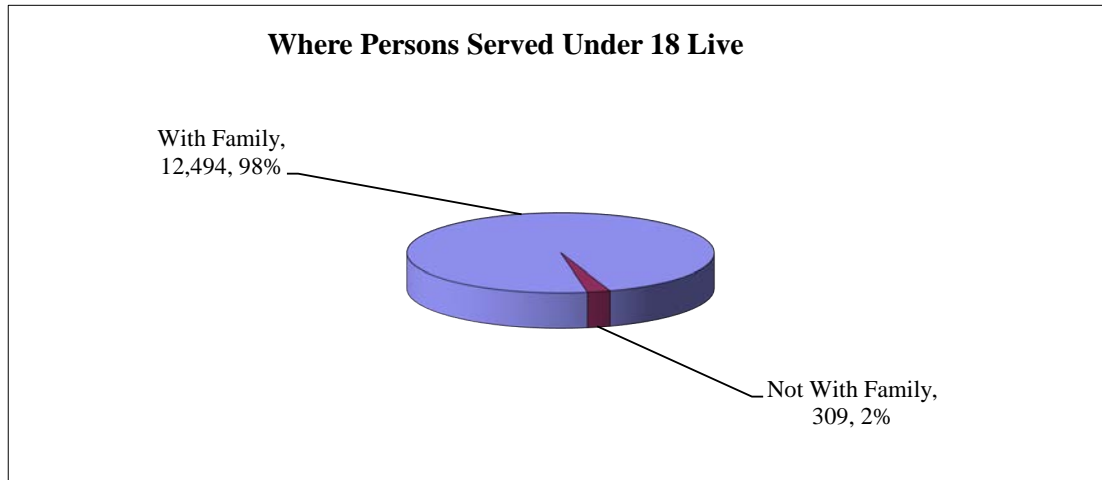


LIVING OPTIONS

Related Guiding Principles

- *Culturally-sensitive services and supports are provided so that persons served can make informed choices on where and with whom they live, including owning or renting their own homes.*
- *Families whose minor or adult children choose to remain in the family home are supported through available resources.*
- *Persons served live in homes where they receive quality care and can form relationships.*

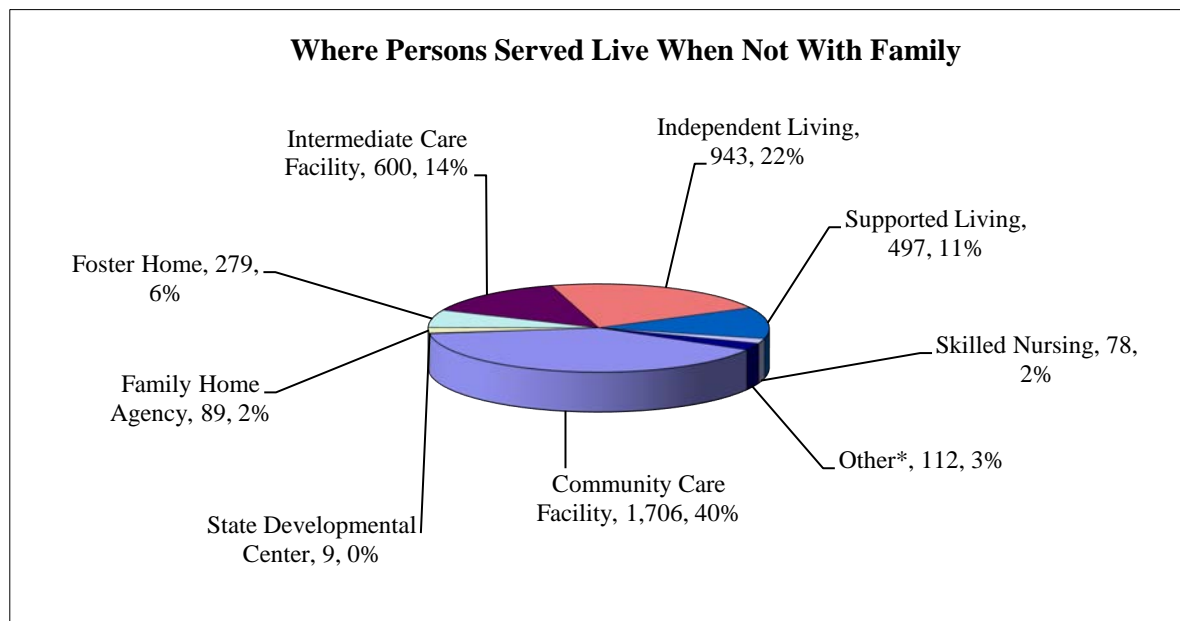
Where Persons Served Live	Persons Served All	Persons Served Under 18	Persons Served Over 18
With Family	22,215	12,494	9,721
Not With Family	4,313	309	4,004
Totals	26,528	12,803	13,725



LIVING OPTIONS, continued

Where Persons Served Live	All Persons Served	Persons Served Under 18	Persons Served Over 18
Family Home	22,215	12,494	9,721
Community Care Facility	1,706	17	1,689
State Developmental Center	9	0	9
Family Home Agency	89	0	89
Foster Home	279	270	9
Intermediate Care Facility	600	1	599
Independent Living	943	0	943
Supported Living	497	0	497
Skilled Nursing	78	0	78
Other*	112	21	91
Total	26,528	12,803	13,725

Other*			
Acute General Hospital	5	0	5
California Youth Authority	1	0	1
Community Treatment	5	0	5
Correctional Institution	1	0	1
County Jail	1	0	1
Other	0	0	0
Out of State	6	4	2
Psychiatric Treatment	20	3	17
Rehabilitation Center	4	1	3
SDC / State Hospital	9	0	9
Sub-Acute	39	11	28
Transient / Homeless	11	1	10
Total, Other*	102	20	82



LIVING OPTIONS, continued

Other Living Options

Family Home Agency

A Family Home Agency (FHA) is a private, not-for-profit agency that is vendored to recruit, approve, train, and monitor family home providers, provide services and supports to family home providers, and assist persons served with moving into or relocating from family homes.

Foster Family Agency

Under the California Department of Social Services, county placement agencies use licensed, private Foster Family Agencies (FFAs) for the placement of children. By statute, FFAs are organized and operated on a non-profit basis and are engaged in the following activities: recruiting, certifying, and training foster parents, providing professional support to foster parents, and finding homes or other temporary or permanent placements for children who require more intensive care.

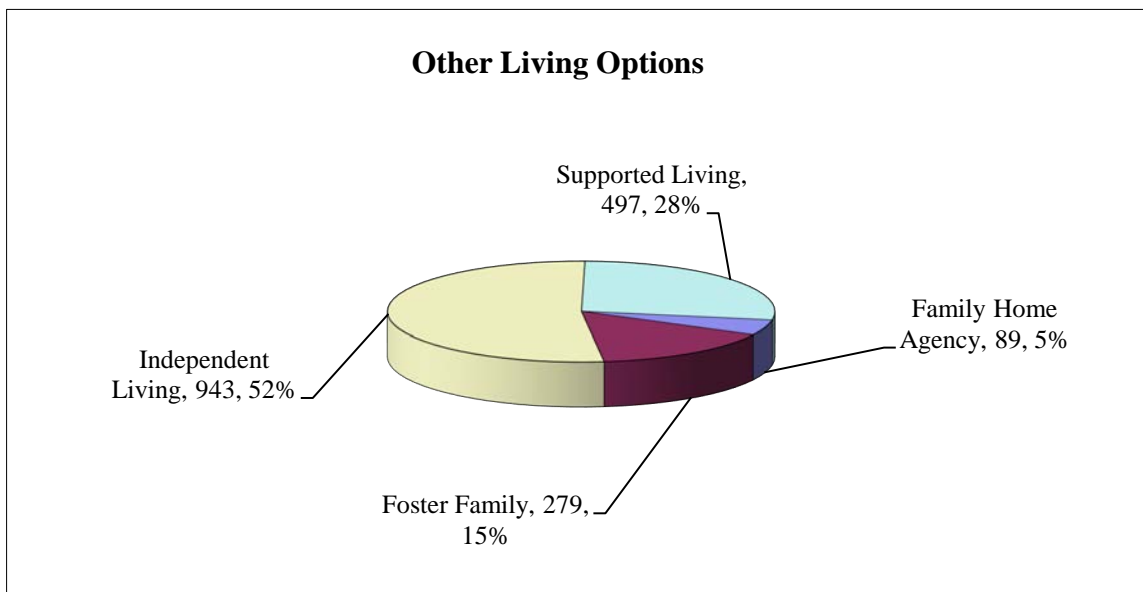
Independent Living

Independent Living services help persons served over 18 with the functional skills necessary to secure a self-sustaining, independent living situation in the community and/or may provide the support necessary to maintain those skills.

Supported Living

Supported Living Services (SLS) support efforts for persons served to live in their own home.

Other Living Options	Total	Under 18	Over 18
Family Home Agency	89	0	89
Foster Family	279	270	9
Independent Living	943	0	943
Supported Living	497	0	497
Total	1,808	270	1,538



LIVING OPTIONS, continued

Living Options, facilities licensed by the State of California, Departments of Community Care Licensing, or Department of Health Care Services

Health Licensed Facilities

Health facilities are licensed by the State of California, Department of Health Services to provide 24-hour medical residential care. Health facilities are funded by Medi-Cal. Health licensed facilities

General Acute Care Hospitals,
Acute Psychiatric Hospitals,
Skilled Nursing Facilities,
Intermediate Care Facilities,
Intermediate Care Facility – Developmentally Disabled,
Intermediate Care Facility – Developmentally Disabled, – Habilitative,
Intermediate Care Facility – Developmentally Disabled, – Nursing,
Home Health Agencies and
Congregate Living Health Facilities.

Community Care Licensed Facilities

Community Care Facilities (CCFs) are licensed by the State of California, Department of Social Services, Community Care Licensing Division to provide 24-hour non-medical residential care to children and adults with developmental disabilities who are in need of personal services, supervision, and/or assistance essential for self-protection or sustaining the activities of daily living. CCFs are funded by regional centers. Based upon the types of services provided and the persons served, each CCF vendored by a regional center is designated one of the following service levels:

SERVICE LEVEL 1: Limited care and supervision for persons with self-care skills and no behavior problems.

SERVICE LEVEL 2: Care, supervision, and incidental training for persons with some self-care skills and no major behavior problems.

SERVICE LEVEL 3: Care, supervision, and ongoing training for persons with significant deficits in self-help skills, and/or some limitations in physical coordination and mobility, and/or disruptive or self-injurious behavior.

SERVICE LEVEL 4: Care, supervision, and professionally supervised training for persons with deficits in self-help skills, and/or severe impairment in physical coordination and mobility, and/or severely disruptive or self-injurious behavior. Service Level 4 is subdivided into Levels 4A through 4I, in which staffing levels are increased to correspond to the escalating severity of disability levels.

LIVING OPTIONS, continued

Persons Served Who Reside in Licensed Facilities Funded by RCOC
Fiscal Year 2024-25

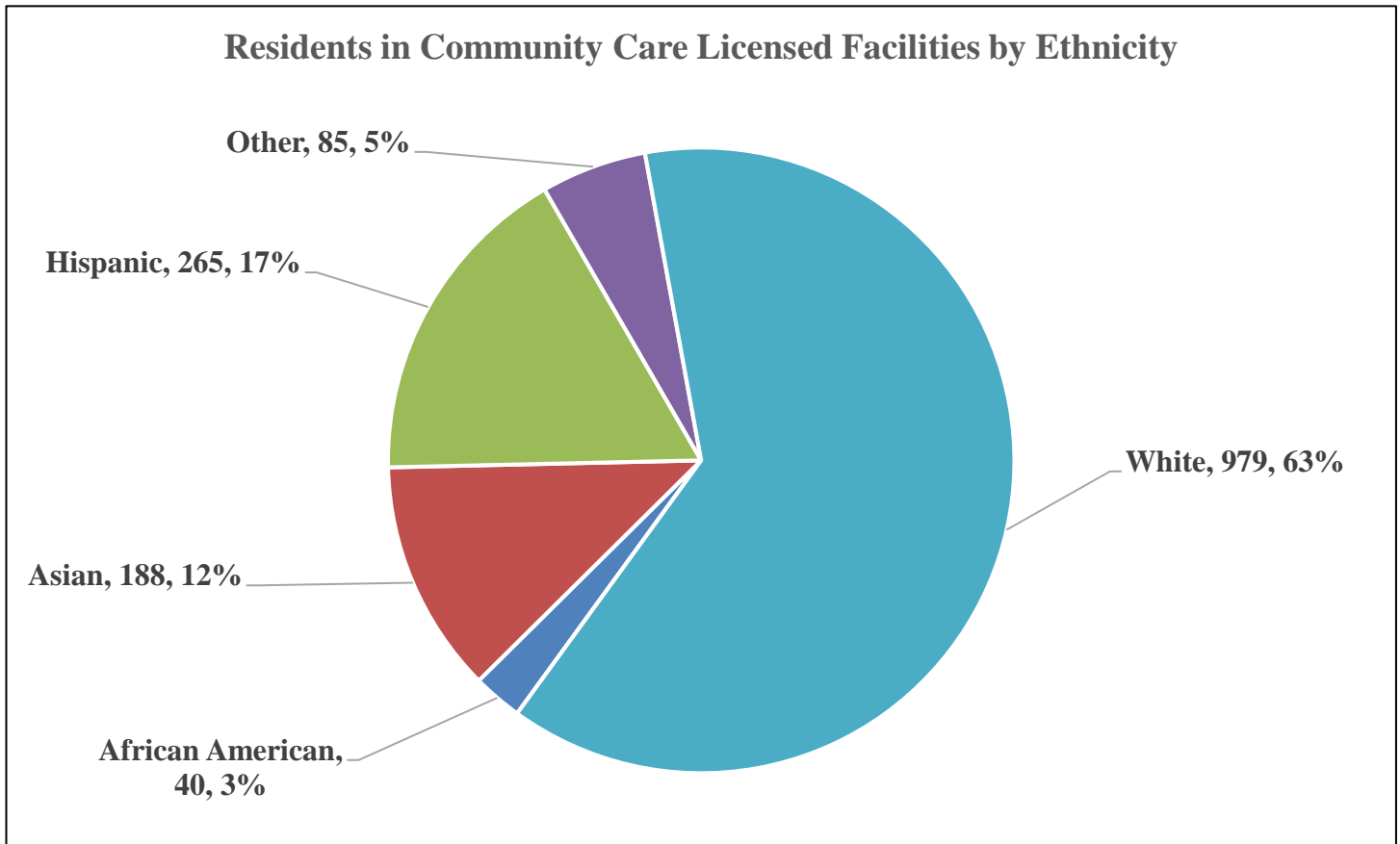
Licensed Facilities	Total	Over 18	Under 18
Level 2	159	159	0
Level 3	242	242	0
Level 4A	27	27	0
Level 4B	5	5	0
Level 4C	46	46	0
Level 4D	34	34	0
Level 4E	14	14	0
Level 4F	52	52	0
Level 4G	32	32	0
Level 4H	1	1	0
Level 4I	329	329	0
Elderly	6	6	0
ICF/DD-H	0	0	0
ICF/DD-N	2	2	0
ICF/DD	0	0	0
Skilled Nursing	0	0	0
Total	949	949	0

Licensed Facilities Summary	Total	Over 18	Under 18
Level 2	159	159	0
Level 3	242	242	0
Level 4	540	540	0
ICF/DD-H	0	0	0
ICF/DD-N	2	2	0
Elderly	6	6	0
Skilled Nursing	0	0	0
Total	949	949	0

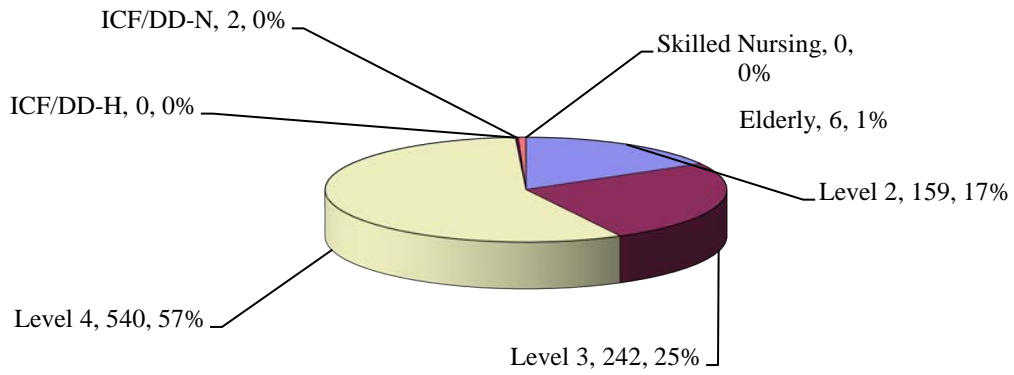
LIVING OPTIONS, continued

Persons Served Who Reside in Licensed Facilities Funded by RCOC by Ethnicity
Fiscal Year 2024-25

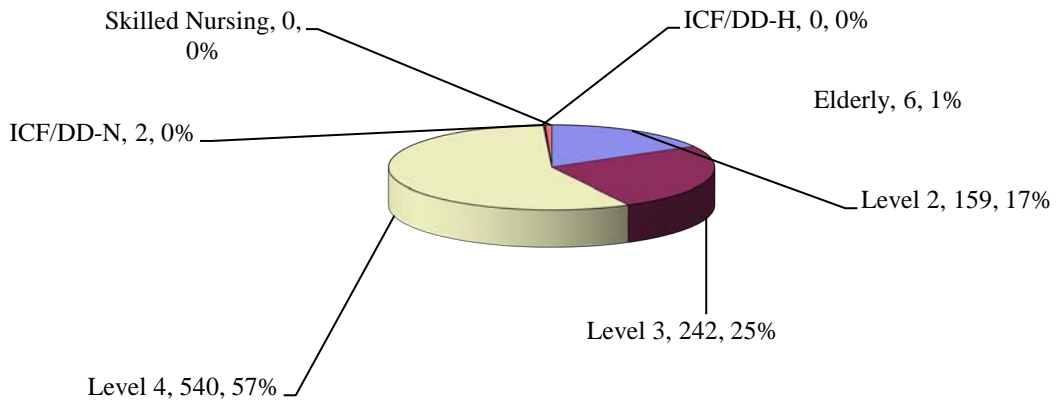
Licensed Facilities	African American	Asian	Hispanic	Other	White	Total
Level 2	7	23	56	13	197	296
Level 3	13	35	66	22	213	349
Level 4A	0	5	5	2	19	31
Level 4B	0	1	0	0	6	7
Level 4C	5	14	12	1	59	91
Level 4D	0	8	6	2	26	42
Level 4E	0	3	8	2	18	31
Level 4F	2	11	8	2	36	59
Level 4G	0	9	2	3	45	59
Level 4H	0	0	2	0	1	3
Level 4I	13	79	100	38	359	589
Total	40	188	265	85	979	1,557



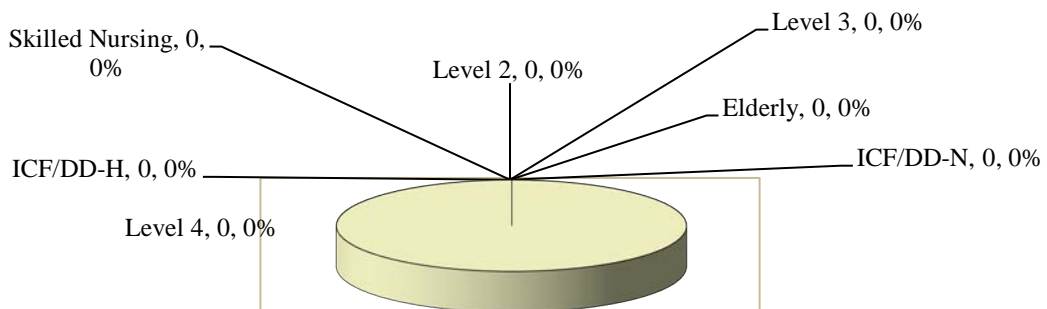
**Persons Served Who Reside in Licensed Facilities
Services Funded by RCOG**



**Persons Served Over Age 18 Who Reside in Licensed Facilities
Services Funded by RCOG**



**Persons Served Under Age 18 Who Reside in Licensed Facilities
Services Funded by RCOG**

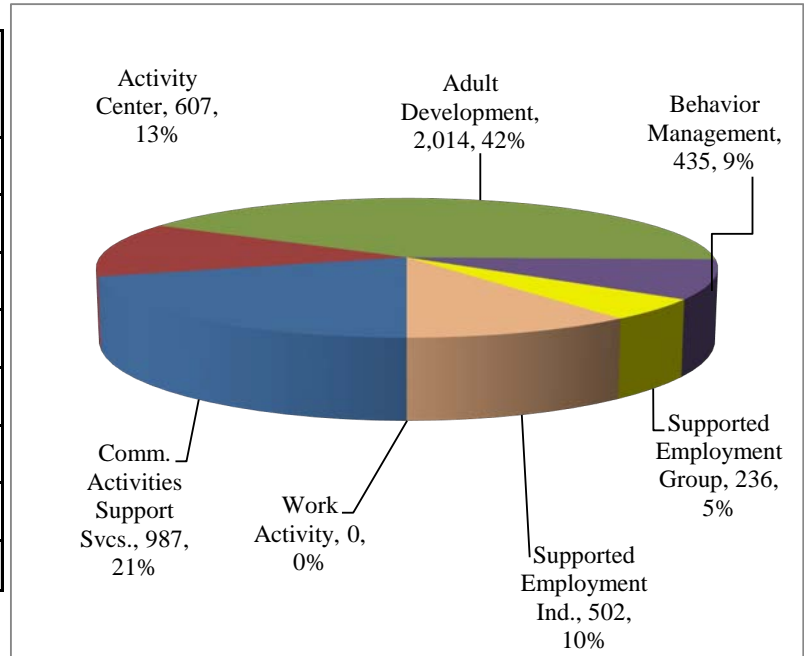


WORK

Related Guiding Principle

- *Persons served have the opportunity and support to work in integrated employment settings that are meaningful, valued by the community, and in which they are appropriately compensated and respected.*

Adult Day & Employment Services	Persons Served Over 18
Comm. Activities Support Svcs.	987
Activity Center	607
Adult Development	2,014
Behavior Management	435
Supported Employment Group	236
Supported Employment Ind.	502
Work Activity	0
Total	4,781



Definitions:

Community Activities Support Services similar to a Behavior Management Program, this is a behavior management program with an enhanced ration of 1:1 or 1:2 due to severe behavioral challenges.

Activity Center means a day program that serves adults who generally have acquired most basic self-care skills, have some ability to interact with others, are able to make their needs known, and respond to instructions. Activity center programs focus on the development and maintenance of the functional skills required for self-advocacy, community integration and employment. Staff ratio ranges from 1:6 to 1:8.

Adult Development Center means a day program that serves adults who are in the process of acquiring self-help skills. Individuals who attend adult development centers generally need sustained support and direction in developing the ability to interact with others, to make their needs known, and to respond to instructions. Adult development center programs focus on the development and maintenance of the functional skills required for self-advocacy, community integration, employment, and self-care. Staff ratio ranges from 1:3 to 1:4.

Behavior Management Program means a day program that serves adults with severe behavior disorders and/or dual diagnosis who, because of their behavior problems, are not eligible for or acceptable in any other community-based day program. Staff ratio is 1:3.

Supported Employment Program means a program that meets the requirements of the term supported employment, i.e. services that are provided by a job coach in order to support and maintain an individual with developmental disabilities in employment, and of the terms, integrated work, supported employment placement, allowable supported employment services, group and individualized services. Staff ratio ranges from 1:1 to 1:4.

Work Activity Program includes, but is not limited to, Work Activity centers or settings that provide support to persons served engaged in paid work and have demonstrated that the program is in compliance with Department of Rehabilitation certification standards or are accredited by CARF. Staff ratio ranges from 1:12 to 1:20.

SERVICE PLANNING AND COORDINATION

Related Guiding Principles

- *Service coordinators are caring, knowledgeable and competent in service planning, coordination and resources.*
- *Service coordinators inform families of their rights and the services and supports available to them.*
- *Service planning and coordination is a collaborative effort between RCOC, persons served and their families to identify needed services and supports.*
- *Person-centered planning is based upon the choices and preferences of the persons served and their families, and the identification of generic services and natural supports.*
- *Services and supports assist person served and their families to develop support networks leading to reduced dependence on paid supports.*
- *Services and supports are sensitive to the diverse religious, cultural, language, socioeconomic and ethnic characteristics of persons' served and their families' communities.*

Service Coordination

Fiscal Year 2024-25

Service Coordination:	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.
Number of Service Coordinators (SC)	400.3					
Number of Case-Carrying SCs	367.1					
Number of Intake SCs	33.3					
Number of Active Persons Served	26,489					
Caseload Ratio, # of Active Persons Served/SCs	72.1					

Service Coordination:	Jan.	Feb.	Mar.	Apr.	May	June
Number of Service Coordinators (SC)						
Number of Case-Carrying SCs						
Number of Intake SCs						
Number of Active Persons Served						
Caseload Ratio, # of Active Persons Served/SCs						

SERVICE PLANNING AND COORDINATION continued

Fair Hearings

Fiscal Year 2024-25

	Jul.	Aug.	Sept.	Oct.	Nov.	Dec.	Jan.	Feb.	Mar.	Apr.	May	June
Number of Unsettled Hearing Requests*	23											
Eligibility - Lanterman	9											
Behavioral services	2											
Respite	1											
Day Care												
Self Determination Budget												
Personal Assistance	2											
Other**	15											

* *Hearing Requests may list more than one issue; so, the number of issues may equal more than the number of hearing requests.*

** *Other issues include but are not limited to living options.*

Number of New Hearing Requests Filed*	30											
Eligibility - Lanterman	6											
Eligibility - Early Start												
Behavioral services	1											
Respite												
Day Care												
Social/Recreational	2											
Social Skills Training												
SDP												
Personal Assistance	1											
Other**	10											

* *Hearing Requests may list more than one issue; so, the number of issues may equal more than the number of hearing requests.*

** *Other issues include but are not limited to living options.*

Number of All Meetings Held	9											
Number of Informal Meetings Held	9											
Number of Mediations Held												
Number of SLFHs Held												

Number of Requests in Scheduling*	5											
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* *Meetings in process of being scheduled; meetings on schedule but not yet held; meetings scheduled but not held due to continuances.*

Number of Requests Pending*	0											
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* *State Level Fair Hearing (SLFH) held but awaiting decision.*

Number of Requests Settled	9											
Withdrawn by Person Served/Family	1											
Settled in Informal	8											
Settled after further follow-up by RCOC												
Settled in Mediation												
SLFH Decision												

State Level Fair Hearing Decisions

Prevailing Party												
Person Served/Family												
RCOC												
Split												

ADMINISTRATION AND GOVERNANCE

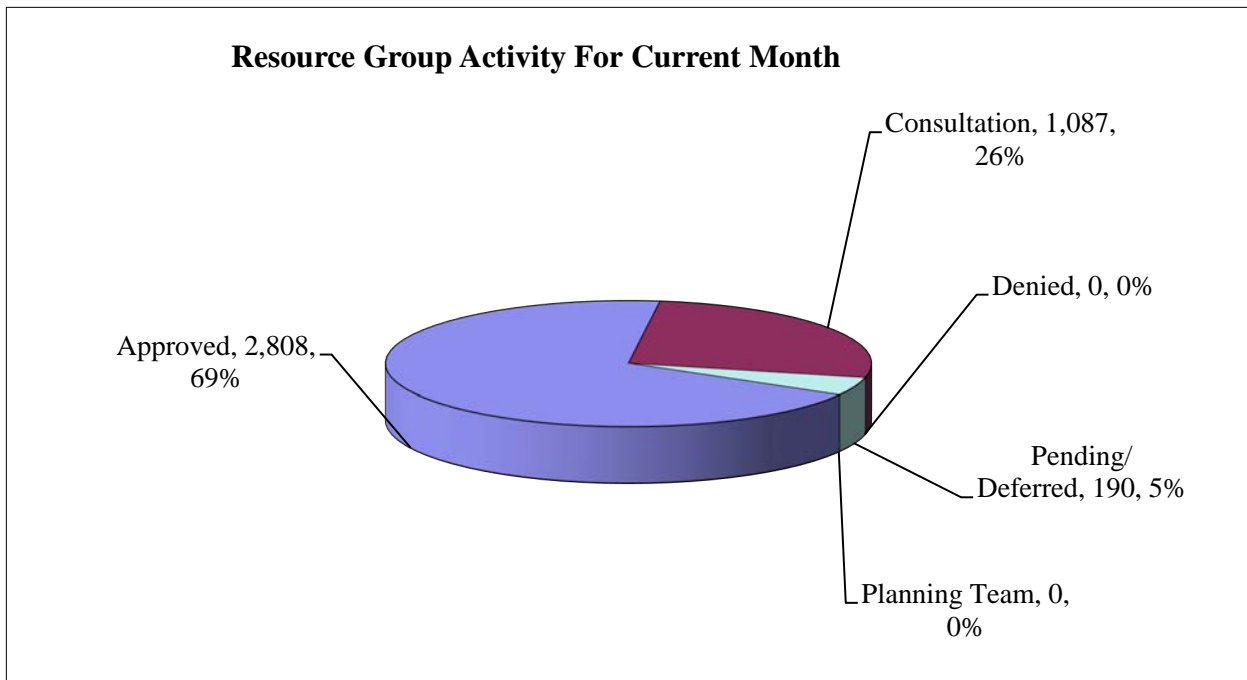
Guiding Principle

- *RCOC will maximize all alternative sources of funding for necessary services and supports including federal and generic funding.*
- *The public funds that support the service system are expended in a fashion that is cost-effective, consumer-directed, consistent with good business practices, and that reflect RCOC's Guiding Principles and diligent stewardship.*

Resource Group Activity for July 2024 and Fiscal Year to Date

Disposition	Approved	Consultation	Denied	Pending/Deferred	Planning Team	Total
Adult Day	560	372	0	62	0	994
Behavioral	96	68	0	15	0	179
Education	0	0	0	0	0	0
Eligibility/Health	70	6	0	6	0	82
Early Start	550	151	0	30	0	731
Living Options	254	107	0	3	0	364
Supported/Ind.	258	163	0	29	0	450
All Others	1020	220	0	45	0	1,285
Monthly Total	2,808	1,087	0	190	0	4,085

FY 2022-23 Total to Date	31,845	13,985	0	2,063	0	47,893
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Operations Report Summary - July 2024

About Persons Served	Early Start	Medicaid Waiver	All Other	SDC	Total	Under 18	Over 18
Number of Persons Served	3,521	8,670	11,788	9	23,988	12,803	13,725
<i>Percentage of Total</i>	<i>15%</i>	<i>36%</i>	<i>49%</i>	<i>0%</i>	<i>100%</i>	<i>53%</i>	<i>57%</i>

Children served in Prevention Resource and Referral Services	458
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Persons Served by Residence Status	All	Under 18	Over 18
Family Home	22,215	12,494	9,721
Community Care Facility	1,706	17	1,689
State Developmental Center	9	0	9
Family Home Agency	89	0	89
Foster Home	279	270	9
Intermediate Care Facility	600	1	599
Independent Living	943	0	943
Supported Living	497	0	497
Skilled Nursing	78	0	78
Other	112	21	91
Total	26,528	12,803	13,725

Special Incident Investigations	Year to Date
AWOL	4
Abuse	9
Neglect	44
Injury	16
Hospitalizations - Total	28
Death	17
Victim of crime	1
Arrest	1
Rights	69
Total	189

Number of Licensed Facilities

<i>Community Care Facilities</i>	Total	Under 18	Over 18
Level 2	71	0	71
Level 3	83	0	83
Level 4	217	12	205
Total Community Care Facilities	371	12	359

Licensed Facility Monitoring	Year to Date
Annual Review	46
Unannounced	74
Total Number of Reviews	120
Provider Trainings	0
Technical Support	303
Corrective Action Plans	0

Intermediate Care Facilities (ICF)

ICF-DD	0
ICF-DD/Habilitation	70
ICF-DD/Nursing	42
Total ICF Facilities	112

Number of Audits	0
Amount of Recovery from Audits	\$0

Total Licensed Facilities	483
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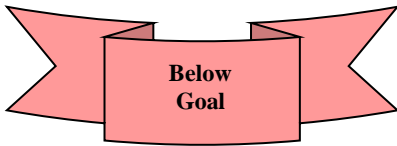
Performance Contract Summary

RCOC as of 6/01/2024	All	RCOC #	Goal	Percentage	# Attained
Developmental Center (DC)	26,241	9	0	0.03%	-9
Children in Foster Homes (FH)	12,626	275	318	2.18%	-43
Children Own Home Parent/Guardian	12,626	12,314	12,530	97.53%	-216
Total # Children (FH,Parent/Guardian)	12,626	12,589	11,615	99.71%	-259
Adult FHA	13,606	87	98	0.64%	-11
Independent Living (IL)	13,606	928	937	6.82%	-9
Adults Residing Own Home - Parent	13,606	9,656	9,872	70.97%	-216
Supported Living (SL)	13,606	492	510	3.62%	-18
Total # Adults (FHA, IL,Parent/Guardian, SL)	13,606	11,163	11,417	82.04%	-254
Children Residing in a CCF (7+ beds)	12,626	0	0	0.00%	0
Children Residing in a ICF (7+ beds)	12,626	0	0	0.00%	0
Children Residing in a Nursing Facility (7+ beds)	12,626	0	0	0%	0
Total Children Residing in 7+ bed facilities	12,626	0	0	0.00%	0
Adults Residing in a CCF (7+ beds)	13,606	115	112	0.85%	-3
Adults Residing in a ICF (7+ beds)	13,606	15	7	0.11%	-8
Adults Residing in a Nursing Facility (7+ beds)	13,606	81	75	0.60%	-6
Total Adults Residing in 7+ bed facilities	13,606	211	194	1.55%	-17
Total Individuals Over Age 3 with <=120 days	335	335	100%	100.00%	100.00%
Total Individuals Over Age 3 with 121-240 days	335	0	0%	0.00%	0.00%
Total Individuals Over Age 3 Over 240 days	335	0	0%	0.00%	0.00%
Adults with Integrated Employment Goal	13,606	48%	65%		
Total Number of Incentive Payments Made	13,606	69			
Avg. Wage per Hour After Incentive Payment	13,606	\$14.40			
Number of Persons Served with Earned Income	13,606	1,965			
Percentage of 16-64 Earned Income	13,606	14.5%			
Annual Earnings of 16-64	13,606	\$13,564			
Number of Adults in CIE After Paid Intern	13,606	0			
Percentage Adults Transitioned Internship to CIE	13,606	0%			
Total Annual Expenditures Race/Ethnicity	26,241				

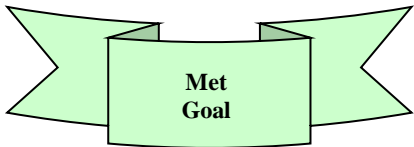
Performance Contract 2023-2024 Cover Sheet



= Better than Statewide Average



= Below Regional Center of Orange County Goal



= Met Regional Center of Orange County Goal



= Met or Exceeded Regional Center of Orange County Goal



= Exceeded Regional Center of Orange County Goal

There will be a variance between consumer data in the Operations Report and the Performance Contract. Consumer data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on RCOC's local database as of the end of the month. The Performance Contract numbers are based on RCOC's information as submitted to DDS on a different date.



Performance Contract 2023-2024

A. Regional Center of Orange County will maintain compliance in the following areas based upon criteria set forth in RCOC's contract with the Department of Developmental Services.

Compliance Measure	Outcome
Unqualified audit with no material findings	Yes
Substantial compliance with DDS fiscal audit	Yes
Operates within OPS budget	Yes
Certified to participate in Waiver	Yes
Compliance with vendor audit requirements per contract, Article III, sec. 10	Met
CDER/ESR current	95.35
Intake/Assessment and IFSP (0-2)	99.52
IPP development biennial	Annual, 99.46
IFSP development	69.28



Performance Contract 2023-2024

I. Developmental Center

Planned Activities

Statement: The Regional Center of Orange County (RCOC) is committed to providing assistance to individuals and their families who choose to move from a State Developmental Center (SDC) into a less restrictive environment within their home communities.

Objective: RCOC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

- Implementation of Community Placement Plan/Resource Development Plan for FYs 2021-2022 and 2022-2023.

Progress: In FY 2019-2020, RCOC moved the last persons served from Fairview Developmental Center into the community. The remaining individuals are served at Porterville Developmental Center where they remain for competency issues. During Public Meetings in August 2022, RCOC had 8 persons served, or 0.03%, in Developmental Centers.

A. Total number and % of regional center caseload in developmental centers.

	Percentage	All Consumers	Consumers in DC			
Statewide Average	0.05%	423,241	224			
RCOC Public Hearing 4/24/24	0.03%	24,845	8	Goal	%	# Attained
RCOC 6/01/24	0.03%	26,241	9	0	0.03%	-9
Analysis as of Public Hearing	RCOC % of DD pop		5.87%	RCOC % of DC pop		3.57%

Number of Persons Served Residing DC's



	Total Active Caseload	Goal	DC	%	Number Attained
Jan-23	24,544	0	10	0.04%	-10
Feb-23	24,616	0	10	0.04%	-10
Mar-23	24,769	0	10	0.04%	-10
Apr-23	24,906	0	9	0.04%	-9
May-23	25,035	0	10	0.04%	-10
Jun-23	25,232	0	10	0.04%	-10
Jul-23	25,350	0	10	0.04%	-10
Aug-23	25,477	0	10	0.04%	-10
Sep-23	25,600	0	10	0.04%	-10
Oct-23	25,677	0	10	0.04%	-10
Nov-23	25,722	0	9	0.03%	-9
Dec-23	25,754	0	8	0.03%	-8
Jan-24	25,813	0	9	0.03%	-9
Feb-24	25,891	0	9	0.03%	-9
Mar-24	25,962	0	9	0.03%	-9
Apr-24	26,075	0	9	0.03%	-9
May-24	26,241	0	9	0.03%	-9
Jun-24		0			



Performance Contract 2023-2024

II. Children Residing with Families (*Child is defined as under 18 years of age*)

Planned Activities

Statement: The Regional Center of Orange County (RCOC) ensures that children will reside with their families by providing the needed supports and services regardless of the severity of the child's disability.

- Continue to assess current supports and services.
- RCOC will work with the Orange County community in an effort to support programs, trainings, and services designed to provide equal access to child care for families of children with special needs (autism).
- Continue to develop innovative resources for children 0-3 years old (i.e. respite placements).
- RCOC will insure that persons served are provided opportunities for safety awareness training through schools and other similar programs available.
- Review and revise services, e.g. respite and family support.
- RCOC will insure that families receive full information about the developmental needs of the persons served and what types of services are available.
- RCOC will assure that persons served and their caregivers receive complete assessments and have the opportunity to ask questions, advocate, and access to services. To be evaluated and monitored by a National Core Indicators (NCI) survey of persons served and their caregivers.

Progress: A. During public meetings, RCOC had 296, or 2.59%, of children in foster homes.

A. Number and % of regional center children in foster homes.

	Percentage	All Children	Children in FH	Goal	%	# Attained
Statewide Average	2.56%	226,163	5,780			
RCOC Public Hearing 4/24/24	2.59%	11,421	296			
RCOC 6/01/24	2.18%	12,626	275	318	2.18%	-43
Analysis as of Public Hearing	RCOC % of DD pop.		5.05%	RCOC % of FH pop.		5.12%



	Total Children Status 1&2	Goal	Children in Foster Homes	%	Number Attained
Jan-23	11,574	315	316	2.73%	1
Feb-23	11,616	315	313	2.69%	-2
Mar-23	11,706	315	308	2.63%	-7
Apr-23	11,832	315	315	2.66%	0
May-23	11,915	315	312	2.62%	-3
Jun-23	12,053	315	323	2.68%	8
Jul-23	12,129	315	321	2.65%	6
Aug-23	12,217	315	322	2.64%	7
Sep-23	12,295	315	323	2.63%	8
Oct-23	12,323	315	313	2.54%	-2
Nov-23	12,332	315	315	2.55%	0
Dec-23	12,325	315	305	2.47%	-10
Jan-24	12,344	315	311	2.52%	-4
Feb-24	12,382	315	295	2.38%	-20
Mar-24	12,427	315	288	2.32%	-27
Apr-24	12,507	315	278	2.22%	-37
May-24	12,626	318	275	2.18%	-43
Jun-24		318			



Progress: B. During public meetings, RCOC had 11,086, or 97.07%, of children in own-home-parent/guardian.

B. Number and % of regional center children in own home-parent/guardian.

	%	All Children	Children in own home Parent/Guardian			
Statewide Average	97.11%	226,163	219,630			
RCOC Public Hearing 4/24/24	97.07%	11,421	11,086	Goal	%	# Attained
RCOC 6/01/24	97.53%	12,626	12,314	12,530	97.53%	-216
Analysis as of Public Hearing	RCOC % of DD pop.		5.05%	RCOC % of Home		97.07%



	Total Children	Children in own home Parent/Guardian	Children in Own Home Parent/Guardian	%	Number Attained
Jan-23	11,574	11,300	11,220	96.94%	-80
Feb-23	11,616	11,300	11,264	96.97%	-36
Mar-23	11,706	11,300	11,359	97.04%	59
Apr-23	11,832	11,300	11,475	96.89%	175
May-23	11,915	11,300	11,561	97.03%	261
Jun-23	12,053	11,300	11,688	96.97%	388
Jul-23	12,129	11,300	11,765	97.00%	465
Aug-23	12,217	11,300	11,850	97.00%	550
Sep-23	12,295	11,300	11,926	97.00%	626
Oct-23	12,323	11,300	11,963	97.08%	663
Nov-23	12,332	11,300	11,972	97.08%	672
Dec-23	12,325	11,300	11,980	97.20%	680
Jan-24	12,344	11,300	11,994	97.16%	694
Feb-24	12,382	11,300	12,049	97.31%	749
Mar-24	12,427	11,300	12,099	97.36%	799
Apr-24	12,507	11,300	12,192	97.48%	892
May-24	12,626	12,530	12,314	98%	-216
Jun-24		12,530			





Progress: C. During public meetings, RCOC had 11,382, or 99.66%, of children in homes.

C. Total number and % of regional center children in homes (*this is a total of sections A and B above*).

	%	All Children	Total Number Children in Homes	Goal	%	# Attained
Statewide Average	99.67%	226,163	225,410			
RCOC Public Hearing 4/24/24	99.66%	11,421	11,382	12,552	99.71%	37
RCOC 6/01/24	99.71%	12,626	12,589			
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % Homes		90.41%

	Total Children Status 1&2	Goal	Total Number Children in Homes	%	Number Attained
Jan-23	11,574	11,615	11,536	99.67%	-79
Feb-23	11,616	11,615	11,577	99.66%	-38
Mar-23	11,706	11,615	11,667	99.67%	52
Apr-23	11,832	11,615	11,790	99.65%	175
May-23	11,915	11,615	11,873	99.65%	258
Jun-23	12,053	11,615	12,011	99.65%	396
Jul-23	12,129	11,615	12,086	99.65%	471
Aug-23	12,217	11,615	12,172	99.63%	557
Sep-23	12,295	11,615	12,249	99.63%	634
Oct-23	12,323	11,615	12,276	99.62%	661
Nov-23	12,332	11,615	12,287	99.64%	672
Dec-23	12,325	11,615	12,285	99.68%	670
Jan-24	12,344	11,615	12,305	99.68%	690
Feb-24	12,382	11,615	12,344	99.69%	729
Mar-24	12,427	11,615	12,387	99.68%	772
Apr-24	12,507	11,615	12,470	99.70%	855
May-24		11,615			
Jun-24		11,615			

Exceeded Goal

Performance Contract 2023-2024

III. Adults Residing in Home Settings

Planned Activities

Statement: RCOC works with persons served and their caregivers and advocates to empower and enable them to assert the rights of persons served to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where the persons served reside.

Objective: Using the Person Centered Thinking (PCT) Individual Program Planning process, Service Coordinators will continue to identify regional center adult persons served who have the hopes and desires to live in a new living arrangement. Cases are reviewed at least annually for the least restrictive environment.

- RCOC will provide service coordinator training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.
- RCOC will request vendors to include successional maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their program designs.
- RCOC will ensure that persons served are provided opportunities for safety awareness training on a regular and as needed basis.
- RCOC will review and revise services, e.g. respite and family support.
- RCOC will assure that persons served and their caregivers receive complete assessments and have opportunities to ask questions, advocate, and access services. To be evaluated and monitored by an NCI survey of persons served and their caregivers.



Progress: A. During public meetings, RCOC had 87, or 0.65%, of adults residing in Adult FHA.

A. Total number and % of regional center adult caseload residing in an Adult Family Home Agency (FHA).

	Percentage	Total Adults Status 2	Adults in FHA	Goal	%	# Attained
Statewide Average	0.74%	196,854	1,452			
RCOC Public Hearing 4/24/24	0.65%	13,416	87	99	0.64%	-12
RCOC 6/01/24	0.64%	13,606	87			
Analysis as of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of FHA pop		5.99%



	Total Adults Status 2	Goal	Adults in FHA	%	Number Attained
Jan-23	12,970	110	91	0.70%	-19
Feb-23	12,990	110	90	0.69%	-20
Mar-23	13,053	110	90	0.69%	-20
Apr-23	13,065	110	90	0.69%	-20
May-23	13,110	110	90	0.69%	-20
Jun-23	13,179	110	89	0.68%	-21
Jul-23	13,211	110	90	0.68%	-20
Aug-23	13,250	110	89	0.67%	-21
Sep-23	13,295	110	87	0.65%	-23
Oct-23	13,344	110	86	0.64%	-24
Nov-23	13,381	110	86	0.64%	-24
Dec-23	13,421	110	86	0.64%	-24
Jan-24	13,460	110	87	0.65%	-23
Feb-24	13,500	110	88	0.65%	-22
Mar-24	13,526	110	90	0.67%	-20
Apr-24	13,559	110	88	0.65%	-22
May-24	13,606	99	87	0.63%	-12
Jun-24		99			



Progress: B. During public meetings, RCOC had 924, or 6.84%, of adults residing in independent living.

B. Total number and % of regional center adults in independent living.

	Percentage	Total Adults Status 2	Adults in Independent Living	Goal	%	# Attained
Statewide Average	9.09%	196,854	17,896			
RCOC Public Hearing 4/24/24	6.89%	13,416	924			
RCOC 6/01/24	6.82%	13,606	928	937	6.82%	-9
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of IL pop		5.16%



	Total Adults Status 2	Goal	Adults in Independent Living	%	# Attained
Jan-23	12,970	924	907	6.99%	-17
Feb-23	12,990	924	912	7.02%	-12
Mar-23	13,053	924	917	7.03%	-7
Apr-23	13,065	924	924	7.07%	0
May-23	13,110	924	930	7.09%	6
Jun-23	13,179	924	935	7.09%	11
Jul-23	13,211	924	937	7.09%	13
Aug-23	13,250	924	934	7.05%	10
Sep-23	13,295	924	935	7.03%	11
Oct-23	13,344	924	937	7.02%	13
Nov-23	13,381	924	935	6.99%	11
Dec-23	13,421	924	928	6.91%	4
Jan-24	13,460	924	932	6.92%	8
Feb-24	13,500	924	930	6.89%	6
Mar-24	13,526	924	929	6.87%	5
Apr-24	13,559	924	929	6.85%	5
May-24	13,606	937	928	6.83%	-9
Jun-24		937			

Progress: C. During public meetings, RCOC had 9,477, or 70.64%, of adults residing in own home-parent.

C. Total number and % of regional center adults residing in own home-parent.

	Percentage	Total Adults Status 2	Adults Residing Own Home - Parent			
Statewide Average	69.02%	196,854	135,873			
RCOC Public Hearing 4/24/24	70.64%	13,416	9,477	Goal	%	# Attained
RCOC 6/01/24	70.97%	13,606	9,656	9,615	70.97%	41
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of own home		6.97%



	Total Adults Status 2	Goal	Adults Residing Own Home - Parent	%	Number Attained
Jan-23	12,970	9,150	9,052	69.79%	-98
Feb-23	12,990	9,150	9,072	69.84%	-78
Mar-23	13,053	9,150	9,120	69.87%	-30
Apr-23	13,065	9,150	9,132	69.90%	-18
May-23	13,110	9,150	9,181	70.03%	31
Jun-23	13,179	9,150	9,241	70.12%	91
Jul-23	13,211	9,150	9,263	70.12%	113
Aug-23	13,250	9,150	9,305	70.23%	155
Sep-23	13,295	9,150	9,346	70.30%	196
Oct-23	13,344	9,150	9,401	70.45%	251
Nov-23	13,381	9,150	9,440	70.55%	290
Dec-23	13,421	9,150	9,475	70.60%	325
Jan-24	13,460	9,150	9,510	70.65%	360
Feb-24	13,500	9,150	9,546	70.71%	396
Mar-24	13,526	9,150	9,571	70.76%	421
Apr-24	13,559	9,150	9,615	70.91%	465
May-24	13,606	9,872	9,656	70.97%	41
Jun-24		9,872			



Progress: D. During public meetings, RCOC had 491, or 3.66%, of adults residing in supported living.

D. Total number and % of regional center adults residing in supported living.

	Percentage	Total Adults Status 2	Adults Residing in Supported Living			
Statewide Average	5.02%	196,854	9,359			
RCOC Public Hearing 4/24/24	3.66%	13,416	491	Goal	%	# Attained
RCOC 6/01/24	3.62%	13,606	492	510	3.62%	-18
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of SL pop		5.25%

	Total Adults Status 2	Goal	Adults Residing Supported Living	%	Number Attained
Jan-23	12,970	512	492	3.79%	-20
Feb-23	12,990	512	493	3.80%	-19
Mar-23	13,053	512	499	3.82%	-13
Apr-23	13,065	512	498	3.81%	-14
May-23	13,110	512	498	3.80%	-14
Jun-23	13,179	512	500	3.79%	-12
Jul-23	13,211	512	499	3.78%	-13
Aug-23	13,250	512	495	3.74%	-17
Sep-23	13,295	512	495	3.72%	-17
Oct-23	13,344	512	491	3.68%	-21
Nov-23	13,381	512	492	3.68%	-20
Dec-23	13,421	512	491	3.66%	-21
Jan-24	13,460	512	492	3.66%	-20
Feb-24	13,500	512	493	3.65%	-19
Mar-24	13,526	512	495	3.66%	-17
Apr-24	13,559	512	492	3.63%	-20
May-24	13,606	510	492	3.62%	-18
Jun-24		510			





Progress: E. During public meetings, RCOC had 10,979, or 81.84%, of adults residing in home settings.

E. Total number and % of regional center adults in home settings (*this is a total of sections A, B, C, and D above*).

	Percentage	Total Adults Status 2	Total Number Adults in Home Settings	Goal	%	# Attained
Statewide Average	83.63%	196,854	164,624			
RCOC Public Hearing 4/24/24	81.84%	13,416	10,979	11,418	82.04%	-255
RCOC 6/01/24	82.04%	13,606	11,163			
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of Home		6.67%

	Total Adults Status 2	Goal	Total Number Adults in Home Settings	%	Number Attained
Jan-23	12,970	10,696	10,542	81.28%	-154
Feb-23	12,990	10,696	10,567	81.35%	-129
Mar-23	13,053	10,696	10,626	81.41%	-70
Apr-23	13,065	10,696	10,644	81.47%	-52
May-23	13,110	10,696	10,699	81.61%	3
Jun-23	13,179	10,696	10,765	81.68%	69
Jul-23	13,211	10,696	10,789	81.67%	93
Aug-23	13,250	10,696	10,823	81.68%	127
Sep-23	13,295	10,696	10,863	81.71%	167
Oct-23	13,344	10,696	10,915	81.80%	219
Nov-23	13,421	10,696	10,980	81.81%	284
Dec-23	13,421	10,696	11,013	81.83%	317
Jan-24	13,460	10,696	11,021	81.88%	325
Feb-24	13,500	10,696	11,057	81.90%	361
Mar-24	13,526	10,696	11,085	81.95%	389
Apr-24	13,559	10,696	11,124	82.04%	428
May-24	13,606	11,418	11,163	82.04%	-255
Jun-24		11,418			



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IV. Children Residing in Facilities with Seven or More Beds *(Excluding Developmental Centers)*

Planned Activities

Statement: RCOC provides for the needs of children with medical issues or challenging behaviors in seven or greater bed facilities for limited time periods when smaller facilities cannot meet needs.

Objective: RCOC will place only those children with medical issues or challenging behaviors in seven or greater facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger facilities to ensure the least restrictive environment is supported.

Progress: A. During public meetings, RCOC had 0, or 0.00%, of children residing in a Community Care Facility (CCF) 7+ beds. Placements to 7+ bed CCF facilities are at family request and/or due to specialized services.

A. Total number and % of regional center children residing in a CCF 7+ beds.

	Percentage	Total Children Status 1&2	Children Residing in CCF 7+ Beds			
Statewide Average	0.01%	226,163	14			
RCOC Public Hearing 4/24/24	0.00%	11,421	0	Goal	%	# Attained
RCOC 6/01/24	0.00%	12,626	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % of CCF 7+		0.00%



	Total Children Status 1&2	Goal	Children Residing CCF 7+ Beds	%	Number Attained
Jan-23	11,574	0	1	0.01%	-1
Feb-23	11,616	0	1	0.01%	-1
Mar-23	11,706	0	1	0.01%	-1
Apr-23	11,832	0	1	0.01%	-1
May-23	11,915	0	1	0.01%	-1
Jun-23	12,053	0	1	0.01%	-1
Jul-23	12,129	0	1	0.01%	-1
Aug-23	12,217	0	1	0.01%	-1
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23	12,325	0	0	0.00%	0
Jan-24	12,344	0	0	0.00%	0
Feb-24	12,382	0	0	0.00%	0
Mar-24	12,427	0	0	0.00%	0
Apr-24	12,507	0	0	0.00%	0
May-24	12,626	0	0	0.00%	0
Jun-24		0			



Progress: B. During public meetings, RCOC had 0, or 0.00%, of children residing in an Intermediate Care Facility (ICF) 7+ beds.

B. Total number and % of regional center children residing in an ICF 7+ beds.

	Percentage	Total Children Status 1&2	Children Residing in an ICF 7+ beds	Goal	%	# Attained
Statewide Average	0.02%	226,163	42			
RCOC Public Hearing 4/24/24	0.00%	11,421	0	0	0.00%	0
RCOC 6/01/24	0.00%	12,626	0			
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % of ICF 7+		0.00%



	Total Children Status 1&2	Goal	Children Residing ICF 7+ Beds	%	Number Attained
Jan-23	12,574	0	0	0.00%	0
Feb-23	11,616	0	0	0.00%	0
Mar-23	11,706	0	0	0.00%	0
Apr-23	11,832	0	0	0.00%	0
May-23	11,915	0	0	0.00%	0
Jun-23	12,053	0	0	0.00%	0
Jul-23	12,129	0	0	0.00%	0
Aug-23	12,217	0	0	0.00%	0
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23	12,325	0	0	0.00%	0
Jan-24	12,344	0	0	0.00%	0
Feb-24	12,382	0	0	0.00%	0
Mar-24	12,427	0	0	0.00%	0
Apr-24	12,507	0	0	0.00%	0
May-24	12,626	0	0	0.00%	0
Jun-24		0			

Progress: C. During public meetings, RCOC had no children residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

C. Total number and % of regional center children residing in a nursing facility.

	Percentage	Total Children Status 1&2	Children Residing in a Nursing Facility			
Statewide Average	0.00%	226,163	4			
RCOC Public Hearing 4/24/24	0.00%	11,421	0	Goal	%	# Attained
RCOC 6/01/24	0.00%	12,626	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % of NF		0.00%



	Total Children Status 1&2	Goal	Children Residing in a Nursing Facility (NF)	%	Number Attained
Jan-23	12,574	0	0	0.00%	0
Feb-23	11,616	0	0	0.00%	0
Mar-23	11,706	0	0	0.00%	0
Apr-23	11,832	0	0	0.00%	0
May-23	11,915	0	0	0.00%	0
Jun-23	12,053	0	0	0.00%	0
Jul-23	12,129	0	0	0.00%	0
Aug-23	12,217	0	0	0.00%	0
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23	12,325	0	0	0.00%	0
Jan-24	12,344	0	0	0.00%	0
Feb-24	12,382	0	0	0.00%	0
Mar-24	12,427	0	0	0.00%	0
Apr-24	12,507	0	0	0.00%	0
May-24	12,626	0	0	0.00%	0
Jun-24		0			



Progress: D. During public meetings, RCOC had 0, or 0.00%, of children residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D.Total number and % of regional center children residing in a facility with 7+ beds (*this is a total of sections A, B, and C above*).

	Percentage	Total Children Status 1&2	Total Children Residing in a 7+ Bed Facility	Goal	%	# Attained
Statewide Average	0.03%	226,163	60			
RCOC Public Hearing 4/24/24	0.00%	11,421	0	0	0.00%	0
RCOC 6/01/24	0.00%	12,626	0			
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % 7+ Bed		0.00%



	Total Children Status 1&2	Goal	Total Children Residing in 7+ Bed	%	Number Attained
Jan-23	11,574	0	1	0.01%	-1
Feb-23	11,616	0	1	0.01%	-1
Mar-23	11,706	0	1	0.01%	-1
Apr-23	11,832	0	1	0.01%	-1
May-23	11,915	0	1	0.01%	-1
Jun-23	12,053	0	1	0.01%	-1
Jul-23	12,129	0	1	0.01%	-1
Aug-23	12,217	0	1	0.01%	-1
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23	12,325	0	0	0.00%	0
Jan-24	12,344	0	0	0.00%	0
Feb-24	12,382	0	0	0.00%	0
Mar-24	12,427	0	0	0.00%	0
Apr-24	12,507	0	0	0.00%	0
May-24	12,626	0	0	0.00%	0
Jun-24		0			

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V. Adults Residing in Facilities with Seven or More Beds *(Excluding Developmental Centers)*

Planned Activities

Statement: RCOC continues to ensure that individuals with developmental disabilities have more choices in living options regardless of the severity of their disabilities.

Objective: RCOC will place only those adults with medical issues or challenging behaviors in seven bed or greater facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these persons served and to support creative services and supports which would allow placement in existing small facilities, as well development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger residential facilities to ensure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 112, or 0.89%, of adults residing in a CCF 7+ bed. Placements to 7+ CCF are at family request and/or due to specialized services. RCOC has several long term vendors with 7+ bed homes, and will continue to work together to implement Trailer Bill Language regarding the use of these homes.

A. Total number and % of regional center adults residing in a Community Care Facility (CCF) 7+ beds.

	Percentage	Total Adults Status 2	Adults in CCF 7+ Beds			
Statewide Average	0.67%	196,854	1,324			
RCOC Public Hearing 4/24/24	0.89%	13,416	119	Goal	%	# Attained
RCOC 6/01/24	0.85%	13,606	115	112	0.85%	-3
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % Adult 7+ CCF		8.99%

	Total Adults Status 2	Goal	Adults Residing in CCF 7+ Beds	%	Number Attained
Jan-23	12,970	114	120	0.93%	-6
Feb-23	12,990	114	121	0.93%	-7
Mar-23	13,053	114	119	0.91%	-5
Apr-23	13,065	114	118	0.90%	-4
May-23	13,110	114	118	0.90%	-4
Jun-23	13,179	114	117	0.89%	-3
Jul-23	13,211	114	115	0.87%	-1
Aug-23	13,250	114	115	0.87%	-1
Sep-23	13,295	114	113	0.85%	1
Oct-23	13,344	114	113	0.85%	1
Nov-23	13,381	114	112	0.84%	2
Dec-23	13,421	114	114	0.85%	0
Jan-24	13,460	114	119	0.88%	-5
Feb-24	13,500	114	119	0.88%	-5
Mar-24	13,526	114	118	0.87%	-4
Apr-24	13,559	114	117	0.86%	-3
May-24	13,606	112	115	0.85%	-3
Jun-24		112			



Progress: B. During public meetings, RCOC had 14, or 0.11%, of adults residing in an Intermediate Care Facility (ICF) 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

B. Total number and % of regional center adults residing in an ICF 7+ beds.

	Percentage	Total Adults Status 2	Adults Residing ICF 7+ Beds	Goal	%	# Attained
Statewide Average	0.41%	196,854	755			
RCOC Public Hearing 4/24/24	0.11%	13,416	15			
RCOC 6/01/24	0.11%	13,606	15	7	0.11%	-8
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % ICF 7+		1.99%



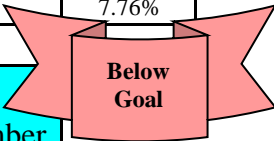
	Total Adults Status 2	Goal	Adults Residing ICF 7+ Beds	%	Number Attained
Jan-23	12,970	6	14	0.11%	-8
Feb-23	12,990	6	13	0.10%	-7
Mar-23	13,053	6	13	0.10%	-7
Apr-23	13,065	6	14	0.11%	-8
May-23	13,110	6	14	0.11%	-8
Jun-23	13,179	6	15	0.11%	-9
Jul-23	13,211	6	15	0.11%	-9
Aug-23	13,250	6	15	0.11%	-9
Sep-23	13,295	6	16	0.12%	-10
Oct-23	13,344	6	16	0.12%	-10
Nov-23	13,381	6	16	0.12%	-10
Dec-23	13,421	6	15	0.11%	-9
Jan-24	13,421	6	15	0.11%	-9
Feb-24	13,500	6	15	0.11%	-9
Mar-24	13,526	6	15	0.11%	-9
Apr-24	13,559	6	14	0.10%	-8
May-24	13,606	7	15	0.11%	-8
Jun-24		7			



Progress: C. During public meetings, RCOC had 75, or 0.56%, of adults residing in a nursing facility (NF). Placements to nursing facilities are at family request and/or due to medical or specialized services.

C. Total number and % of regional center adults residing in a nursing facility.

	Percentage	Total Adults Status 2	Adults Residing in NF	Goal	%	# Attained
Statewide Average	0.52%	196,854	967			
RCOC Public Hearing 4/24/24	0.56%	13,416	75	75	0.60%	-6
RCOC 6/01/24	0.60%	13,606	81			
Analysis of Public Hearing	RCOC % DD pop		6.82%	RCOC % NF		7.76%



	Total Adults Status 2	Goal	Adults Residing in NF	%	Number Attained
Jan-23	12,970	74	79	0.61%	-5
Feb-23	12,990	74	80	0.62%	-6
Mar-23	13,053	74	91	0.70%	-17
Apr-23	13,065	74	91	0.70%	-17
May-23	13,110	74	81	0.62%	-7
Jun-23	13,179	74	79	0.60%	-5
Jul-23	13,211	74	75	0.57%	-1
Aug-23	13,250	74	75	0.57%	-1
Sep-23	13,295	74	74	0.56%	0
Oct-23	13,344	74	74	0.55%	0
Nov-23	13,381	74	75	0.56%	-1
Dec-23	13,421	74	79	0.59%	-5
Jan-24	13,460	74	74	0.55%	0
Feb-24	13,500	74	77	0.57%	-3
Mar-24	13,526	74	75	0.55%	-1
Apr-24	13,559	74	80	0.59%	-6
May-24	13,606	75	81	0.60%	-6
Jun-24		75			

Progress: D. During public meetings, RCOC had 209, or 1.56%, of adults residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D. Total number and % of adults residing in a facility with 7+ beds (*this is a total of sections A, B, and C above*).

	Percentage	Total Adults Status 2	Total Adults Residing in 7+ Bed			
Statewide Average	1.71%	196,854	3,188			
RCOC Public Hearing 4/24/24	1.56%	13,416	209	Goal	%	# Attained
RCOC 6/01/24	1.55%	13,606	211	194	1.55%	-17
Analysis of Public Meeting	RCOC % of DD pop		6.82%	RCOC % 7+ Bed		6.56%



	Total Adults Status 2	Goal	Total Adults Residing in 7+ Beds	%	Number Attained
Jan-23	12,970	194	194	1.64%	-19
Feb-23	12,990	194	214	1.65%	-20
Mar-23	13,053	194	223	1.71%	-29
Apr-23	13,065	194	223	1.71%	-29
May-23	13,110	194	213	1.62%	-19
Jun-23	13,179	194	211	1.60%	-17
Jul-23	13,211	194	205	1.55%	-11
Aug-23	13,250	194	205	1.55%	-11
Sep-23	13,295	194	203	1.53%	-9
Oct-23	13,344	194	203	1.52%	-9
Nov-23	13,381	194	203	1.52%	-9
Dec-23	13,421	194	208	1.55%	-14
Jan-24	13,460	194	208	1.55%	-14
Feb-24	13,526	194	211	1.56%	-17
Mar-24	13,559	194	208	1.56%	-14
Apr-24	13,559	194	211	1.56%	-17
May-24	13,606	194	211	1.55%	-17
Jun-24		194			



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VI. Intake Duration

Planned Activities

Statement: Management and Service Coordinator staff receive a monthly report on the duration of individuals age 3 and over who are in the intake process.

Objective: RCOC will continue to ensure that the duration of individuals ages 3 and over in the Intake process is within mandated timeline.

- RCOC will provide persons served and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of RCOC.

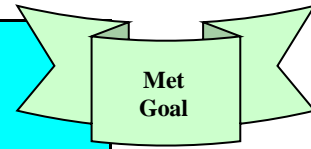
Progress: A. During public meetings, RCOC had 257, or 100%, of regional center individuals over age 3 with <=120 days.

A. Total number and % of regional center individuals over age 3 with <=120 days.

	Percentage	Total # Age 3 or Over	Total # Over Age 3 with <=120 Days	Goal	% Attained
Statewide Average	78.33%	14,874	11,651		
RCOC Public Hearing 4/24/24	100.00%	257	257		
RCOC 6/01/24	100.00%	335	335	100.00%	100.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with <=120 Days	% Attained
Jan-23	242	100%	240	99.17%
Feb-23	262	100%	260	99.24%
Mar-23	237	100%	237	100%
Apr-23	285	100%	285	100%
May-23	317	100%	317	100%
Jun-23	290	100%	290	100%
Jul-23	297	100%	295	99.33%
Aug-23	283	100%	283	100%
Sep-23	273	100%	269	98.53%
Oct-23	247	100%	247	100%
Nov-23	274	100%	274	100%
Dec-23	270	100%	270	100%
Jan-24	260	100%	259	99.62%
Feb-24	242	100%	239	98.76%
Mar-24	274	100%	273	99.64%
Apr-24	303	100%	301	99.34%
May-24	335	100%	335	100.00%
Jun-24		100%		



Progress: B. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with 121-240 days.

B. Total number and % of regional center individuals over age 3 with 121-240 days.

	Percentage	Total Number Individual s Age 3 and Over	Total Number of Individuals Over Age 3 With 121-240 Days	Goal	% Attained
Statewide Average	14.62%	14,874	2175		
RCOC Public Hearing 4/24/24	0.00%	257	0		
RCOC 6/01/24	0.00%	335	0	0.00%	0.00%



	Total Number of Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 With 121-240 Days	%
Jan-23	242	0.00%	1	0.41%
Feb-23	262	0.00%	1	0.38%
Mar-23	237	0.00%	0	0.00%
Apr-23	285	0.00%	0	0.00%
May-23	317	0.00%	0	0.00%
Jun-23	290	0.00%	0	0.00%
Jul-23	297	0.00%	2	0.67%
Aug-23	283	0.00%	0	0.00%
Sep-23	273	0.00%	4	1.47%
Oct-23	247	0.00%	0	0.00%
Nov-23	274	0.00%	0	0.00%
Dec-23	270	0.00%	0	0.00%
Jan-24	260	0.00%	1	0.38%
Feb-24	242	0.00%	2	0.83%
Mar-24	274	0.00%	1	0.36%
Apr-24	303	0.00%	2	0.66%
May-24	335	0.00%	0	0.00%
Jun-24		0.00%		



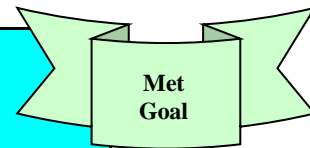
Progress: C. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with over 240 days.

C. Total number and % of regional center individuals over age 3 with over 240 days.

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 Over 240 Days		
Statewide Average	7.05%	14,874	1,048		
RCOC Public Hearing 4/24/24	0.00%	257	0	Goal	% Attained
RCOC 6/01/24	0.00%	335	0	0.00%	0.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 Over 240 Days	% Attained
Jan-23	242	0%	1	0.41%
Feb-23	262	0%	1	0.38%
Mar-23	237	0%	0	0.00%
Apr-23	285	0%	0	0.00%
May-23	317	0%	0	0.00%
Jun-23	290	0%	0	0.00%
Jul-23	297	0%	0	0.00%
Aug-23	283	0%	0	0.00%
Sep-23	273	0%	0	0.00%
Oct-23	247	0%	0	0.00%
Nov-23	274	0%	0	0.00%
Dec-23	270	0%	0	0.00%
Jan-24	260	0%	0	0.00%
Feb-24	242	0%	1	0.41%
Mar-24	274	0%	0	0.00%
Apr-24	303	0%	0	0.00%
May-24	335	0%	0	0.00%
Jun-24		0%		



Performance Contract 2023-2024

VII. National Core Indicators (NCI) Employment

Planned Activities

Statement: RCOC has adopted an Employment First Policy making competitive integrated employment (CIE) the first option considered by planning teams for every working adult served by RCOC.

Objective: RCOC will implement its Employment First Policy by providing persons served and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of their choosing. RCOC will make incentive payments to vendors who assist individuals obtain CIE and maintain those positions over time.

Progress: A. Results from the National Core Indicator surveys conducted in FY 2014-15, 47% of those interviewed indicated a desire for work in the community. For FY 2021-22, 48% of those interviewed also expressed a desire for employment in their community.

A. Percentage of adults who reported having integrated employment as a goal in their IPP.

	Percentage	
RCOC FY 2011-12	46%	Goal
RCOC FY 2014-15	47%	50%
RCOC FY 2018-19	57%	65%
RCOC FY 2020-21	48%	70%



Progress: B. RCOC will authorize incentive payments to service providers who assist individuals obtaining competitive integrated employment. RCOC will make initial payments based upon hire date, and additional payments will be made upon subsequent milestones related to length of employment.

B. Total number of 30 day, 6 month, and 12 month incentive payments made within the fiscal year.

Fiscal Year	30 Day	6 Month	12 Month
2017-18	155	97	78
2018-19	151	128	83
2019-20	131	115	90
2020-21	84	63	60
Goal	110	85	75

Progress: C. RCOC will work with local employment agencies and businesses to assist individuals obtain desired hours of employment on a weekly/monthly basis. Individuals will review this during the initial hiring phase when incentive payments are being sought.

C. Average wages and hours worked for adults engaged in CIE when incentive payments have been made on their behalf.

Fiscal Year	Hours Week	Wage
2017-18	23.5	\$11.31
2018-19	21	\$12.06
2019-20	22	\$13.06
2020-21	20	\$14.40
Goal	24	\$15.50

Performance Contract 2023-2024

VIII. Employment Development Department (EDD) Employment

Planned Activities

Statement: RCOC service coordinators and vendors are implementing RCOC's Employment First Policy of competitive integrated employment (CIE) as the first option for persons served.

Objective: RCOC service coordinators will implement Employment First Policy by providing persons served and families information on job preparation and procurement at annual Individual Transition Meetings (ITP) through the school and Individual Program Planning (IPP) meetings through RCOC. RCOC will continue to work on development of new programs that will emphasize a focus on CIE as a primary outcome. RCOC will work with service providers and employers to move individuals participating in Paid Internship Program (PIP) into CIE.

Progress: A. Results from the Employment Development Department (EDD) conducted in 2019 indicate that 2,335 persons served ages 16-64 had earned income. In 2020, 1,726 persons served ages 16-64 had earned income.

A. Number of persons served ages 16-64 with earned income.



	RCOC	Statewide Avg.
2018	3,346	1,311
2019	2,335	1,341
2020	1,726	1,082
2021	1,839	1,317
2022	1,965	1,428

Progress: B. Results from the EDD in 2019 indicate that 20% of persons served ages 16-64 reported having earned income. In 2020, the percentage of persons served ages 16-64 reporting earned income was 22.22%.

B. Percentage of persons served ages 16-64 reporting earned income.



	RCOC	Statewide Avg.
2019	21%	17.3%
2020	19.5%	15.7%
2021	13.9%	14.2%
2022	14.5%	15.0%

Progress: C. Results from the EDD in 2018 indicate that average annual wages for persons served ages 16-64 was \$8,806. In 2019, the average annual wage for persons served ages 16-64 was \$9,578. This measure will also compare average annual wages of all people with disabilities

C. Annual earnings of age group 16-64 of people with intellectual disabilities, compared with all persons with disabilities in California.

	RCOC	Statewide Avg.
2019	\$7,582	\$8,772
2020	\$6,783	\$8,837
2021	\$10,991	\$11,806
2022	\$13,564	\$13,949



Progress: D. In FY 2016-17, RCOC began working with service providers to place individuals into Paid Internship Program (PIP) opportunities to help develop employment interests and lead into CIE opportunities. In 2020 RCOC had 11 individuals within a PIP that resulted in employment, and for 2021 that number decreased to 0 individuals.

D. Number of adults placed in CIE following participation in a PIP.

	Total
2017-18	1
2018-19	7
2019-20	11
2020-21	0

Progress: E. RCOC will obtain data related to the overall percentage of adults participating in a paid internship who transition into a competitive employment setting. This program began in FY 2016-17. In FY 2020-21, 0% of adults transitioned from an Internship to Competitive Employment.

E. Percentage of adults who transitioned from internship to competitive employment.

	% Adults
2018-19	21%
2019-20	14%
2020-21	0%

Progress: F. RCOC will monitor the hourly/salaried wages and hours worked per week for persons served who participate in a paid internship. Hours and wages will be competitively based on the job type and market rate for each setting.

F. Average hourly wage and weekly hours worked in PIP during the previous fiscal year.

	Hours Week	Wage
2018-19	18	\$12.34
2019-20	13	\$13.43
2020-21	13	\$13.98

Performance Contract 2023-2024

IX. Reducing Disparities and Improving Equity in Purchase of Service Expenditures.

Statement: RCOC works to ensure that the support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.

Objective: RCOC service coordinators will work with persons served and families to develop IPP goals and objectives to address their choices of living situations. RCOC will work to develop services in the community that meet the cultural and background preferences of persons served and family members to ensure the availability of resources. RCOC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. RCOC is working to expand family outreach and support options by developing new resources within our community. RCOC will continue to develop community programs that allow for a range of options for persons served when selecting those services. RCOC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful participation of persons served and their families and will focus on Person Centered Thinking skills and outcomes. RCOC will be working to simplify and translate important documents. RCOC continues to outreach with outside agencies such as parent support groups leaders, family support groups, social services agencies, faith-based organizations and educational agencies, as well as providing information via e-mail in the primary language of the family.



Progress: A. Review of fiscal year 2017-18 purchase of service data and client master file (CMF) for initial data source. Fiscal year 2020-21 data reflects either an increase or decrease in services and expenditures related to disparity criteria.

A. Percent of total annual purchase of service (POS) expenditures by individuals ethnicity and age: Birth to age 2; Age 3-21; 22 and older.

Birth to Age 2				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	7 ↑	0.08% ↑	\$27,709 ↑	46.8% ↓
Asian	888 ↑	19% ↑	\$6,974,303 ↓	62.3% ↓
Black/African American	78 ↑	1.42% ↑	\$521,436 ↑	57.1% ↑
Hispanic	1,808 ↓	32.71% ↓	\$11,986,479 ↓	58.1% ↓
Native Hawaiian or Other Pacific Islander	12↑	0.24% ↑	\$89,096 ↑	64.6% ↑
Other Ethnicity or Race / Multi-Cultural	1,314 ↓	27.2% ↑	\$9,968,093 ↓	60.8% ↑
White	1,067 ↑	19.31% ↑	\$7,075,012 ↓	57% ↓
Totals	5,174 ↓	100.0%	\$36,642,130 ↓	

Age 3 to 21 Years				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	15 ↑	0.9% ↑	\$94,851 ↓	49.9% ↓
Asian	1,913 ↑	16.68% ↓	\$17,881,688 ↑	51.6% ↓
Black/African American	199 ↑	2% ↑	\$2,162,089 ↑	55.1% ↓
Hispanic	3,974 ↑	28.43% ↓	\$30,489,363 ↑	56.7% ↓
Native Hawaiian or Other Pacific Islander	18 ↓	0.2% ↑	\$217,214 ↑	57% ↓
Other Ethnicity or Race / Multi-Cultural	1,933 ↑	19.97% ↑	\$21,410,236 ↑	53.5% ↓
White	2,213 ↓	32.62% ↓	\$34,978,597 ↑	63.8% ↓
Totals	10,265 ↑	100.0%	\$107,234,038 ↑	



Age 22 and Over				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	22 ↓	0.3% ↔	\$1,474,983 ↑	82.8% ↓
Asian	1,442 ↑	11.3% ↓	\$53,498,601 ↑	74.6% ↓
Black/African American	261 ↑	2.7% ↓	\$12,799,478 ↑	80.7% ↓
Hispanic	2,793 ↑	18.76% ↓	\$88,798,778 ↑	76.7% ↓
Native Hawaiian or Other Pacific Islander	12 ↑	1%	\$349,818 ↑	71.6% ↓
Other Ethnicity or Race / Multi-Cultural	848 ↑	7.5% ↑	\$35,244,572 ↑	78% ↓
White	4,757 ↑	59.39% ↑	\$281,084,614 ↑	79.3% ↓
Totals	10,135 ↑	100.0%	\$473,250,844 ↑	



Progress: B. Review of fiscal year 2020-21 POS date and regional center caseload data. Initial data generation will be compared to subsequent FY information.

B. Number of individuals receiving only case management services by age and ethnicity: Birth to age 2; Age 3-21; Age 22 and older.

Birth to 2 Years			
Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	7 ↑	0 ↓	0.0% ↓
Asian	888 ↑	77 ↑	8.7% ↑
Black/African American	78 ↑	4 ↑	5.1% ↑
Hispanic	1,808 ↓	181 ↑	10% ↑
Native Hawaiian or Other Pacific Islander	12 ↑	0	0.0%
Other Ethnicity or Race / Multi-Cultural	1,314 ↓	70 ↑	8.6% ↑
White	1,067 ↑	70 ↑	6.6% ↑
Totals	5,174↓	445 ↑	8.6% ↑

Age 3 to 21 Years			
Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	15	7 ↑	46.7% ↑
Asian	1,913 ↑	779 ↑	40.7% ↑
Black/African American	199 ↑	83 ↑	41.7% ↑
Hispanic	3,974 ↑	1,984 ↑	46.9% ↓
Native Hawaiian or Other Pacific Islander	18 ↓	11	61.1% ↑
Other Ethnicity or Race / Multi-Cultural	1,933 ↑	742 ↑	38.4% ↑
White	2,213 ↑	789 ↑	35.7% ↑
Totals	10,265 ↑	4,395 ↑	42.8% ↑



Age 22 and Older			
Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	22 ↓	3 ↓	13.6% ↓
Asian	1,442 ↑	337 ↑	23.4% ↑
Black/African American	261 ↑	58 ↑	22.2% ↑
Hispanic	2,793 ↑	712 ↑	25.5% ↑
Native Hawaiian or Other Pacific Islander	12 ↑	4 ↑	33.3% ↑
Other Ethnicity or Race / Multi-Cultural	848 ↑	192 ↑	22.6% ↑
White	4,757 ↑	716 ↑	15.1% ↑
Totals	10,135 ↑	2,022 ↑	20% ↑



Progress: C. Review of fiscal year 2020-21 POS and CMF data. Initial data generation will be compared to subsequent FY information.

C. Per capita purchase of service (POS) expenditures by individual's primary language for all ages (30 or more people with identified language).

Primary Language	Total People	POS Authorized Per Capita	Percentage Utilized
ASL (American Sign Language)	30 ↑	\$47,662 ↓	84.1% ↑
English	19,553 ↑	\$20,140 ↓	74.2% ↓
Spanish	4,499 ↓	\$9,146 ↑	68.3% ↓
Mandarin Chinese	67 ↓	\$7,105 ↓	58.7% ↓
Vietnamese	1,084 ↑	\$9,421 ↓	69.3% ↓
Korean	141 ↑	\$23,888 ↑	77.8% ↓
Tagalog	20 ↓	\$29,933 ↑	81.2% ↓
Arabic	47 ↑	\$7,363 ↑	61.4% ↓
Farsi	51	\$9,545	64%



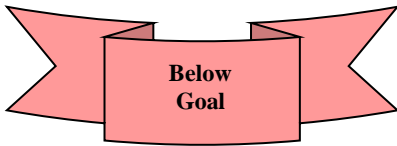
Performance Contract Summary

RCOC as of 7/01/2024	All	RCOC #	Goal	Percentage	# Attained
Developmental Center (DC)	26,350	9	0	0.03%	-9
Children in Foster Homes (FH)	12,690	264	318	2.08%	-54
Children Own Home Parent/Guardian	12,690	12,390	12,530	97.64%	-140
Total # Children (FH,Parent/Guardian)	12,690	12,654	11,615	99.72%	-194
Adult FHA	13,651	88	98	0.64%	-10
Independent Living (IL)	13,651	927	937	6.79%	-10
Adults Residing Own Home - Parent	13,651	9,694	9,872	71.01%	-178
Supported Living (SL)	13,651	492	510	3.60%	-18
Total # Adults (FHA, IL,Parent/Guardian, SL)	13,651	11,201	11,417	82.05%	-216
Children Residing in a CCF (7+ beds)	12,690	1	0	0.01%	-1
Children Residing in a ICF (7+ beds)	12,690	0	0	0.00%	0
Children Residing in a Nursing Facility (7+ beds)	12,690	0	0	0%	0
Total Children Residing in 7+ bed facilities	12,690	0	0	0.00%	-1
Adults Residing in a CCF (7+ beds)	13,651	112	112	0.82%	0
Adults Residing in a ICF (7+ beds)	13,651	15	7	0.11%	-8
Adults Residing in a Nursing Facility (7+ beds)	13,651	82	75	0.60%	-7
Total Adults Residing in 7+ bed facilities	13,651	209	194	1.53%	-15
Total Individuals Over Age 3 with <=120 days	336	336	100%	100.00%	100.00%
Total Individuals Over Age 3 with 121-240 days	336	0	0%	0.00%	0.00%
Total Individuals Over Age 3 Over 240 days	336	0	0%	0.00%	0.00%
Adults with Integrated Employment Goal	13,651	48%	65%		
Total Number of Incentive Payments Made	13,651	69			
Avg. Wage per Hour After Incentive Payment	13,651	\$14.40			
Number of Persons Served with Earned Income	13,651	1,965			
Percentage of 16-64 Earned Income	13,651	14.5%			
Annual Earnings of 16-64	13,651	\$13,564			
Number of Adults in CIE After Paid Intern	13,651	0			
Percentage Adults Transitioned Internship to CIE	13,651	0%			
Total Annual Expenditures Race/Ethnicity	26,350				

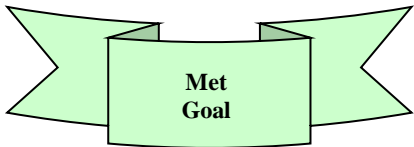
Performance Contract 2023-2024 Cover Sheet



= Better than Statewide Average



= Below Regional Center of Orange County Goal



= Met Regional Center of Orange County Goal



= Met or Exceeded Regional Center of Orange County Goal



= Exceeded Regional Center of Orange County Goal

There will be a variance between consumer data in the Operations Report and the Performance Contract. Consumer data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on RCOC's local database as of the end of the month. The Performance Contract numbers are based on RCOC's information as submitted to DDS on a different date.



Performance Contract 2023-2024

A. Regional Center of Orange County will maintain compliance in the following areas based upon criteria set forth in RCOC's contract with the Department of Developmental Services.

Compliance Measure	Outcome
Unqualified audit with no material findings	Yes
Substantial compliance with DDS fiscal audit	Yes
Operates within OPS budget	Yes
Certified to participate in Waiver	Yes
Compliance with vendor audit requirements per contract, Article III, sec. 10	Met
CDER/ESR current	95.35
Intake/Assessment and IFSP (0-2)	99.52
IPP development biennial	Annual, 99.46
IFSP development	69.28



Performance Contract 2023-2024

I. Developmental Center

Planned Activities

Statement: The Regional Center of Orange County (RCOC) is committed to providing assistance to individuals and their families who choose to move from a State Developmental Center (SDC) into a less restrictive environment within their home communities.

Objective: RCOC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

- Implementation of Community Placement Plan/Resource Development Plan for FYs 2021-2022 and 2022-2023.

Progress: In FY 2019-2020, RCOC moved the last persons served from Fairview Developmental Center into the community. The remaining individuals are served at Porterville Developmental Center where they remain for competency issues. During Public Meetings in August 2022, RCOC had 8 persons served, or 0.03%, in Developmental Centers.

A. Total number and % of regional center caseload in developmental centers.

	Percentage	All Consumers	Consumers in DC			
Statewide Average	0.05%	423,241	224			
RCOC Public Hearing 4/24/24	0.03%	24,845	8	Goal	%	# Attained
RCOC 7/01/24	0.03%	26,350	9	0	0.03%	-9
Analysis as of Public Hearing	RCOC % of DD pop		5.87%	RCOC % of DC pop		3.57%

Number of Persons Served Residing DC's



	Total Active Caseload	Goal	DC	%	Number Attained
Jan-23	24,544	0	10	0.04%	-10
Feb-23	24,616	0	10	0.04%	-10
Mar-23	24,769	0	10	0.04%	-10
Apr-23	24,906	0	9	0.04%	-9
May-23	25,035	0	10	0.04%	-10
Jun-23	25,232	0	10	0.04%	-10
Jul-23	25,350	0	10	0.04%	-10
Aug-23	25,477	0	10	0.04%	-10
Sep-23	25,600	0	10	0.04%	-10
Oct-23	25,677	0	10	0.04%	-10
Nov-23	25,722	0	9	0.03%	-9
Dec-23	25,754	0	8	0.03%	-8
Jan-24	25,813	0	9	0.03%	-9
Feb-24	25,891	0	9	0.03%	-9
Mar-24	25,962	0	9	0.03%	-9
Apr-24	26,075	0	9	0.03%	-9
May-24	26,241	0	9	0.03%	-9
Jun-24	26,350	0	9	0.03%	-9



Performance Contract 2023-2024

II. Children Residing with Families (*Child is defined as under 18 years of age*)

Planned Activities

Statement: The Regional Center of Orange County (RCOC) ensures that children will reside with their families by providing the needed supports and services regardless of the severity of the child's disability.

- Continue to assess current supports and services.
- RCOC will work with the Orange County community in an effort to support programs, trainings, and services designed to provide equal access to child care for families of children with special needs (autism).
- Continue to develop innovative resources for children 0-3 years old (i.e. respite placements).
- RCOC will insure that persons served are provided opportunities for safety awareness training through schools and other similar programs available.
- Review and revise services, e.g. respite and family support.
- RCOC will insure that families receive full information about the developmental needs of the persons served and what types of services are available.
- RCOC will assure that persons served and their caregivers receive complete assessments and have the opportunity to ask questions, advocate, and access to services. To be evaluated and monitored by a National Core Indicators (NCI) survey of persons served and their caregivers.

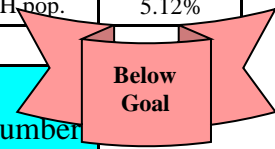
Progress: A. During public meetings, RCOC had 296, or 2.59%, of children in foster homes.

A. Number and % of regional center children in foster homes.

	Percentage	All Children	Children in FH	Goal	%	# Attained
Statewide Average	2.56%	226,163	5,780			
RCOC Public Hearing 4/24/24	2.59%	11,421	296			
RCOC 7/01/24	2.08%	12,690	264	318	2.08%	-54
Analysis as of Public Hearing	RCOC % of DD pop.		5.05%	RCOC % of FH pop.		5.12%



	Total Children Status 1&2	Goal	Children in Foster Homes	%	Number Attained
Jan-23	11,574	315	316	2.73%	1
Feb-23	11,616	315	313	2.69%	-2
Mar-23	11,706	315	308	2.63%	-7
Apr-23	11,832	315	315	2.66%	0
May-23	11,915	315	312	2.62%	-3
Jun-23	12,053	315	323	2.68%	8
Jul-23	12,129	315	321	2.65%	6
Aug-23	12,217	315	322	2.64%	7
Sep-23	12,295	315	323	2.63%	8
Oct-23	12,323	315	313	2.54%	-2
Nov-23	12,332	315	315	2.55%	0
Dec-23	12,325	315	305	2.47%	-10
Jan-24	12,344	315	311	2.52%	-4
Feb-24	12,382	315	295	2.38%	-20
Mar-24	12,427	315	288	2.32%	-27
Apr-24	12,507	315	278	2.22%	-37
May-24	12,626	318	275	2.18%	-43
Jun-24	12,690	318	264	2.08%	-54



Progress: B. During public meetings, RCOC had 11,086, or 97.07%, of children in own-home-parent/guardian.

B. Number and % of regional center children in own home-parent/guardian.

	%	All Children	Children in own home Parent/Guardian			
Statewide Average	97.11%	226,163	219,630			
RCOC Public Hearing 4/24/24	97.07%	11,421	11,086	Goal	%	# Attained
RCOC 7/01/24	97.64%	12,690	12,390	12,530	97.64%	-140
Analysis as of Public Hearing	RCOC % of DD pop.		5.05%	RCOC % of Home		97.07%



	Total Children	Children in own home Parent/Guardian	Children in Own Home Parent/Guardian	%	Number Attained
Jan-23	11,574	11,300	11,220	96.94%	-80
Feb-23	11,616	11,300	11,264	96.97%	-36
Mar-23	11,706	11,300	11,359	97.04%	59
Apr-23	11,832	11,300	11,475	96.89%	175
May-23	11,915	11,300	11,561	97.03%	261
Jun-23	12,053	11,300	11,688	96.97%	388
Jul-23	12,129	11,300	11,765	97.00%	465
Aug-23	12,217	11,300	11,850	97.00%	550
Sep-23	12,295	11,300	11,926	97.00%	626
Oct-23	12,323	11,300	11,963	97.08%	663
Nov-23	12,332	11,300	11,972	97.08%	672
Dec-23	12,325	11,300	11,980	97.20%	680
Jan-24	12,344	11,300	11,994	97.16%	694
Feb-24	12,382	11,300	12,049	97.31%	749
Mar-24	12,427	11,300	12,099	97.36%	799
Apr-24	12,507	11,300	12,192	97.48%	892
May-24	12,626	12,530	12,314	97.53%	-216
Jun-24	12,690	12,530	12,390	97.64%	-140





Progress: C. During public meetings, RCOC had 11,382, or 99.66%, of children in homes.

C. Total number and % of regional center children in homes (*this is a total of sections A and B above*).

	%	All Children	Total Number Children in Homes	Goal	%	# Attained
Statewide Average	99.67%	226,163	225,410			
RCOC Public Hearing 4/24/24	99.66%	11,421	11,382	12,552	99.72%	102
RCOC 7/01/24	99.72%	12,690	12,654			
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % Homes		89.95%

	Total Children Status 1&2	Goal	Total Number Children in Homes	%	Number Attained
Jan-23	11,574	11,615	11,536	99.67%	-79
Feb-23	11,616	11,615	11,577	99.66%	-38
Mar-23	11,706	11,615	11,667	99.67%	52
Apr-23	11,832	11,615	11,790	99.65%	175
May-23	11,915	11,615	11,873	99.65%	258
Jun-23	12,053	11,615	12,011	99.65%	396
Jul-23	12,129	11,615	12,086	99.65%	471
Aug-23	12,217	11,615	12,172	99.63%	557
Sep-23	12,295	11,615	12,249	99.63%	634
Oct-23	12,323	11,615	12,276	99.62%	661
Nov-23	12,332	11,615	12,287	99.64%	672
Dec-23	12,325	11,615	12,285	99.68%	670
Jan-24	12,344	11,615	12,305	99.68%	690
Feb-24	12,382	11,615	12,344	99.69%	729
Mar-24	12,427	11,615	12,387	99.68%	772
Apr-24	12,507	11,615	12,470	99.70%	855
May-24	12,626	12,552	12,589	99.69%	37
Jun-24	12,690	12,552	12,654	99.72%	102

Exceeded Goal

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III. Adults Residing in Home Settings

Planned Activities

Statement: RCOC works with persons served and their caregivers and advocates to empower and enable them to assert the rights of persons served to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where the persons served reside.

Objective: Using the Person Centered Thinking (PCT) Individual Program Planning process, Service Coordinators will continue to identify regional center adult persons served who have the hopes and desires to live in a new living arrangement. Cases are reviewed at least annually for the least restrictive environment.

- RCOC will provide service coordinator training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.
- RCOC will request vendors to include successional maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their program designs.
- RCOC will ensure that persons served are provided opportunities for safety awareness training on a regular and as needed basis.
- RCOC will review and revise services, e.g. respite and family support.
- RCOC will assure that persons served and their caregivers receive complete assessments and have opportunities to ask questions, advocate, and access services. To be evaluated and monitored by an NCI survey of persons served and their caregivers.



Progress: A. During public meetings, RCOC had 87, or 0.65%, of adults residing in Adult FHA.

A. Total number and % of regional center adult caseload residing in an Adult Family Home Agency (FHA).

	Percentage	Total Adults Status 2	Adults in FHA	Goal	%	# Attained
Statewide Average	0.74%	196,854	1,452			
RCOC Public Hearing 4/24/24	0.65%	13,416	87	99	0.64%	-11
RCOC 7/01/24	0.64%	13,651	88			
Analysis as of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of FHA pop		5.99%



	Total Adults Status 2	Goal	Adults in FHA	%	Number Attained
Jan-23	12,970	110	91	0.70%	-19
Feb-23	12,990	110	90	0.69%	-20
Mar-23	13,053	110	90	0.69%	-20
Apr-23	13,065	110	90	0.69%	-20
May-23	13,110	110	90	0.69%	-20
Jun-23	13,179	110	89	0.68%	-21
Jul-23	13,211	110	90	0.68%	-20
Aug-23	13,250	110	89	0.67%	-21
Sep-23	13,295	110	87	0.65%	-23
Oct-23	13,344	110	86	0.64%	-24
Nov-23	13,381	110	86	0.64%	-24
Dec-23	13,421	110	86	0.64%	-24
Jan-24	13,460	110	87	0.65%	-23
Feb-24	13,500	110	88	0.65%	-22
Mar-24	13,526	110	90	0.67%	-20
Apr-24	13,559	110	88	0.65%	-22
May-24	13,606	99	87	0.63%	-12
Jun-24	13,651	99	88	0.64%	-11



Progress: B. During public meetings, RCOC had 924, or 6.84%, of adults residing in independent living.

B. Total number and % of regional center adults in independent living.

	Percentage	Total Adults Status 2	Adults in Independent Living	Goal	%	# Attained
Statewide Average	9.09%	196,854	17,896			
RCOC Public Hearing 4/24/24	6.89%	13,416	924			
RCOC 7/01/24	6.79%	13,651	927	937	6.79%	-10
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of IL pop		5.16%



	Total Adults Status 2	Goal	Adults in Independent Living	%	Number Attained
Jan-23	12,970	924	907	6.99%	-17
Feb-23	12,990	924	912	7.02%	-12
Mar-23	13,053	924	917	7.03%	-7
Apr-23	13,065	924	924	7.07%	0
May-23	13,110	924	930	7.09%	6
Jun-23	13,179	924	935	7.09%	11
Jul-23	13,211	924	937	7.09%	13
Aug-23	13,250	924	934	7.05%	10
Sep-23	13,295	924	935	7.03%	11
Oct-23	13,344	924	937	7.02%	13
Nov-23	13,381	924	935	6.99%	11
Dec-23	13,421	924	928	6.91%	4
Jan-24	13,460	924	932	6.92%	8
Feb-24	13,500	924	930	6.89%	6
Mar-24	13,526	924	929	6.87%	5
Apr-24	13,559	924	929	6.85%	5
May-24	13,606	937	928	6.83%	-9
Jun-24	13,651	937	927	6.79%	-10

Progress: C. During public meetings, RCOC had 9,477, or 70.64%, of adults residing in own home-parent.

C. Total number and % of regional center adults residing in own home-parent.

	Percentage	Total Adults Status 2	Adults Residing Own Home - Parent			
Statewide Average	69.02%	196,854	135,873			
RCOC Public Hearing 4/24/24	70.64%	13,416	9,477	Goal	%	# Attained
RCOC 7/01/24	71.01%	13,651	9,694	9,615	71.01%	79
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of own home		6.97%



	Total Adults Status 2	Goal	Adults Residing Own Home - Parent	%	Number Attained
Jan-23	12,970	9,150	9,052	69.79%	-98
Feb-23	12,990	9,150	9,072	69.84%	-78
Mar-23	13,053	9,150	9,120	69.87%	-30
Apr-23	13,065	9,150	9,132	69.90%	-18
May-23	13,110	9,150	9,181	70.03%	31
Jun-23	13,179	9,150	9,241	70.12%	91
Jul-23	13,211	9,150	9,263	70.12%	113
Aug-23	13,250	9,150	9,305	70.23%	155
Sep-23	13,295	9,150	9,346	70.30%	196
Oct-23	13,344	9,150	9,401	70.45%	251
Nov-23	13,381	9,150	9,440	70.55%	290
Dec-23	13,421	9,150	9,475	70.60%	325
Jan-24	13,460	9,150	9,510	70.65%	360
Feb-24	13,500	9,150	9,546	70.71%	396
Mar-24	13,526	9,150	9,571	70.76%	421
Apr-24	13,559	9,150	9,615	70.91%	465
May-24	13,606	9,872	9,656	70.97%	41
Jun-24	13,651	9,872	9,694	71.01%	79



Progress: D. During public meetings, RCOC had 491, or 3.66%, of adults residing in supported living.

D. Total number and % of regional center adults residing in supported living.

	Percentage	Total Adults Status 2	Adults Residing in Supported Living			
Statewide Average	5.02%	196,854	9,359			
RCOC Public Hearing 4/24/24	3.66%	13,416	491	Goal	%	# Attained
RCOC 7/01/24	3.60%	13,651	492	510	3.60%	-18
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of SL pop		5.25%

	Total Adults Status 2	Goal	Adults Residing Supported Living	%	Number Attained
Jan-23	12,970	512	492	3.79%	-20
Feb-23	12,990	512	493	3.80%	-19
Mar-23	13,053	512	499	3.82%	-13
Apr-23	13,065	512	498	3.81%	-14
May-23	13,110	512	498	3.80%	-14
Jun-23	13,179	512	500	3.79%	-12
Jul-23	13,211	512	499	3.78%	-13
Aug-23	13,250	512	495	3.74%	-17
Sep-23	13,295	512	495	3.72%	-17
Oct-23	13,344	512	491	3.68%	-21
Nov-23	13,381	512	492	3.68%	-20
Dec-23	13,421	512	491	3.66%	-21
Jan-24	13,460	512	492	3.66%	-20
Feb-24	13,500	512	493	3.65%	-19
Mar-24	13,526	512	495	3.66%	-17
Apr-24	13,559	512	492	3.63%	-20
May-24	13,606	510	492	3.62%	-18
Jun-24	13,651	510	492	3.60%	-18





Progress: E. During public meetings, RCOC had 10,979, or 81.84%, of adults residing in home settings.

E. Total number and % of regional center adults in home settings (*this is a total of sections A, B, C, and D above*).

	Percentage	Total Adults Status 2	Total Number Adults in Home Settings	Goal	%	# Attained
Statewide Average	83.63%	196,854	164,624			
RCOC Public Hearing 4/24/24	81.84%	13,416	10,979	11,418	82.05%	-217
RCOC 7/01/24	82.05%	13,651	11,201			
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of Home		6.67%

	Total Adults Status 2	Goal	Total Number Adults in Home Settings	%	Number Attained
Jan-23	12,970	10,696	10,542	81.28%	-154
Feb-23	12,990	10,696	10,567	81.35%	-129
Mar-23	13,053	10,696	10,626	81.41%	-70
Apr-23	13,065	10,696	10,644	81.47%	-52
May-23	13,110	10,696	10,699	81.61%	3
Jun-23	13,179	10,696	10,765	81.68%	69
Jul-23	13,211	10,696	10,789	81.67%	93
Aug-23	13,250	10,696	10,823	81.68%	127
Sep-23	13,295	10,696	10,863	81.71%	167
Oct-23	13,344	10,696	10,915	81.80%	219
Nov-23	13,421	10,696	10,980	81.81%	284
Dec-23	13,421	10,696	11,013	81.83%	317
Jan-24	13,460	10,696	11,021	81.88%	325
Feb-24	13,500	10,696	11,057	81.90%	361
Mar-24	13,526	10,696	11,085	81.95%	389
Apr-24	13,559	10,696	11,124	82.04%	428
May-24	13,606	11,418	11,163	82.04%	-255
Jun-24	13,651	11,418	11,201	82.05%	-217



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IV. Children Residing in Facilities with Seven or More Beds (Excluding Developmental Centers)

Planned Activities

Statement: RCOC provides for the needs of children with medical issues or challenging behaviors in seven or greater bed facilities for limited time periods when smaller facilities cannot meet needs.

Objective: RCOC will place only those children with medical issues or challenging behaviors in seven or greater facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger facilities to ensure the least restrictive environment is supported.

Progress: A. During public meetings, RCOC had 0, or 0.00%, of children residing in a Community Care Facility (CCF) 7+ beds. Placements to 7+ bed CCF facilities are at family request and/or due to specialized services.

A. Total number and % of regional center children residing in a CCF 7+ beds.

	Percentage	Total Children Status 1&2	Children Residing in CCF 7+ Beds			
Statewide Average	0.01%	226,163	14			
RCOC Public Hearing 4/24/24	0.00%	11,421	0	Goal	%	# Attained
RCOC 7/01/24	0.01%	12,690	1	0	0.01%	-1
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % of CCF 7+		0.00%



	Total Children Status 1&2	Goal	Children Residing CCF 7+ Beds	%	Number Attained
Jan-23	11,574	0	1	0.01%	-1
Feb-23	11,616	0	1	0.01%	-1
Mar-23	11,706	0	1	0.01%	-1
Apr-23	11,832	0	1	0.01%	-1
May-23	11,915	0	1	0.01%	-1
Jun-23	12,053	0	1	0.01%	-1
Jul-23	12,129	0	1	0.01%	-1
Aug-23	12,217	0	1	0.01%	-1
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23	12,325	0	0	0.00%	0
Jan-24	12,344	0	0	0.00%	0
Feb-24	12,382	0	0	0.00%	0
Mar-24	12,427	0	0	0.00%	0
Apr-24	12,507	0	0	0.00%	0
May-24	12,626	0	0	0.00%	0
Jun-24	12,690	0	1	0.01%	-1

Progress: B. During public meetings, RCOC had 0, or 0.00%, of children residing in an Intermediate Care Facility (ICF) 7+ beds.

B. Total number and % of regional center children residing in an ICF 7+ beds.

	Percentage	Total Children Status 1&2	Children Residing in an ICF 7+ beds	Goal	%	# Attained
Statewide Average	0.02%	226,163	42			
RCOC Public Hearing 4/24/24	0.00%	11,421	0	0	0.00%	0
RCOC 7/01/24	0.00%	12,690	0			
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % of ICF 7+		0.00%



	Total Children Status 1&2	Goal	Children Residing ICF 7+ Beds	%	Number Attained
Jan-23	12,574	0	0	0.00%	0
Feb-23	11,616	0	0	0.00%	0
Mar-23	11,706	0	0	0.00%	0
Apr-23	11,832	0	0	0.00%	0
May-23	11,915	0	0	0.00%	0
Jun-23	12,053	0	0	0.00%	0
Jul-23	12,129	0	0	0.00%	0
Aug-23	12,217	0	0	0.00%	0
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23	12,325	0	0	0.00%	0
Jan-24	12,344	0	0	0.00%	0
Feb-24	12,382	0	0	0.00%	0
Mar-24	12,427	0	0	0.00%	0
Apr-24	12,507	0	0	0.00%	0
May-24	12,626	0	0	0.00%	0
Jun-24	12,690	0	0	0.00%	0

Progress: C. During public meetings, RCOC had no children residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

C. Total number and % of regional center children residing in a nursing facility.

	Percentage	Total Children Status 1&2	Children Residing in a Nursing Facility			
Statewide Average	0.00%	226,163	4			
RCOC Public Hearing 4/24/24	0.00%	11,421	0	Goal	%	# Attained
RCOC 7/01/24	0.00%	12,690	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % of NF		0.00%



	Total Children Status 1&2	Goal	Children Residing in a Nursing Facility (NF)	%	Number Attained
Jan-23	12,574	0	0	0.00%	0
Feb-23	11,616	0	0	0.00%	0
Mar-23	11,706	0	0	0.00%	0
Apr-23	11,832	0	0	0.00%	0
May-23	11,915	0	0	0.00%	0
Jun-23	12,053	0	0	0.00%	0
Jul-23	12,129	0	0	0.00%	0
Aug-23	12,217	0	0	0.00%	0
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23	12,325	0	0	0.00%	0
Jan-24	12,344	0	0	0.00%	0
Feb-24	12,382	0	0	0.00%	0
Mar-24	12,427	0	0	0.00%	0
Apr-24	12,507	0	0	0.00%	0
May-24	12,626	0	0	0.00%	0
Jun-24	12,690	0	0	0.00%	0



Progress: D. During public meetings, RCOC had 0, or 0.00%, of children residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D.Total number and % of regional center children residing in a facility with 7+ beds (*this is a total of sections A, B, and C above*).

	Percentage	Total Children Status 1&2	Total Children Residing in a 7+ Bed Facility	Goal	%	# Attained
Statewide Average	0.03%	226,163	60			
RCOC Public Hearing 4/24/24	0.00%	11,421	0	0	0.01%	-1
RCOC 7/01/24	0.01%	12,690	1			
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % 7+ Bed		0.00%



	Total Children Status 1&2	Goal	Total Children Residing in 7+ Bed	%	Number Attained
Jan-23	11,574	0	1	0.01%	-1
Feb-23	11,616	0	1	0.01%	-1
Mar-23	11,706	0	1	0.01%	-1
Apr-23	11,832	0	1	0.01%	-1
May-23	11,915	0	1	0.01%	-1
Jun-23	12,053	0	1	0.01%	-1
Jul-23	12,129	0	1	0.01%	-1
Aug-23	12,217	0	1	0.01%	-1
Sep-23	12,295	0	0	0.00%	0
Oct-23	12,323	0	0	0.00%	0
Nov-23	12,332	0	0	0.00%	0
Dec-23	12,325	0	0	0.00%	0
Jan-24	12,344	0	0	0.00%	0
Feb-24	12,382	0	0	0.00%	0
Mar-24	12,427	0	0	0.00%	0
Apr-24	12,507	0	0	0.00%	0
May-24	12,626	0	0	0.00%	0
Jun-24	12,690	0	1	0.01%	-1



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V. Adults Residing in Facilities with Seven or More Beds (*Excluding Developmental Centers*)

Planned Activities

Statement: RCOC continues to ensure that individuals with developmental disabilities have more choices in living options regardless of the severity of their disabilities.

Objective: RCOC will place only those adults with medical issues or challenging behaviors in seven bed or greater facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these persons served and to support creative services and supports which would allow placement in existing small facilities, as well development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger residential facilities to ensure the least restrictive environment is supported.

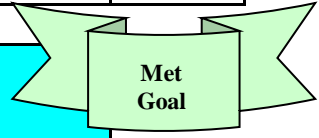


Progress: A. During public meetings, RCOC had 112, or 0.89%, of adults residing in a CCF 7+ bed. Placements to 7+ CCF are at family request and/or due to specialized services. RCOC has several long term vendors with 7+ bed homes, and will continue to work together to implement Trailer Bill Language regarding the use of these homes.

A. Total number and % of regional center adults residing in a Community Care Facility (CCF) 7+ beds.

	Percentage	Total Adults Status 2	Adults in CCF 7+ Beds			
Statewide Average	0.67%	196,854	1,324			
RCOC Public Hearing 4/24/24	0.89%	13,416	119	Goal	%	# Attained
RCOC 7/01/24	0.82%	13,651	112	112	0.82%	0
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % Adult 7+ CCF		8.99%

	Total Adults Status 2	Goal	Adults Residing in CCF 7+ Beds	%	Number Attained
Jan-23	12,970	114	120	0.93%	-6
Feb-23	12,990	114	121	0.93%	-7
Mar-23	13,053	114	119	0.91%	-5
Apr-23	13,065	114	118	0.90%	-4
May-23	13,110	114	118	0.90%	-4
Jun-23	13,179	114	117	0.89%	-3
Jul-23	13,211	114	115	0.87%	-1
Aug-23	13,250	114	115	0.87%	-1
Sep-23	13,295	114	113	0.85%	1
Oct-23	13,344	114	113	0.85%	1
Nov-23	13,381	114	112	0.84%	2
Dec-23	13,421	114	114	0.85%	0
Jan-24	13,460	114	119	0.88%	-5
Feb-24	13,500	114	119	0.88%	-5
Mar-24	13,526	114	118	0.87%	-4
Apr-24	13,559	114	117	0.86%	-3
May-24	13,606	112	115	0.85%	-3
Jun-24	13,651	112	112	0.82%	0



Progress: B. During public meetings, RCOC had 14, or 0.11%, of adults residing in an Intermediate Care Facility (ICF) 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

B. Total number and % of regional center adults residing in an ICF 7+ beds.

	Percentage	Total Adults Status 2	Adults Residing ICF 7+ Beds	Goal	%	# Attained
Statewide Average	0.41%	196,854	755			
RCOC Public Hearing 4/24/24	0.11%	13,416	15			
RCOC 7/01/24	0.11%	13,651	15	7	0.11%	-8
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % ICF 7+		1.99%



	Total Adults Status 2	Goal	Adults Residing ICF 7+ Beds	%	Number Attained
Jan-23	12,970	6	14	0.11%	-8
Feb-23	12,990	6	13	0.10%	-7
Mar-23	13,053	6	13	0.10%	-7
Apr-23	13,065	6	14	0.11%	-8
May-23	13,110	6	14	0.11%	-8
Jun-23	13,179	6	15	0.11%	-9
Jul-23	13,211	6	15	0.11%	-9
Aug-23	13,250	6	15	0.11%	-9
Sep-23	13,295	6	16	0.12%	-10
Oct-23	13,344	6	16	0.12%	-10
Nov-23	13,381	6	16	0.12%	-10
Dec-23	13,421	6	15	0.11%	-9
Jan-24	13,421	6	15	0.11%	-9
Feb-24	13,500	6	15	0.11%	-9
Mar-24	13,526	6	15	0.11%	-9
Apr-24	13,559	6	14	0.10%	-8
May-24	13,606	7	15	0.11%	-8
Jun-24	13,651	7	15	0.11%	-8



Progress: C. During public meetings, RCOC had 75, or 0.56%, of adults residing in a nursing facility (NF). Placements to nursing facilities are at family request and/or due to medical or specialized services.

C. Total number and % of regional center adults residing in a nursing facility.

	Percentage	Total Adults Status 2	Adults Residing in NF	Goal	%	# Attained
Statewide Average	0.52%	196,854	967			
RCOC Public Hearing 4/24/24	0.56%	13,416	75	75	0.60%	-7
RCOC 7/01/24	0.60%	13,651	82			
Analysis of Public Hearing	RCOC % DD pop		6.82%	RCOC % NF		7.76%



	Total Adults Status 2	Goal	Adults Residing in NF	%	Number Attained
Jan-23	12,970	74	79	0.61%	-5
Feb-23	12,990	74	80	0.62%	-6
Mar-23	13,053	74	91	0.70%	-17
Apr-23	13,065	74	91	0.70%	-17
May-23	13,110	74	81	0.62%	-7
Jun-23	13,179	74	79	0.60%	-5
Jul-23	13,211	74	75	0.57%	-1
Aug-23	13,250	74	75	0.57%	-1
Sep-23	13,295	74	74	0.56%	0
Oct-23	13,344	74	74	0.55%	0
Nov-23	13,381	74	75	0.56%	-1
Dec-23	13,421	74	79	0.59%	-5
Jan-24	13,460	74	74	0.55%	0
Feb-24	13,500	74	77	0.57%	-3
Mar-24	13,526	74	75	0.55%	-1
Apr-24	13,559	74	80	0.59%	-6
May-24	13,606	75	81	0.60%	-6
Jun-24	13,651	75	82	0.60%	-7

Progress: D. During public meetings, RCOC had 209, or 1.56%, of adults residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D. Total number and % of adults residing in a facility with 7+ beds (*this is a total of sections A, B, and C above*).

	Percentage	Total Adults Status 2	Total Adults Residing in 7+ Bed			
Statewide Average	1.71%	196,854	3,188			
RCOC Public Hearing 4/24/24	1.56%	13,416	209	Goal	%	# Attained
RCOC 7/01/24	1.53%	13,651	209	194	1.53%	-15
Analysis of Public Meeting	RCOC % of DD pop		6.82%	RCOC % 7+ Bed		6.56%



	Total Adults Status 2	Goal	Total Adults Residing in 7+ Beds	%	Number Attained
Jan-23	12,970	194	194	1.64%	-19
Feb-23	12,990	194	214	1.65%	-20
Mar-23	13,053	194	223	1.71%	-29
Apr-23	13,065	194	223	1.71%	-29
May-23	13,110	194	213	1.62%	-19
Jun-23	13,179	194	211	1.60%	-17
Jul-23	13,211	194	205	1.55%	-11
Aug-23	13,250	194	205	1.55%	-11
Sep-23	13,295	194	203	1.53%	-9
Oct-23	13,344	194	203	1.52%	-9
Nov-23	13,381	194	203	1.52%	-9
Dec-23	13,421	194	208	1.55%	-14
Jan-24	13,460	194	208	1.55%	-14
Feb-24	13,526	194	211	1.56%	-17
Mar-24	13,559	194	208	1.56%	-14
Apr-24	13,559	194	211	1.56%	-17
May-24	13,606	194	211	1.55%	-17
Jun-24	13,651	194	209	1.53%	-15



Performance Contract 2023-2024

VI. Intake Duration

Planned Activities

Statement: Management and Service Coordinator staff receive a monthly report on the duration of individuals age 3 and over who are in the intake process.

Objective: RCOC will continue to ensure that the duration of individuals ages 3 and over in the Intake process is within mandated timeline.

- RCOC will provide persons served and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of RCOC.

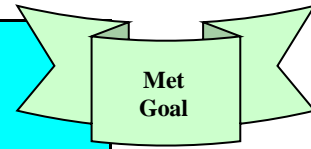
Progress: A. During public meetings, RCOC had 257, or 100%, of regional center individuals over age 3 with <=120 days.

A. Total number and % of regional center individuals over age 3 with <=120 days.

	Percentage	Total # Age 3 or Over	Total # Over Age 3 with <=120 Days	Goal	% Attained
Statewide Average	78.33%	14,874	11,651		
RCOC Public Hearing 4/24/24	100.00%	257	257		
RCOC 7/01/24	100.00%	336	336	100.00%	100.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with <=120 Days	% Attained
Jan-23	242	100%	240	99.17%
Feb-23	262	100%	260	99.24%
Mar-23	237	100%	237	100%
Apr-23	285	100%	285	100%
May-23	317	100%	317	100%
Jun-23	290	100%	290	100%
Jul-23	297	100%	295	99.33%
Aug-23	283	100%	283	100%
Sep-23	273	100%	269	98.53%
Oct-23	247	100%	247	100%
Nov-23	274	100%	274	100%
Dec-23	270	100%	270	100%
Jan-24	260	100%	259	99.62%
Feb-24	242	100%	239	98.76%
Mar-24	274	100%	273	99.64%
Apr-24	303	100%	301	99.34%
May-24	335	100%	335	100.00%
Jun-24	336	100%	336	100.00%



Progress: B. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with 121-240 days.

B. Total number and % of regional center individuals over age 3 with 121-240 days.

	Percentage	Total Number Individual s Age 3 and Over	Total Number of Individuals Over Age 3 With 121-240 Days	Goal	% Attained
Statewide Average	14.62%	14,874	2175		
RCOC Public Hearing 4/24/24	0.00%	257	0		
RCOC 7/01/24	0.00%	336	0	0.00%	0.00%



	Total Number of Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 With 121-240 Days	%
Jan-23	242	0.00%	1	0.41%
Feb-23	262	0.00%	1	0.38%
Mar-23	237	0.00%	0	0.00%
Apr-23	285	0.00%	0	0.00%
May-23	317	0.00%	0	0.00%
Jun-23	290	0.00%	0	0.00%
Jul-23	297	0.00%	2	0.67%
Aug-23	283	0.00%	0	0.00%
Sep-23	273	0.00%	4	1.47%
Oct-23	247	0.00%	0	0.00%
Nov-23	274	0.00%	0	0.00%
Dec-23	270	0.00%	0	0.00%
Jan-24	260	0.00%	1	0.38%
Feb-24	242	0.00%	2	0.83%
Mar-24	274	0.00%	1	0.36%
Apr-24	303	0.00%	2	0.66%
May-24	335	0.00%	0	0.00%
Jun-24	336	0.00%	0	0.00%



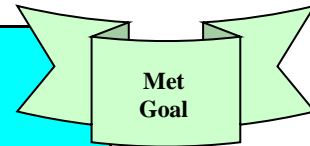
Progress: C. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with over 240 days.

C. Total number and % of regional center individuals over age 3 with over 240 days.

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 Over 240 Days		
Statewide Average	7.05%	14,874	1,048		
RCOC Public Hearing 4/24/24	0.00%	257	0	Goal	% Attained
RCOC 7/01/24	0.00%	336	0	0.00%	0.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 Over 240 Days	% Attained
Jan-23	242	0%	1	0.41%
Feb-23	262	0%	1	0.38%
Mar-23	237	0%	0	0.00%
Apr-23	285	0%	0	0.00%
May-23	317	0%	0	0.00%
Jun-23	290	0%	0	0.00%
Jul-23	297	0%	0	0.00%
Aug-23	283	0%	0	0.00%
Sep-23	273	0%	0	0.00%
Oct-23	247	0%	0	0.00%
Nov-23	274	0%	0	0.00%
Dec-23	270	0%	0	0.00%
Jan-24	260	0%	0	0.00%
Feb-24	242	0%	1	0.41%
Mar-24	274	0%	0	0.00%
Apr-24	303	0%	0	0.00%
May-24	335	0%	0	0.00%
Jun-24	336	0%	0	0.00%





Performance Contract 2023-2024

VII. National Core Indicators (NCI) Employment

Planned Activities

Statement: RCOC has adopted an Employment First Policy making competitive integrated employment (CIE) the first option considered by planning teams for every working adult served by RCOC.

Objective: RCOC will implement its Employment First Policy by providing persons served and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of their choosing. RCOC will make incentive payments to vendors who assist individuals obtain CIE and maintain those positions over time.

Progress: A. Results from the National Core Indicator surveys conducted in FY 2014-15, 47% of those interviewed indicated a desire for work in the community. For FY 2021-22, 48% of those interviewed also expressed a desire for employment in their community.

A. Percentage of adults who reported having integrated employment as a goal in their IPP.

	Percentage	
RCOC FY 2011-12	46%	Goal
RCOC FY 2014-15	47%	50%
RCOC FY 2018-19	57%	65%
RCOC FY 2020-21	48%	70%



Progress: B. RCOC will authorize incentive payments to service providers who assist individuals obtaining competitive integrated employment. RCOC will make initial payments based upon hire date, and additional payments will be made upon subsequent milestones related to length of employment.

B. Total number of 30 day, 6 month, and 12 month incentive payments made within the fiscal year.

Fiscal Year	30 Day	6 Month	12 Month
2017-18	155	97	78
2018-19	151	128	83
2019-20	131	115	90
2020-21	84	63	60
Goal	110	85	75

Progress: C. RCOC will work with local employment agencies and businesses to assist individuals obtain desired hours of employment on a weekly/monthly basis. Individuals will review this during the initial hiring phase when incentive payments are being sought.

C. Average wages and hours worked for adults engaged in CIE when incentive payments have been made on their behalf.

Fiscal Year	Hours Week	Wage
2017-18	23.5	\$11.31
2018-19	21	\$12.06
2019-20	22	\$13.06
2020-21	20	\$14.40
Goal	24	\$15.50

Performance Contract 2023-2024

VIII. Employment Development Department (EDD) Employment

Planned Activities

Statement: RCOC service coordinators and vendors are implementing RCOC's Employment First Policy of competitive integrated employment (CIE) as the first option for persons served.

Objective: RCOC service coordinators will implement Employment First Policy by providing persons served and families information on job preparation and procurement at annual Individual Transition Meetings (ITP) through the school and Individual Program Planning (IPP) meetings through RCOC. RCOC will continue to work on development of new programs that will emphasize a focus on CIE as a primary outcome. RCOC will work with service providers and employers to move individuals participating in Paid Internship Program (PIP) into CIE.

Progress: A. Results from the Employment Development Department (EDD) conducted in 2019 indicate that 2,335 persons served ages 16-64 had earned income. In 2020, 1,726 persons served ages 16-64 had earned income.

A. Number of persons served ages 16-64 with earned income.



	RCOC	Statewide Avg.
2018	3,346	1,311
2019	2,335	1,341
2020	1,726	1,082
2021	1,839	1,317
2022	1,965	1,428

Progress: B. Results from the EDD in 2019 indicate that 20% of persons served ages 16-64 reported having earned income. In 2020, the percentage of persons served ages 16-64 reporting earned income was 22.22%.

B. Percentage of persons served ages 16-64 reporting earned income.



	RCOC	Statewide Avg.
2019	21%	17.3%
2020	19.5%	15.7%
2021	13.9%	14.2%
2022	14.5%	15.0%

Progress: C. Results from the EDD in 2018 indicate that average annual wages for persons served ages 16-64 was \$8,806. In 2019, the average annual wage for persons served ages 16-64 was \$9,578. This measure will also compare average annual wages of all people with disabilities

C. Annual earnings of age group 16-64 of people with intellectual disabilities, compared with all persons with disabilities in California.

	RCOC	Statewide Avg.
2019	\$7,582	\$8,772
2020	\$6,783	\$8,837
2021	\$10,991	\$11,806
2022	\$13,564	\$13,949



Progress: D. In FY 2016-17, RCOC began working with service providers to place individuals into Paid Internship Program (PIP) opportunities to help develop employment interests and lead into CIE opportunities. In 2020 RCOC had 11 individuals within a PIP that resulted in employment, and for 2021 that number decreased to 0 individuals.

D. Number of adults placed in CIE following participation in a PIP.

	Total
2017-18	1
2018-19	7
2019-20	11
2020-21	0

Progress: E. RCOC will obtain data related to the overall percentage of adults participating in a paid internship who transition into a competitive employment setting. This program began in FY 2016-17. In FY 2020-21, 0% of adults transitioned from an Internship to Competitive Employment.

E. Percentage of adults who transitioned from internship to competitive employment.

	% Adults
2018-19	21%
2019-20	14%
2020-21	0%

Progress: F. RCOC will monitor the hourly/salaried wages and hours worked per week for persons served who participate in a paid internship. Hours and wages will be competitively based on the job type and market rate for each setting.

F. Average hourly wage and weekly hours worked in PIP during the previous fiscal year.

	Hours Week	Wage
2018-19	18	\$12.34
2019-20	13	\$13.43
2020-21	13	\$13.98



Performance Contract 2023-2024

IX. Reducing Disparities and Improving Equity in Purchase of Service Expenditures.

Statement: RCOC works to ensure that the support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.

Objective: RCOC service coordinators will work with persons served and families to develop IPP goals and objectives to address their choices of living situations. RCOC will work to develop services in the community that meet the cultural and background preferences of persons served and family members to ensure the availability of resources. RCOC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. RCOC is working to expand family outreach and support options by developing new resources within our community. RCOC will continue to develop community programs that allow for a range of options for persons served when selecting those services. RCOC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful participation of persons served and their families and will focus on Person Centered Thinking skills and outcomes. RCOC will be working to simplify and translate important documents. RCOC continues to outreach with outside agencies such as parent support groups leaders, family support groups, social services agencies, faith-based organizations and educational agencies, as well as providing information via e-mail in the primary language of the family.



Progress: A. Review of fiscal year 2017-18 purchase of service data and client master file (CMF) for initial data source. Fiscal year 2020-21 data reflects either an increase or decrease in services and expenditures related to disparity criteria.

A. Percent of total annual purchase of service (POS) expenditures by individuals ethnicity and age: Birth to age 2; Age 3-21; 22 and older.

Birth to Age 2				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	7 ↑	0.08% ↑	\$27,709 ↑	46.8% ↓
Asian	888 ↑	19% ↑	\$6,974,303 ↓	62.3% ↓
Black/African American	78 ↑	1.42% ↑	\$521,436 ↑	57.1% ↑
Hispanic	1,808 ↓	32.71% ↓	\$11,986,479 ↓	58.1% ↓
Native Hawaiian or Other Pacific Islander	12↑	0.24% ↑	\$89,096 ↑	64.6% ↑
Other Ethnicity or Race / Multi-Cultural	1,314 ↓	27.2% ↑	\$9,968,093 ↓	60.8% ↑
White	1,067 ↑	19.31% ↑	\$7,075,012 ↓	57% ↓
Totals	5,174 ↓	100.0%	\$36,642,130 ↓	

Age 3 to 21 Years				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	15 ↑	0.9% ↑	\$94,851 ↓	49.9% ↓
Asian	1,913 ↑	16.68% ↓	\$17,881,688 ↑	51.6% ↓
Black/African American	199 ↑	2% ↑	\$2,162,089 ↑	55.1% ↓
Hispanic	3,974 ↑	28.43% ↓	\$30,489,363 ↑	56.7% ↓
Native Hawaiian or Other Pacific Islander	18 ↓	0.2% ↑	\$217,214 ↑	57% ↓
Other Ethnicity or Race / Multi-Cultural	1,933 ↑	19.97% ↑	\$21,410,236 ↑	53.5% ↓
White	2,213 ↓	32.62% ↓	\$34,978,597 ↑	63.8% ↓
Totals	10,265 ↑	100.0%	\$107,234,038 ↑	



Age 22 and Over				
Ethnicity	Total Persons	Percentage of Expenditures	Total Authorized	Utilized
American Indian or Alaska Native	22 ↓	0.3% ↔	\$1,474,983 ↑	82.8% ↓
Asian	1,442 ↑	11.3% ↓	\$53,498,601 ↑	74.6% ↓
Black/African American	261 ↑	2.7% ↓	\$12,799,478 ↑	80.7% ↓
Hispanic	2,793 ↑	18.76% ↓	\$88,798,778 ↑	76.7% ↓
Native Hawaiian or Other Pacific Islander	12 ↑	1%	\$349,818 ↑	71.6% ↓
Other Ethnicity or Race / Multi-Cultural	848 ↑	7.5% ↑	\$35,244,572 ↑	78% ↓
White	4,757 ↑	59.39% ↑	\$281,084,614 ↑	79.3% ↓
Totals	10,135 ↑	100.0%	\$473,250,844 ↑	



Progress: B. Review of fiscal year 2020-21 POS date and regional center caseload data. Initial data generation will be compared to subsequent FY information.

B. Number of individuals receiving only case management services by age and ethnicity: Birth to age 2; Age 3-21; Age 22 and older.

Birth to 2 Years			
Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	7 ↑	0 ↓	0.0% ↓
Asian	888 ↑	77 ↑	8.7% ↑
Black/African American	78 ↑	4 ↑	5.1% ↑
Hispanic	1,808 ↓	181 ↑	10% ↑
Native Hawaiian or Other Pacific Islander	12 ↑	0	0.0%
Other Ethnicity or Race / Multi-Cultural	1,314 ↓	70 ↑	8.6% ↑
White	1,067 ↑	70 ↑	6.6% ↑
Totals	5,174↓	445 ↑	8.6% ↑

Age 3 to 21 Years			
Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	15	7 ↑	46.7% ↑
Asian	1,913 ↑	779 ↑	40.7% ↑
Black/African American	199 ↑	83 ↑	41.7% ↑
Hispanic	3,974 ↑	1,984 ↑	46.9% ↓
Native Hawaiian or Other Pacific Islander	18 ↓	11	61.1% ↑
Other Ethnicity or Race / Multi-Cultural	1,933 ↑	742 ↑	38.4% ↑
White	2,213 ↑	789 ↑	35.7% ↑
Totals	10,265 ↑	4,395 ↑	42.8% ↑



Age 22 and Older			
Ethnicity	Total Eligible	Case Management	Percent No Services
American Indian or Alaska Native	22 ↓	3 ↓	13.6% ↓
Asian	1,442 ↑	337 ↑	23.4% ↑
Black/African American	261 ↑	58 ↑	22.2% ↑
Hispanic	2,793 ↑	712 ↑	25.5% ↑
Native Hawaiian or Other Pacific Islander	12 ↑	4 ↑	33.3% ↑
Other Ethnicity or Race / Multi-Cultural	848 ↑	192 ↑	22.6% ↑
White	4,757 ↑	716 ↑	15.1% ↑
Totals	10,135 ↑	2,022 ↑	20% ↑



Progress: C. Review of fiscal year 2020-21 POS and CMF data. Initial data generation will be compared to subsequent FY information.

C. Per capita purchase of service (POS) expenditures by individual's primary language for all ages (30 or more people with identified language).

Primary Language	Total People	POS Authorized Per Capita	Percentage Utilized
ASL (American Sign Language)	30 ↑	\$47,662 ↓	84.1% ↑
English	19,553 ↑	\$20,140 ↓	74.2% ↓
Spanish	4,499 ↓	\$9,146 ↑	68.3% ↓
Mandarin Chinese	67 ↓	\$7,105 ↓	58.7% ↓
Vietnamese	1,084 ↑	\$9,421 ↓	69.3% ↓
Korean	141 ↑	\$23,888 ↑	77.8% ↓
Tagalog	20 ↓	\$29,933 ↑	81.2% ↓
Arabic	47 ↑	\$7,363 ↑	61.4% ↓
Farsi	51	\$9,545	64%



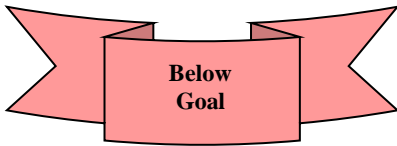
Performance Contract Summary

RCOC as of 8/01/2024	All	RCOC #	Goal	Percentage	# Attained
Developmental Center (DC)	26,460	9	0	0.03%	-9
Children in Foster Homes (FH)	12,779	270	318	2.11%	-48
Children Own Home Parent/Guardian	12,779	12,473	12,530	97.61%	-57
Total # Children (FH,Parent/Guardian)	12,779	12,743	11,615	99.72%	-105
Adult FHA	13,672	89	98	0.65%	-9
Independent Living (IL)	13,672	934	937	6.83%	-3
Adults Residing Own Home - Parent	13,672	9,708	9,872	71.01%	-164
Supported Living (SL)	13,672	492	510	3.60%	-18
Total # Adults (FHA, IL,Parent/Guardian, SL)	13,672	11,223	11,417	82.09%	-194
Children Residing in a CCF (7+ beds)	12,779	0	0	0.00%	0
Children Residing in a ICF (7+ beds)	12,779	0	0	0.00%	0
Children Residing in a Nursing Facility (7+ beds)	12,779	0	0	0%	0
Total Children Residing in 7+ bed facilities	12,779	0	0	0.00%	0
Adults Residing in a CCF (7+ beds)	13,672	111	112	0.81%	1
Adults Residing in a ICF (7+ beds)	13,651	14	7	0.10%	-7
Adults Residing in a Nursing Facility (7+ beds)	13,651	78	75	0.57%	-3
Total Adults Residing in 7+ bed facilities	13,651	203	194	1.49%	-9
Total Individuals Over Age 3 with <=120 days	319	319	100%	100.00%	100.00%
Total Individuals Over Age 3 with 121-240 days	319	0	0%	0.00%	0.00%
Total Individuals Over Age 3 Over 240 days	319	0	0%	0.00%	0.00%
Adults with Integrated Employment Goal	13,672	48%	65%		
Total Number of Incentive Payments Made	13,672	69			
Avg. Wage per Hour After Incentive Payment	13,672	\$14.40			
Number of Persons Served with Earned Income	13,672	1,965			
Percentage of 16-64 Earned Income	13,672	14.5%			
Annual Earnings of 16-64	13,672	\$13,564			
Number of Adults in CIE After Paid Intern	13,672	0			
Percentage Adults Transitioned Internship to CIE	13,672	0%			
Total Annual Expenditures Race/Ethnicity	26,460				

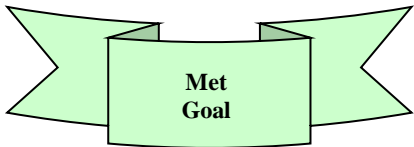
Performance Contract 2024-2025



= Better than Statewide Average



= Below Regional Center of Orange County Goal



= Met Regional Center of Orange County Goal



= Met or Exceeded Regional Center of Orange County Goal



= Exceeded Regional Center of Orange County Goal

There will be a variance between consumer data in the Operations Report and the Performance Contract. Consumer data for the Operations Report and the Performance Contract are produced on different dates and from different databases. The Operations Report numbers are based on RCOC's local database as of the end of the month. The Performance Contract numbers are based on RCOC's information as submitted to DDS on a different date.



Performance Contract 2024-2025

A. Regional Center of Orange County will maintain compliance in the following areas based upon criteria set forth in RCOC's contract with the Department of Developmental Services.

Compliance Measure	Outcome
Unqualified audit with no material findings	Yes
Substantial compliance with DDS fiscal audit	Yes
Operates within OPS budget	Yes
Certified to participate in Waiver	Yes
Compliance with vendor audit requirements per contract, Article III, sec. 10	Met
CDER/ESR current	96.35
Intake/Assessment and IFSP (0-2)	99.52
IPP development biennial	Annual, 99.46
IFSP development	69.28



Performance Contract 2024-2025

I. Developmental Center

Planned Activities

Statement: The Regional Center of Orange County (RCOC) is committed to providing assistance to individuals and their families who choose to move from a State Developmental Center (SDC) into a less restrictive environment within their home communities.

Objective: RCOC will continue to seek new and innovative methods of utilizing available resources, developing non-existing resources, and creating and implementing transition plans that will allow individuals to establish themselves and participate successfully in their home community living arrangements.

- Implementation of Community Placement Plan/Resource Development Plan for FYs 2022-2023 and 2023-2024.

Progress: In FY 2019-2020, RCOC moved the last persons served from Fairview Developmental Center into the community. The remaining individuals are served at Porterville Developmental Center where they remain for competency issues. During Public Meetings in April 2024, RCOC had 8 persons served, or 0.03%, in Developmental Centers.

A. Total number and % of regional center caseload in developmental centers.

	Percentage	All Consumers	Consumers in DC			
Statewide Average	0.05%	423,241	224			
RCOC Public Hearing 4/24/24	0.03%	24,845	8	Goal	%	# Attained
RCOC 8/01/24	0.03%	26,460	9	0	0.03%	-9
Analysis as of Public Hearing		RCOC % of DD pop	5.87%		RCOC % of DC pop	3.57%

Number of Persons Served Residing DC's



	Total Active Caseload	Goal	DC	%	Number Attained
Jul-24	26,460	0	9	0.03%	-9
Aug-24		0			
Sep-24		0			
Oct-24		0			
Nov-24		0			
Dec-24		0			
Jan-25		0			
Feb-25		0			
Mar-25		0			
Apr-25		0			
May-25		0			
Jun-25		0			



Performance Contract 2024-2025

II. Children Residing with Families (*Child is defined as under 18 years of age*)

Planned Activities

Statement: The Regional Center of Orange County (RCOC) ensures that children will reside with their families by providing the needed supports and services regardless of the severity of the child's disability.

- Continue to assess current supports and services.
- RCOC will work with the Orange County community in an effort to support programs, trainings, and services designed to provide equal access to child care for families of children with special needs (autism).
- Continue to develop innovative resources for children 0-3 years old (i.e. respite placements).
- RCOC will insure that persons served are provided opportunities for safety awareness training through schools and other similar programs available.
- Review and revise services, e.g. respite and family support.
- RCOC will insure that families receive full information about the developmental needs of the persons served and what types of services are available.
- RCOC will assure that persons served and their caregivers receive complete assessments and have the opportunity to ask questions, advocate, and access to services. To be evaluated and monitored by a National Core Indicators (NCI) survey of persons served and their caregivers.

Progress: A. During public meetings, RCOC had 296, or 2.59%, of children in foster homes.

A. Number and % of regional center children in foster homes.

	Percentage	All Children	Children in FH	Goal	%	# Attained
Statewide Average	2.56%	226,163	5,780			
RCOC Public Hearing 4/24/24	2.59%	11,421	296			
RCOC 8/01/24	2.11%	12,779	270	318	2.11%	-48
Analysis as of Public Hearing	RCOC % of DD pop.		5.05%	RCOC % of FH pop.		5.12%



	Total Children Status 1&2	Goal	Children in Foster Homes	%	Number Attained
Jul-24	12,779	318	270	2.11%	-48
Aug-24		318			
Sep-24		318			
Oct-24		318			
Nov-24		318			
Dec-24		318			
Jan-25		318			
Feb-25		318			
Mar-25		318			
Apr-25		318			
May-25		318			
Jun-25		318			



Progress: B. During public meetings, RCOC had 11,086, or 97.07%, of children in own-home-parent/guardian.

B. Number and % of regional center children in own home-parent/guardian.

	%	All Children	Children in own home Parent/Guardian			
Statewide Average	97.11%	226,163	219,630			
RCOC Public Hearing 4/24/24	97.07%	11,421	11,086	Goal	%	# Attained
RCOC 8/01/24	97.61%	12,779	12,473	12,530	97.61%	-57
Analysis as of Public Hearing	RCOC % of DD pop.		5.05%	RCOC % of Home		97.07%



	Total Children	Goal	Children in Own Home Parent/Guardian	%	Number Attained
Jul-24	12,779	12,530	12,473	97.61%	-57
Aug-24		12,530			
Sep-24		12,530			
Oct-24		12,530			
Nov-24		12,530			
Dec-24		12,530			
Jan-25		12,530			
Feb-25		12,530			
Mar-25		12,530			
Apr-25		12,530			
May-25		12,530			
Jun-25		12,530			

Below Goal

Progress: C. During public meetings, RCOC had 10,079, or 99.46%, of children in homes.

C. Total number and % of regional center children in homes (*this is a total of sections A and B above*).

	%	All Children	Total Number Children in Homes	Goal	%	# Attained
Statewide Average	99.67%	226,163	225,410			
RCOC Public Hearing 4/24/24	99.66%	11,421	11,382	12,848	99.72%	-105
RCOC 8/01/24	99.72%	12,779	12,743	12,848	99.72%	-105
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % Homes		89.32%



	Total Children Status 1&2	Goal	Total Number Children in Homes	%	Number Attained
Jul-24	12,779	12,848	12,743	99.72%	-105
Aug-24		12,848			
Sep-24		12,848			
Oct-24		12,848			
Nov-24		12,848			
Dec-24		12,848			
Jan-25		12,848			
Feb-25		12,848			
Mar-25		12,848			
Apr-25		12,848			
May-25		12,848			
Jun-25		12,848			



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III. Adults Residing in Home Settings

Planned Activities

Statement: RCOC works with persons served and their caregivers and advocates to empower and enable them to assert the rights of persons served to determine and control the living arrangements of their choice. This may include owning, renting, or leasing the home where the persons served reside.

Objective: Using the Person Centered Thinking (PCT) Individual Program Planning process, Service Coordinators will continue to identify regional center adult persons served who have the hopes and desires to live in a new living arrangement. Cases are reviewed at least annually for the least restrictive environment.

- RCOC will provide service coordinator training to assist families in establishing maintenance plans in the event of temporary caregiver illness/incapacity and for eventual transition plans.
- RCOC will request vendors to include successional maintenance and transitional plans in the event of temporary illness/incapacity and transfer of ownership in their program designs.
- RCOC will ensure that persons served are provided opportunities for safety awareness training on a regular and as needed basis.
- RCOC will review and revise services, e.g. respite and family support.
- RCOC will assure that persons served and their caregivers receive complete assessments and have opportunities to ask questions, advocate, and access services. To be evaluated and monitored by an NCI survey of persons served and their caregivers.



Progress: A. During public meetings, RCOC had 87, or 0.65%, of adults residing in Adult FHA.

A. Total number and % of regional center adult caseload residing in an Adult Family Home Agency (FHA).

	Percentage	Total Adults Status 2	Adults in FHA	Goal	%	# Attained
Statewide Average	0.74%	196,854	1,452			
RCOC Public Hearing 4/24/24	0.65%	13,416	87			
RCOC 8/01/24	0.65%	13,672	89	99	0.65%	-10
Analysis as of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of FHA pop		5.99%



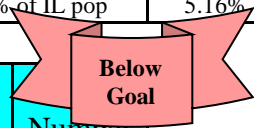
	Total Adults Status 2	Goal	Adults in FHA	%	Number Attained
Jul-24	13,672	99	89	0.65%	-10
Aug-24		99			
Sep-24		99			
Oct-24		99			
Nov-24		99			
Dec-24		99			
Jan-25		99			
Feb-25		99			
Mar-25		99			
Apr-25		99			
May-25		99			
Jun-25		99			



Progress: B. During public meetings, RCOC had 924, or 6.89%, of adults residing in independent living.

B. Total number and % of regioanl center adults in independent living.

	Percentage	Total Adults Status 2	Adults in Independent Living	Goal	%	# Attained
Statewide Average	9.09%	196,854	17,896			
RCOC Public Hearing 4/24/24	6.89%	13,416	924			
RCOC 8/01/24	6.83%	13,672	934	937	6.83%	-3
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of IL pop		5.16%



	Total Adults Status 2	Goal	Adults in Independent Living	%	Number Attained
Jul-24	13,672	937	934	6.83%	-3
Aug-24		937			
Sep-24		937			
Oct-24		937			
Nov-24		937			
Dec-24		937			
Jan-25		937			
Feb-25		937			
Mar-25		937			
Apr-25		937			
May-25		937			
Jun-25		937			

Progress: C. During public meetings, RCOC had 9,477, or 70.64%, of adults residing in own home-parent.

C. Total number and % of regional center adults residing in own home-parent.

	Percentage	Total Adults Status 2	Adults Residing Own Home - Parent			
Statewide Average	69.02%	196,854	135,873			
RCOC Public Hearing 4/24/24	70.64%	13,416	9,477	Goal	%	# Attained
RCOC 8/01/24	71.01%	13,672	9,708	9,872	71.01%	-164
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of own home		6.97%



	Total Adults Status 2	Goal	Adults Residing Own Home - Parent	%	Number Attained
Jul-24	13,672	9,872	9,708	71.01%	-164
Aug-24		9,872			
Sep-24		9,872			
Oct-24		9,872			
Nov-24		9,872			
Dec-24		9,872			
Jan-25		9,872			
Feb-25		9,872			
Mar-25		9,872			
Apr-25		9,872			
May-25		9,872			
Jun-25		9,872			



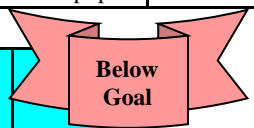


Progress: D. During public meetings, RCOC had 491, or 3.66%, of adults residing in supported living.

D. Total number and % of regional center adults residing in supported living.

	Percentage	Total Adults Status 2	Adults Residing in Supported Living			
Statewide Average	5.02%	196,854	9,359			
RCOC Public Hearing 4/24/24	3.66%	13,416	491	Goal	%	# Attained
RCOC 8/01/24	3.60%	13,672	492	510	3.60%	-18
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of SL pop		5.25%

	Total Adults Status 2	Goal	Adults Residing Supported Living	%	Number Attained
Jul-24	13,672	510	492	3.60%	-18
Aug-24		510			
Sep-24		510			
Oct-24		510			
Nov-24		510			
Dec-24		510			
Jan-25		510			
Feb-25		510			
Mar-25		510			
Apr-25		510			
May-25		510			
Jun-25		510			





Progress: E. During public meetings, RCOC had 10,217, or 80.97%, of adults residing in home settings.

E. Total number and % of regional center adults in home settings (*this is a total of sections A, B, C, and D above*).

	Percentage	Total Adults Status 2	Total Number Adults in Home Settings			
Statewide Average	83.63%	196,854	164,624			
RCOC Public Hearing 4/24/24	81.84%	13,416	10,979	Goal	%	# Attained
RCOC 8/01/24	82.09%	13,672	11,223	11,418	82.09%	-195
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % of Home		6.67%

	Total Adults Status 2	Goal	Total Number Adults in Home Settings	%	Number Attained
Jul-24	13,672	11,418	11,223	82.09%	-195
Aug-24		11,418			
Sep-24		11,418			
Oct-24		11,418			
Nov-24		11,418			
Dec-24		11,418			
Jan-25		11,418			
Feb-25		11,418			
Mar-25		11,418			
Apr-25		11,418			
May-25		11,418			
Jun-25		11,418			

Below Goal

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IV. Children Residing in Facilities with Seven or More Beds *(Excluding Developmental Centers)*

Planned Activities

Statement: RCOC provides for the needs of children with medical issues or challenging behaviors in seven or greater bed facilities for limited time periods when smaller facilities cannot meet needs.

Objective: RCOC will place only those children with medical issues or challenging behaviors in seven or greater facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these children and to support creative services and supports which would allow placement in existing small facilities, as well as development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger facilities to ensure the least restrictive environment is supported.

Progress: A. During public meetings, RCOC had 0, or 0.00%, of children residing in a Community Care Facility (CCF) 7+ beds. Placements to 7+ bed CCF facilities are at family request and/or due to specialized services.

A. Total number and % of regional center children residing in a CCF 7+ beds.

	Percentage	Total Children Status 1&2	Children Residing in CCF 7+ Beds	Goal	%	# Attained
Statewide Average	0.01%	226,163	14			
RCOC Public Hearing 4/24/24	0.00%	11,421	0			
RCOC 8/01/24	0.00%	12,779	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % of CCF 7+		0.00%



	Total Children Status 1&2	Goal	Children Residing CCF 7+ Beds	%	Number Attained
Jul-24	12,779	0	0	0.00%	0
Aug-24		0			
Sep-24		0			
Oct-24		0			
Nov-24		0			
Dec-24		0			
Jan-25		0			
Feb-25		0			
Mar-25		0			
Apr-25		0			
May-25		0			
Jun-25		0			



Progress: B. During public meetings, RCOC had 0, or 0.00%, of children residing in an Intermediate Care Facility (ICF) 7+ beds.

B. Total number and % of regional center children residing in an ICF 7+ beds.

	Percentage	Total Children Status 1&2	Children Residing in an ICF 7+ beds			
Statewide Average	0.02%	226,163	42			
RCOC Public Hearing 4/24/24	0.00%	11,421	0	Goal	%	# Attained
RCOC 8/01/24	0.00%	12,779	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % of ICF 7+		0.00%



	Total Children Status 1&2	Goal	Children Residing ICF 7+ Beds	%	Number Attained
Jul-24	12,779	0	0	0.00%	0
Aug-24		0			
Sep-24		0			
Oct-24		0			
Nov-24		0			
Dec-24		0			
Jan-25		0			
Feb-25		0			
Mar-25		0			
Apr-25		0			
May-25		0			
Jun-25		0			



Progress: C. During public meetings, RCOC had no children residing in a nursing facility. Placements to nursing facilities are at family request and/or due to specialized services.

C. Total number and % of regional center children residing in a nursing facility.

	Percentage	Total Children Status 1&2	Children Residing in a Nursing Facility			
Statewide Average	0.00%	226,163	4			
RCOC Public Hearing 4/24/24	0.00%	11,421	0	Goal	%	# Attained
RCOC 8/01/24	0.00%	12,779	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % of NF		0.00%



	Total Children Status 1&2	Goal	Children Residing in a Nursing Facility (NF)	%	Number Attained
Jul-24	12,779	0	0	0.00%	0
Aug-24		0			
Sep-24		0			
Oct-24		0			
Nov-24		0			
Dec-24		0			
Jan-25		0			
Feb-25		0			
Mar-25		0			
Apr-25		0			
May-25		0			
Jun-25		0			



Progress: D. During public meetings, RCOC had 0, or 0.00%, of children residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D.Total number and % of regional center children residing in a facility with 7+ beds (*this is a total of sections A, B, and C above*).

	Percentage	Total Children Status 1&2	Total Children Residing in a 7+ Bed Facility	Goal	%	# Attained
Statewide Average	0.03%	226,163	60			
RCOC Public Hearing 4/24/24	0.00%	11,421	0			
RCOC 8/01/24	0.00%	12,779	0	0	0.00%	0
Analysis of Public Hearing	RCOC % of DD pop		5.05%	RCOC % 7+ Bed		0.00%



	Total Children Status 1&2	Goal	Total Children Residing in 7+ Bed	%	Number Attained
Jul-24	12,779	0	0	0.00%	0
Aug-24		0			
Sep-24		0			
Oct-24		0			
Nov-24		0			
Dec-24		0			
Jan-25		0			
Feb-25		0			
Mar-25		0			
Apr-25		0			
May-25		0			
Jun-25		0			





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V. Adults Residing in Facilities with Seven or More Beds (*Excluding Developmental Centers*)

Planned Activities

Statement: RCOC continues to ensure that individuals with developmental disabilities have more choices in living options regardless of the severity of their disabilities.

Objective: RCOC will place only those adults with medical issues or challenging behaviors in seven bed or greater facilities.

- RCOC will continue seeking appropriate placement in smaller facilities for these persons served and to support creative services and supports which would allow placement in existing small facilities, as well development of new small facilities as needed, utilizing appropriate services and supports to ensure success for these persons served.
- RCOC will adhere to Trailer Bill Language relating to the use of larger residential facilities to ensure the least restrictive environment is supported.



Progress: A. During public meetings, RCOC had 119, or 0.89%, of adults residing in a CCF 7+ bed. Placements to 7+ CCF are at family request and/or due to specialized services. RCOC has several long term vendors with 7+ bed homes, and will continue to work together to implement Trailer Bill Language regarding the use of these homes.

A. Total number and % of regional center adults residing in a Community Care Facility (CCF) 7+ beds.

	Percentage	Total Adults Status 2	Adults in CCF 7+ Beds	Goal	%	# Attained
Statewide Average	0.67%	196,854	1,324			
RCOC Public Hearing 4/24/24	0.89%	13,416	119	112	0.81%	1
RCOC 8/01/24	0.81%	13,672	111	112	0.81%	1
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % Adult 7+ CCF		8.99%

	Total Adults Status 2	Goal	Adults Residing in CCF 7+ Beds	%	Number Attained
Jul-24	13,672	112	111	0.81%	1
Aug-24		112			
Sep-24		112			
Oct-24		112			
Nov-24		112			
Dec-24		112			
Jan-25		112			
Feb-25		112			
Mar-25		112			
Apr-25		112			
May-25		112			
Jun-25		112			



Progress: B. During public meetings, RCOC had 15, or 0.11%, of adults residing in an Intermediate Care Facility (ICF) 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

B. Total number and % of regional center adults residing in an ICF 7+ beds.

	Percentage	Total Adults Status 2	Adults Residing ICF 7+ Beds			
Statewide Average	0.41%	196,854	755			
RCOC Public Hearing 4/24/24	0.11%	13,416	15	Goal	%	# Attained
RCOC 8/01/24	0.10%	13,672	14	7	0.10%	-7
Analysis of Public Hearing	RCOC % of DD pop		6.82%	RCOC % ICF 7+		1.99%



	Total Adults Status 2	Goal	Adults Residing ICF 7+ Beds	%	Number Attained
Jul-24	13,672	7	14	0.10%	-7
Aug-24		7			
Sep-24		7			
Oct-24		7			
Nov-24		7			
Dec-24		7			
Jan-25		7			
Feb-25		7			
Mar-25		7			
Apr-25		7			
May-25		7			
Jun-25		7			





Progress: C. During public meetings, RCOC had 75, or 0.56%, of adults residing in a nursing facility (NF). Placements to nursing facilities are at family request and/or due to medical or specialized services.

C. Total number and % of regional center adults residing in a nursing facility.

	Percentage	Total Adults Status 2	Adults Residing in NF	Goal	%	# Attained
Statewide Average	0.52%	196,854	967			
RCOC Public Hearing 4/24/24	0.56%	13,416	75	75	0.57%	-3
RCOC 8/01/24	0.57%	13,672	78			
Analysis of Public Hearing	RCOC % DD pop		6.82%	RCOC % NF		7.76%



	Total Adults Status 2	Goal	Adults Residing in NF	%	Number Attained
Jul-24	13,672	75	78	0.57%	-3
Aug-24		75			
Sep-24		75			
Oct-24		75			
Nov-24		75			
Dec-24		75			
Jan-25		75			
Feb-25		75			
Mar-25		75			
Apr-25		75			
May-25		75			
Jun-25		75			

Progress: D. During public meetings, RCOC had 209, or 1.56%, of adults residing in a facility with 7+ beds. Placements to 7+ bed facilities are at family request and/or due to specialized services.

D. Total number and % of adults residing in a facility with 7+ beds (*this is a total of sections A, B, and C above*).

	Percentage	Total Adults Status 2	Total Adults Residing in 7+ Bed			
Statewide Average	1.71%	196,854	3,188			
RCOC Public Hearing 4/24/24	1.56%	13,416	209	Goal	%	# Attained
RCOC 8/01/24	1.48%	13,672	203	194	1.48%	-9
Analysis of Public Meeting	RCOC % of DD pop		6.82%	RCOC % 7+ Bed		6.56%



	Total Adults Status 2	Goal	Total Adults Residing in 7+ Beds	%	Number Attained
Jul-24	13,672	194	203	1.45%	-9
Aug-24		194			
Sep-24		194			
Oct-24		194			
Nov-24		194			
Dec-24		194			
Jan-25		194			
Feb-25		194			
Mar-25		194			
Apr-25		194			
May-25		194			
Jun-25		194			



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VI. Intake Duration

Planned Activities

Statement: Management and Service Coordinator staff receive a monthly report on the duration of individuals age 3 and over who are in the intake process.

Objective: RCOC will continue to ensure that the duration of individuals ages 3 and over in the Intake process is within mandated timeline.

- RCOC will provide persons served and their caregivers/advocates with initial information about developmental needs, and about the services and supports available, inside and outside of RCOC.

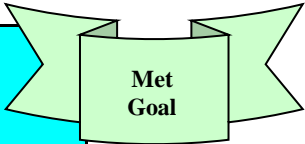
Progress: A. During public meetings, RCOC had 257, or 100%, of regional center individuals over age 3 with <=120 days.

A. Total number and % of regional center individuals over age 3 with <=120 days.

	Percentage	Total # Age 3 or Over	Total # Over Age 3 with <=120 Days	Goal	% Attained
Statewide Average	78.33%	14,874	11,651		
RCOC Public Hearing 4/24/24	100.00%	257	257		
RCOC 8/01/24	100.00%	319	319	100.00%	100.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 with <=120 Days	% Attained
Jul-24	319	100%	319	100.00%
Aug-24		100%		
Sep-24		100%		
Oct-24		100%		
Nov-24		100%		
Dec-24		100%		
Jan-25		100%		
Feb-25		100%		
Mar-25		100%		
Apr-25		100%		
May-25		100%		
Jun-25		100%		



Progress: B. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with 121-240 days.

B. Total number and % of regional center individuals over age 3 with 121-240 days.

	Percentage	Total Number Individual s Age 3 and Over	Total Number of Individuals Over Age 3 With 121-240 Days		
Statewide Average	14.62%	14,874	2,175		
RCOC Public Hearing 4/24/24	0.00%	257	0	Goal	% Attained
RCOC 8/01/24	0.00%	319	0	0.00%	0.00%



	Total Number of Individuals Age 3 or Over	Goal	Total Number of Individuals Over Age 3 With 121-240 Days	%	Met Goal
Jul-24	319	0.00%	0	0.00%	
Aug-24		0.00%			
Sep-24		0.00%			
Oct-24		0.00%			
Nov-24		0.00%			
Dec-24		0.00%			
Jan-25		0.00%			
Feb-25		0.00%			
Mar-25		0.00%			
Apr-25		0.00%			
May-25		0.00%			
Jun-25		0.00%			

Progress: C. During public meetings, RCOC had 0, or 0.00%, of regional center individuals over age 3 with over 240 days.

C. Total number and % of regional center individuals over age 3 with over 240 days.

	Percentage	Total Number Individuals Age 3 or Over	Total Number Individuals Over Age 3 Over 240 Days	Goal	% Attained
Statewide Average	7.05%	14,874	1048		
RCOC Public Hearing 4/24/24	0.00%	257	0		
RCOC 8/01/24	0.00%	319	0	0.00%	0.00%



	Total Number Individuals Age 3 or Over	Goal	Total Number Individuals Over Age 3 Over 240 Days	% Attained	Met Goal
Jul-24	319	0%	0	0.00%	
Aug-24		0%			
Sep-24		0%			
Oct-24		0%			
Nov-24		0%			
Dec-24		0%			
Jan-25		0%			
Feb-25		0%			
Mar-25		0%			
Apr-25		0%			
May-25		0%			
Jun-25		0%			

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VII. National Core Indicators (NCI) Employment

Planned Activities

Statement: RCOC has adopted an Employment First Policy making competitive integrated employment (CIE) the first option considered by planning teams for every working adult served by RCOC.

Objective: RCOC will implement its Employment First Policy by providing persons served and family members with information regarding the opportunity and support to work in employment settings that are meaningful to them and by annually reviewing those opportunities with individuals to ensure they are engaged in activities of thier choosing. RCOC will make incentive payments to vendors who assist individuals obtain CIE and maintain those positions over time.

Progress: A. Results from the National Core Indicator surveys conducted in FY 2014-15, 47% of those interviewed indicated a desire for work in the community. For FY 2021-22, 48% of those interviewed also expressed a desire for employment in their community.

A. Percentage of adults who reported having integrated employment as a goal in their IPP.

	Percentage	Goal
RCOC FY 2011-12	46%	50%
RCOC FY 2014-15	47%	50%
RCOC FY 2018-19	57%	65%
RCOC FY 2020-21	48%	60%



Progress: B. RCOC will authorize incentive payments to service providers who assist individuals obtaining competitive integrated employment. RCOC will make initial payments based upon hire date, and additional payments will be made upon subsequent milestones related to length of employment.

B. Total number of 30 day, 6 month, and 12 month incentive payments made within the fiscal year.

Fiscal Year	30 Day	6 Month	12 Month
2017-18	155	97	78
2018-19	151	128	83
2019-20	131	115	90
2020-21	33	19	17
Goal	110	85	75

Progress: C. RCOC will work with local employment agencies and businesses to assist individuals obtain desired hours of employment on a weekly/monthly basis. Individuals will review this during the initial hiring phase when incentive payments are being sought.

C. Average wages and hours worked for adults engaged in CIE when incentive payments have been made on their behalf.

Fiscal Year	Hours Week	Wage
2017-18	23.5	\$11.31
2018-19	21	\$12.06
2019-20	22	\$13.06
2020-21	13	\$13.98
Goal	24	\$16.00

Performance Contract 2024-2025

VIII. Employment Development Department (EDD) Employment

Planned Activities

Statement: RCOC service coordinators and vendors are implementing RCOC's Employment First Policy of competitive integrated employment (CIE) as the first option for persons served.

Objective: RCOC service coordinators will implement Employment First Policy by providing persons served and families information on job preparation and procurement at annual Individual Transition Meetings (ITP) through the school and Individual Program Planning (IPP) meetings through RCOC. RCOC will continue to work on development of new programs that will emphasize a focus on CIE as a primary outcome. RCOC will work with service providers and employers to move individuals participating in Paid Internship Program (PIP) into CIE.

Progress: A. Results from the Employment Development Department (EDD) conducted in 2021 indicate that 1,839 persons served ages 16-64 had earned income. In 2022, 1,965 persons served ages 16-64 had earned income.

A. Number of persons served ages 16-64 with earned income.



	RCOC	Statewide Avg.
2018	3,346	1,311
2019	2,335	1,341
2020	1,726	1,082
2021	1,839	1,317
2022	1,965	1,428



Progress: B. Results from the EDD in 2021 indicate that 13.9% of persons served ages 16-64 reported having earned income. In 2022, the percentage of persons served ages 16-64 reporting earned income was 14.5%.

B. Percentage of persons served ages 16-64 reporting earned income.

	RCOC	Statewide Avg.
2019	21%	17.3%
2020	19.5%	15.7%
2021	13.9%	14.2%
2022	14.5%	15.0%

Progress: C. Results from the EDD in 2021 indicate that average annual wages for persons served ages 16-64 was \$10,991. In 2022, the average annual wage for persons served ages 16-64 was \$13,564. This measure will also compare average annual wages of all people with disabilities

C. Annual earnings of age group 16-64 of people with intellectual disabilities, compared with all persons with disabilities in California.

	RCOC	Statewide Avg.
2019	\$7,582	\$8,772
2020	\$6,783	\$8,837
2021	\$10,991	\$11,806
2022	\$13,564	\$13,949



Progress: D. In FY 2016-17, RCOC began working with service providers to place individuals into Paid Internship Program (PIP) opportunities to help develop employment interests and lead into CIE opportunities. In 2020 RCOC had 11 individuals within a PIP that resulted in employment, and for 2021 that number decreased to 0 individuals.

D. Number of adults placed in CIE following participation in a PIP.

	Total
2017-18	1
2018-19	7
2019-20	11
2020-21	0

Progress: E. RCOC will obtain data related to the overall percentage of adults participating in a paid internship who transition into a competitive employment setting. This program began in FY 2016-17. In FY 2020-21, 0% of adults transitioned from an Internship to Competitive Employment.

E. Percentage of adults who transitioned from internship to competitive employment.

	% Adults
2018-19	21%
2019-20	14%
2020-21	0%

Progress: F. RCOC will monitor the hourly/salaried wages and hours worked per week for persons served who participate in a paid internship. Hours and wages will be competitively based on the job type and market rate for each setting.

F. Average hourly wage and weekly hours worked in PIP during the previous fiscal year.

	Hours Week	Wage
2018-19	18	\$12.34
2019-20	13	\$13.43
2020-21	13	\$13.98



Performance Contract 2024-2025

IX. Reducing Disparities and Improving Equity in Purchase of Service Expenditures.

Statement: RCOC works to ensure that the support services are flexible and innovative in meeting the family's needs as they evolve over time, are tailored to the preferences of the individual family, and are consistent with their cultural norms and customs.

Objective: RCOC service coordinators will work with persons served and families to develop IPP goals and objectives to address their choices of living situations. RCOC will work to develop services in the community that meet the cultural and background preferences of persons served and family members to ensure the availability of resources. RCOC will continue outreach efforts within our community to overcome potential cultural barriers when identifying appropriate services. RCOC is working to expand family outreach and support options by developing new resources within our community. RCOC will continue to develop community programs that allow for a range of options for persons served when selecting those services. RCOC service coordinators will receive initial and ongoing training related to IPP development that ensures meaningful participation of persons served and their families and will focus on Person Centered Thinking skills and outcomes. RCOC will be working to simplify and translate important documents. RCOC continues to outreach with outside agencies such as parent support groups leaders, family support groups, social services agencies, faith-based organizations and educational agencies, as well as providing information via e-mail in the primary language of the family.



Progress: A. Review of fiscal year 2017-18 purchase of service data and client master file (CMF) for initial data source. Fiscal year 2022-2023 data reflects either an increase or decrease in services and expenditures related to disparity criteria.

A. Percent of total annual purchase of service (POS) expenditures by individuals ethnicity and age: Birth to age 2; Age 3-21; 22 and older.

Fiscal Year 2022-2023 Birth to 2 Years Ethnicity	Total Persons	Total Authorized Services	Percentage of Total	Utilized
American Indian or Alaska Native	*	\$100,892 ↑	0.08%	48.7% ↑
Asian	1,100	\$12,628,607 ↑	22.86% ↑	60.9% ↑
Black/African American	99	\$1,239,988 ↑	2.24% ↑	50.96% ↑
Hispanic	2,163	\$20,301,915 ↑	36.75% ↑	56.75% ↓
Native Hawaiian or Other Pacific Islander	15	\$217,826 ↑	0.39% ↑	65.64% ↑
Other Ethnicity or Race/Multi-Cultural	1,132	\$10,931,414 ↑	19.79% ↓	56.4% ↓
White	1,253	\$9,820,017 ↑	17.78% ↓	56.32% ↓
Totals	5,769 ↑	\$55,240,659 ↑		57.4% ↑

Fiscal Year 2022-2023 3 Years to 21 Years Ethnicity	Total Persons	Total Authorized Services	Percentage of Total	Utilized
American Indian or Alaska Native	14	\$85,505 ↓	0.09% ↑	43.9% ↓
Asian	2,250	\$17,784,288 ↓	17.97% ↑	53.8% ↓
Black/African American	206	\$2,399,914 ↑	2.42% ↑	
Hispanic	4,261	\$27,741,305 ↓	28.02% ↑	53.8% ↓
Native Hawaiian or Other Pacific Islander	22	\$323,664 ↑	0.33% ↑	43.6% ↓
Other Ethnicity or Race/Multi-Cultural	2,104	\$21,489,996 ↑	21.71% ↑	51.2% ↓
White	2,246	\$29,163,088 ↓	29.46% ↑	61.1% ↓
Totals	11,103 ↑	\$98,987,761 ↓		55.2% ↓



Fiscal Year 2022-2023 22 Years and Older Ethnicity	Total Persons	Total Authorized Services	Percentage of Total	Utilized
American Indian or Alaska Native	21	\$1,607,025 ↑	0.28% ↑	75.4% ↓
Asian	1,631	\$71,685,783 ↑	12.31% ↑	71.1% ↓
Black/African American	280	\$16,459,959 ↑	2.83% ↑	71.9% ↓
Hispanic	3,078	\$110,837,169 ↑	19.03% ↑	72.7% ↓
Native Hawaiian or Other Pacific Islander	13	\$624,327 ↑	0.11% ↑	75.8% ↑
Other Ethnicity or Race/Multi-Cultural	940	\$47,097,098 ↑	8.09% ↑	72.3% ↓
White	4,841	\$333,986,087 ↑	57.36% ↓	76.8% ↓
Totals	10,804 ↑	\$582,297,449 ↑		74.8% ↓



Progress: B. Review of fiscal year 2020-21 POS date and regional center caseload data. Initial data generation will be compared to subsequent FY information.

B. Number of individuals receiving only case management services by age and ethnicity: Birth to age 2; Age 3-21; Age 22 and older.

Fiscal Year 2022-2023 Birth to 2 Years Ethnicity	Total Persons	Case Management	Percent No Services
American Indian or Alaska Native	7	0	0.0%
Asian	1,100	75	6.8%
Black/African American	99	*	*
Hispanic	2,163	142	6.6%
Native Hawaiian or Other Pacific Islander	15	*	6.7%
Other Ethnicity or Race/Multi-Cultural	1,132	99	8.7%
White	1,253	83	6.6%
Totals	5,769	407	7.1%

Fiscal Year 2022-2023 3 Years to 21 Years Ethnicity	Total Persons	Case Management	Percent No Services
American Indian or Alaska Native	14	*	35.7% ↓
Asian	2,250	895 ↓	39.8% ↓
Black/African American	206	98 ↓	47.6% ↓
Hispanic	4,261	2,039 ↓	47.9% ↓
Native Hawaiian or Other Pacific Islander	22	**	59.1% ↓
Other Ethnicity or Race/Multi-Cultural	2,104	879 ↓	41.8% ↓
White	2,246	866 ↓	38.6% ↓
Totals	11,103 ↑	4,795 ↓	43.2% ↓



Fiscal Year 2022-2023 22 Years and Older Ethnicity	Total Persons	Case Management	Percent No Services
American Indian or Alaska Native	21	*	*
Asian	1,631	385 ↓	23.6% ↓
Black/African American	280	64 ↓	22.9% ↓
Hispanic	3,078	834 ↓	27.1% ↓
Native Hawaiian or Other Pacific Islander	13	*	*
Other Ethnicity or Race/Multi-Cultural	940	208 ↓	22.1% ↓
White	4,841	805 ↓	16.6% ↓
Totals	10,804 ↑	2,301 ↓	21.3% ↓



Progress: C. Review of fiscal year 2020-21 POS and CMF data. Initial data generation will be compared to subsequent FY information.

C. Per capita purchase of service (POS) expenditures by individual's primary language for all ages (30 or more people with identified language).

Fiscal Year 2022-2023 Primary Language All Ages	Consumers Count	Per Capita Expenditures	Utilized
All other languages	389	\$25,113	73.5%
Cantonese/Mandarin Chinese	79 ↑	\$11,852 ↑	68.3% ↓
English	21,615 ↑	\$21,240 ↑	71.7% ↓
Spanish	4,492 ↓	\$9,313 ↑	64.8% ↓
Vietnamese	1,101 ↓	\$9,414	64% ↓
Totals	27,676	\$18,862	70.9% ↓

**Regional Center of Orange County
Policies and Outcomes Committee
July 15, 2024
Videoconference Minutes**

Committee Members Present: Meena Chockalingam, Chairperson
Jacqueline Nguyen
Sandy Martin

RCOC Staff Members Present: Larry Landauer, Executive Director
Jerrod Bonner, Director of Information Technology
Arturo Cazares, Director of Community Services
Bonnie Ivers, Director of Clinical Services
Christy Petteruto, General Counsel
Marta Vasquez, Chief Financial Officer

Corporate Counsel Present: Greg Simonian, Esq.

Ms. Meena Chockalingam called the videoconference meeting to order at 5:46 p.m.

I. Governance Policies

A. Review of the Policy on Information Dissemination to Persons Served, Families, Authorized Representatives, and Other Interested Parties

The Committee reviewed and did not propose any revisions to the policy.

B. Review of the Policy on Resource Development and Procurement

The Committee reviewed and did not propose any revisions to the policy.

II. Outcomes

A. Person Centered Thinking (PCT) Update

In Ms. Jennifer Montanez's absence, Mr. Landauer reported that he, Ms. Montanez and ten other staff members are currently attending The Learning Community for Person Centered Practices (TLCPCP) training in Norfolk, Virginia from July 15-18, 2024

B. Health and Wellness Project Update

Dr. Bonnie Ivers, RCOC's Clinical Director reported that the focus of the *Healthy Life, Happy Life* (HLHL) summer program is to expand participation of individuals from day program and group home settings. The summer cohort is ending and will host its graduation in August 2024. After graduation, program participants have the opportunity to re-enroll in

a new cohort or join the advance program that focuses on maintaining weight loss or dealing with chronic health issues such as diabetes.

C. Employment Update

Mr. Arturo Cazares, RCOC's Director of Community Services, reported that the Department of Developmental Services (DDS) developed the Coordinated Career Pathways (CCP) Services. The new service was designed for individuals exiting work activity programs, subminimum wage settings or within two years of exiting secondary education to achieve or advance in Competitive Integrated Employment (CIE). The services are time limited to 18 months but can be extended to a maximum of 24 months. Mr. Cazares stated that RCOC has three upcoming vendors to provide support services under CCP. One of the upcoming vendors for CCP services is Goodwill of Orange County. Goodwill plans to incorporate CCP services with their current Employment Pilot Project that includes highly qualified and trained Skills Trainers, a Supervisor and a Job Developer. Goodwill's pilot project is currently providing support to two individuals served by RCOC that are currently employed. There is a potential for a third program participant that will be able to start the pilot program as soon as Goodwill secures a Skills Trainer to support him.

Mr. Cazares also reported that Children's Hospital of Orange County (CHOC) held its Project Search graduation on May 17, 2023. The program at Kaiser Permanente in Irvine will open their Project Search program in January 2025.

D. Housing Update

In Mr. Jack Stanton's absence, Mr. Cazares reported that there were no updates.

E. National Core Indicators (NCI) Update

Mr. Landauer reported that due to the low return rate the State Council on Developmental Disabilities (SCDD) will be resending the NCI Family surveys via mail and email.

III. Community Forum

No community members were present.

Mr. Amsden adjourned the meeting at 6:06 p.m.

Recorder: Sandra Lomelí

REGIONAL CENTER OF ORANGE COUNTY

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

DATE: September 5, 2024
TO: Board of Directors
FROM: Meena Chockalingam, Chair
Policies and Outcomes Committee

ACTION	
ACTION/CONSENT	
DISCUSSION	
INFO ONLY	X

SUBJECT: **Policy on Information Dissemination to Persons Served, Families, Authorized Representatives, and Other Interested Parties**

BACKGROUND:

The Policies and Outcomes Committee is charged with reviewing and/or drafting policies that are necessary to meet the organization’s Mission. The Committee is also charged with annually or biennially reviewing policies for their continued usefulness and clarity. At its meeting on July 9, 2024, the Policies and Outcomes Committee reviewed the Policy on Information Dissemination to Persons Served, Families, Authorized Representatives, and Other Interested Parties.

REASON FOR CURRENT ITEM:

The Policies and Outcomes Committee did not recommend any revisions to the Policy on Information Dissemination to Persons Served, Families, Authorized Representatives, and Other Interested Parties.

FISCAL IMPACT:

None.

RECOMMENDATIONS:

This is an information item; no action is required.

X. POLICY ON INFORMATION DISSEMINATION TO PERSONS SERVED, FAMILIES, AUTHORIZED REPRESENTATIVES AND OTHER INTERESTED PARTIES

The purpose of this policy is to standardize formal communication of information to persons served, families, authorized representatives, and other interested parties. Regional Center of Orange County (RCOC) will disseminate information in accordance with applicable laws and regulations, including but not limited to, Welfare and Institutions Code section 4514. Information released will redact identifying person served and family information to protect confidentiality. Criteria to disseminate information and communication systems to facilitate information sharing with any interested party are as follows:

Information	Communication System
National Core Indicators	Link to Department of Developmental Services (DDS) and Human Services Research Institute (HSRI) on the RCOC website and printed copy available upon request. Highlights published in the RCOC <i>Dialogue</i> annually.
Summary of external reviews of RCOC services, e.g., DDS financial audit, Home-Community Based Services audit including RCOC's response	RCOC website and printed copy available upon request of summary and audits.
All non-parent vendor information	RCOC website and, if requested prior to an initial planning team meeting, a list of applicable vendors will be provided. Subsequently, resource information will be made available by the Service Coordinator when a change in services is requested or anticipated, and/or upon request.
Vendor accreditation reports, Community Care Licensing reports, Dept. of Social Services reports, and Dept. of Health Services reports.	Links to applicable agency websites (e.g., Community Care Licensing, Department of Social Services) on RCOC website.
RCOC's annual quality assurance evaluations of residential facilities	Printed copy of the complete evaluations available upon request.
Vendor referral moratoriums	RCOC website and printed copy available upon request.

- Persons served and families will be informed of the availability of generic vendor data; this will be confirmed by signature of the person served/family that they have been informed of and/or have received such data at the initial Multidisciplinary/Planning Team meeting and/or the Individual Program Plan/Person Centered Plan (IPP/PCP).
- Persons served and families will be informed of the availability of specific vendor data as outlined above; this will be confirmed by signature of the person served/family that they have been informed of and/or have received such data at the initial Multidisciplinary/Planning Team meeting and/or the IPP/PCP.
- In the area of residential and day services, persons served/families will be provided with information regarding providers for the appropriate level of service, as determined by RCOC (e.g., community care facility, intermediate care facility, persons served to staff ratio).
- Additional information regarding a vendor's service deficiency(ies) and audit(s) will be made available to the person served and family as per RCOC guidelines, "Access to Vendor Records."

GUIDING PRINCIPLES

- Service coordinators inform families of their rights and the services and supports available to them.
- Services and supports are sensitive to the diverse religious, cultural, language, socioeconomic and ethnic characteristics of persons' served and their families' communities.

REGIONAL CENTER OF ORANGE COUNTY

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

DATE: September 5, 2024
TO: Board of Directors
FROM: Meena Chockalingam, Chair
Policies and Outcomes Committee

ACTION	
ACTION/CONSENT	
DISCUSSION	
INFO ONLY	X

SUBJECT: **Policy on Resource Development and Procurement**

BACKGROUND:

The Policies and Outcomes Committee is charged with reviewing and/or drafting policies that are necessary to meet the organization’s Mission. The Committee is also charged with annually or biennially reviewing policies for their continued usefulness and clarity. At its meeting on July 9, 2024, the Policies and Outcomes Committee reviewed the Policy on Resource Development and Procurement.

REASON FOR CURRENT ITEM:

The Policies and Outcomes Committee did not recommend any revisions to the Policy on Resource Development and Procurement.

FISCAL IMPACT:

None.

RECOMMENDATIONS:

This is an information item; no action is required.

XVI. POLICY ON RESOURCE DEVELOPMENT AND PROCUREMENT

BACKGROUND

The Regional Center of Orange County (RCOC) recognizes that in order to meet the needs of the individuals it serves, it may issue requests for proposals for services. As established in the Lanterman Developmental Disabilities Services Act, RCOC is committed to assuring the health, well-being and safety of the individuals it serves.

RCOC also recognizes the importance of transparency and accountability to the community it serves. In keeping with the Lanterman Developmental Disabilities Services Act, RCOC is committed to reporting information with accuracy and transparency and maintaining compliance with the laws, rules and regulations that govern RCOC's business.

The vendorization process is governed by the California Code of Regulations, Title 17. Under Title 17, vendor applicants may qualify and be vendored outside a Request for Proposals (RFP) Process. However, RCOC will continue to use the RFP process for the development of services to meet the needs of those individuals it serves.

POLICY

The contract between the Department of Developmental Services (DDS) and RCOC requires RCOC to have a Board policy on resource development that includes all of the following:

- the circumstances under which the regional center will issue requests for proposals (RFPs) to address a service need;
- the applicable dollar thresholds for requiring the utilization of the RFP process;
- the RFP notification process; and
- how submitted proposals will be evaluated and the applicant selected.

REQUEST FOR PROPOSALS PROCESS

Issuance of Requests and Instructions for Submissions

There is no dollar threshold for requiring use of the RFP process. RCOC will issue RFPs at least once a year for new services, if any new services are needed, excluding parent-vendor services and services paid at the Schedule of Maximum Allowances, also known as Medi-Cal rates. For existing services obtained through the RFP process for which rates are negotiated, such as transportation, RCOC will issue a new RFP at least once every five (5) years for the service. In accordance with the Start-Up, Gap and Lag Funding Policy, RCOC will also issue RFPs for the award of start-up funding, unless use

of the RFP process is not feasible under the specific circumstances and the RCOC Board votes to approve the award. Although the California Code of Regulations, Title 17, section 54322(a) requires regional centers to approve vendorization within 45 days of receipt of all information which specifies that the applicant is in compliance with section 54320(a), RCOC encourages applicants to follow the RFP process.

RFP information is distributed to interested service providers and the general public via RCOC's website. An Information Conference is held after distribution of RFPs in order to answer questions and further clarify the projects.

Electronic documents are required at all stages in the process of becoming a service provider. The proposal must contain the following:

- A completed RFP Response Form,
- An Executive Summary describing the service, staff qualifications and service implementation as described in the RFP, and
- A statement on equality and diversity as required by Welfare and Institutions Code section 4648.11.

Proposal Review Process

Proposals will be reviewed by an RFP Review Committee, which shall include RCOC management as well as staff members knowledgeable about the specific services being requested. Supplemental information may be requested. Applicants may be asked to participate in an interview. Any proposal may be rejected if it is incomplete or deviates from the specifications in the RFP. RCOC reserves the right to reject any or all proposals and to cancel the RFP process at its discretion. If negotiations fail with the selected applicant, RCOC reserves the right to re-open negotiations with the next qualified applicant or to re-post the RFP.

Criteria for Evaluation of Proposals

Evaluation of the applicant's proposal will consider the following:

- The proposal provides evidence that the applicant understands the needs of individuals to be served and the issues involved in providing quality services.
- Applicant demonstrates an understanding of current "Best Practices" and has incorporated them into the design.
- Proposal outcomes are realistically attainable and can be expected to produce desired outcomes and a higher quality of life for individuals receiving services.
- The applicant's philosophy and values are consistent with RCOC's mission, vision and guiding principles.

- For services with a negotiated rate, whether the applicant is the least costly available provider who is able to meet individuals' needs.

Acceptance and Selection of Proposals

All proposals from applicants that meet the specifications, and if required, provide supplemental information and participate in an interview, will be ranked according to the criteria stated above. If the RFP is for services with negotiated rates, proposals will be opened publicly. Once awarded, all selected applicants will be required to complete and comply with the California Code of Regulations, Title 17, and RCOC vendor requirements. Information regarding requests for proposals and contract awards, including the organization or entity awarded the contract, and the amount and purpose of the award, will be posted on RCOC's website (WIC § 4629.5 and 4929.5(b)(4)).

GUIDING PRINCIPLES

- Persons served are in safe and supportive settings that promote a life of independence, acknowledge diverse cultural perspectives and that respect the inherent risks and valuable learning experiences that come from living in the community.
- Services and supports for families recognize, facilitate and build on family strengths, natural supports and existing community resources.
- Service planning and coordination is a collaborative effort between RCOC, persons served and their families to identify needed services and supports.
- RCOC will maximize all alternative sources of funding for necessary services and supports including federal and generic funding.
- The public funds that support the service system are expended in a fashion that is person served-directed, cost-effective, consistent with good business practices, and that reflect RCOC's Guiding Principles and diligent stewardship.
- RCOC aspires to the highest standards of ethical conduct: doing what we say; reporting information with accuracy and transparency; and maintaining full compliance with the laws, rules and regulations that govern RCOC's business.

**Regional Center of Orange County
Vendor Advisory Committee
June 11, 2024
Videoconference Minutes**

Members:

Adult Behavior Management Programs

Chair, Atrem Behmanesh, present
Co-Chair, Ryan Perez, present

Adult Day Programs

Chair, Rick Perez, present
Co-Chair, Member Pending

Adult Family Home/Foster Family Agency

Chair, Shari Panganiban, absent
Co-Chair, Member Pending

Behavior Services

Chair, Cindy Hebert, present
Co-Chair, Junie Lazo-Pearson, absent

Community Care Facilities

Chair, Member Pending
Co-Chair, Member Pending

Early Intervention

Chair, Junie Lazo-Pearson, absent
Co-Chair, Pam Alexander, present (*joined at 2:04 p.m.*)

Habilitation

Chair, Marina Margaryan, present
Co-Chair, Jodean Hudson, absent

Independent/Supported Living

Chair, Christine Molina, present
Co-Chair, Ana Sandoval, present

Intermediate Care Facilities

Chair, Rich Mraule, absent
Co-Chair, Member Pending

Support Services/Allied Health

Chair, Kelly Araujo, present
Co-Chair, Michael Toliver, present

Liaisons:

CalOptima

Liaison Pending

Orange County Transit Authority

Melissa Mungia, present
Christina Blanco, absent

RCOC Staff Present:

Larry Landauer, Executive Director
Liliana Castillo, Accounting Manager
Arturo Cazares, Director of Community Services

Vendor Advisory Committee Minutes
June 11, 2024

Wayed Kabir, Peer Advocate
Jennifer Montanez, Director of Case Management
Jack Stanton, Associate Director of Housing
Marta Vasquez, Chief Financial Officer
Sean Watson, Associate Director of Risk Management

Call to Order

Mr. Rick Perez welcomed all attendees and called the videoconference meeting to order at 2:02 p.m.

I. RCOC Update

Mr. Landauer reported that Governor Newsom presented his May Revision to the 2024-2025 budget on May 10, 2024. The proposed budget for the 2024-25 fiscal year will be released on May 14, 2024. The Governor is due to sign the revised budget sometime in June 2024.

Mr. Landauer shared that that rallies, opposing the delay of the Rate Model increases for service providers, have taken place throughout the State including one in Irvine. He also shared that DDS is due to release the Service Provider Directory in summer 2024 and also due to implement the new Individual Program Plan (IPP) template by January 1, 2025.

Mr. Landauer also reported that there is a projected statewide surplus for fiscal year 2023-2024.

A. Vendorization Update

Ms. Liliana Castillo, RCOC's Accounting Manager, reported that the first notice for the Independent Audit Reviews for fiscal years 2023-2024, including March 2023, were mailed on May 17, 2024.

Ms. Castillo also reported that the notice for rate adjustments requests as a result of Senate Bill (SB) 616 were mailed on May 22, 2024. SB 616 modified the Healthy Workplaces, Healthy Families Act of 2014. The modification entitles employees who work on or after January 1, 2024, to accrue 40 hours or 5 days of sick leave within the year. The rate adjustment will be specific to costs associated with complying the additional required 16 hours or two days beyond the previously mandated sick leave of 24 hours or three days.

Ms. Castillo stated that a second notice for the Applicant/Vendor Disclosure Statement (DS 1891) Form that must be completed every two years, was sent via DocuSign on May 31, 2024.

B. DSP Training Stipend Program Update

Mr. Arturo Cazares, RCOC's Community Services Director, reported that although the Direct Support Professional (DSP) Training Stipend Program continues to be available, the deadline for DSPs to complete trainings is June 30, 2024. Every Monday RCOC receives a list of DSPs that have completed trainings the prior week. Vendors are required to verify the DSP information before RCOC can issue payment. Vendors are responsible for issuing payments to DSPs. In order for RCOC to release the payments, vendors are required to complete and submit an agreement form. The agreement form should be emailed directly to Mr. Cazares at acazares@rcocdd.com.

II. Board Report

Mr. Perez reported that a Board of Directors meeting was held on June 6, 2024.

III. VAC Chair and Co-Chair Elections

The Committee reelected Mr. Rick Perez as VAC Chairperson and Ms. Junie Lazo-Pearson as Co-Chair for a one-year term commencing July 1, 2024 and ending June 30, 2025.

IV. Peer Advisory Committee (PAC) Report

Mr. Wayed Kabir, RCOC's Peer Advocate, reported that the Peer Advisory Committee (PAC) meeting hosted a presentation on *Person Centered Thinking's (PCTs) What's Working and Not Working!* by Ms. Leah Saitz, RCOC's PCT Coordinator. The next PAC meeting is scheduled for June 20, 2024.

V. Liaison Reports

A. CalOptima – Liaison pending

No representative from CalOptima was present and no report was provided.

B. Orange County Transportation Authority (OCTA) – Melissa Mungia (present)

Ms. Melissa Mungia reported that ridership has increased and driver schedule changes are being made to improve performance. Ms. Mungia reminded the Committee that the discontinuation of the Not Ready Return (NRR) and large wheelchair accommodation services will go into effect on July 1, 2024.

VI. Member Reports

- A. Adult Behavior Management – Atrem Behmanesh (present)**
- B. Adult Day Programs – Rick Perez (present)**

Ms. Atrem Behmanesh reported that the two subcommittees met today and discussed the rallies, opposing the delay of the Rate Model increases for service providers, that took place throughout the State.

- C. Adult Family Home Agency/Foster Family Agency (AFHA/FFA) – Shari Panganiban (absent)**

In Ms. Panganiban's absence, Mr. Jack Stanton reported that the subcommittee met on May 23, 2024 and discussed state budget and potentially presenting an overview of AFHA/FFA services to RCOC's staff.

- D. Behavior Services – Cindy Hebert (present)**

Ms. Cindy Hebert reported that the subcommittee met and discussed the recent increase in referrals and staff recruitment.

- E. Community Care Facilities (CCF) – Member Pending**

Mr. Stanton reported that the subcommittee did not meet.

- F. Early Intervention – Junie Lazo-Pearson (absent)**

In Ms. Junie Lazo-Pearson's absence, Ms. Pam Alexander reported that the subcommittee is scheduled to meet in July 2024.

- G. Habilitation – Marina Margaryan (present)**

Ms. Marina Margaryan reported that the subcommittee is scheduled to meet in July 2024.

- H. Independent Living/Supported Living (IL/SL) – Christine Molina (present)**

Ms. Christine Molina reported that the subcommittee met and discussed the rallies opposing the delayed vendor rate increases, persons served going into SDP and recruiting vendor staff, PCT training and employment audits.

- I. Intermediate Care Facilities (ICF) – Rich Mraule (absent)**

In Mr. Rich Mraule's absence, Mr. Stanton reported that the Mr. Mraule will continue as Chair for the ICF subcommittee.

J. Support Services/Allied Health – Kelly Araujo (present)

Ms. Kelly Araujo reported that the subcommittee met today and discussed the DSP Training Stipend Program, the rate adjustment worksheets and what to do when a family member passes.

VII. Community Forum

There were no speakers for community forum.

VIII. Adjournment

Mr. Perez adjourned the meeting at 2:23 p.m.

The next VAC meeting is scheduled for July 9, 2024.

Recorder: Sandra Lomelí

**Regional Center of Orange County
Vendor Advisory Committee
July 9, 2024
Videoconference Minutes**

Members:

Adult Behavior Management Programs

Chair, Atrem Behmanesh, present
Co-Chair, Ryan Perez, present

Adult Day Programs

Chair, Rick Perez, present
Co-Chair, *Member Pending*

Adult Family Home/Foster Family Agency

Chair, Shari Panganiban, absent
Co-Chair, *Member Pending*

Behavior Services

Chair, Cindy Hebert, present
Co-Chair, Junie Lazo-Pearson, absent

Community Care Facilities

Chair, *Member Pending*
Co-Chair, *Member Pending*

Early Intervention

Chair, Junie Lazo-Pearson, absent
Co-Chair, Pam Alexander, present (*joined at 2:04 p.m.*)

Habilitation

Chair, Marina Margaryan, present
Co-Chair, Jodean Hudson, absent

Independent/Supported Living

Chair, Christine Molina, present
Co-Chair, Ana Sandoval, present

Intermediate Care Facilities

Chair, Rich Mraule, absent
Co-Chair, *Member Pending*

Support Services/Allied Health

Chair, Kelly Araujo, present
Co-Chair, Michael Toliver, present

Liaisons:

CalOptima

Liaison Pending

Orange County Transit Authority

Melissa Mungia, present
Christina Blanco, absent

RCOC Staff Present:

Larry Landauer, Executive Director
Liliana Castillo, Accounting Manager
Arturo Cazares, Director of Community Service

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Wayed Kabir, Peer Advocate
Bonnie Ivers, Clinical Director
Jennifer Montanez, Director of Case Management
Marta Vasquez, Chief Financial Officer
Sean Watson, Associate Director of Risk Management
(joined at 2:04 p.m.)

Call to Order

In Mr. Rick Perez's absence, Ms. June Lazo-Pearson welcomed all attendees and called the videoconference meeting to order at 2:02 p.m.

I. RCOC Update

Mr. Larry Landauer reported that the Governor has signed the state budget for the 2024-2025 fiscal year. The signed budget includes a rate model increase for service providers for January 2025.

Mr. Landauer also reported that there is a projected statewide surplus for fiscal year 2023-2024.

II. Board Report

Mr. Landauer reported that the Board of Directors will hold a retreat on July 13, 2024.

III. Peer Advisory Committee (PAC) Report

Mr. Wayed Kabir, RCOC's Peer Advocate, reported that the next PAC meeting is scheduled for September 18, 2024.

IV. Liaison Reports

A. CalOptima – Liaison pending

No representative from CalOptima was present and no report was provided.

B. Orange County Transportation Authority (OCTA) – Melissa Mungia (absent)

No representative from OCTA was present and no report was provided.

V. Member Reports

- A. Adult Behavior Management – Atrem Behmanesh (present)**
- B. Adult Day Programs – Rick Perez (present)**

Ms. Atrem Behmanesh reported that the two subcommittees met today and discussed insurance issues related to coverage for DSP personal vehicles and the DSP Training Stipend Program. The next subcommittee meeting is scheduled for September 2024.

- C. Adult Family Home Agency/Foster Family Agency (AFHA/FFA) – Shari Panganiban (present)**

Ms. Shari Panganiban reported that the subcommittee will meet on July 25, 2024 and discuss FHA audit updates and scheduling the presentation on the overview of AFHA/FFA services to RCOC's Central Office staff.

- D. Behavior Services – Cindy Hebert (present)**

Ms. Cindy Hebert reported that the subcommittee did not meet.

- E. Community Care Facilities (CCF) – Member Pending**

Mr. Perez reported that the subcommittee did not meet.

- F. Early Intervention – Junie Lazo-Pearson (present)**

Ms. Junie Lazo-Pearson reported that the subcommittee is scheduled to meet later this month.

- G. Habilitation – Marina Margaryan (present)**

Ms. Marina Margaryan reported that the subcommittee met and discussed the new service provider rate increase effective in January 2025 and Mr. Cazares provided information about the new DDS Service Provider Directory that will be released in summer 2024.

- H. Independent Living/Supported Living (IL/SL) – Christine Molina (present)**

Ms. Christine Molina reported that there are no new updates.

- I. Intermediate Care Facilities (ICF) – Rich Mraule (absent)**

In Mr. Rich Mraule's absence, Mr. Landauer reported that the subcommittee did not meet.

- J. Support Services/Allied Health – Kelly Araujo (present)**

Ms. Kelly Araujo reported that the subcommittee met and discussed the new service provider rate increase effective in January 2025 and the new fiscal year authorizations.

Vendor Advisory Committee Minutes
July 09, 2024

VI. Community Forum

There were no speakers for community forum.

VII. Adjournment

Mr. Landauer adjourned the meeting at 2:18 p.m.

The next VAC meeting is scheduled for September 10, 2024.

Recorder: Sandra Lomelí

REGIONAL CENTER OF ORANGE COUNTY

BOARD OF DIRECTORS

AGENDA ITEM DETAIL SHEET

DATE: September 5, 2024
TO: Board of Directors
FROM: Rick Perez, Chair
Vendor Advisory Committee

ACTION	
ACTION/CONSENT	
DISCUSSION	
INFO ONLY	X

SUBJECT: **Vendor Advisory Committee Member of the Board of Directors**

BACKGROUND:

In accordance with the Lanterman Act, Section 4266(i), the Vendor Advisory Committee (VAC) “shall designate one of its members to serve as a member of the regional center board.”

REASON FOR CURRENT ITEM:

At the VAC meeting on June 11, 2024, Mr. Rick Perez was elected to serve as the VAC Chairperson and member of the Board of Directors from July 1, 2024 to June 30, 2025.

FISCAL IMPACT:

None.

RECOMMENDATIONS:

This is an information item; no action is required.

**Regional Center of Orange County
Peer Advisory Committee
June 20, 2024
Videoconference Minutes**

Committee Members Present: Amy Jessee, Co-Chair
Kerri Adamic (*joined at 3:06 p.m.*)
Wayed Kabir
Peter Kuo
Fernando Peña

Committee Members Absent: Yvonne Kluttz, Chairperson
Marcell Bassett
Cheryl Day
Sylvia Delgado
Stephen Gersten

Board Member Present: Chinh Nguyen

RCOC Staff Members Present: Arturo Cazares, Director of Community Services
Jennifer Montanez, Director of Case Management
Kaitlynn Truong, Manager, Family Support & Community Outreach

Guest(s): Mark Henry
Maryam Shahpasand (*joined at 3:05 p.m.*)

Ms. Amy Jessee's called the meeting to order at 3:03 p.m.

I. Welcome and Introductions

Ms. Jessee welcomed everyone to the Peer Advisory Committee (PAC) meeting.

II. RCOC's Peer Advocate Report

Mr. Wayed Kabir, RCOC's Peer Advocate, reported that he attended the Partners in Policymaking Training Program in Irvine from June 14-16, 2024. The program provides leadership and advocacy training to empower individuals with developmental disabilities, as well as family members, caregivers and community leaders to create systemic changes in supports and services such as education, employment, civil rights and community living.

III. Comfort Connection Family Resources Center (CCFRC) Community Summer Events

Ms. Kaitlynn Truong, RCOC's CCFRC Manager, shared RCOC's CCFRC Recreation Resource Guide. The resource guide provides information for persons served and their families to access summer camps, community social and recreational programs such as YMCA's Inclusion Program, Work Art Explorations, Autism on the Sea and Down for Dance.

IV. Community Forum

There were no speakers for community forum.

V. Next Scheduled Meeting

The next PAC meeting is scheduled for September 18, 2024.

Ms. Jesse adjourned the meeting at 3:41 p.m.

Recorder: Sandra Lomeli